



Grenfell Tower Inquiry

Day 304

July 13, 2022

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Wednesday, 13 July 2022

(10.00 am)

(Proceedings delayed)

(10.15 am)

SIR MARTIN MOORE—BICK: Good morning, everyone. Welcome to today's hearing. Today we're going to hear more presentations relating to those who died in the fire.

Yes, Mr Millett.

MR MILLETT: Yes, Mr Chairman, good morning. Good morning, members of the panel.

I now invite Allison Munroe Queen's Counsel, please, to come to the podium and to make the presentation on behalf of the family of Anthony Disson, otherwise known as Tony Disson, from flat 194 on floor 22.

I should again give a trigger warning that what Ms Munroe is about to tell us or show us, perhaps, may be distressing to those in the room or those following on the live stream and, if so, then they should leave the room or look away as the case may be.

Thank you very much.

Ms Munroe, thank you.

SIR MARTIN MOORE—BICK: Yes, Ms Munroe.

Presentation relating to ANTHONY DISSON by MS MUNROE

MS MUNROE: Good morning, chair. Good morning, Ms Istephan and Mr Akbor.

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Anthony Disson was known to everyone as Tony. He lived a varied and colourful life. He was, to use a phrase, quite the character. He had seen the highs and lows that come with life, and when times were good, they were really, really good. He was many things to many people, but one thing that his family want to say loudly and clearly is that Tony was not just a victim; there was so much more to him. Tony was not the richest man in the world by any stretch of the imagination, but if his wealth could have been measured by the love he had for those he held dearest to his heart, Tony would surely have been a multi-millionaire.

He was born on 27 November 1951 in North Kensington, into a large working class family. He was the youngest of seven children and he was 65 years of age when he died.

Those closest to him describe Tony as a generous man with a good heart. He was a good dad, a brilliant husband and a wonderful grandfather. He would never see anyone go without, because Tony knew what it was like to be without.

As a young man, Tony met his first wife, Anita, in 1967, and they had a son, Lee, who was born in February of 1970. They lived together in Shepherds Bush and then, in 1974, moved to Fulham. Recently, I asked Lee

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if he could take himself back to 1976 as a young child, how would he describe his father, and he said this:

"My dad was very, very smart and very, very rich."

Looking back now, Lee says, well, of course they weren't very, very rich, but, as a child, he never went without. His was a very happy childhood.

Tony was old school and, in his early years, his interests and career speak to a time past and a way of London life now long gone. Lee remembers the days spent just him and dad taking their horse and cart out to shows. Lee recalls happy weekends and summer holidays spent at the chalet in Leysdown on the Isle of Sheppey and further afield to Gran Canaria.

Between the ages of 14 and 19, Lee and Tony worked together. Lee described these years with real tenderness:

"Growing up, my dad was my best mate."

Tony and Anita divorced, but it was amicable, and then, in 1987, on New Year's Eve, Tony married Cordelia. The couple had a beautiful wedding, with well wishers celebrating their union into the New Year, although Cordelia did say that not many people remembered hearing the clock striking. Together they had three sons: Harriboy, Alfie and Charlie.

Tony loved his children and would do anything for

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them. He encouraged his sons in their love of boxing, taking them to the Dale Youth Boxing Club at the bottom of Grenfell Tower. His sons excelled in the world of amateur boxing, and Tony would drive them all over the country to take part in competitions. He always made his voice heard in support of his sons, even in the face of a partisan local crowd.

At the commemoration hearings, a video was played from his wife, Cordelia, and his three sons.

Tony's love of sport endured throughout his life. He coached various sports clubs, including the Brunswick boys' club in Fulham. A loyal and, some would say, a long-suffering supporter of Fulham FC, Tony would nonetheless be there at Craven Cottage, cheering on his beloved team whenever he could.

Tony had an excellent sense of humour, which he passed on to his sons.

As I mentioned earlier, Tony was old school, and not always au fait with the ways of the modern world. Cordelia remembered her sons laughing whilst watching their dad trying to turn on the computer by talking to it. They had tricked him into thinking that was the way it was done.

They enjoyed teasing their dad, but he was a patient father. He would happily watch their choice of

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1 television programmes, just so that he could spend time
2 in their company.

3 Tony became a proud grandfather and great
4 grandfather, and idolised the younger members of his
5 family.

6 Chair, panel, I now turn to describe how Tony Disson
7 lived and died in Grenfell Tower.

8 Tony moved into his flat, 194, in June 2010, having
9 signed the tenancy agreement with RBKC on 21 June that
10 year. So on the night of the fire, Tony had been an
11 RBKC Grenfell Tower tenant for almost exactly
12 seven years.

13 As you will recall from the plan which we are now
14 familiar with, having been taken to it during the
15 presentation of the evidence relating to the Choucair
16 family, flat 194 was a one-bedroom, west-facing flat
17 between flat 193, the Choucair flat, on the southwest,
18 and flat 195, Naomi Li's flat, on the northwest.

19 Tony Disson was disabled and he was registered
20 disabled. Like many of his friends and neighbours, he
21 was a vulnerable resident. He had been diagnosed with
22 a hereditary bone disorder called exostosis between 2000
23 and 2001. This affected his legs and his mobility, as
24 well as multiple ligaments and his daily function.
25 There is no treatment or cure for this condition. He

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1 also had rheumatoid arthritis, varicose veins and poor
2 circulation. The combination of these illnesses, in
3 particular the bone disease, caused Tony significant
4 pain. He was unable to walk for extended periods
5 without the assistance of a cane, and relied on the
6 lifts to get to and from flat 194 on the 22nd floor.

7 Tony's disabilities were known. On 15 August 2008,
8 the TMO was sent a medical letter and questionnaire
9 dealing with his diagnosis of exostosis. On
10 29 June 2009, a priority need assessment was completed.
11 It noted that Tony's legs were getting worse. His
12 difficulty was also noted in breathing, and that had
13 significantly become worse, and that he needed a lift or
14 a ground floor flat.

15 On 1 July 2009, RBKC had responded to Tony's GP,
16 requesting further information about his condition. No
17 adjustments or adaptations were made to his flat.

18 Then finally, in April 2016, just a year before the
19 fire, his GP again wrote to the council and the TMO
20 detailing Tony's continuing worsening health. By now he
21 had increased blood pressure as well, which in turn
22 increased his vulnerability. The GP's assessment also
23 directly attributed the poor condition of his flat,
24 which included dampness, to Tony's ongoing difficulties.
25 Tony had repeatedly requested repairs be made to his

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1 flat.

2 Tony Disson did not have a personal evacuation plan.
3 Being on the 22nd floor of the tower without
4 a functioning lift would have made it nigh on impossible
5 for Tony to self-evacuate via the staircase. The
6 reality was that Tony, like his neighbours and friends,
7 Moses Bernard, Sirria Choucair, Eslah Elgwhary,
8 Sakina Afrasehabi, to name but a few, all were residents
9 of Grenfell Tower who required and did not have PEEPs.

10 Cordelia, his wife, also recalls that the flat door
11 to 194 did not self-close. There was no spring-back in
12 the door, and when it was opened, it stayed opened.

13 Turning, then, to the events of 13 and 14 June 2017.

14 On the 13th itself, Tony had met up with Cordelia
15 and had travelled down to the family chalet in Leysdown.
16 He'd had dinner with his family, and Cordelia recalls
17 that he left around about 10.40 pm and made his way back
18 to Grenfell.

19 Tony returned, and we have the CCTV footage showing
20 him in the lift lobby area around about 00.46.49.
21 That's less than ten minutes before Mr Kebede's
22 999 call. Unbeknown to Tony and indeed his family, that
23 would be the last sighting of him.

24 Tony was alone inside his flat when the fire broke
25 out, and he first learnt that there was any fire from

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1 his neighbour, Naomi Li, who, sir, you may recall gave
2 evidence during Phase 1. Naomi and Lydia lived in
3 flat 195 and came into the lobby on floor 22, around
4 about 1.20. After seeing the external flames spread
5 from their room, Naomi recalls that she was prompted to
6 check outside to see if both the lifts were still
7 working and could hear the ventilation system. She said
8 that no one was in the hallway at that point.

9 She recalls calling 999 at about 1.21 and reporting
10 the smell of smoke in the hallway. She was also advised
11 to stay inside. Whilst inside her flat, she heard her
12 neighbours opening their doors in the hallway.

13 Pausing here, we may wish to remind ourselves that
14 Tony's flat is beside each other (sic) and the location
15 to the entrance doors.

16 Naomi recalls opening her door to tell her
17 neighbours about the fire on the 4th floor and give
18 advice about staying inside. It was then that she saw
19 Tony, along with Nura and Mariem and her mum.

20 Lydia recalls that when they came out into the
21 hallway, lots of things seemed to happen at the same
22 time. Tony, to whom she referred as, "The guy who lived
23 in flat 194", ran out and said, "What's happening?" The
24 lady from flat 196 yelled, "My kitchen is on fire".

25 Naomi recalled Tony's response, "What, there's a fire?",

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clearly in shock. She said that at that stage the hallway had very little light and hazy smoke, and they were still able to see everyone okay. Tony she sees go back into his flat after she told him about the fire, and that was the last time she saw him.

Now, during the course of the following few hours, Tony made a total of seven 999 calls. In addition to that, various family members, including his son Alfie, wife, Cordelia, and daughter-in-law, Sinead, made phone calls and 999 calls, as well as calling Tony. These provide, in effect, a real-time chronicle of the unfolding events, and his 999 calls provide an insight as to what was happening inside his flat and details in order to fully appreciate exactly what Tony was going through until his final moments of life. Through his calls, you will, we hope, be able to understand Cordelia's description of her husband changing from initially calm and quite passive to becoming increasingly worried and eventually desperate.

Before turning to those calls, it's worth noting the condition of the building, to put into context Tony's timeline. We should remind ourselves of the worsening conditions on floor 22 and the fact that it was a west face of the tower.

Between 1.30 and 1.40, conditions in the lobby

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continued to get worse and worse, and floor 17 and 22 had become significantly smoke-logged. Sir, I'm quoting here from the Phase 1 report, volume 4 at paragraphs 25.10(b).

Then, between 1.40 to 1.50, there is significant smoke-logging in the lobby area at floor 22. This is at paragraph 25.14(b) of the report, volume 4.

Between 2.00 in the morning and 2.20, the lobby was now heavily smoke-logged on floor 22.

Finally, between 2.40 and 2.50, the NPAS helicopter video showed that smoke was emerging from flats on the west face of the tower at floor 23, indicating that smoke had migrated across the lobby and into the west-facing flats at the top of the tower.

Moving, then, to the 999 calls and the contacts between Tony and his family.

Cordelia recalls that her first call from Tony was around about 1.22, when he told her that there was fire in one of the flats below in the tower. She told him straight away to get out, but he said he would stay in the flat until they came for him. She said that he told her that the fire must have been bad because there was a lot of smoke, even at that point. Cordelia remembers hearing the fire alarms going off in the flat, and that it was very noisy.

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In her subsequent calls to Tony that night, he updated her about the conditions in the flat, his 999 calls that he was making and the advice that he was being given.

Cordelia says Tony was still calm, initially, but, as the fire spread and encircled the exterior of the flat, he became increasingly worried. He began to report that he could see the plastic surrounds of the window melting in the frames and he could hear a helicopter. Cordelia said that she could hear the noise herself in the background during the calls and, at one stage, she even heard a neighbour knock on Tony's door. Tony answered it and she heard the man asking Tony, "Help my baby". She heard a baby crying and commotion in the hall.

Tony also spoke to another resident during that night, Sharon Haley. She managed to self-evacuate. Sharon too recalls that initially Tony was calm and said that he was all right and that he could not see any frames. She also called 999 herself and reported that Tony was in the tower.

Tony's son Alfie learnt of the outbreak of the fire when his partner woke him up in the early hours of the morning on 14 June, having received a call from her own mum at around 1.10 saying the tower was on fire. Alfie

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looked, and he'd missed a call from his dad whilst he was asleep, so he rang him back immediately. Tony told his son that there was black smoke everywhere and that he was not leaving as the firefighters had told him to stay.

Between that first call and 3.00 am, Alfie made a number of calls to his dad, which he remembers were lengthy calls lasting, he says, perhaps 20/30 minutes at a time. He said that on one call Tony was in the passage and kept saying that the smoke was gradually getting worse and worse.

Whilst he was on the call to Tony, he was aware that Tony had opened the entrance door, but then had shut it again because the smoke from the lobby was so thick. Alfie recalls that, during one of the conversations, Tony reported that the smoke was filling up inside his flat and was coughing continuously, as he kept on saying "I can't breathe".

Alfie recalls telling Tony to go to the bathroom, fill the bath with cold water and block the doors. Alfie says that although he doesn't know for sure whether Tony did this, he could hear Tony doing something in the background and he heard a tap running, and it sounded like Tony at one point had a towel over his mouth.

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1 Alfie's last conversation with his dad was at around
2 3.00 am. He had rung his father for an update. This
3 last call was shorter than the others and only lasted
4 five minutes, and he recalls his dad saying, "They're
5 not coming", so he was going to attempt to get out on
6 his own.

7 Alfie heard his father opening the door and
8 describing seeing black smoke. Alfie had also been in
9 touch with the fire services himself via the control
10 room, and they told him that they would talk Tony down
11 and so he ended his call with his dad. That was the
12 last time he was ever to speak to his father.

13 When Alfie rang back for an update, some time after
14 3.30, he was told by the control room that they had lost
15 contact with Tony around 3.07.

16 As I said, Tony made a total of seven 999 calls.
17 These documents, in real time, his experiences, actions
18 and emotions. In Tony's case, at times his calls were
19 particularly difficult and distressing to listen to and
20 to read, not least because they document a man in his
21 60s with a disability progressively becoming
22 panic-stricken and fearful as he realised that the
23 conditions were not going to get any better, and there
24 is a palpable sense of dread and foreboding as, slowly
25 but surely, there is a realisation that no one is coming

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1 to save him.

2 His first call at 1.30 lasted some 33 seconds. Tony
3 told the operator that he was on the 22nd floor and they
4 told him they were on their way. He said, "It's
5 terrible up here". He was advised to put down towels to
6 stop the smoke coming in. Tony replied, "All right, and
7 I'll tell the rest". That would seem to indicate that
8 Tony was either going to speak to other neighbours or
9 that neighbours were close by. During that first call,
10 Tony was not asked for his flat number.

11 We know that at 1.25, Jason Oliff in the mobiliser
12 control room at Stratford was briefed by DAC Fenton to
13 co-ordinate FSGs and pass them to Command Unit 7. He'd
14 set up two whiteboards in the control room to record
15 information, and also was recording information on
16 pieces of paper that were passed to him by the CROs, and
17 he used his Brigade mobile phone to pass FSG information
18 to CU7. The whiteboard at 1.28 to 1.33 EX JAO/4
19 {MET00016912} noted Tony's call: "Flat 194 ... Heavy
20 smoke. 1 adult", first picked up "heavy smoke", it
21 says.

22 The second call that Tony made was between 1.49 and
23 1.51. In this call he gave his flat number and the
24 floor, and he reports that, "I can't get out, I don't
25 know what to do". He's told by the operator to remain

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1 where he is. He tells them that his flat is smoky, the
2 smoke is coming in, he can't see anything, the smoke is
3 coming up through the windows. He's advised to stay
4 low, below the smoke, cover his face with a wet cloth
5 and, if it gets really bad, don't worry, "We've got
6 firefighters coming up to the 22nd floor already".

7 Third call, 1.59 to 2.02. Tony informs control that
8 he's got vulnerabilities, he's disabled. He tells them
9 his age and his mobility difficulties. He says he's
10 a pensioner and he can't get about. Tony reports to
11 control that he's on the 22nd floor and he's been
12 waiting now for 15 minutes. He says these words: "The
13 flat is worse, it's black in here and I can't see
14 a thing". The operator tells him he can't go anywhere
15 and he's safer staying where he is. The operator also
16 tells him that the fire is on the 4th floor, but Tony
17 reiterates, "It's black here", and he says that his
18 letterbox doesn't close and so the smoke is coming
19 through the letterbox as well. There is a real sense of
20 urgency now and worry, and Tony used these words:
21 "Please, please, please, get them up here, get me out,
22 please".

23 He is asked at this stage for his flat number, which
24 he gives at 194, not for the first time, and is told
25 that they are going to get him as quickly as they can.

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1 He is advised again to put a towel or a tea towel or
2 a cushion in the letter box and go into a room that's
3 less smoky. Tony suggests the bathroom as
4 a possibility, but then he realises he wouldn't hear if
5 anyone was knocking on the door.

6 The fourth call, 02.23 to 02.24. This is now over
7 45 minutes since his first 999 call, when Tony was told,
8 "We're on our way already". The conditions now have
9 deteriorated. As we've just highlighted, the lobby on
10 the 22nd floor is now significantly smoke-logged. Tony
11 is trapped and clearly desperate. That's reflected in
12 his call.

13 He says to the operator that he's really frightened
14 and he begs them to do something. He gives his flat
15 number again and reports that he's been waiting now for
16 45 minutes. The operator says she knows and that, if
17 he's got fire in the flat — and he says, "Please,
18 I need help". The call ends prematurely.

19 By this stage we know that the stay-put advice has
20 changed in the control room.

21 Tony, meanwhile, has been on the phone to Cordelia
22 and Alfie, and other members of his family are now
23 phoning 999. Sinead Prentice made her first of three
24 999 calls, which was picked up by Surrey Fire and
25 Rescue. That's at 02.28. She reports that her

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1 father—in—law was at Grenfell Tower on Latimer Road and
2 trapped on the 22nd floor. She tells them he is
3 70 years old and is panicking. She asks for a call—back
4 after they receive an update from the LFB, but they
5 don't do call—backs.

6 The second call Sinead makes is at 02.45. She
7 reports again that her father—in—law is stuck on the
8 22nd floor in a fire at Grenfell Tower. She gives
9 Tony's mobile number to the operator and repeats that
10 he's really panicking now. He's 70 years old, she says,
11 and he's on his own. She was told that they would pass
12 the information on to London and have them ring Tony to
13 reassure him.

14 At 02.48, CRO Angie Gotts took a call from Surrey,
15 who passed over the message about a person who had
16 called about their 70—year—old father—in—law trapped on
17 floor 22. CRO Gotts told the operator about the change
18 in the stay—put advice. She said that they had just
19 been told to tell people to put a wet towel over their
20 heads and to try and get out.

21 CRO Gotts told this Inquiry in evidence that she
22 believed that, by that stage, she must have been told
23 about the change in stay—put advice, but she couldn't
24 remember who had told her or whether the information had
25 been given to her on a piece of paper.

17

1 The call was the first occasion on which the Surrey
2 control room had been made aware of the change in
3 stay—put advice, although they did not appear to have
4 noted it on their own system at the time.

5 The whiteboard entries at that point for flat 194
6 stated, "heavy smoke, 1 adult".

7 Tony's fifth call was made at 02.49. This was
8 received by CRO Adams. Tony now tells them flames are
9 coming out of the top of the roof down to his flat, and
10 he asks that they come and get him. He is asked whether
11 he can get out by himself. Tony replies that he can't
12 because it's too dark, he can't see a thing. He's
13 67 years old and he can't run.

14 He repeats the floor number and says he is desperate
15 now and frustrated. "Oh, the times I've told everyone,
16 it's floor 22, please, love", he tells the control room.
17 He's on his own.

18 CRO Adams informs him that they are advising people
19 to leave the building. Tony replies, "I can see the
20 flames, come and get me". CRO Adams repeats that, "They
21 are trying to get you but it's very difficult. You may
22 have to leave the building".

23 CRO Gotts calls Tony back at 02.51 and he reports
24 that the flames are coming from next door. He's asked
25 if he can put a wet towel over his head. He confirms

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1 he's done that and CRO Gotts tells him to put the towel
2 over his head and try and get out. Tony tells her he's
3 67. She asks whether he can meet up with neighbours,
4 but Tony replies, "There's no one up here now".

5 At 02.54, CRO Fox takes a call from a member of the
6 public who reports to her that a friend is stuck in
7 flat 194 on the 22nd floor. The caller is thought to be
8 Sharon Haley.

9 Tony makes his sixth call at 3.01. Again, it's
10 picked up by CRO Fox. He reports that the conditions in
11 his flat and bedroom are now very, very dire. He is
12 asked for his flat number and the floor number again.
13 He reports that he cannot see a thing.

14 CRO Fox asks, "Why can't you get out by yourself?",
15 and he tells her, "It's too dark, it's too hot". She
16 tells him to wrap himself in a sheet and a towel. He
17 repeats his request for someone to come and help him,
18 but CRO Fox tells Tony that, "They are dealing with
19 [others] at the moment", and it appears that Tony is
20 left on the line.

21 Sinead then makes her third call at 3.05. She
22 repeats her previous reports about her father—in—law
23 being stuck in the fire in Grenfell Tower, and that he
24 has since reported to her that the fire was now inside
25 his flat and he was screaming. He was telling her that

19

1 he was dying and he needed to get out. He couldn't
2 speak properly. He couldn't breathe. The CRO who
3 answered her call replied that they'd given London all
4 the information and that there was nothing more that
5 they could do.

6 At 3.09, Surrey Fire Service called Alfie back to
7 tell him that they'd just spoken to London about his
8 father. He is told that the advice is now for people to
9 get out, and he is asked if his father is able to get
10 out of the property. Alfie replies that he's not able
11 to get out, "He's stuck, he's stuck". He is told that
12 they will contact London and inform them to make Tony
13 a priority because he can't get out. Alfie repeats that
14 his father can't get out, "He's struck, he's on the
15 22nd floor, he can't get out". He pleads for help,
16 "Please, please, help my dad".

17 Alfie is then asked for more details and he explains
18 that Tony can't go downstairs, that the stairs are pitch
19 black, he can't see in front of him, that the smoke is
20 underneath him and is burning through the floor, and the
21 fire is all around him and he can't get out. The
22 operator tells him that they will pass this information
23 on to London.

24 Cordelia then makes one more 999 call at 3.22. She
25 is connected to Dundee and then transferred to Kent.

20

1 She reports that her husband is trapped on the
2 22nd floor and has been like that for over an hour, he
3 is being advised by LFB to stay put and she gives his
4 number. Control records record the flat number as 249.
5 She said that Tony had phoned her just now and reported
6 that he couldn't breathe, that smoke and fire had got
7 into his front door and was entering his flat, even
8 though he had put a wet towel by the door.

9 In his final call to Cordelia, Tony told her that
10 the flames had broken into the flat. He said that the
11 floor was hot and his feet were burning. He said that
12 he could feel the heat coming up and he didn't want to
13 die like this.

14 Tony's final 999 call was made at 3.31. It lasted
15 for about a minute. It was connected to Kent Fire and
16 Rescue Services, and the operator tells him that his
17 wife has just spoken to them and they had informed the
18 LFB. The operator asked Tony for his flat number and if
19 he's okay. Tony by this point has left his flat because
20 he's on the stairs, and he says, "How long are you going
21 to be? I'm on the stairs now". He is told that they
22 are trying to get people out of the flats and asked
23 which floor he is on again. Tony's response and his
24 final words are a simple plea: "Help me".

25 At 3.46, Cordelia reports that her husband is

21

1 trapped in a block of flats on Latimer Road and is told
2 they've not received an update. The operator confirmed
3 that Tony had tried to exit the flat when they last
4 spoke to him and they tried to call back but received no
5 answer. The operator suggested that Cordelia should
6 keep looking at the Met website as they were in the
7 process of setting up a Casualty Bureau.

8 Those were the 999 calls and the calls between Tony
9 and his family.

10 Meanwhile, the incident logs and the whiteboards
11 were being updated. At 1.36, the first entry in the log
12 says, "22nd floor, smoke coming, one person". It goes
13 on for the rest of that evening recording Tony's
14 positions and recording his information about the
15 conditions of the lobby and his flat.

16 At 2.34, the log entry says:

17 "Caller concerned about a male relative who has
18 called her as he has not yet been rescued — stated [the
19 incident] is on the BBC News and she asked why we had
20 not rescued him from the 22nd floor — caller advised
21 that she had come through to Surrey but that we would
22 inform [London] of her [information] — caller asked us
23 to call her back with more information but we advised
24 her she would have to ask to be put through to LFB as we
25 have no knowledge of this [incident]."

22

1 At 3.08, the log created in relation to Tony says as
2 follows:

3 "From LFB — [request] contact surrounding [fire
4 services] to inform of advice — wrap something wet
5 around and exit as quickly as possible."

6 Meanwhile, some information was being transferred
7 from the control room to CU7 and other CROs.

8 At 2 o'clock, there is an update from the control
9 room to CU8 on the incident ground, which includes
10 information about Tony: "22nd floor flat 194 a pensioner
11 with heavy smoke there".

12 CU8's response is:

13 "I'm getting the impression it's Floors 21 and 23 —
14 between 21 and 23 are the most severe?"

15 CRO Adams in turn agrees with that and says she
16 thinks they are most worrying, along with flat 165.

17 This exchange seems to indicate that the severity of
18 the conditions on the upper floors had been communicated
19 from the control room and, in turn, to the incident
20 ground.

21 Meanwhile, the reports and the updates in Surrey
22 from around 2.30 onwards show that people there were
23 recording the phone calls from Sinead and other members
24 of the public.

25 There were also connections with North West Fire

23

1 Service. At 2.41, the BT operator gets through to the
2 North West Fire Centre and tells them that the caller is
3 trapped in flat 194. The North West Fire Centre passes
4 that message on and asks for a contact number for Tony,
5 which the operator relays.

6 At 02.50, Rob Brown from Surrey Fire and Rescue
7 Services calls the LFB control room and speaks to
8 CRO Angie Gotts. He relays the messages that Surrey
9 have been getting and the further phone calls from
10 Sinead about her father-in-law being stuck. He asks
11 CRO Gotts to call him, Tony, to reassure him. She says,
12 "We've just ... told ... people to put a ... towel over
13 their heads and try and get out". CRO Brown says,
14 "I mean he's 70 years old", but before he continues the
15 sentence, CRO Gotts speaks over him. She says they are
16 getting too many calls from floor 22 and appears keen to
17 get off the phone. She says she has lots of calls
18 waiting. But she nevertheless takes a number, and
19 that's the end of the telephone call between Surrey and
20 London.

21 Surrey call one more time at 3.06, again updating
22 London about flat 194. SOM Joanne Smith answers a call,
23 again from Rob Brown in Surrey Fire and Rescue. He says
24 that he wants to pass on more information about a call
25 received from Tony's daughter-in-law. SOM Smith informs

24

1 him what the current advice is.
 2 So we can see that there are calls being made
 3 between the different call centres — Surrey, London,
 4 Dundee and the North West — all about Tony, all
 5 informing London that this is a vulnerable man,
 6 a pensioner with mobility difficulties, who needs
 7 assistance.

8 We know, sir, that there were no deployments to
 9 floor 22.

10 Firefighters Codd and Joseph, it would appear, did
 11 manage to rescue Naomi Li and Lydia, who were in
 12 flat 195, but that was while they were descending. In
 13 any event, despite the numerous calls made by Tony and
 14 about Tony, there was no specific deployment on his
 15 behalf.

16 Turning then, sir, to Professor Purser's evidence.

17 In assessing Tony's exposure to smoke whilst he was
 18 in the flat, Professor Purser considered that it is
 19 likely that the exposure would have come from the lobby,
 20 through his front door — as it is likely that flat 194
 21 had a leaky door as well — which allowed a much bigger
 22 build-up of smoke from the lobby. He also considered
 23 that Tony would have been exposed to smoke coming into
 24 the flat from outside. The toxicology examination
 25 recorded a COHb level of 71%.

25

1 In terms of the time of death, Tony's body was
 2 recovered in the stairwell on the 18th floor.
 3 Professor Purser considered it likely that Tony would
 4 have inhaled a dose level of 50% COHb, representing the
 5 threshold for a lethal dose, by 03.56 hours, and
 6 estimates Tony's time of death at approximately
 7 04.31 hours. Dr Fegan Earl agrees with the approach of
 8 an approximate time or window of time when recording
 9 death.

10 Lee Disson travelled down to Grenfell and arrived at
 11 about 7.30 am in the morning and started the search for
 12 his dad. Alfie and Cordelia and other members of the
 13 family also went to the tower in the morning and began
 14 searching for Tony. Alfie recalls going there and then
 15 moving on to seven different hospitals in search of his
 16 father. Cordelia was contacted by a family liaison
 17 officer and finally informed of Tony's death three days
 18 later.

19 The full post-mortem examination was conducted by
 20 pathologist Dr Swift on 22 June 2017, and the
 21 preliminary medical cause of death, based on the
 22 pathological findings, was recorded as "inhalation of
 23 fire fumes", which was confirmed in Dr Swift's final
 24 report on 3 January 2018.

25 Sir, panel, those are the facts and the

26

1 circumstances of Tony Disson's death. But in concluding
 2 this presentation, I'd like to return to the man himself
 3 and something about him and where he lived.

4 Big cities are often criticised, particularly
 5 London, for being somewhat cold, lacking in community
 6 and a sense of neighbourliness, a place where people are
 7 anonymous and avert their gaze if ever they
 8 inadvertently make eye contact with a stranger on the
 9 bus or on the Tube. However, as you've heard throughout
 10 this Inquiry, Grenfell Tower was a community and, in
 11 that village in the sky, Tony Disson was an integral
 12 member of the Grenfell community. Like so many others
 13 in the tower and the surrounding area, Tony took people
 14 as he found them, without pre-judging who they were,
 15 where they had come from, what they did for a living.
 16 His wife, Cordelia, recalls that Tony knew everyone
 17 there, and, tragically, two of his close friends,
 18 Denis Murphy and Steve Power, also sadly died in the
 19 fire.

20 Tony's family, like so many other families, will
 21 always wonder: what if? What if Tony had stayed just
 22 a little longer in the chalet in Leysdown, had another
 23 cup of tea before returning to London? He would have
 24 arrived later, after the fire had broken out, and would
 25 not have been allowed back in the tower.

27

1 He was a disabled man of 67, who patiently waited
 2 for help, and then, when he finally could wait no
 3 longer, he tried to get out and self-evacuate.

4 He will forever be in their hearts. Tony Disson,
 5 brave to the end, their own unique Tony.

6 Thank you.

7 SIR MARTIN MOORE-BICK: Thank you.

8 Thank you very much, Ms Munroe.

9 At that point, we shall rise and have a short break.

10 We'll resume, please, at 11.30.

11 Thank you very much.

12 (11.01 am)

(A short break)

14 (11.30 am)

15 SIR MARTIN MOORE-BICK: Yes, Mr Millett.

16 MR MILLETT: Yes, Mr Chairman, members of the panel.

17 May I now please invite Mr Mansfield Queen's Counsel
 18 to come back to the podium to make the presentation on
 19 behalf of the family of Ligaya Moore from flat 181 on
 20 floor 21.

21 As before, I give a trigger warning that what
 22 Mr Mansfield may tell you or show you may be distressing
 23 to some in the room or watching on the live stream and,
 24 if so, then they can leave or look away accordingly.

25 Mr Mansfield, please. Thank you.

28

1 SIR MARTIN MOORE—BICK: Yes, Mr Mansfield.
 2 Presentation relating to LIGAYA MOORE by MR MANSFIELD
 3 MR MANSFIELD: Good morning, sir, and Thouria Istephan,
 4 Ali Akbor.
 5 Today, none of the family are here for reasons that
 6 perhaps are obvious: they are in the Philippines. Her
 7 mother, Ligaya's mother, Estelita, is watching, and also
 8 a niece called Caroline are watching from there.
 9 The person who was present during the commemoration
 10 and presented the presentation to you, again you may
 11 remember, Nenita Bunggay, who had every intention of
 12 being here, but unfortunately she's not well today, so
 13 hopefully she can watch it remotely.
 14 But instead we do have, sitting in front of you, as
 15 it happens, Clarita Ghavimi. I've just met her. She's
 16 another resident from the tower, flat 75, and also comes
 17 from the Philippines, and in fact there has just been
 18 a conversation between those in the Philippines and
 19 herself, and she was a friend, in the sense that they
 20 came across each other now and again, and also went to
 21 various things that were local, like there's a local
 22 market, a night market. And she brought in — I'm not
 23 going to ask them to be displayed — photographs of
 24 herself with Ligaya in the same month, earlier in June,
 25 and they display — I'm not asking that they should be

29

1 kept, but they do depict Ligaya and herself at obviously
 2 a moment of happiness.
 3 One of the ways in which this particular case has
 4 been remembered was in the House of Commons, because in
 5 the debate that followed this disaster, obviously the
 6 matter was talked about and people from the tower went
 7 to the debate, and, in particular, the plight of Ligaya
 8 was mentioned in the context that the laughter, the joy
 9 of the tower in her case, and in all the cases, was
 10 reduced by the fire to silence. In a sense, she's one
 11 of the many vehicles of the way in which the tower
 12 operated when it was live and, obviously, what happened
 13 on the night.
 14 In fact, there are some, what I might call, if I may
 15 call them, singular features of this case, namely of
 16 Ligaya Moore, in flat 181 on the 21st floor.
 17 The first point I'd want to make is that she lived
 18 alone in that flat, and there were others who lived
 19 alone. She lived alone in the flat for a number of
 20 years after her husband died. I'll come to it because
 21 these are important features in relation to how she
 22 lived in the tower, and how she died in the tower as
 23 well. So she lived in the tower alone and she died
 24 alone.
 25 The second feature that is attached to that is that

30

1 she'd been with a friend — in fact, Nenita — earlier
 2 in the evening, but she had a phone, she had a mobile
 3 phone, she had a landline. Both were working, we know
 4 that much, because they were used that evening.
 5 However, when it came to the time of the fire, it
 6 appears that no calls were made by her on either phone
 7 to the emergency services, nor to the friends, to whom
 8 she had their phone numbers, because they'd been phoning
 9 earlier on, and she didn't phone them either.
 10 The final bit of this special feature is this — and
 11 I'll return to it, because it's important for the
 12 context of her demise — they called her, at least
 13 Nenita did, repeatedly, but it wasn't picked up.
 14 There's an unfortunate and rather obvious inference as
 15 to why it wasn't: in the first place, possibly because
 16 she was asleep and slept through everything. In
 17 a sense, one always hopes that that was the situation,
 18 and it looks as though that was possible, if not likely,
 19 the way matters ended.
 20 There's, finally, another feature, which is unusual
 21 in this case but not unusual generally and commonly in
 22 the community and the way she lived, if I may call it
 23 a special need, because of the way she lived and the
 24 accumulation of her possessions, combined with
 25 a deteriorating — 78 — health condition. I'll come to

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1 some of the details — but not all of them, for obvious
 2 reasons — a little later. But it's that combination of
 3 special features that no doubt brought about the
 4 observations in the House of Commons by one of the
 5 parliamentarians on that day.
 6 So may I begin, therefore, with a few comments about
 7 and observations about her background before the fire
 8 itself.
 9 Ligaya Moore was born on 28 October 1938 in the
 10 village of San Luis, Pampagna in the Philippines. She
 11 was the second of four children and was 78 years old
 12 when she died. Her friend Nenita, who I have mentioned
 13 already, who delivered a pen portrait during the
 14 commemoration on 25 May 2018, recalls that, as a young
 15 woman, Ligaya dreamt of travelling the world, of
 16 exploring new places. She left the Philippines in 1972,
 17 travelled to London, where she secured work as a nanny
 18 in the first place.
 19 Shortly after arriving in London, Ligaya met her
 20 husband — and this is an important aspect of her life
 21 and her death — Jim Moore. They got married and spent
 22 many happy years together, travelling within the
 23 United Kingdom because Jim didn't like to fly, so they
 24 spent their time here.
 25 They signed a tenancy agreement with RBKC on

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1 1 December 1981 — so, in fact, both with him and then
2 on her own, she'd been in the flat for 26 years —
3 a small, one-bedroom flat which became, after
4 refurbishment, flat 181 on the 21st floor. She went on
5 living there, as is the implication of what I said,
6 after her husband, Jim, died. He died in 2007, so
7 ten years before the fire.

8 Nenita recalled, during the commemoration, Ligaya as
9 a stylish, sociable woman. Perhaps I could put it in
10 this way: highly fashion conscious. Today some
11 photographs have been brought in by the friend, Clarita,
12 who saw her from time to time, and they depict, may
13 I just describe — I'm not asking them to be shown on
14 screen or anything like that — but the question of how
15 she looked. Her actual appearance, in contrast with the
16 flat, here was a woman of stature, here was a woman who
17 exudes happiness, in one sense, in her clothing, how
18 she, as it were, appears to the world. She would always
19 wear heels, claiming she didn't know how to walk in flat
20 shoes.

21 She enjoyed shopping, would often visit the
22 Westfield shopping centre, which is nearby, as you know,
23 with her friend Nenita. Ligaya had a passion for
24 ballroom dancing and others remarked that she was full
25 of energy, enthusiasm. She would explore London on

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1 foot, often walking — I don't know whether this is in
2 high heels, but however — from Holland Park all the way
3 to Trafalgar square.

4 She loved living in the tower. She enjoyed
5 wonderful views across London from her flat and would
6 often remark that she lived, in all senses of the word,
7 on top of the world.

8 Ligaya was heavily involved in charity work as well,
9 and did a great deal to help those less fortunate than
10 herself. How often have you heard that in relation to
11 the people who lived in the tower alongside her? She
12 didn't forget her early life in the Philippines, and had
13 set up a savings account to provide help for those in
14 need in her country of origin.

15 Above all, she is remembered as a wonderful, loving
16 friend, who was always generous with her time and her
17 affection, and, if I may say, the photographs produced
18 today reflect that entirely.

19 So may I turn to another aspect of her background
20 and, in a sense, you will recall the situation with this
21 module in particular that you're looking at the means by
22 which people died and in what circumstances. You will
23 appreciate the particular relevance of those words. One
24 of the circumstances in this instance is Ligaya's
25 vulnerability.

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1 Now, there are two aspects to the vulnerability: one
2 is a matter I'm going to come to in a moment, to do with
3 the possessions in the flat; the other is the
4 deterioration of her health, as she was 78 at the time,
5 but over the preceding years. So the combination of the
6 two produced a situation which, on the night, has to be
7 seen as a context for what actually happened in the
8 flat.

9 So may I take the first aspect, that is — I'm going
10 to use the words "accumulation of possessions", and
11 I hope it's acceptable. The term customarily used to
12 describe this condition in her records is "hoarder".
13 Whilst this is the accepted and recognised term, it is
14 somewhat perfunctory and capable of being misused in
15 a pejorative manner. Therefore, that term will not be
16 repeated by me.

17 However, she was identified as a vulnerable resident
18 in the RBKC list of residents sheet — it's all cited,
19 we can show — produced by David Noble in the aftermath
20 of the fire. So what was that vulnerability? Part of
21 it was this: the mounting accumulation of personal
22 items — what I call a mountain of items — over a long
23 period, without the ability to reduce or rationalise the
24 encroaching element of her life. It's not an uncommon
25 situation. Its origins are not clearly understood, but

35

1 it's often associated with and can itself induce
2 depression, for again obvious reasons, if you're not
3 able to control the situation you've created. It may
4 have developed, and it looks from the evidence that
5 we've seen almost certainly it is linked to the demise
6 of her husband ten years before in 2007. Nenita alludes
7 to this in a statement. She has produced a statement
8 for this module. May I just give the reference number
9 so that it's clear. It's dated earlier this year
10 in March, but its reference number, for the record, is
11 {IWS00002374}. Much of the detail upon which we rely in
12 relation to what happened earlier in the evening and so
13 forth comes from Nenita.

14 The belongings in the flat again will not surprise
15 you. A large quantity of them relate to her husband.
16 The feature here is, again, that you can extrapolate
17 from a situation in which this accumulation happens,
18 it's a substitution, it's a form of reaffirmation of the
19 relationship she once had. It provides security, it
20 provides reassurance and it provides some form of
21 connection with the past. So it's understandable, but
22 it is, we say, a special need which needs care and
23 attention and support, but, unfortunately, by the time
24 of the fire, had not been resolved entirely.

25 However, her family are anxious that this part of

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her life should be taken seriously to enable, for the future, the creation of fire safety strategies and contingency plans, especially for high residential blocks like hers in future, and particularly those with special needs, of which she was plainly one. It has, as we've already implied, a distinct relevance to the circumstances in which she died.

However, it isn't just a few belongings in this case. The gravity of the situation — again, I'm not asking for photographs to be shown, but I am going to cite the photographs. We would ask, if you haven't managed to in the plethora of material that you have, that you may not have seen or, if you did see, it was some time ago, look at the photographs I cite, because when you see them, you recognise immediately the problem that she faced that night, which I'm going to come to in a moment.

So I'm going to give a brief summary, not all the detail, and it's only going to be the years just before the fire, so it's not going back into a long history back to 2007. I'm going to start, if I may, in 2013, because there are records of all of this, so it was known.

In the wake of the power surges — that will be a memory that you have of other evidence, particularly

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from Shah Ahmed — the surges in 2013, which extensively damaged her electrical goods, the TMO carried out an inspection of her flat at that time, and they noted in the records accumulated items, and they deputed Janice Jones — I mention her because her name comes up again — to follow up with the resident — these are words from the records — to help move rubbish stored within the flat.

However, the following year, another inspection took place as part of the refurbishment programme by Rydon. The general power report in relation to that reads as follows, about the flat:

"Full of old items and the resident is over sixty ... It was really impossible to enter the property. Please see photo for your attention [this is Rydon speaking to TMO]. The matter has been [referred] to Janice and Siobhan, housing team."

There are more photographs of 181 that were sent to the TMO with a further explanation that they could not carry out the works, and that Mrs Moore would be "unable to remove all the old stuff within her flat". Part of the problem is she's way up the tower, and getting them out, and there was nowhere else in the flat to put items because of so many other things she'd already occupied the space with.

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There are four photographs. I have the reference numbers. I'm not going to ask for them to be shown and I'm not going to take up time giving you the reference numbers, but they are there to be seen, and I would urge you to look at the really quite dramatic scenes that you see.

In 2015, the ongoing and unremediated situation was the subject of communications between the TMO, RBKC and the adult social services. On 7 May 2015, Jan Jones, who I have already mentioned, the TMO estate officer for Lancaster West Estate, wrote an urgent note to RBKC really on the same theme:

"No works can be done to her flat currently so I urgently require your assistance with this matter."

Later the same month, still in 2015, there was an exchange between Claire Williams, TMO and Rydon to chase those in social services responsible for helping to clear the flat so that works can be completed by the middle of July. This was compounded by the impending installation of the HIU units, which you will recall certain residents had issues with that, for very good reason. There was talk of ensuring at least — this will tell you to some extent, when you look at the photograph. What they wanted was at least a 1-metre — they call it a concession, around her goods, as it were,

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and her accumulated ... as a working area. That would have been enough. But that shows you how bad the situation had become.

During this period, some help was obtained through an agency called Clouds End with visits in July of 2015. It was noted — and I just put this in so that it ties in with the observations already made — that the psychological effect on Ligaya, namely depression, was noted, and they also noted that a large or substantial amount of the property there related to her past and to her deceased husband.

By the following month, still in 2015, September, there was this critical assessment, and I pause with emphasis on this because this assessment is a critical one, is a crucial one, and really does indicate the gravity, that this wasn't some kind of dilettante hobby that was being indulged in, and I am not suggesting for a moment you would think that. It was made by RBKC, the adult social care safeguarding team. This is what they wrote in September 2015, two years before the fire:

"Ms Moore is at a fire safety risk ... she is unable to manage the issue ... herself."

And was rated as a possible risk with "catastrophic" consequences, including death and multiple serious injuries.

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1 However, nothing had changed by 2016, in January,
2 the following year, when there was a need for
3 an electrical certificate for the kitchen extractor
4 works, it couldn't be issued because, same reason as
5 before, the flat was full of the resident's belongings,
6 and they were unable to — and this, again, demonstrates
7 the severity — unplug accessories in relation to the
8 certificate that had to be issued.

9 This was repeated again in July that year, when
10 a more general test in relation to electrical items and
11 a full review was being done by RJ Electrics, they wrote
12 this: "Unable to carry out any test as we were prevented
13 from accessing any areas/outlets within the premises due
14 to the volume of the resident's belongings".

15 Before I pass to the events of the night, just two
16 other matters.

17 The evidence provided by her close friend Nenita,
18 who had been seeing her every day for a couple of years
19 through to 2017, she gives a graphic account in her
20 statement of the state of affairs with regard to the
21 property at the time of the fire. These are her words,
22 Nenita's words {IWS00002374/2}:

23 "Her flat was really disastrous. There were plastic
24 bags and piles of stuff everywhere ...

25 "Her bedroom was full of things [an important aspect

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1 because of where her remains were found] ... around her
2 bed. It made it difficult to get out of bed for her.

3 "There was nowhere to sit ...

4 "I found it very difficult to get inside her
5 flat ..."

6 In fact, Ligaya was so embarrassed about the fact
7 that her flat was in that state — such a contrast to
8 the woman you see in these photographs — she felt
9 unable to rectify it, no more space to put anything.
10 She didn't want anyone coming in. Nenita, I think, was
11 the only one who managed to access the flat, and Nenita
12 went there for a number of reasons, obviously keeping
13 her company, they were very close friends, but she
14 noticed — and this comes to the second aspect of the
15 vulnerability — that Ligaya was beginning to struggle
16 with her mobility, and of course being — well,
17 certainly getting towards 80, she's 78, she attributed
18 that immobility not only to her age, but problems with
19 her knees, the sort of thing that's very familiar. It
20 was exacerbated, that condition, by constant defective
21 lifts and having to walk up to the 21st floor.

22 So Nenita stepped in and began to bring her food and
23 meals — because, again, cooking in the flat wasn't
24 easy — and doing the shopping and washing her clothes
25 back at her place, so she'd take them back to Ligaya.

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1 So there was a very important support from her.

2 There is a record in 2015, on 7 September, by
3 Jenelle Davies, a social worker, concerning Ligaya,
4 complaints about pain in her legs. So it does look as
5 though things are, as it were, making life difficult for
6 heritage.

7 Her medical records have become available, and it
8 appears — I'm not going to read them out for, again,
9 sensitive reasons, but by May of 2017, she was on six
10 daily medications. This may have a relevance to what
11 happened on the day. She was on six daily medications
12 and they were for at least — what we can discern from
13 the records — three major conditions. I don't read
14 those out. But she didn't go to the walk-in centre at
15 the end of May because of those, but it may be as
16 a result of the medication that she goes in, because
17 she's experiencing recurrent bouts of dizziness, and
18 she's feeling unsteady and that the room is spinning.

19 She went back to the clinic, the walk-in clinic, on
20 the 13th, the day before the fire, again about the
21 dizziness, and on the 14th, she had arranged to see her
22 general practitioner. We can't say whether it was to do
23 with the dizziness, but it looks as though that's one of
24 the logical inferences that can be drawn.

25 We say, therefore, that this background material of

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1 her age, her medical deterioration and what's happening
2 around her in the flat are relevant to the death on the
3 night in three different ways. May I just explain the
4 ways and the relevance to in what circumstances did she
5 die.

6 Firstly, it relates to her mobility and ability to
7 move within the flat, were she to have awoken in time to
8 see what was going on. And of course it relates to her
9 general well-being and her resilience.

10 Secondly, it relates to a contribution that can be
11 made to the fire by those belongings because of the
12 space being covered, they're everywhere, and obviously
13 they can have made, and almost certainly did make,
14 a contribution to the fire, to the flames, to combustion
15 and to fumes, because they're different items, they're
16 not the same as the cladding, but there will have been
17 a contribution.

18 Thirdly, there is a likelihood that internal
19 doors — it's a small flat, one of the 1s, as it were,
20 small flat, one bedroom — could not be closed because
21 of the belongings, which is relevant to the flow of
22 smoke within the flat into the bedroom, permitting
23 quantities of smoke to circulate.

24 Counsel, Mr Millett, specifically asked
25 Professor Purser about all this, a number of questions,

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1 about the impact of (1) immobility and (2) the
 2 disproportionate amount of material of different kinds
 3 of chemical contents in relation to the rate of fire and
 4 smoke spread in the flat, Day 297. The answer that
 5 Professor Purser gave — may I just quote this from him,
 6 you heard it but a week ago {Day297/16:16–25}:
 7 "The thing about Ligaya Moore is that we've no idea
 8 what activities she was carrying out."
 9 He'd been comparing her flat with 201, where they
 10 knew a lot more about what was happening.
 11 "If, for example [and we say this is an important
 12 example], she slept through the whole thing and was in
 13 her bedroom, and the interior doors in her flat were
 14 open, then as the fire broke into the living room ...
 15 that would have just spread throughout the open space of
 16 the whole flat, in which case she would have been
 17 exposed to higher concentrations of smoke from
 18 an earlier period than those in flat 201, but we don't
 19 know.
 20 "Now, just to pick up on your point [he's mentioning
 21 Mr Millett's point], also if in that living room there
 22 was a large load of all sorts of materials, that would
 23 present a big fire load, which could have certainly
 24 produced a much more intense and smoke-rich fire at that
 25 early stage."

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1 We say those are very realistic reflections on the
 2 fire itself.
 3 May I now turn to the fire and the night,
 4 13/14 June.
 5 As I've already indicated, she made no calls on the
 6 landline or her mobile, and she received none on it
 7 either. It means, of course, that this flat, 181, did
 8 not appear on any whiteboard and the Fire Brigade would
 9 not have been alerted to somebody being in trouble in
 10 that flat as a matter of course, and no fire crew was
 11 deployed to her flat.
 12 No witnesses spoke to her on the night. In other
 13 words, in some cases, obviously, doors opened and all
 14 the rest; that didn't happen in her case. In
 15 particular, the aspect of this which rings true and hard
 16 is that her friend Nenita, once she got alerted to the
 17 fire by another friend, tried to ring consistently for
 18 over an hour without an answer.
 19 Nenita herself was able to assist with what happened
 20 during the evening of the 13th. They in fact had been
 21 together on the 13th, Nenita and Ligaya. They had been
 22 shopping and Ligaya had also been to the walk-in centre
 23 I've already mentioned, the clinic, about her dizziness.
 24 The centre is a stone's throw away from Grenfell Tower.
 25 They parted company in the evening, after 10 o'clock,

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1 although, as if a portent — and this comes from the
 2 most recent statement — Ligaya wasn't keen to go back
 3 to her flat that night.
 4 Now, there can be a lot of — I don't want to
 5 speculate unreasonably, but if she's having problems
 6 with dizziness, and she has the psychological barriers
 7 at the flat, it begins to explain why she might have
 8 been reluctant.
 9 She was captured on the CCTV in the lobby waiting to
 10 go up at 10.23, after she'd left Nenita, to the
 11 21st floor. But she was still troubled about going to
 12 the flat, and the reason we know that is that Nenita has
 13 discovered from another friend — whose name I have, I'm
 14 not going to mention it publicly — but this other
 15 friend was telephoned at 11.30. So the phones were
 16 still working, she was still awake, still troubled about
 17 being back in the flat. This was the last contact, this
 18 one. The phone call at 11.30 about her troubles was the
 19 last contact anyone had with her.
 20 So turning to the timeline and, again, because
 21 you're so familiar with these, I just touch on them as
 22 keystones, as it were, in the way the fire spread.
 23 You know about the original 999 call by Mr Kebede
 24 a few minutes before 1 o'clock in the morning, 00.54,
 25 and then after that — that's the fire in the kitchen —

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1 it spreads to the cladding.
 2 But then the next time you've heard, which is a key
 3 time, is 1.26. Flat 156, one of the 6s, Shah Ahmed is
 4 making his 999 call, recording, therefore, how far the
 5 fire had reached by that time, and, by 1.27, it had
 6 reached the crown of the building.
 7 So that's the general framework.
 8 Meanwhile, back on the 21st floor, Mustafa Abdu,
 9 flat 184, same floor, at 01.10, he's awoken by a phone
 10 call from his brother telling him that the tower was on
 11 fire and to get out. Mustafa reports — this is
 12 important because of the smoke infiltration into 181 —
 13 smelling and seeing smoke on the 21st floor landing.
 14 Flat 186, another one on the 21st floor,
 15 Helen Gebremeskel, at 1.20, was awoken by a smoke alarm.
 16 So this is one that was working. We can't say they were
 17 all working on that floor. She saw fire in her kitchen.
 18 Well, she's one of the 6s, so she would. She made
 19 a 999 call at 1.26.54 whilst in the lift lobby of the
 20 21st floor. Helen reported that when she went to the
 21 fire exit door leading to the stairwell at around 1.30,
 22 "there was smoke but not so much that we couldn't see
 23 each other".
 24 Marcio Gomes invited Helen into his flat, 183, at
 25 about this time, and he noted a layer of thick, black

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1 smoke, two inches close to the ceiling of the lobby, and
2 those are matters that are in your Phase 1 report.

3 The kitchen window of 186, as you're now familiar
4 with the configuration of this block, is adjacent to the
5 living room window of 181, so one begins to see the
6 proximation of and the proximity of the fire to Ligaya.

7 Therefore, the external fire spread would have been
8 swift, and this is demonstrated by the Metropolitan
9 Police external fire spread, which can be accessed. It
10 is estimated in this report that the fire had covered
11 the external wall of 181 between 1.29 and 1.42, and
12 impacting the inside of the flat with smoke about 1.53.

13 Some time around 1.30, Nenita received a call from
14 a friend of hers who lived near the tower to say the
15 tower was on fire. Nenita immediately — so it's
16 shortly after 1.30 — begins telephoning Ligaya, who
17 she'd obviously been with during the evening, as you
18 know, on her mobile and on the landline, because even if
19 Ligaya turned the mobile off because she's going to
20 sleep, the landline worked, but we don't know whether
21 the mobile was on or not. She phoned over and over
22 again, so it wasn't just one call, from that time up to
23 about 3 o'clock, when she realised by then, obviously,
24 no hope at all.

25 Thereafter, Nenita herself went to the tower more

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1 than once, took a photograph, but as you might, you just
2 continue calling the number in the hope that maybe she
3 did survive. That's in Nenita's latest statement.

4 So if I pause for a moment, the sequence you've just
5 been told about is one that gives rise to what we would
6 suggest is the first possible scenario for Ligaya, and
7 we say perfectly reasonable on the evidence, is that
8 after the troubled telephone call at 11.30, she finally
9 did get to sleep, and because of all the medications,
10 I've no doubt it's possible to surmise she fell into
11 a deep sleep. She didn't hear the onset of the fire,
12 nor her telephones. We can't say whether the alarm was
13 working or not but, even if it was, there's a real
14 possibility she didn't hear that either, and that whilst
15 she was sleeping, obviously she'd be inhaling smoke that
16 has come into the flat under the front door — small
17 flat, doors open on the inside — and from the lobby,
18 and then the smoke and the fumes coming in from outside
19 her windows, followed by fire and smoke inside the flat,
20 again, as we've said, augmented by the overload of the
21 materials in every room.

22 You will have noticed that in Operation Northleigh,
23 the archeology report — and you've heard about
24 archeology very recently — I just use these words, what
25 they recorded when they came to this flat — not alone,

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1 in this sense — it's recorded as 21/1 for reasons —
2 they obviously know the real numbers, "Displayed
3 evidence of a complete burn with no internal walls
4 remaining". That will be of no surprise, but tells you
5 the vigour and rigour of the fire, accelerated, no
6 doubt, by some of the things in the flat.

7 Professor Purser accepts this as a possibility in both
8 his report and his evidence last week, laying particular
9 emphasis upon the archaeological findings relating to
10 the bed springs. Now, I mention that because the
11 majority is in the area of the bed and the springs that
12 she was found, and I come to recovery in a moment.

13 The course of the fire on floor 21 can be traced
14 through contact with the control room by other
15 residents.

16 At 1.38, the El-Wahabi family began a 59-minute call
17 with CRO Jones. This call made clear early on that
18 there was smoke in the lobby and entering flat 182, the
19 next door flat.

20 By 1.45, the flames were to the left of 182 and
21 specifically 181, and the description that's given,
22 again, merely emphasises the nature of the conflagration
23 for Ligaya.

24 "... next door to us [that's Ligaya] for example
25 bad, bad, bad."

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1 These are words from the call at that time:

2 "... it's burning, burning, it's burning next door
3 to us ... really burning."

4 Now, we know from the deployments that none went to
5 181, and you've heard on numerous occasions now about
6 the Paddington crew going to the roof but not reaching
7 it, for a different purpose. You've also heard about
8 other crews being sent up to higher floors but not
9 reaching, so I don't add to any of that detail.

10 By 2.12, the fire had reached floor 20, where
11 Fadumo Ahmed was located, and the firefighter who went
12 to that floor, Dean Roberts, carried on up to 21 and 22.
13 He opened the doors to each floor and found the lobbies
14 were heavily smoke-laden. That is, again, just
15 reinforcing the situation in the lobbies outside
16 Ligaya's flat.

17 At 2.32, Marcio Gomes in flat 183 — again, another
18 neighbour — made a 30-second video recording on his
19 mobile telephone of his front door and that part of the
20 lobby immediately outside his door, very similar to the
21 one I mentioned two days ago, and that's referenced and,
22 again, you will have seen it. The video shows smoke
23 coming through the gap under the front door that he's
24 talking about and on the left-hand side of the door, and
25 a pitch black area in the lobby with no functioning

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1 lighting in this case. The other one I cited was just
2 a photograph with a dim light, but this is, again,
3 a different floor but same situation. Just before he
4 started the recording, Marcio had tried to reach
5 flat 181, but he didn't get much further than his own
6 front door. Then at 2.46, he, Marcio, made another
7 999 call about the situation. The fire had reached 182.

8 The finale for Ligaya.

9 The time of death, as always, it is approximate and
10 the best anyone can do, because there's so little
11 evidence from other people in relation to her. He has
12 used a comparator, in other words what had happened in
13 another flat 1, two floors above, 201, which you've
14 heard about, where there was smoke from the lobby from
15 about 1.30. The exterior fire would have started to
16 enter the living room at 1.32, as reported by
17 Biruk Haftom. More serious smoke and exterior flame by
18 1.36 to 1.52. From 1.52, fire spread across the kitchen
19 and the bedroom. Smoke came into the bedroom. At that
20 time, it had reached the eastern external wall of 182,
21 the one next door that I've already been talking about,
22 at 2.10. Therefore, Ligaya would have been exposed to
23 increasing smoke and asphyxiant gases throughout this
24 period, with an addition from the interior contents in
25 the living room igniting as the fire reached the outside

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1 of the bedroom, by which time there's a rapid
2 deterioration in the conditions inside.

3 Fire developed later in the bedroom, possibly
4 between 2.22 and 2.54. By this time Ligaya would have
5 been exposed to toxic smoke for up to an hour,
6 approximately, and would have passed through the stages
7 of collapse, unconsciousness, followed by death, before
8 the fire consumed the whole flat.

9 It is likely her death occurred between 1.52 and
10 2.22, although in the light of Professor Purser's
11 observations about flat contents, the fire load and so
12 forth, the time window could be as early as 1.40.

13 Just again, making it clear for all relatives and
14 friends that she would not have known what she was
15 inhaling, particularly if she was asleep, and she
16 particularly would not have been aware of, as it were,
17 not only her collapse, but also her final demise.

18 The recovery stage.

19 Ligaya was reported missing by Nenita on 14 June,
20 still holding hope, as one would expect from anyone. On
21 15 June, the flat was made safe, because it was
22 a complete burn-out, and an archaeological investigation
23 in great detail that you've heard about recently took
24 place over 17 days.

25 Recovery — I'm going to use that term — was

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1 principally from her bedroom, from the area of the bed
2 and the bed springs, I've already mentioned, although
3 a secondary location may have been the entrance of the
4 bedroom and the hallway. The reason for that is that
5 the alignment — there's a diagram to this effect in the
6 report. The diagram of where some of the remains were
7 found doesn't align exactly with the bed, so it's not
8 one parallel to the other, and is not in alignment. It
9 may indicate — can't go higher, it's not a strong
10 inference, it's a mild one — that in fact she may have
11 tried to move, in the sense — possibly in
12 a semiconscious state.

13 There isn't any pathological or toxicological
14 examinations that were possible in this case. Her
15 identity was established through odontology and
16 anthropology, confirmed by the senior coroner on
17 29 September 2017.

18 The cause of death at that time was given, because
19 there was a paucity of forensic materials, and it was
20 attributed to the familiar phrase that you have now,
21 being "consistent with the effects of fire".

22 So I pause again for the second scenario. The
23 second scenario, not the one where she slept through it
24 all, is that she did wake up or was semiconscious, but
25 by the time there was any kind of realisation by her

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1 that the fire was either outside the flat or inside the
2 flat, it was already too late. The smoke penetration in
3 the flat would have been forbidding, particularly if she
4 was conscious and awake, especially if the interior
5 doors were open, compounded by her age, her knee
6 problems, cramped conditions in the home, particularly
7 round the bed, creating a situation in which she didn't
8 have the strength or the purpose to get much beyond the
9 bed itself. This has some support from the tentative
10 findings of Dr Harrison in the way I've already
11 described of the alignment of the body and the bed.

12 Professor Purser considered these constraints —
13 they were put by Mr Millett — that might have inhibited
14 her from even contemplating trying to get out of bed and
15 down the stairs, and it might suggest, if she did move,
16 that she was at least half awake at the time.

17 Finally this, for her to be remembered. She was
18 remembered in the words I've already mentioned in the
19 House of Commons, and the photographs that have been
20 very kindly brought today display a woman that had
21 a presence, a woman who had a life commitment, who was
22 herself generous and happy. But she had a richness of
23 life — these are the words of the family — and the
24 richness of heart, that she will be dearly missed by
25 them and, obviously, by Nenita, all of them watching

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1 remotely today.
 2 Nenita said in the statement:
 3 "She was not only my friend; my mother, my sister,
 4 my everything."
 5 The last thing she said before they parted on the
 6 evening of the 13th, "I love you, take care of
 7 yourself", when in fact she was the one, at the end of
 8 the day, that needed the care.
 9 Thank you.
 10 Sir, I understand 15 minutes is sufficient.
 11 SIR MARTIN MOORE—BICK: Yes. Well, thank you very much,
 12 Mr Mansfield.
 13 We'll rise for a short break now and we'll resume
 14 shortly after 12.30.
 15 Thank you very much.
 16 (12.18 pm)
 17 (A short break)
 18 (12.31 pm)
 19 SIR MARTIN MOORE—BICK: Yes, Mr Millett.
 20 MR MILLETT: Mr Chairman, members of the panel.
 21 I would now invite Danny Friedman QC to come back to
 22 the podium, please, to make a presentation on behalf of
 23 the family of Sheila from flat 132 on floor 16.
 24 Again, I would repeat the trigger warning that the
 25 presentation may contain material or statements which

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1 some may find distressing. Therefore, they can leave
 2 the room now or look away from the live stream as the
 3 case may be.
 4 SIR MARTIN MOORE—BICK: Yes, thank you very much.
 5 MR MILLETT: Mr Friedman, thank you.
 6 SIR MARTIN MOORE—BICK: Yes, Mr Friedman.
 7 Presentation relating to SHEILA by MR FRIEDMAN
 8 MR FRIEDMAN: Sheila was born on 17 September 1932 in Market
 9 Harborough and grew up in Sheffield. At the time of her
 10 death, she was 84 years old.
 11 In life, Sheila elected to use only her given first
 12 name, a decision which the Inquiry has been good enough
 13 to respect.
 14 She is survived by her two sons and six
 15 grandchildren.
 16 Sheila lived alone in flat 132 on what became
 17 floor 16 after the refurbishment.
 18 She moved into the tower in 1984, making her one of
 19 the longest standing residents. She was known to many
 20 on the Lancaster West Estate and the surrounding area.
 21 The family did not provide a formal commemoration
 22 in May 2018 because they wished to respect the privacy
 23 that Sheila particularly valued in her life. However,
 24 the family do wish the panel to know that their mother
 25 and grandmother, known to her grandchildren as

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1 "Nanny Sheila", is dearly missed.
 2 I am also now asked by the family to tell you today
 3 a little bit more about Sheila and how they remember
 4 her.
 5 She was a character, flamboyant and outspoken.
 6 Sheila had what her family describe as a shock of white
 7 hair, and nearly always wore bright, modern clothes.
 8 She was a complete extrovert and unfiltered. To her two
 9 sons growing up, and even in maturity, desperately
 10 wanted to be what they thought was "normal", this could
 11 sometimes be awkward. Sheila was a free thinker, rarely
 12 speaking in a linear fashion. She led a highly
 13 independent life, with a longstanding interest in
 14 meditation, yoga and alternative therapies.
 15 As is often the way, it is only since Sheila's death
 16 that some of her particular qualities and
 17 characteristics have shone out, which has surprised and
 18 added to the family's appreciation of her.
 19 Sheila always had strong opinions about the way
 20 residents were treated by the TMO. She was never phased
 21 by those in apparent authority. Management of
 22 Grenfell Tower and the estate was often a topic of
 23 conversation between Sheila and her family. She was
 24 a well-known and active member of the community, and had
 25 been a member of a group representing tenants' views and

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1 concerns to the TMO. The Inquiry know this group as the
 2 Grenfell Compact.
 3 Sheila was always a very active person. She had
 4 cycled in London, attended yoga classes and swam.
 5 However, prior to the fire, her physical health had
 6 deteriorated, and she was reliant on the lifts to get to
 7 and from the 16th floor. TMO staff were aware of her
 8 reliance on lifts from her complaints about the
 9 difficulties caused when they broke down. The Inquiry
 10 has available to it evidence of a meeting on
 11 17 July 2015, attended by the then Member of Parliament,
 12 Lady Victoria Borwick, and TMO officers. It is captured
 13 on footage filmed by Constantin Grass. Sheila outlined,
 14 in some detail, difficulties she faced.
 15 The family had also supplied to the TMO in early
 16 2017 information that would require a walk-in shower
 17 installed due to the deterioration in Sheila's health.
 18 This entailed supplying supporting medical evidence,
 19 which had been obtained from Sheila's GP.
 20 As with all other residents at Grenfell, there were
 21 no arrangements in place, such as a personal emergency
 22 evacuation plan, to address Sheila's difficulties
 23 descending the single stairs in the event of a necessity
 24 to do so. There was also no advance communications or
 25 pre-arrangements for assisted evacuation or rescue of

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1 Sheila by the LFB.
 2 CCTV footage shows Sheila entering Grenfell for the
 3 last time at 2.22 pm, and then in the lift lobby at
 4 2.25 pm on 13 June.
 5 There was no contact with Sheila on the night of the
 6 fire.
 7 According to her eldest son, in a statement that he
 8 provided to the Metropolitan Police, Sheila always went
 9 to bed early, between 8.00 pm and 9.00 pm, and she often
 10 slept wearing an eye mask and ear plugs. For the
 11 record, may I say this is the statement of Martyn Smith
 12 dated 30 June 2019, page 4, provided to the Metropolitan
 13 Police.
 14 The Phase 1 report found at volume 2,
 15 paragraphs 10.116 to 117, that from 01.20, the rate at
 16 which the flames spread vertically up the northeast
 17 corner of the building accelerated considerably,
 18 travelling at 0.75 floors per minute, it reaching the
 19 top of floor 15 by 01.23.36.
 20 Aziza Raihani had evacuated from flat 126 on
 21 floor 15 below and left the building by 01.21.42. This
 22 was likely in response to the effects of the rapidly
 23 approaching fire, which would have broken into flat 126
 24 very shortly thereafter.
 25 Hamid Wahbi lived in flat 136 on floor 16. He was

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1 the only member of his family at home that night. Hamid
 2 thought he became aware of encroaching flames as early
 3 as 01.15, when he heard a crackling sound. Soon after,
 4 the fire entered the kitchen. After that, Hamid Wahbi
 5 rapidly dressed and left the flat. At the time, there
 6 was thick, black smoke in the kitchen, and had already
 7 come into the living room and hallway.
 8 The Phase 1 report has already determined at
 9 volume 4, paragraph 24.31, that the door to flat 136 was
 10 left open by Mr Wahbi as he fled due to the absence of
 11 a functioning self-closing device. This allowed smoke
 12 to flow into the communal lobby. The lobby of floor 16
 13 was clear of smoke at the time Hamid Wahbi fled his
 14 flat. However, on returning a matter of minutes later,
 15 Mr Wahbi recalls the lobby had become full of very
 16 thick, black smoke, which felt hot.
 17 The other residents of floor 16 who evacuated around
 18 this time, all exiting before 01.38, describe similar
 19 conditions in the lobby. In contrast, they noted
 20 relatively smoke-free conditions in the stairwell.
 21 Next week, you will hear further about the
 22 conditions in floor 16 and on the lobby in the
 23 presentation for Joseph Daniels, who died in flat 135 on
 24 this floor. The circumstances and causation of the
 25 absence of an effective self-closing device on the front

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1 door of flat 136 and other flat front doors has been the
 2 subject of submissions in other modules.
 3 For present purposes, may I note two points:
 4 First, it is a fact that a previous complaint was
 5 made by Edward Daffarn from flat 134 about the defective
 6 self-closing device on the flat 136 front door
 7 in August 2015. The complaint was rejected at all three
 8 stages of the TMO's complaint process. There is no
 9 evidence that any repair work was done to ensure that
 10 the door had a functioning closer prior to the fire.
 11 Second, our understanding of the available evidence
 12 is that, if one considers every floor from floors 14 to
 13 20, the only flat 6 door that had a working self-closer
 14 was flat 156 on the 18th floor, belonging to Shah and
 15 Sayeda Ahmed, leaseholders.
 16 As you will hear about further in the presentation
 17 for Joseph Daniels, Firefighters Stern and Hippel
 18 reached floor 16, having been alerted by Sam Daniels to
 19 the presence of his vulnerable father in flat 135. The
 20 Phase 1 report at volume 2, paragraph 11.82, recorded
 21 the evidence that around this time, the floor 16
 22 stairwell door was held open. Firefighters Stern and
 23 Hippel discovered and assisted in rescuing
 24 Edward Daffarn from the floor of the densely
 25 smoke-logged lobby, but they were unable to rescue

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1 Joseph Daniels.
 2 The firefighters suggest that, before leaving the
 3 floor, due to low air gauges on their BA sets, they
 4 knocked on flat front doors. Firefighter Stern told you
 5 he knocked on two further doors, both of which were
 6 closed, likely to have been flats 135, the Daniels home,
 7 and flat 134, Edward Daffarn's now empty home.
 8 Firefighter Hippel, however, recalled completing the
 9 right-hand search, stopping at each door, hitting,
 10 kicking and shouting out. If that is right, this may
 11 have included the front door of flat 132, Sheila's front
 12 door. Sener Macit, who lived in flat 133, who did
 13 survive this fire, did not recall any knocking on his
 14 door.
 15 Firefighter O'Beirne then recalls radioing that
 16 there was a bedbound resident on floor 16 while he was
 17 still in the tower, and some information appears to have
 18 filtered through to Watch Manager Dowden over the radio.
 19 Mr Dowden, at this time, was still the incident
 20 commander. He recalled being told that there were
 21 people with mobility issues on floor 11, which would
 22 likely be Ali Yawar Jafari, and floor 16, which would be
 23 Joseph Daniels.
 24 Firefighter O'Beirne also recalls speaking to
 25 Station Manager Loft once outside the tower and

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1 specifically telling him {MET000083321/19}:
 2 "There's a guy on the 16th floor, he's bedbound.
 3 The crew can't get to him because it's too hot and smoky
 4 up there."
 5 Following the evacuation of residents from floor 16
 6 and the unsuccessful rescue attempt, the remaining
 7 residents on the floor were therefore Joseph Daniels in
 8 flat 135, Mr and Mrs Macit in flat 133 and Sheila in
 9 flat 132.
 10 CCTV images show that Hamid Wahbi, just outside the
 11 entrance of the tower, was speaking to Station
 12 Manager Loft and Watch Manager Watson at 01.38.16.
 13 Mr Wahbi recalled that he told the firefighters that
 14 there was an elderly man and an elderly woman on
 15 floor 16 who needed help. By that, he meant
 16 Joseph Daniels and Sheila. He was clear that he had
 17 told them about these neighbours. With the benefit of
 18 his mother being away from the building that night, he
 19 was particularly anxious about the elderly.
 20 Images at 01.38.50 show SM Loft and WM Watson
 21 continuing to talk at the main entrance. Neither
 22 recalled what they spoke about nor mentioned
 23 Hamid Wahbi's warning.
 24 No information was documented to identify that
 25 Sheila was still on floor 16. The only relevant

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1 reference to anyone in need of help in this time is the
 2 original forward information board used at the
 3 bridgehead, that was filled in with the words "Man 16th
 4 floor". The remaining elderly woman, Sheila, who
 5 Hamid Wahbi had mentioned, would never be documented at
 6 the fire ground.
 7 At 01.37.27, Sener Macit made his first 999 call to
 8 the MPS from flat 133. He was conference-called into
 9 the LFB control room by 01.45.28. He told them that
 10 smoke was entering the flat and he and his wife had been
 11 unable to exit through the lobby. CRO Adams told him
 12 that the fire was on floor 4. She advised him to put
 13 wet blankets around the doors, to stay where he was and
 14 to call if things got worse.
 15 Service requests and radio messages were made at
 16 01.45.42 and 01.46.05, which included information that
 17 persons were trapped on floor 16.
 18 The Macits subsequently made further 999 calls at
 19 02.10 until 02.38, at 02.41, at 02.49, at 03.02 and at
 20 03.12.
 21 After a number of previous attempts,
 22 Mr and Mrs Macit eventually evacuated when the fire
 23 entered their home in flat 133. They exited the
 24 building at 03.47.
 25 As a result of the Macits call, the flipchart sheet

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1 in Command Unit 8 contained a reference to "2 adults in
 2 living room, fire in flat".
 3 Some of the information was conveyed to the
 4 3rd floor bridgehead before it moved at 3.00 am. All
 5 that could be found on the wall was "16" and the number
 6 "133" circled. Lower down on the same wall, it reads
 7 "FSG 16th flat 133".
 8 On the piece of paper provided by Watch
 9 Manager Sadler working outside the tower are entries
 10 "133 16th floor".
 11 I'm not going to ask to bring these documents up
 12 because they only ever make a reference to flat 133,
 13 never 132.
 14 Mr and Mrs Macit were not rescued. They had to
 15 self-evacuate in circumstances where they had watched
 16 and analysed the fire, and supported each other to leave
 17 when they judged they had to. Indeed, after
 18 Firefighters O'Beirne, Stern and Hippel returned from
 19 the floor at around 01.38, no further BA team is known
 20 to have been deployed to floor 16 in response to the
 21 various FSG calls and information.
 22 The next known deployment to floor 16 was the
 23 deployment of Station Manager Cook and Crew
 24 Manager Gallagher at 04.04.27. The deployment was
 25 conducted in consultation with Group Managers Goulbourne

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1 and Welch, with the purpose of investigating reports of
 2 10 people trapped on floor 16 and 11 people trapped on
 3 floor 18. The information was not correct and
 4 unsupported by the FSG information written on the ground
 5 floor.
 6 The deployment could not reach the upper floors.
 7 Both firefighters were wearing standard duration
 8 breathing equipment and therefore would not have been
 9 able to carry out a detailed sweep at a level as high as
 10 floor 16 at the relevant times. The deployment
 11 happened, however, very late on in the fire and, for
 12 reasons that I now turn to, it would likely have been
 13 too late for Sheila.
 14 Sheila's remains were recovered from the bedroom
 15 located opposite to the bathroom in flat 132.
 16 Archaeological investigation establishes that she was
 17 lying on her back with her head towards the window. She
 18 was on or just by the location of the still intact
 19 mattress springs. These detailed findings are therefore
 20 consistent with an elderly woman lying in the position
 21 she would have been in if she had passed away in her
 22 bed.
 23 Sheila's time of death cannot be identified with
 24 precision given the lack of contact with her on the
 25 night. Professor Purser explains, based on the evidence

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1 of fire spread, that conditions in the bedroom where
 2 Sheila was recovered would have deteriorated very
 3 rapidly once the fire spread across the south face of
 4 flat 132 at around 3.09 to 3.12. Prior to that, and
 5 from approximately 01.26, Sheila would have been exposed
 6 to an increasing concentration of toxic gases. The
 7 extent of this exposure depends on whether she was in
 8 her bedroom throughout and if the bedroom door was shut,
 9 which is not known. Once the fire reached the bedroom,
 10 the exposure to toxic gases would have increased
 11 rapidly.

12 Professor Purser concluded that it is likely that
 13 Sheila was overcome by exposure to toxic gases from the
 14 external fire within a few minutes of the fire spreading
 15 outside the bedroom and died within a few
 16 further minutes thereafter. That would have been before
 17 the interior fire which burnt out the flat.

18 Based on the position she was lying in,
 19 Professor Purser specifically notes the possibility that
 20 Sheila was overcome and died in her bed, unaware of the
 21 situation. To that I would add she had a phone, and we
 22 know from how she complained about lifts not working,
 23 she was someone who could have used it if she was aware
 24 of the situation.

25 The final post-mortem report for Sheila gave the

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1 provisional cause of death as "1a consistent with the
 2 effects of fire". However, based on the Phase 2
 3 section 6 analysis of Professor Purser, the medical
 4 cause of death can be properly given as the more
 5 specific and informative conclusion of "inhalation of
 6 fire fumes" or an equivalent formulation. To that can
 7 be added the archaeological evidence that I have just
 8 summarised.

9 The video footage you have of Sheila from July 2015,
 10 filmed by Mr Grass, shows a lively and articulate
 11 person, living her life on her own terms. She was
 12 frank, saying that she was going to get upset if she
 13 talked about the faceless way the building was being
 14 run. She was proud that she had lived in Grenfell for
 15 32 years. She was also aware of and worried about her
 16 fragility.

17 Her presence and what she said in the meeting shows
 18 that Sheila was not an isolated resident; she was part
 19 of her community. But as one of its elderly members,
 20 who lived alone, she required a strategy for emergency
 21 evacuation if the need arose. That did not exist at the
 22 time of the Grenfell fire.

23 The family of this independent and unique woman
 24 would wish, as would Sheila, that the legacy of her
 25 death can contribute to profound societal rethinking on

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1 that very issue.

2 Thank you.

3 SIR MARTIN MOORE-BICK: Thank you.

4 Thank you very much, Mr Friedman.

5 Well, that concludes our proceedings for today, but
 6 we shall be sitting again tomorrow at 10 o'clock in
 7 order to hear more presentations relating to those who
 8 died in the fire.

9 So 10 o'clock tomorrow, please. Thank you very
 10 much.

11 (12.53 pm)

12 (The hearing adjourned until Thursday, 14 July 2022
 13 at 10.00 am)

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