

<p>1 Tuesday, 29 May 2018</p> <p>2 (10.16 am)</p> <p>3 (Live streaming commenced)</p> <p>4 (Sir Martin Moore-Bick entered the hearing room)</p> <p>5 COMMEMORATION FOR ESLAH ELGWAHRY AND MARIEM ELGWAHRY</p> <p>6 SIR MARTIN MOORE-BICK: Yes, Mr Richmond.</p> <p>7 MR RICHMOND: Morning, sir.</p> <p>8 Sir, this is day 6 of the commemorations. The first</p> <p>9 of the commemorations today is for Eslah Elgwhary and</p> <p>10 Mariem Elgwhary who lived in flat 196. May I introduce</p> <p>11 Eslah's son and Mariem's brother, Ahmed Elgwhary.</p> <p>12 Good morning.</p> <p>13 MR ELGWAHRY: Morning.</p> <p>14 SIR MARTIN MOORE-BICK: Good morning.</p> <p>15 MR RICHMOND: He has a statement with photos which he would</p> <p>16 like to read.</p> <p>17 MR ELGWAHRY: I am here today to talk about my younger</p> <p>18 sister, Mariem Elgwhary, who died beside my mother Eslah</p> <p>19 Elgwhary on 14 June 2017 in Grenfell Tower.</p> <p>20 Shortly after I turned 16, we lost our father over</p> <p>21 20 years ago when Mariem was only 8 and I just finished</p> <p>22 my first day of GCSE exams. I was not only an older</p> <p>23 brother but had to start playing the role of a father</p> <p>24 figure and become the man of the house -- not a simple</p> <p>25 task by any measure. As a result, we became a very</p> <p>Page 1</p>	<p>1 that story with you today and to make sure she's not</p> <p>2 forgotten.</p> <p>3 Mariem had lots of different groups of friends.</p> <p>4 Also known to her friends as Maz, she was adaptable in</p> <p>5 that way and got on with everyone. What was striking</p> <p>6 when speaking to them, even though they didn't know each</p> <p>7 other, or all know each other, is they used the same</p> <p>8 words to describe Mariem: they told me she was happy,</p> <p>9 a ray of sunshine. One said she creates positive rays</p> <p>10 of light, another said that she had positive energy.</p> <p>11 She was always cheerful and had a contagious smile on</p> <p>12 her face regardless of how she was feeling. They said</p> <p>13 she was funny. "She made me laugh, her facial</p> <p>14 expressions were hilarious and she didn't care about</p> <p>15 making a fool of herself." In fact, I see her</p> <p>16 expressions my son.</p> <p>17 (Pause)</p> <p>18 MR RICHMOND: There's absolutely no rush, Ahmed. No rush.</p> <p>19 MR ELGWAHRY: They said she was caring, that she would never</p> <p>20 make you feel second best. She was always thinking</p> <p>21 about her friends. They said that she would often give</p> <p>22 you sentimental presents.</p> <p>23 My sister was beautiful, an ambitious, talented</p> <p>24 young woman, who wanted to succeed in her marketing</p> <p>25 career and start a family. She had fallen in love and</p> <p>Page 3</p>
<p>1 close-knit family, just the three of us, me, Mariem and</p> <p>2 my mum.</p> <p>3 Furthermore, mum always instilled in us that we only</p> <p>4 had each other and had to be there for each other no</p> <p>5 matter what. That never left me and I live by that</p> <p>6 philosophy.</p> <p>7 This is the image that you've all become familiar</p> <p>8 with of my sister, my little sister, since the night of</p> <p>9 the fire, but I'm here today to tell you who she really</p> <p>10 was.</p> <p>11 Mariem was born in London and raised in Grenfell all</p> <p>12 her life, and died in Grenfell at the age of 27.</p> <p>13 Despite the eight-year age gap between myself and</p> <p>14 Mariem, we were always told we were very much alike.</p> <p>15 Obviously she's the more glamorous one! But we shared</p> <p>16 many similarities, including our sense of humour, lots</p> <p>17 of banter, our love for sport, particularly tennis, and</p> <p>18 our drive to excel in both our personal and working</p> <p>19 lives. Thanks to her friends, there is now a bench at</p> <p>20 the Westway Tennis Centre in her honour, one of the many</p> <p>21 tennis courts we both grew up playing on.</p> <p>22 To fully capture Mariem's personality I spoke to</p> <p>23 those who are very close to her, including her circle of</p> <p>24 friends and someone that was very special to her.</p> <p>25 I wanted to ensure that I capture her fully and share</p> <p>Page 2</p>	<p>1 had so much to look forward to. Naturally, as an older</p> <p>2 brother, I was very protective, but the truth is I was</p> <p>3 relieved she had met someone.</p> <p>4 MR RICHMOND: Could you just pause for a second, Ahmed?</p> <p>5 We're not picking up your voice properly, it's very</p> <p>6 difficult. If you could just put it in front of where</p> <p>7 you are going to be and then just try and forget about</p> <p>8 it. All right?</p> <p>9 MR ELGWAHRY: Okay.</p> <p>10 I'll just start from there.</p> <p>11 MR RICHMOND: Please, yes, do.</p> <p>12 MR ELGWAHRY: My sister was beautiful, an ambitious,</p> <p>13 talented young woman who wanted to succeed in her</p> <p>14 marketing career and start a family. She had fallen in</p> <p>15 love and had so much to look forward to. Naturally, as</p> <p>16 an older brother, I was protective, but the truth is</p> <p>17 I was relieved she had finally met someone decent and,</p> <p>18 most importantly, she was in love and she was happy.</p> <p>19 I also know my sister was brave. Some people say</p> <p>20 she was fearless, but I believe she felt the fear and</p> <p>21 she did it anyway. The year before she passed away she</p> <p>22 climbed an active volcano, she went abseiling, joined</p> <p>23 her friends in a small plane across the Caribbean, plus</p> <p>24 cycled and jet-skied around Mexico. We went paragliding</p> <p>25 together with friends once in Spain and of course she</p> <p>Page 4</p>

1 went first. She loved adventures and she lived for the
2 moment.
3 My sister was confident and strong. She wasn't
4 afraid to speak up or speak her mind and was very secure
5 in her words. She had an inner confidence and had grown
6 into a strong and ambitious woman. She worked hard in
7 her career and it was paying off. On 15 June she was
8 due to have an interview for a dream job with
9 a reputable brand company. My sister was selfless, she
10 was loyal to her family, me and my mum and to her
11 friends. She was also looking out for others and would
12 figure out a way to help you even if the solution wasn't
13 immediately obvious.

14 She could have moved out of the flat in
15 Grenfell Tower but she stayed to look after our mum.
16 She was brave, she was strong and she was selfless. My
17 sister was all of those things on 14 June last year.

18 Our father passed away from an aggressive form of
19 cancer when Mariem was only eight and several years ago
20 she raised money for a charity for men with cancer by
21 doing a 5K Battersea run, but she obviously had to be
22 different and she couldn't run in normal sportswear and
23 decided to dress as Super Mario. If you have a Nintendo
24 you'll know which character I'm referring to: a short,
25 chubby plumber with big eyebrows and a big black

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1 moustache -- nothing like her. She ordered the costume
2 and moustache separately -- funnily enough, the costume
3 arrived on time but not the moustache. She could not
4 possibly run as Super Mario without the moustache so she
5 rushed around last minute looking for one before the
6 run.

7 After raising money and finishing the race she
8 posted the words, "This was for you, Dad", on social
9 media. She also used her memory of Dad in a positive
10 way by filling the role of a grandfather to my son. She
11 recalls Dad always buying her a Kinder Surprise egg and
12 continued this tradition by buying one for my son every
13 time he came to Grenfell. Sometimes she would get a
14 little carried away and buy the large one or the box of
15 three. What was amusing is she would end up eating the
16 chocolate with my son and we do wonder was the Kinder
17 Surprise was really for her or my son? The truth is she
18 loved kids and acted like a kid around my son. She
19 would be really excited when my son's birthday was
20 approaching; in fact, she started planning three months
21 in advance last year, and that was Mariem for you.

22 She always loved a challenge even if it meant being
23 taken out of her comfort zone. She had suffered from
24 asthma but that did not stop her taking part in Tough
25 Mudder, which is an intense circuit full of changing

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1 obstacles in mud. This was just not just a race but
2 an epic team web challenge, perfect for someone like
3 her. Before the race started she strapped her asthma
4 pump to her vest. During a particularly difficult
5 obstacle she had an asthma attack in the water and lost
6 her asthma pump. Her team took her to the ambulance and
7 as soon as the medics stabilised her you would think she
8 would stop, but she continued, ran off as if nothing
9 happened and finished the last four-and-a-half miles.
10 That was Mariem for you. What was important to her, she
11 was determined to finish that race with her team.

12 On 13 June 2017 Mariem had come over to my house, in
13 fact a couple of hours before the fire, and we had
14 a very nice evening with my family, and we FaceTimed my
15 mum. She planned arrangements to see my mum on the
16 weekend, as we'd always do, always have done. Little
17 did I know that would be the last time I'd see her.

18 14 June 2017. On the night of the fire my wife woke
19 me up with a call from Mariem. My sister told me there
20 was a fire in the building and that she had already left
21 their flat. I could tell by her voice she was scared
22 and anxious. I knew something was terribly wrong and
23 I told her to get the hell out of the building.

(Pause)

24 I told her to get the hell out of the building and
25

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1 that I was on my way.

2 At this point I will never forget the feeling after
3 I got off the phone with her, I felt very sick and
4 I knew something was seriously wrong, without even
5 looking at, knowing what was happening. We now know
6 that based on the 999 calls her and my mum were trapped
7 on the top floor even before she called me, before
8 I could even leave, all within approximately half
9 an hour from the start of the fire. I was thinking,
10 what the hell went wrong?

11 Immediately after speaking to Mariem my friend on
12 the 5th floor called and told me he was at
13 Grenfell Tower and that there was a fire. A friend who
14 I consider a brother who lived in that building for over
15 30 years, he has experience of living in that building
16 and having experienced some fires before the
17 refurbishment. Now I'm certain the building was
18 compromised. My mum and sister lived on the 22nd floor
19 and he lived on the 5th. To have building covered in
20 flames top to bottom just verified my concerns, that my
21 family were in real danger. Having lived myself in the
22 tower for over 20 years I just knew something wasn't
23 right this time. Before the refurbishment there had
24 been several fires, but none the way she was describing.
25 Furthermore, they never spread; they were always

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2 (Pages 5 to 8)

1 contained in the flat where they started, not that
 2 I know of any spreading previously so rapidly.
 3 The drive to Grenfell from home felt so long and
 4 I was inundated with phone calls from residents,
 5 ex-residents and friends, all of which many of them were
 6 coming to Grenfell, heading down as well. I had now
 7 arrived and had seen the backlog, the congestion, the
 8 gridlock of emergency vehicles and got out the car.
 9 I remember running so fast towards Grenfell Tower, yet
 10 it felt so slow.

11 While on the phone to me, Mariem started to calm
 12 down and remain patient. She was waiting to be rescued.
 13 Meanwhile, I was trying to provide reassurance, comfort
 14 and hope by not explaining the horrifying inferno that
 15 I could see from where I was standing. I was trying to
 16 protect her. I was so close to Grenfell, so close to
 17 the fire; in fact, I was inside the area cordoned off to
 18 the public because I refused to move.

19 There were many times I thought about running inside
 20 but it was clear this would have been suicide. As
 21 previously mentioned, I know now Mariem was protecting
 22 me by not telling me the fact she was already trapped in
 23 by fire on the top floor, even before I arrived on the
 24 site. She had become very selective in the information
 25 she told me and did not display her true emotions. She

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1 my father died again, and a large part of our life,
 2 important memories, were wiped out, erased in a matter
 3 of minutes.

4 As a big brother and a father figure Mariem would
 5 always call me when she was in trouble or needed help
 6 and we always knew we would get through anything.
 7 However, for the first time in my life I was in
 8 a situation where my family was in trouble and I had run
 9 out of options and answers and there was nothing that
 10 I could do. No matter what I said the truth is they
 11 were both trapped, they had become trapped very early on
 12 and there was no way out. I recall moments of silence
 13 between us on the phone. I want you to remember when
 14 I'm going through this, we were a very close-knit family
 15 and always protected each other. So you imagine if you
 16 can't help your family, imagine all you can do is simply
 17 wait, watch and listen to the inevitable death penalty
 18 live, just while I'm downstairs looking up listening and
 19 watching, witnessing your neighbours trapped standing by
 20 the window calling for help, seeing the uncontrollable
 21 and erratic flames moving violently and just hoping it
 22 would stop rather than wrapping the whole building and
 23 seeing our family home where we grew up completely on
 24 fire.

25 Mariem was a fighter and that night proved it.

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1 was protecting me by not telling me the flat where she
 2 took refuge had quickly become a deathtrap. Lots of
 3 smoke, thick black smoke and coughing, but she never
 4 mentioned she could see fire. But it was clear she knew
 5 it was coming. I can only presume, based on the person
 6 I knew her to be, that she was trying to keep my mum
 7 calm, trying to keep my mum calm doing what she does
 8 best just to help others and be the selfless person we
 9 all knew and loved under these horrifying circumstances.
 10 I later found out from the last phone call between my
 11 wife and Mariem shortly after the first 999 call Mariem
 12 was clearly distressed and my mum was freaking out,
 13 distressed by the fact that our flat was gone,
 14 distressed that all the memories of my father and
 15 childhood memories were gone, everything was happening
 16 so fast and clearly time was our enemy.

17 At this point you start thinking about the
 18 irreplaceable items like the trophies she had won from
 19 the various sporting tournaments like tennis, football,
 20 the milestones that she has achieved like her
 21 graduation. Sentimental things like the birthday videos
 22 of me and her that my dad compiled when we were so
 23 young, gone; and the jewellery that passed down from
 24 family generations, gone. It was not only Mariem and my
 25 mum that passed away on that night, I actually felt like

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1 I told her, "Whatever you do keep the phone line open."
 2 It was my way of being there with them, I mean what else
 3 could I do?

4 I established very early on speaking to the
 5 emergency services myself that the probability of
 6 survival, let alone getting saved from the top floor,
 7 was virtually zero. I had to feel like I was there with
 8 them. Mariem was very healthy and had a passion for
 9 fitness; in fact, the gym was her second home. As
 10 fearless as she was, I knew she had a decision to make
 11 that final night. I believe she could have made it out,
 12 but I knew she would never leave our mum and would not
 13 have made it down due to her medical needs. She stayed
 14 back and comforted by mum as she has always done.
 15 Although we were both carers for our mother, it goes
 16 without saying that she was the primary carer.

17 On my final call with Mariem, despite her suffering,
 18 despite her gradual deterioration, despite her loss of
 19 consciousness, she persisted in letting me know that she
 20 was still there. She started fading away from me rather
 21 rapidly, but she kept going all the way until she was no
 22 longer audible. She started to mumble, started banging
 23 the floor and then finally no longer responsive. It was
 24 at this point I presumed that I'd lost my mum at the
 25 same time, but then about 20 seconds later, for the

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3 (Pages 9 to 12)

<p>1 first time that early morning, I heard my mum's voice, 2 she was struggling for breath. 3 MR RICHMOND: Just take a pause for a second Ahmed. 4 MR ELGWAHRY: She was struggling for breath and said her 5 last words, "I can't breathe, I can't breathe." That 6 was the last time I heard her voice. She was so 7 frightened that she had not spoken prior to this. 8 I remained on the phone and all I could hear shortly 9 afterwards was the cracking of the fire penetrating the 10 windows. Fire, violent fire, strong enough to shift the 11 kitchen equipment, while I was outside listening and 12 looking up helplessly. 13 The truth is Mariem could have disconnected that 14 call, but I'm forever grateful knowing that I was with 15 her all the way and that I know she was with my mum, and 16 even though I was not in that room with them I felt as 17 close as I could have been. Once again she was thinking 18 about others and we were all together right until their 19 last breath. She was doing what she always naturally 20 did, which was to protect family. It was I who made the 21 decision to disconnect the call, almost an hour after 22 they had gone. I was just listening to fire but I was 23 just hoping maybe, just maybe, someone would rescue 24 them, but by that time that it would have been suicide 25 for whoever did attempt to go in.</p> <p>Page 13</p>	<p>1 her team working that consisted of archaeologists and 2 anthropologists piecing my family back together as if 3 bone for bone as if they were dinosaurs. I have to 4 thank the coroner and her team for helping me get back 5 every single piece, although that obviously wasn't 6 possible, we recovered the majority of them so I have 7 somewhere to go to pray and pay my respects. They were 8 not laid to rest for several months due the agonising 9 wait of identifying them. 10 How did the fire start? Why didn't anyone save 11 them? What if there's a fire in our home? What would 12 we do? When is Grenfell going to finish? What is 13 justice? How do you answer these questions from your 14 five-year-old son? What would your answer be? We are 15 still waiting for answers almost a year later. How does 16 not having answers make you feel? 17 My son, who has become a little bit too articulate 18 for me, has a very special relationship, or had a very 19 special relationship, with his auntie Mariem and his 20 grandmother Eslah. They loved him so much, and this is 21 part of his grieving process and now he's trying to make 22 sense of it all. 23 As I said earlier, my father passed away over 24 20 years ago and it felt like we lost him again, as all 25 our memories with him were destroyed and wiped out</p> <p>Page 15</p>
<p>1 So having already lost my dad, with the exception of 2 my wife, I lost the two most important women in my life 3 that night, my mum Eslah and my sister Mariem. My mum 4 and my sister were murdered and cremated on 14 June last 5 year. 6 To be more specific, my mum and sister were poisoned 7 by the smoke, they were burnt, they were cremated and 8 I had to listen to them suffer and I had to listen to 9 them die. I had to watch Grenfell Tower burn for 10 a couple of days, but particularly the top floors. If 11 that's not torture then I'm not really sure what else 12 is. 13 I had not slept for over 24 hours since the very 14 first phone call and I knew they were no longer here and 15 that there was no need for me to go around, running 16 around hospitals, hoping that we would find them. But 17 I did anyway, because my friends were trying to be 18 hopeful and I was in too much shock to explain what I'd 19 just been through. 20 Approximately three months later all I got back was 21 fragments of bone and muscle tissue. Before that I was 22 hoping maybe, just maybe, I would get to hold them one 23 more time. So through all the years we spent rebuilding 24 our lives and starting to grow our family, I would never 25 have predicted that I would work with the coroner and</p> <p>Page 14</p>	<p>1 within such a short space of time. It's traumatic to 2 have lost a parent at such a young age, it is traumatic 3 for a woman to have lost her husband of approximately 4 20 years and then to lose all the memories they had of 5 him, absolutely painful. 6 It was more than 72 lives lost, it was also the 7 memories which were irreplaceable. I recall Mariem had 8 a photo of my dad next to her bed and so did my mum. 9 For all the handbags, shoes and jewellery that 10 Mariem loved, the things that mattered the most to her 11 on that night were the loss of her father's memory and 12 caring for our mother. All of a sudden all the material 13 things she enjoyed were irrelevant and meaningless. So 14 you tell me how can I possibly grieve when I have to 15 fight? 16 Mariem was one of the many who voiced concerns about 17 health and safety prior to the fire. She was 18 influential in encouraging people to come together and 19 raise those issues. There was a barbecue arranged for 20 residents in the tower and she felt so strongly to be 21 there and to ensure people got together. 22 On the night of the fire I heard her voice for the 23 last time. Today Mariem has no voice, now I am her 24 voice, now I am voicing my concerns for safer homes 25 across the country to ensure we don't have another</p> <p>Page 16</p>

1 Grenfell or another Lakanal. We've been here before.
2 Let's not kid ourselves. This is a lot bigger than just
3 getting justice for my family, whatever that may be, it
4 is about accountability and addressing institutional
5 failings. No family -- and I mean no family -- should
6 have to experience search a catastrophic event which was
7 entirely preventable. This was not an accident.

8 You will have noticed by now I have spoken very
9 briefly about my mum, Eslah. I honestly do not have the
10 mental strength or the courage to go into too much
11 detail about her. I find it extremely difficult to even
12 share a photo publicly, but maybe, with time, that will
13 change.

14 I'm simply not ready and I feel like some things are
15 best kept private at this stage in our grieving process,
16 but I will say a few things which I'm comfortable to
17 share with the public.

18 My mum and Mariem were inseparable, and it's
19 difficult to talk about Mariem without talking about my
20 mum. Mum was not in the best of health, and naturally
21 Mariem always prioritised her before everything. She
22 had a good job and had the financial means to move out
23 but chose to stay with my mum and live there. She was
24 offered a job opportunity in Dubai but declined the
25 offer because she couldn't leave and would never leave

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1 our mum. She would ensure mum had everything she needed
2 before going out with friends, going to the gym, going
3 for dinner or even going for her Portuguese lessons.
4 The fact is family came first for Mariem. As recently
5 as last night we found a WhatsApp message from Mariem
6 that said, and I quote, "I will drop what I'm doing,
7 family comes first."

8 My mum touched many hearts and was a strong woman
9 who raised Mariem and I on her own since my father
10 passed. She was very youthful, both inside and out.
11 She was also a great authentic Egyptian cook. In fact,
12 we started recording her recipes only a few months
13 before the fire. In fact, it was so important to
14 continue our Egyptian culture and tradition.

15 My mum lived in Grenfell Tower for approximately
16 34 years. She loved to cook for people including
17 neighbours, friends and family. We all loved her
18 cooking and we always remember and miss the taste of her
19 food.

20 And, finally, sir, the purpose of sharing this story
21 was to make sure that you had just an idea of how
22 special my mum and sister were to me. It's difficult to
23 comprehend both of these women were taken from me due to
24 a complete catalogue of failures across the spectrum
25 that resulted in the loss of lives in the most

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1 horrifying way possible. It's easy to say we did
2 everything we could after the inferno, but what is being
3 ignored is the failure to acknowledge the true and utter
4 incompetence leading up to this preventable tragedy.
5 The repeated warnings about health and safety, the
6 repeated warnings about weak building regulations that
7 had been under urgent review for years. The
8 complacency, the financial conflict of interest, the
9 neglect. The neglect by everyone that was involved in
10 the decision-making process. The failure to warn that
11 people's lives were put at risk. The lack of
12 compliance -- that's probably a little bit too kind --
13 more like the complete non-existence of compliance,
14 because there is no compliance. And the misconception
15 that those living in social housing are simply a group
16 of uneducated and second class citizens that should be
17 thankful for living in the Royal Borough of Kensington &
18 Chelsea. So let me remind you that Mariem was born,
19 bred, raised and educated in RBKC, a borough she loved
20 to lived in. She lived in Grenfell all her life and
21 died in Grenfell at the young age of 27. Let me remind
22 you she lived in a community she embraced. Let me
23 remind you she was a successful graduate from Roehampton
24 University, an obsessed sports woman, a primary carer
25 for our mother, a young marketing manager making

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1 positive strides in her early career. A volunteer,
2 a charitable person, a selfless person that was always
3 very excited to do something for others. An important
4 and influential voice before the Grenfell Tower fire.
5 She was a young woman in love, a young woman ready to
6 settle down. She was truly a byproduct of our amazing
7 mother who provided unconditional love and taught us
8 invaluable life lessons. She was my baby sister:
9 Mariem Elgwahry.

10 Thank you.

11 SIR MARTIN MOORE-BICK: Thank you very much indeed, that was
12 a really beautiful and moving commemoration and I could
13 tell how much courage it took for you to tell us all
14 about your sister and your mother. Thank you very much
15 indeed.

16 MR RICHMOND: May we have five minutes to get our breaths
17 back please?

18 SIR MARTIN MOORE-BICK: Yes, of course.
19 (10.48 am)

20 (A short break)

21 (10.56 am)

22 COMMEMORATIONS FOR RANIA IBRAHIM, FETHIA HASSAN AND

23 HANIA HASSAN

24 SIR MARTIN MOORE-BICK: Yes, Mr Richmond.

25 MR RICHMOND: Thank you very much indeed.

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5 (Pages 17 to 20)

1 Sir, we now have further commemoration to the
2 residents of flat 203: Rania Ibrahim, Fethia Hassan and
3 Hania Hassan. Can I introduce Hassan Awadh Hassan, who
4 was Rania's husband and Fethia and Hania's father.

5 Good morning.

6 MR HASSAN: Thank you. Good morning, everyone.

7 I'm here today with -- on my left hand, my brother
8 and my friend Absalam, and I have my friend
9 Mohammed Rasoul, and his wife Munira is my wife's
10 friend, and her mum and other four sisters are Rania's
11 friends as well.

12 MR RICHMOND: Well, you're all very welcome.

13 MR HASSAN: Thank you.

14 MR RICHMOND: Now, we have a number of parts of this
15 commemoration. I think there's going to be a video and
16 some statements or some commemorations from you and
17 Munira; is that right?

18 So in your own time, how would you like to start?

19 MR HASSAN: Yes, my name is Hassan Awadh Hassan. I lived in
20 203, Grenfell Tower, me and my wife Rania Ibrahim, and
21 my two daughters, Fethia and Hania Hassan.

22 We moved here in 2015, June 2015. The first time we
23 get the offer, we go -- me, my wife and my two kids --
24 to visit Grenfell Tower. In the same minute when we've
25 been upstairs in the lift, my wife, she advised me, she

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1 tell me, "Hassan, why are we coming to this flat?"
2 I tell her, "It's next to my work, it's next to
3 everything, if you want to go to your sister, to my
4 work, if I want to come at any time, I can come visiting
5 you."

6 She asked me one question that day, the same
7 minute: if the fire on, what we have to do? And then
8 I asked one of my friends, he had lived there 16 years,
9 and I asked Absalam, who has been there for 40 years.
10 When I spoke to my friend, I asked him, "My wife, she
11 asked me a question: if the fire on, what we have to
12 do?" He told me, "Hassan, don't worry, this building
13 has been safe. If the next flat next to you is on fire,
14 there's nothing happen to you in your flat."

15 I come back to my wife and I tell her, "Listen,
16 love, I'm going to leave the flat very nice for you and
17 for my two kids, don't worry". She say, "Do you know,
18 anywhere you go, where you stay, I'm going to be with
19 you".

20 I think that's the only mistake I do, when we came
21 to Grenfell Tower.

22 I refreshed the flat; I take the flooring, the wall,
23 the ceiling, I make it nice. I make a beautiful room
24 for my two daughters. I make everything for my two
25 daughters, my wife. My wife, she didn't come to visit

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1 the flat. I tell her, "Yes, stay where we are staying
2 now, and come when we move in and I'm sure you're going
3 to like it."

4 At that time I'd been using my work flat because
5 it's been free. I spent three months there.
6 I continued the last few weeks in Ramadan to stay where
7 I've been working, that's the flat there. When I'm
8 there, my two daughters and my wife tell me, "Daddy, we
9 need to stay there, we need to stay there". I tell
10 them, "No, we have to go to our flat, this is not our
11 flat".

12 Come the day and we go there and we say "Bismillah",
13 that's -- it means in Arabic -- from me and my wife and
14 my two daughters. My wife, when she walk in, like
15 everyone here knows, she always try to start by praying.
16 She never complain about anything, she always prayed.
17 She in life prayed, and she dies praying. How come --
18 the way she's going? I'm not just standing here crying
19 because my wife is gone. My wife and my kids are very
20 lucky. Because the way it's going, I wish if I go like
21 them and I wait for my day.

22 We go in to the Grenfell Tower. My wife, she's
23 happy. My kids are happy. We start a normal life, like
24 any family start its life. We've been happy. I come in
25 every morning to go to work. My wife, she come to me in

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1 the door. She put her hand, like my two brothers here
2 are putting their hands, and she pray for me, and she
3 say, "Look after yourself". My daughter behind her,
4 "Daddy, we love you", and I go all the way down to work
5 in 10 minutes and I've been calling my wife, "How are
6 you doing, how are the kids?" She say, "Don't worry
7 about us, do you eat?" I tell her, "Don't worry about
8 me, how are Fethia and Hania doing?"

9 We start in October -- Fethia, she have to start to
10 go to the nursery. We took Fethia -- me and her mum and
11 her sister -- to go to the nursery. We get advice from
12 the nursery, the first day you have to stay with your
13 kids because it's something new for them. But she
14 never, ever gave me a hard time. From day 1, Fethia
15 straight away she enjoy her day, she been happy. When
16 she come after she finish, she come to my work, she's
17 part time, she say, "Daddy, it's amazing, I like it,
18 when I go back?" I tell her, "Listen, my daughter,
19 you're going to start now part time three days a week
20 and then will be full time".

21 I took her every day. I enjoy she walk with me all
22 the way from the Grenfell Tower to her nursery. We've
23 been talking ... I never take Fethia as a child; I talk
24 to her like big -- like an adult. When we coming to the
25 traffic, we need to cross the road, I tell her, "We have

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6 (Pages 21 to 24)

1 to wait here because the man is red", and we've been
2 waiting. I remember one day we were late for her school
3 and I'm late for my work and we need to cross the road.
4 She hold me in my hand and she said, "Daddy, the man is
5 red", and I say, "Well done, you're right".

6 I take Fethia to her school, the nursery, and her
7 mum, she would be coming to meet her with Hania as
8 usually come to visit me at work. We enjoyed the time.
9 Fethia, she enjoyed the time. Hania, every day she
10 complained why she didn't go with her sister. Then
11 Hania starts to go to the same nursery.

12 I come every morning to hold Fethia and Hania. We
13 walk all the way down. At that time I take the weekend,
14 Saturday/Sunday, off and I take Tuesday to make it for
15 my wife. I tell to my work, "I've been work from 2004,
16 I've been working very hard, I want to spend time with
17 my kids. Can't I go back to part time?" At that time
18 Absalam is my manager, he says that's fine.

19 We've been sitting in our flat in Grenfell Tower.
20 When the weather is nice, I take Fethia and Hania and
21 Rania. We don't have any plan, just we walk out and we
22 go as our feet will take us and we enjoy the time.

23 Tuesday, Rania, she start to have English course,
24 and on the last day she didn't go because she wanted to
25 spend the time with me.

Page 25

1 I'm going to stop here and I finish my talk after to
2 let you see the photos going to be on the screen in
3 a minute to tell you how we been living, how we've been
4 happy, how we've been loved, me, my wife and my two
5 daughters.

6 (Video played)

7 MR HASSAN: Just before the end, I want to thank Absalam.
8 He was with me from day 1, from 2004, when I start
9 working in the same place. Absalam is not just my
10 friend, who was my manager before; he's my brother.
11 I love him from inside my heart, as my kids do as well.
12 When Fethia and Hania see him, they come running to him
13 straight away.

14 I get a lot of advice from Absalam. The first time
15 when you see in the video and that when I meet my wife,
16 I come to Absalam and I ask him and he say straight
17 away, "Go ahead".

18 When I been -- in December, following my wife to
19 Egypt about my brother's situation -- he has diabetes,
20 he lost his two legs -- Absalam, he always -- he look
21 after my two daughters and my wife. If I call him at
22 any time, 2 o'clock in the morning, 3 o'clock, I say,
23 "Absalam, Fethia and Hania need you", straight away he
24 come.

25 I want to say to him thanks in front of you because

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1 the way he treat me, the way he's helped me, he's
2 a brother, it is good from him. And I want to say
3 thanks to Mohammed and Munira, who teach my two
4 daughters (inaudible) in English and been care about my
5 two daughters.

6 And I want to say thanks for you all and for GU and
7 for all the community, you have been a help to people
8 and never, ever we're going to forget the people who has
9 been dying in Grenfell Tower. Thank you.

10 SIR MARTIN MOORE-BICK: Thank you very much. That was very,
11 very moving. Thank you.

12 MR RICHMOND: I think Munira might have wanted to say
13 a couple of words.

14 Do you want to say anything, Munira? You don't have
15 to.

16 MS RASOUL: Hello, everyone.

17 I don't know how everyone has been doing this,
18 standing here or sitting there talking. It's not easy.

19 I'm talking on behalf of my sister, my friend, my
20 daughter, Rania. She was my neighbour. The moment
21 I saw her, she's one of the most beautiful person you'd
22 meet in your life. She was different. Every time
23 I looked at her as a wife, I felt ashamed of myself.
24 Whatever she was doing for her husband, whatever she was
25 doing for her children as a mother, Rania fed us from

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1 day 1. Our relationship became stronger and stronger
2 through food because she loved cooking and feeding
3 people.

4 I was blessed that I was the last person who saw
5 Rania. I can go on and on talking about Rania until
6 tomorrow, until after tomorrow, maybe the next few
7 months. But the last few days Rania used to tell me,
8 "I'm going to die soon, and when I die, make sure you
9 look after my children". I said, "Listen, girl, I don't
10 want your children, I want you, I want you and your
11 children, you have to be there for your children", not
12 knowing what was going to happen.

13 On the day, the whole day, shopping, as I said, "My
14 husband, my husband is coming back". He was away for
15 family reasons. Not any other woman would let that
16 happen to her, stay away from her husband, but she put
17 her husband first and her family. It used to hurt her
18 a lot when the kids would say, "We want baba", but she
19 was baba and she was mama and they had their baba
20 throughout day and night.

21 We used to have breakfast together, lunch together,
22 dinner together. We used to drop the kids to school
23 together, go shopping together, eat together. We used
24 to share everything together with Rania.

25 On that day was her turn to cook iftar. We were

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7 (Pages 25 to 28)

<p>1 fasting. But she was like, "My husband is coming soon 2 and the house has to be spotless and clean". I said, 3 "You know what, I'll do the cooking". It was such 4 a beautiful day. I cooked. 9.30 I knocked on the door, 5 "Rania, here's food, make sure you eat". She looked at 6 me, such a beautiful smile, like, you know, this is the 7 last time. But I was like, "Uh-uh, it's not the last 8 time, Rania".</p> <p>9 I told her, "Make sure you eat". She stood outside 10 the lift, "You can go down". I said, "No, you go in". 11 "No, no, no, you go down." "No, no, no, you go in." 12 I had to leave. It was sad that I didn't take my phone 13 with me. The time I reached Rania was late.</p> <p>14 When the phone went through, she heard my voice, she 15 was like, "Thank God you're alive". "No, stop thinking 16 about me, you come down, Rania, come down in my 17 neighbour's place". She said, "I'm coming, I've called 18 for help, help is coming".</p> <p>19 Later, at my neighbour's house, I left the kids and 20 started looking for Rania and the kids, and Rania was 21 nowhere to be seen. Some bad people out there were 22 playing on our emotions, "We've seen Rania's first 23 daughter in the ambulance", and we've started praising 24 the Lord, "Allahu Akbar, Rania's alive, the kids are 25 alive", and then someone calls me on the first block,</p> <p style="text-align: center;">Page 29</p>	<p>1 first. The way I saw her in the dream holding her 2 babies is the way the coroners told Hassan in the 3 bathroom, and then Fethia followed and then Rania went. 4 I woke up. I said, "Thank you, God". I prayed and 5 I said thank you.</p> <p>6 A few months later Hassan told me he's going to see 7 the remaining of Rania and the kids. I told Hassan, 8 "Can I see them?" He said, "If you want to, you can go 9 and see them. But what's the point? What is your last 10 memory, the picture you have in your heart and your mind 11 every time you sleep? The memory you have is them 12 smiling, them running to you, so you are just going to 13 see pieces of bones." He didn't say, "You're going to 14 see Rania and the kids", he said, "You're going to see 15 pieces of bones". I was like, "Ah, okay, if that's how 16 it should be then okay".</p> <p>17 I loved Rania and I miss her dearly. I'm so 18 blessed, we're so blessed as a family, that we had her 19 in our life once upon a time, and all those neighbours, 20 all those families that we knew in the tower, no one has 21 answers.</p> <p>22 My son asked me, "Mama, if you were still sleeping, 23 we would be with Rania and the kids now", meaning we 24 would be dead. "Who started the fire, mama?" I said, 25 "Good question". "Are we going to ever go back to that</p> <p style="text-align: center;">Page 31</p>
<p>1 "I have Rania's youngest daughter", and then we ran like 2 mad people on the street, didn't give up on Rania.</p> <p>3 10 o'clock in the morning we went to rugby club and 4 a friend of mine came running, hugging me, crying, I was 5 like, "It's fine, I'm okay, I'm okay", it's like, "No", 6 showing me Snapchat of Rania saying her last prayers and 7 asking everyone to forgive her. I pushed her away and 8 I said, "Listen, you can't do this, you can't say this. 9 Rania is somewhere. I'm not giving up on Rania."</p> <p>10 My sister Fatima came in the morning. She was 11 crying. I said, "Why are you crying? I'm alive. You 12 know, all the stuff that has gone in the flat, we'll get 13 more." I didn't know why she was crying. Non-stop she 14 was crying. I said, you know -- I wasn't in denial but 15 I didn't want to give up on Rania.</p> <p>16 Looking at the news all the time, the pictures 17 coming up, Rania and the kids, I'm like, "No, they're 18 somewhere, they're somewhere in the hospital".</p> <p>19 The best bit was two days later, three days. 20 I prayed to God. I said, "God, you bring us in this 21 world and you take us. If Rania is still ours, show me 22 the sign, and if she's no more, show me the sign." And 23 I went to sleep and I see Rania all in white and the 24 kids, and she was smiling. She was like, "I'm no more 25 here, Munira, I'm no more". She told me Hania went</p> <p style="text-align: center;">Page 30</p>	<p>1 building? Are they going to build it again? Mama, why 2 didn't they help Auntie Rania and the kids?" I said, 3 "That's another good question". If you talk to the 4 counsellors, they say explain and say it is okay. Who 5 can come and explain to my children and say it's okay? 6 My daughter's only two. She woke up, "Mama, 7 Auntie Rania is fighting in fire". She's two, what am 8 I meant to tell her? What's there to answer? And we're 9 all here asking the same question. We want answers. We 10 want justice for our families, neighbours, mothers, 11 fathers, grandmothers, nieces and nephews, all of them.</p> <p>12 We were one. We were all one, one community, one 13 happy family. We're waiting for answers. Please, as 14 Hassan said, we want answers. We want justice. We want 15 justice for our families, our neighbours, our friends. 16 If it will take 100 years, we want justice. I hope not. 17 We hope it's going to be sooner than that. Please, 18 justice, and let's hope that it's not going to happen to 19 any other person out there, other family, because it 20 hurts every single time.</p> <p>21 The person -- you eat with them, breakfast, lunch 22 and dinner, school, hospital appointment. Rania used to 23 look after my father-in-law when I'm away and I had no 24 doubt. My husband used to be at work and Rania would go 25 and give him breakfast, give him his medication, sit</p> <p style="text-align: center;">Page 32</p>

<p>1 down and chat with him, yet she had to go to college, 2 she had two kids, she had her own house, she had her 3 sister to go to, she had friends, but she made time for 4 everyone. 5 Justice for everyone, please. Justice. 6 Thank you. Thank you very much. 7 MR RICHMOND: Sir, the next commemoration is going to take 8 a little while to organise and, in fact, we're going to 9 change the order a little bit. 10 SIR MARTIN MOORE-BICK: Right. 11 MR RICHMOND: But I'm sure, through you, I can thank all of 12 these people for spending time with us and sharing their 13 thoughts. 14 SIR MARTIN MOORE-BICK: Certainly. It's been very valuable 15 and very moving. Thank you very much indeed. 16 MR RICHMOND: Sir, after the break we will move to the 17 commemoration for Gloria Trevisan. 18 SIR MARTIN MOORE-BICK: Right, thank you very much. I'll 19 rise for a moment. 20 (11.50 am) 21 (A short break) 22 (12.10 pm) 23 MR RICHMOND: Can I just mention before we begin a repeat of 24 the trigger warning for this particular video: there are 25 scenes of the tower in fire.</p> <p style="text-align: center;">Page 33</p>	<p>1 tomorrow morning at 9.45? 2 SIR MARTIN MOORE-BICK: Yes. If that suits everybody else, 3 certainly. 4 MR RICHMOND: Thank you very much. 5 COMMEMORATION FOR GLORIA TREVISAN 6 MR RICHMOND: This is the commemoration, then, for 7 Gloria Trevisan in flat 202. 8 Mr Mansfield is, as you see, with us, and I think he 9 is going to introduce us to those on stage and what is 10 about to happen. 11 Mr Mansfield. 12 MR MANSFIELD: Yes, that's right. 13 Good afternoon, sir, and good afternoon to all of 14 you. It is now just gone midday, so that's appropriate. 15 Before the film which you will see in a moment, may 16 I just take time to introduce everybody who is here, 17 because the mother and father don't speak English, so 18 there is going to be some interpretation, and as with 19 one previous case, I will go a little bit more slowly. 20 At the far end is Gabriel, an Italian lawyer in 21 London, who is going to be translating for Emanuela, the 22 mother of Gloria, and also for Loris, who is the father. 23 Now, at the end of the film, perhaps they will be 24 forgiven for wanting to add something, because they have 25 been so overwhelmed by the intensity of feeling that</p> <p style="text-align: center;">Page 35</p>
<p>1 (Sir Martin Moore-Bick entered the hearing room) 2 SIR MARTIN MOORE-BICK: Yes. 3 MR RICHMOND: Sir, thank you. May I just update you before 4 we continue on one or two things. 5 The first is we will begin very shortly the 6 commemoration to Gloria Trevisan in flat 202. 7 We will then have the commemoration for 8 Isaac Paulos. His family can only be here this morning. 9 SIR MARTIN MOORE-BICK: Right. 10 MR RICHMOND: So we are going to have that commemoration and 11 then break for lunch, whenever that may be. The family 12 understand that some people may feel that they have to 13 leave to go to prayers, but I hope that as many as 14 possible can stay with us. 15 The other thing is that the family of 16 Raymond Bernard, which is the last commemoration today, 17 are feeling rather overwhelmed today -- 18 SIR MARTIN MOORE-BICK: Yes. 19 MR RICHMOND: -- and have asked if they may go first 20 tomorrow morning. Given the timetable that we have 21 today and tomorrow, it would be perfectly 22 straightforward to accommodate them and they will move 23 to tomorrow first thing. 24 SIR MARTIN MOORE-BICK: All right, thank you. 25 MR RICHMOND: The other request is: may we please commence</p> <p style="text-align: center;">Page 34</p>	<p>1 they wish to just add a postscript to the film. So I'll 2 hand the microphone back to Gabriel at that end so it 3 can be translated at that point. 4 On my left is Christina, the family lawyer from 5 Italy. Next to her is Laura, who will be helping with 6 translation for her as well. At the far end, Roisin and 7 Eddie, who are representatives of Hanover Bond, the law 8 firm here who is handling the case. 9 Therefore, having said that introduction, can I ask 10 for the film to be shown. Thank you. 11 MR RICHMOND: Thank you. 12 (Video played) 13 MR RICHMOND: Thank you for coming today. Please take your 14 time and speak to us. 15 MS DISARO: Good morning, everyone. I feel a lot of pain in 16 this room and I'm really sharing this with you. 17 It's something that fills me with pain to know that, 18 had it not been for this speculation for what has 19 happened, maybe this would have not happened to my 20 daughter. 21 One thing I've taught my children is not to feel any 22 hate for anybody in life, so I can say that I don't feel 23 any hate at the moment. I must say, however, that 24 I feel a lot of anger inside me. 25 I hope that this anger is going to be a positive</p> <p style="text-align: center;">Page 36</p>

1 anger, because I would like to be able to find through
2 this anger some help towards finding the truth, and
3 I hope also that before I leave this Earth, before
4 I die, I will be able to find out exactly what's gone on
5 and where the truth lies.

6 I know that the judge and all the lawyers that are
7 in this room are really working hard towards finding the
8 truth and I'm really grateful for the job that
9 everybody's doing here. However, the pain that we're
10 feeling inside is huge, it's indescribable, and knowing
11 that someone is working for us in this country to find
12 the truth is a bit of consolation and it's helping us to
13 go through this moment.

14 Gloria was a girl full of life. She really loved
15 life and, although she missed the sun, she missed the
16 food and she missed Italy generally, she was very happy
17 for the work and the job that she had found here, so she
18 was happily settled here.

19 14 June was mine and my husband's 37th anniversary
20 so I did ask Gloria to come back to Italy for our
21 anniversary. She said she was going to come a week
22 later because it was Mark, the brother's, birthday. So
23 it's destiny. I cannot blame anybody for this. It was
24 meant to be that way.

25 I really wish that the person or the persons who

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1 took the decision to put that cladding in that tower
2 that caused the death of so many people for no reason
3 that died in vain, I really hope that that person or
4 these persons will feel in their conscience the pain and
5 the grief that they caused to all of us.

6 I hope that what happened here in Grenfell could be
7 used as an example for those who are responsible in
8 charge of people's lives when they make decisions
9 generally speaking, and they understand that they have
10 to have respect for everybody's life, not their own, and
11 that would be an example for future generations to
12 understand how life should be respected in all contexts.

13 I could say really a lot of things about Gloria in
14 this room but, after what I've seen today, what I've
15 heard today, I can feel that everybody who spoke before
16 me has just given a bit of a story of Gloria themselves.
17 So the pain that I've seen this morning is the pain
18 Gloria, is the pain of all of us.

19 I would like to wish to everybody who is in this
20 room today not to feel hate for anybody because hate
21 doesn't do any favours. I will really wish that
22 everybody inside feel anger instead, and the anger will
23 be a way to be a catalyst for finding the truth, because
24 that would be what everybody really wants.

25 Thank you very much and I really hug all of you.

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1 SIR MARTIN MOORE-BICK: Thank you very much indeed for
2 coming to England to tell us about Gloria, and we're
3 very grateful to learn about her life and career. Thank
4 you very much indeed.

5 MS DISARO: Thanks all of you for giving us this opportunity
6 to speak in public.

7 MR RICHMOND: Thank you very much.

8 Sir, I'm not going to invite you to rise, but I am
9 going to ask the family of Isaac Paulos to join us on
10 stage.

11 SIR MARTIN MOORE-BICK: Yes, thank you.

12 MR RICHMOND: And you'll remember the trigger warning I gave
13 that during this video there is a short passage where
14 the inside of the tower can be seen on the day before
15 the fire.

16 COMMEMORATION FOR ISAAC PAULOS

17 MR RICHMOND: Good morning, everybody.

18 Mark, good morning.

19 MR SCOTT: Good morning.

20 MR RICHMOND: Perhaps you would just like to introduce who
21 is with us this morning.

22 MR SCOTT: Yes. Paulos, Isaac's father; Nardos, who is sort
23 of a relative; Miri, who is a colleague of mine at
24 Bhatt Murphy; Genet, who is Isaac's mother; Meseret, who
25 is Nardos's mother; Azalechi, who is Paulos's

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1 grandmother; and Hanna, who is Isaac's aunt, and they've
2 been both huge support to the family since the tragedy
3 and ongoing support for them. Then at the end is
4 Wossan, who is again a sort of relative.

5 MR RICHMOND: Thank you very much.

6 Now, I think as far as this commemoration is
7 concerned, we're going to hear from Paulos first and
8 then we're going to hear from Helen.

9 MR SCOTT: There's going to be a statement read from Helen
10 by Miri.

11 MR RICHMOND: Thank you, Miri. And then there's a video.

12 MR SCOTT: I think there's also going to be a very, very
13 short statement from Nardos as well.

14 MR RICHMOND: Very good.

15 So, Paulos, would you like to start? Would you like
16 to bring that microphone in front of you so you're not
17 leaning?

18 MR TEKLE: As he said, I'm a father. Nothing was ever
19 more important to me in my life. I was proud of myself
20 with two lovely young boys growing up strong.

21 We named our first-born Isaac. In our mother tongue
22 language, Amharic, it means joy to love. Isaac made us
23 very happy every day. He was my spitting image. He was
24 my little man. He was a great older brother to Lucas.
25 They were two years apart in age so they were playing

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10 (Pages 37 to 40)

<p>1 together and were friends.</p> <p>2 My first-born and I were very close. I loved him so</p> <p>3 much and had so many plans for him and his education.</p> <p>4 I respect a good manner and good education. I want my</p> <p>5 son to be a good, strong man. But we will never know</p> <p>6 what was in store for Isaac. Just as in the Bible, God</p> <p>7 tested Abraham's faith by ordering him to sacrifice his</p> <p>8 son Isaac, but an angel prevented the act at the last</p> <p>9 minute. For us, there was no last minute. There is no</p> <p>10 last-minute angel. Isaac, my little boy, was</p> <p>11 sacrificed. Why? May I know? And nothing but the</p> <p>12 truth will do.</p> <p>13 The night of the fire I said goodnight to the</p> <p>14 children and kissed them asleep. They were good about</p> <p>15 going to bed. They go and the house fell silent as they</p> <p>16 drifted off. That night was normal like any other</p> <p>17 night. We were all asleep and peaceful, but suddenly</p> <p>18 I heard a noise in the corridor and we opened the door.</p> <p>19 We were on the 18th floor in flat 153. There were</p> <p>20 people on the landing running and panicking. They said</p> <p>21 there was a fire and that it was coming up the side of</p> <p>22 the building. Like a lot of other people that night,</p> <p>23 I called the Fire Brigade. I was told to wait and the</p> <p>24 Fire Brigade was aware and that they would come to get</p> <p>25 us. I called our friends in the building and woke them</p> <p style="text-align: center;">Page 41</p>	<p>1 Then a knock at the door at around 2 am and a Fire</p> <p>2 Brigade at the door. I was relieved and ready for our</p> <p>3 escape, but no; he said, "Stay here" and advised us to</p> <p>4 put a blanket on the front door and that door shut</p> <p>5 again. It was 45 minutes or so later before I finally</p> <p>6 got a call and advice to leave right away. We meet the</p> <p>7 fireman again on the front door.</p> <p>8 I have given a statement about our escape, so I will</p> <p>9 not go into it here, but I want to say that my son was</p> <p>10 beautiful, a little boy with so much potential. I will</p> <p>11 never forget Isaac's big, beautiful eyes, his calm look.</p> <p>12 He wait for his dad to save them all, but I didn't,</p> <p>13 because I listened to the authority and that makes me</p> <p>14 angry.</p> <p>15 Are we not human? I have to live with the guilt of</p> <p>16 not protecting my son every day. I am broken, and now</p> <p>17 the only thing that can make me whole again is to fight</p> <p>18 for the truth and justice in Isaac's name and for my</p> <p>19 living son Lucas and for their mother. I have nothing</p> <p>20 left to live for except my other son Lucas. Every time</p> <p>21 I look at him, I feel pain. Every time I look at their</p> <p>22 mother, I feel pain too.</p> <p>23 I try to smile and laugh to take away the pain from</p> <p>24 them, to keep them going, but you have no idea what it's</p> <p>25 like. I feel as though my head has been cut off, as if</p> <p style="text-align: center;">Page 43</p>
<p>1 up. They left their flat and they're all alive. I'm</p> <p>2 happy I saved their lives.</p> <p>3 But every day I ask myself the same question: what</p> <p>4 if I had not listened and we had left right then and</p> <p>5 there? My Isaac would be here today? I would not be</p> <p>6 sitting here telling you about my boy and our pain?</p> <p>7 I should not be sitting here telling you this</p> <p>8 testimony. We could have escaped and I am living with</p> <p>9 the trauma of asking myself this question over and over</p> <p>10 again.</p> <p>11 I have lost my 5-year-old boy, my first-born, before</p> <p>12 we had a chance to live together and grow together,</p> <p>13 before my younger son Lucas had a chance to look up to</p> <p>14 his older brother, before their mum had a chance to be</p> <p>15 cared for by her strong first-born young man. We had</p> <p>16 not yet begun our lives. We were just at the beginning.</p> <p>17 That night, as the minutes ticked by, I called the</p> <p>18 Fire Brigade again and again. The same response: they</p> <p>19 told me to stay put, that is it. All of us were</p> <p>20 frightened. Our friends and neighbours were calling and</p> <p>21 telling me to get out, the fire is spreading too fast up</p> <p>22 the side of the building, but I kept saying to them,</p> <p>23 "No, they told me they are coming for us". I was</p> <p>24 trusting the authorities.</p> <p>25 Isaac was following me around the flat, watching me.</p> <p style="text-align: center;">Page 42</p>	<p>1 I am dead. But I have to be strong and have to keep</p> <p>2 going for my son Lucas.</p> <p>3 Every single minute from that day, I'm</p> <p>4 thinking: what if we had not waited? What if that</p> <p>5 fireman at around 2 am has taken us out instead of</p> <p>6 telling us to wait and shut the door? What if? And</p> <p>7 this "what if" makes my head and heart explode with pain</p> <p>8 and anger, and my heart is shredded. But I have to keep</p> <p>9 smiling, don't cry, don't show your emotion, be strong,</p> <p>10 be a man, be a strong father.</p> <p>11 My life is in ruins. I have nothing to live for</p> <p>12 except Lucas and the memory of my beautiful, innocent</p> <p>13 Isaac. As a family, we are missing a big piece of our</p> <p>14 lives. We cannot even bear to talk about what happened.</p> <p>15 Lucas looks away if he sees Isaac's picture. I cannot</p> <p>16 bear to look at myself in the mirror. His mother has</p> <p>17 her church and her faith to keep her going on, and I was</p> <p>18 only able to say my beautiful Isaac's name just three</p> <p>19 weeks ago.</p> <p>20 I want the truth. I will not have peace until</p> <p>21 I have the truth. I want to know why I was physically</p> <p>22 stopped from leaving the flat at about 2 am. Why were</p> <p>23 we kept inside for so long? Who was responsible for</p> <p>24 that decision? I want an answer. If I had not listened</p> <p>25 to the Fire Brigade, my son would have been likely alive</p> <p style="text-align: center;">Page 44</p>

<p>1 today.</p> <p>2 Isaac was a talented boy who brings joy and</p> <p>3 happiness to everyone. Now my joy has gone and my</p> <p>4 laughter will always be a thin film to mask the</p> <p>5 everlasting pain.</p> <p>6 My Isaac, my boy, my first born, rest in peace.</p> <p>7 I'll do everything to fight for my son. I love you.</p> <p>8 Daddy.</p> <p>9 MR RICHMOND: Who is going to go next? Why don't you tell</p> <p>10 everybody who you are?</p> <p>11 NARDOS: My name is Nardos.</p> <p>12 MR RICHMOND: Tell us again?</p> <p>13 NARDOS: Nardos.</p> <p>14 From the outside, Isaac, he seemed like an average</p> <p>15 5-year-old boy. He went to school, he had friends and</p> <p>16 loved Gambado. But during the five years that I'd grown</p> <p>17 to know and love him, he proved he was much more than</p> <p>18 that. He was special and hardworking and mature.</p> <p>19 Whether he was at home or at a sleepover, it didn't</p> <p>20 matter.</p> <p>21 He wouldn't leave his seat without finishing his</p> <p>22 homework. He enjoyed learning. He enjoyed football,</p> <p>23 Taekwondo and swimming, and he did everything with</p> <p>24 passion and joy. He never forgot about his friends. He</p> <p>25 never flaunted his talents; he just shared his love and</p> <p style="text-align: center;">Page 45</p>	<p>1 your time.</p> <p>2 MS WEINGARTEN: So I'll just read a very brief poem that's</p> <p>3 written by Helen, who is a cousin of little Isaac,</p> <p>4 before the film:</p> <p>5 "In Isaac's memory.</p> <p>6 "How can I start and what shall I say? I have no</p> <p>7 words to describe it. How much I miss you forever.</p> <p>8 "No longer running around and kicking a ball,</p> <p>9 "The Grenfell Tower's fire took you after all.</p> <p>10 "No longer to see you jumping like a Spiderman,</p> <p>11 "No longer to see your excitement building</p> <p>12 a snowman.</p> <p>13 "Neither playing at Christmas, like Joseph and Mary,</p> <p>14 nor playing at home, hide and seek,</p> <p>15 "I miss your smile every week.</p> <p>16 "It was on Saturday we said our usual goodbye, not</p> <p>17 knowing that I will never be able to see you again.</p> <p>18 Instantly, the Grenfell Tower's fire snatched you away.</p> <p>19 The joy and happiness you used to share with us, now</p> <p>20 there is a gap that shows your absence.</p> <p>21 "We all were hoping to see you grow, young and old,</p> <p>22 but that will not be happening. Your life came to</p> <p>23 an end.</p> <p>24 "14 June is on its way to remind us of sad memories.</p> <p>25 What a horrible thing to remember and bear with forever.</p> <p style="text-align: center;">Page 47</p>
<p>1 played.</p> <p>2 He never wanted to leave our house. I remember how</p> <p>3 him and my brother made plans to trick my parents into</p> <p>4 letting him stay. Isaac was like the perfect brother to</p> <p>5 me. He always treated me with respect. He was always</p> <p>6 energetic and he had fun.</p> <p>7 14 June 2017 was meant to be a normal day. You</p> <p>8 never think something like this could happen to someone</p> <p>9 you love. I watch the news every day, but nothing could</p> <p>10 prepare me for the reality of what happened that night.</p> <p>11 At first I tried to convince myself that Isaac was</p> <p>12 okay, that he was safe in a hospital somewhere. But</p> <p>13 every time I called my mother and asked for news, it was</p> <p>14 always, "We're not sure".</p> <p>15 From that month on, all of our hearts have been</p> <p>16 filled with a void, and the lives of all of us --</p> <p>17 Isaac's mother, father, brother, relatives, my brother,</p> <p>18 my sister -- they've been changed forever.</p> <p>19 Although Isaac is not with us today, it brings me</p> <p>20 peace to say that he earned his position in heaven. He</p> <p>21 was a loving boy and he will always be living in my</p> <p>22 heart, and I'll never forget him.</p> <p>23 MR RICHMOND: Thank you very much.</p> <p>24 Miri, I think you are going to try and do the</p> <p>25 newfangled miracle of trying to read from a phone. Take</p> <p style="text-align: center;">Page 46</p>	<p>1 Your life has been swallowed alive by Grenfell Tower's</p> <p>2 fire. Let alone a child, family and friends, no one</p> <p>3 should go through such tragedies.</p> <p>4 "Isaac, little angel, rest in peace. I love you and</p> <p>5 miss you forever. Helen."</p> <p>6 MR RICHMOND: We'll now watch the video commemoration which</p> <p>7 you've made.</p> <p>8 (Video played)</p> <p>9 SIR MARTIN MOORE-BICK: Thank you very much indeed for</p> <p>10 coming to tell us all about Isaac, really moving and</p> <p>11 really helpful to see that. Thank you very much indeed.</p> <p>12 MR RICHMOND: Thank you so much, everybody. Please don't</p> <p>13 feel the need to rush; we're about to have a break.</p> <p>14 Sir, if we may break now. I think it's 1.05; may we</p> <p>15 say 2.15?</p> <p>16 SIR MARTIN MOORE-BICK: That was just what I was going to</p> <p>17 suggest, Mr Richmond.</p> <p>18 MR RICHMOND: Forgive me for interpreting too soon.</p> <p>19 SIR MARTIN MOORE-BICK: 2.15, thank you very much.</p> <p>20 (2.10 pm)</p> <p>21 (The short adjournment)</p> <p>22 (2.23 pm)</p> <p>23 COMMEMORATION FOR BERKTI HAFTOM AND BIRUK HAFTOM</p> <p>24 MR RICHMOND: Thank you, sir.</p> <p>25 Sir, we now return to the original order. The next</p> <p style="text-align: center;">Page 48</p>

<p>1 commemoration is for Berkti Haftom and Biruk Haftom from 2 flat 155. 3 SIR MARTIN MOORE-BICK: Thank you. 4 MR RICHMOND: David Howe is with us as well. I think he's 5 going to introduce those who are on stage and explain 6 the course we are going to follow. 7 SIR MARTIN MOORE-BICK: Yes, thank you. 8 MR HOWE: Good afternoon, sir. 9 So on the stage with us this afternoon are friends 10 of the family and key workers, who are Joanna, Sharon 11 and Salam, the end three. Then we have Berkti's sister 12 and aunt of Biruk, Asiema; we have Nahome, which is 13 Berkti's oldest son; then we have Salam, who is Berkti's 14 sister and Biruk's aunt; and then we have Negeste, who 15 is Berkti's sister and Biruk's aunt. 16 We will first have Negeste read some prose that the 17 sisters wrote about their sister and about their nephew. 18 We will then have Nahome speak about his mother and his 19 brother. Then Negeste will read a history of Biruk and 20 of Berkti, and then Salam will say a few words and then 21 we'll go to the film. 22 MR RICHMOND: Thank you. 23 So apart from making sure the microphone is in your 24 line of speech, take your time and start when you are 25 ready.</p> <p style="text-align: center;">Page 49</p>	<p>1 All I can do is replay the tower, and horror comes 2 with it. Again and again, non-stop. It will not go 3 away. You see, it wasn't to go away at all. Sometimes 4 go. One of our sisters touch hot pot and burn her hand. 5 A second later, all she could do was imagine our sister 6 in the fire and felt in horror. That is what your body, 7 mind and soul cannot take. You break down. Never time 8 to happen. You do not know what to do, except cry and 9 cry and cry your eyes out until you drop. 10 It is happen all time and it comes without warning. 11 It is like being shot again and again and again. You 12 live with it as though every time the tragedy is 13 (inaudible). 14 Our beloved sister, Berkti, was born in Eritrea. 15 She fled the country soon after the war between Eritrea 16 and Ethiopia broke out in 1998. That was terrible, 17 years of conflict. Thousands of Eritreans left their 18 family in search of a safe country in Africa, the Middle 19 East, Europe, USA, Canada, it is not such. The mess, 20 immigration, it is still going on this day. 21 Berkti still settled in London and had her lovely 22 son, Biruk. He died with his mother in the devastating 23 fire of Grenfell Tower on 14 June 2017. Biruk was only 24 12 years old, and he was one of the promising kind. He 25 had a dream to be a professional football player. We</p> <p style="text-align: center;">Page 51</p>
<p>1 Oh, just a moment, please. I've been asked to sit 2 down. 3 I should just explain for anyone standing behind me, 4 I appreciate -- fortunately it's quite a wide angle of 5 vision, but the reality is, of course, that when any 6 advocate is taking a witness or anybody through their 7 evidence, we stand up as a matter of procedure and 8 politeness. So I'm afraid unless the films are on, I'll 9 be standing up at all times. 10 What we'll do, though, is just take a second or two 11 so anyone who is being blocked by me can just find 12 a seat where they can see. 13 All right? 14 When you're ready. 15 NEGESTE: Thank you. 16 There is something about Grenfell Tower that will 17 not go away. There is something about Grenfell Tower 18 that will not go away. There is something cannot be 19 forget. There is something will not be forgotten. 20 Something will not let us sleep at night. There is 21 tormenting memory. It feels like our sister, her son, 22 are calling us for help from the -- whenever the clock 23 strike one hour after midnight, totally displayed from 24 coming to terms with such a horrendous and hard shadow. 25 So I lose.</p> <p style="text-align: center;">Page 50</p>	<p>1 lost him. The whole community lost him. 2 Sometimes we feel we all are lost in a way. Now our 3 loss looks like magnified moment and the memory will 4 stay with us forever. Memories sweet and so sad, 5 memories that cost night remember and so (inaudible) of 6 forget. 7 Biruk was not the only child. His mother Berkti has 8 another son at very young age. His name is Nahome and 9 he is 18 years old now. She left him with our mother 10 when he was only two years old. They never saw each 11 other, although she never managed to return home. 12 When our mother died in 2016, our father a few years 13 earlier, she was planning to bring her son home and to 14 bring him to London. She was determined to have 15 a family reunion of her own, a reunion which would have 16 brought us together. It wasn't to be. 17 They are gone now. Nahome is here with us in London 18 now, alive but ... terminated. It will be take some 19 time and most probably a lifetime to come to terms with 20 such a loss, loss that is buried in an event filled with 21 unbelievable horror. It's happened. It is a very sad 22 memory that will stay with us forever. 23 Nahome need hope to move on, and whatever else can 24 be have in -- other than in company of this extended 25 family in London, and whether he can visit grave in his</p> <p style="text-align: center;">Page 52</p>

1 mother and brother. It is last one can do for Nahome as
2 this moment.
3 For us, the extended family, brother and sister,
4 will live, meanwhile supporting each other to be at
5 peace ourselves and with wider community we belong to.
6 Otherwise, we will not be able to support and encourage
7 our children who have indirectly been affected by
8 tragedy.

9 Sorry my pronunciation.

10 MR RICHMOND: Tragedy.

11 NEGESTE: Tragedy.

12 We are learning to appreciate the small things we
13 normally ignore in our everyday life and be grateful.
14 Those small things like smile, happy face and "Thank
15 you" from someone you never met. Maybe this is what we
16 have learned after sister and nephew die in
17 Grenfell Tower fire.

18 Let us hope ...

19 MR RICHMOND: Just take your time, there's no rush.

20 NEGESTE: Let us hope it won't happen to anyone again.

21 We mourn our sister Berkti and our nephew Biruk.
22 And as day and night, we will try not to cry again. We
23 will try not to cry again, but we do, we will cry with
24 love. We are sure they don't want us to suffer and go
25 through the horrible pain again and again.

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1 MR RICHMOND: Just take a nice deep breath. There's no
2 rush.

3 Are you fasting at the moment?

4 NAHOME: No.

5 MR RICHMOND: Do you want some water?

6 NAHOME: That's fine.

7 MR RICHMOND: Sure?

8 NAHOME: The only thing that I wanted was to be realised.

9 It all came crashing -- I don't understand -- I don't
10 even -- you can't even understand how I feel.

11 I thought I was dreaming when they told me that,

12 "Your mum died by a fire and your brother died by
13 a fire". But it was real. But it was actually real.

14 I know bad things happen to people, but to lose your mum
15 and your brother in this kind of tragedy is the worst
16 thing that can happen to anyone.

17 The only person who can understand is the one who
18 lost their mother and their brother in similar

19 situation. I didn't even have a chance to say goodbye.

20 What makes me feel hopeless is I will never, ever see my
21 mum again and my brother.

22 Thank you.

23 MR RICHMOND: I think you would have made her very proud
24 there.

25 I thought I could see you taking over somewhere,

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1 Thank you.

2 NAHOME: Good afternoon, everyone.

3 Why I'm here. The last few years were the most
4 difficult in my life. I feel hopeless and lonely.

5 I was born in Eritrea from my mum Berkti my dad, Tusfar.

6 My mum left me with my grandma when I was two years
7 old. The good thing is I never felt bad when I was
8 growing up with my grandma. With my mum, we would
9 communicate only by phone. She used to call me at least
10 twice a week. No one could imagine how happy I was when
11 I heard her voice. She had such a nice voice. But the
12 fire at Grenfell Tower take all these things.

13 She was the only person who paid for my school.
14 Also I had a present each year from her. But when my
15 grandma died in 2016, everything changed. She was
16 really worried about me because I couldn't cope on my
17 own. Since that time, she kept calling me and she kept
18 promising me by saying "You'll be soon with me."

19 When I remember her voice, when I remember her
20 promise, you can't even imagine how I feel.

21 I was looking forward to living with my mum and my
22 little brother, but the fire at Grenfell Tower
23 on 14 June 2017 changed everything again.

24 I didn't see my mum for 15 years.

25 (Pause)

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1 David.

2 MR HOWE: Negeste, Salam, Nahome, Asiem, it's an honour to
3 read this on your behalf in memory of Berkti and in
4 memory of Biruk:

5 "Our sister Berkti was 29 years old when she lost
6 her life at Grenfell Tower on the morning of
7 14 June 2017. She was 10 weeks pregnant. Her son, our
8 nephew, Biruk, was only 12 years old. Biruk died with
9 his mum. We have no doubt that our sister would have
10 been holding and hugging him to the last, protecting and
11 comforting her little boy, despite knowing that there
12 was no hope for them inside that tower.

13 "Biruk entered this world greeted by love, the love
14 of his mother's face, and we are sure he left this world
15 looking at the love of that same beautiful face. These
16 thoughts sustain us in our darkest hours.

17 "There are no words that can describe our loss and
18 being here today is not easy for our family. It is not
19 easy to give a snapshot of the lives of two beautiful
20 people just using words and images. As a family, we
21 will try our best to let you see a little of Berkti and
22 Biruk's life and try to pay respect to their lives cut
23 short.

24 "Berkti was born in Eritrea and she was one of 11
25 children. The early years in Eritrea and in Ethiopia

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14 (Pages 53 to 56)

1 were very difficult as we moved between both countries
2 in search of safety. Eritrea was struggling with war
3 all around and our mother kept moving us between Eritrea
4 and Ethiopia for our safety.

5 "As a result of the war and our family having to
6 move to many different places, our sister never really
7 had the opportunities in education that children have
8 now. What she lost out in education was replaced by
9 an abundance of love in our family and our household.

10 "We all had a happy childhood despite the chaos of
11 the world which surrounded us. Berkti had to grow up
12 fast. She gave birth to her lovely son, Nahome, when
13 she was young. She learned swiftly to become a mother
14 and, like any good mother, she loved her baby son with
15 all her heart and all her soul. She never complained.

16 "As conditions in Eritrea and in Ethiopia
17 deteriorated, our families started to disperse and flee
18 across the world, seeking protection, security and
19 safety. Berkti was a young woman and to flee with her
20 young son would have been too dangerous for the child.
21 She therefore had to make a heart-breaking decision that
22 it was safer to leave her two-year-old son with her
23 mother in Ethiopia. She hurriedly fled the country in
24 fear of her life and the risk of violations against
25 young girls in that region at that time.

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1 "Berkti sought refuge here in the United Kingdom
2 around 2004. This country was kind and generous and
3 respecting of human rights. It gave our sister refuge,
4 refugee protection, and she was safe from the horrors
5 back home.

6 "We were fortunate as a family that we were all
7 together and that we were given protection in Britain.
8 All the sisters were together now: Negeste, Salam,
9 Asiema and Berkti.

10 "As we had been before in London, we were again
11 a close and loving family. We would support and help
12 each other at all times.

13 "When Berkti first came to the United Kingdom, she
14 initially settled in Kilburn. She then moved to Wood
15 Green. She later gave birth to our darling nephew
16 Biruk. Berkti and Biruk received help from a lovely
17 Ethiopian family who helped look after them both in the
18 Wood Green area.

19 "Around 2007 and 2008, our sister was lucky to find
20 a flat at Grenfell Tower. She was so happy to have
21 a home of her own for herself and young Biruk. They
22 were both very happy in their flat and it was a place
23 that was full of love and the laughter which a small
24 baby boy brings to any family.

25 "Biruk started attending the nursery school next to

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1 Grenfell Tower. It was the Grenfell Nursery at the
2 Ilys Booker Centre in Clarendon Walk. Biruk was loved
3 by everyone there. He was a smiling and happy little
4 boy, so full of energy and running everywhere.

5 "Our sister Berkti had a strong and mature work
6 ethic. She was happy and willing to do whatever job she
7 could find. She worked as a cleaner, she worked as
8 a caterer, she worked in coffee shops and she worked as
9 a sales assistant in various shops. Our sister worked
10 hard to be able to support and give everything to her
11 boys. She wanted Biruk to have everything that she
12 could not have when she was growing up in Eritrea and
13 Ethiopia.

14 "In December 2015 Berkti secured a catering position
15 working at King's College Hospital in London. She was
16 so happy there and she made many friends. She was
17 really proud to be working and helping in the NHS as she
18 was such a caring person.

19 "Everything that she did, she did for her boys. For
20 Biruk in London and for Nahome in Ethiopia. She had
21 been robbed of an education as a young child and for her
22 the priority was the education of her sons and a life of
23 learning to enrich their lives.

24 "Berkti spoke to Nahome as any mother does her son.
25 She always made sure that he had done his homework and

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1 that he was doing well at school. She made it known to
2 him that she loved him. Our sister always, always put
3 her family first. Both of her sons were the apple of
4 her eye and she was proud that they were both doing well
5 for themselves in their respective schools.

6 "At the time of the tragic fire, Berkti was 10 weeks
7 pregnant. Biruk was so happy that his mother was going
8 to have a baby.

9 "When Biruk was a baby, he never cried. He was
10 a really happy little boy. We remember that when we
11 would leave him down, he would never move or scream. As
12 he grew up, he became happy, playing with his Lego cars.
13 They were thrown all around the floor in their flat in
14 Grenfell Tower. We would trip on them. There were so
15 many cars everywhere.

16 "Biruk was a very happy and contented little child.
17 He was kind and he was sensitive. We all, as sisters,
18 remember collecting him from his nursery, and when we
19 would arrive he would call us "Mummy", even though he
20 knew we were his aunts. He always greeted us with
21 a smile and a hug.

22 "He had so much love in his heart. He had empathy
23 for other people, which was reflected when his aunt in
24 the United States fell sick and we saw him crying, even
25 though he was such a young age. He joined us by praying

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15 (Pages 57 to 60)

1 for her to get well. He was a little boy who was wise
 2 beyond his small years. When his grandmother died in
 3 2016, he cried, as he understood that we had all lost
 4 our mother. He was such a thoughtful and loving boy.
 5 "Biruk worried about his brother Nahome being left
 6 alone in Ethiopia. Biruk asked his mother if his
 7 brother could come and live with him. Berkti started to
 8 arrange the immigration papers to bring her son to the
 9 United Kingdom, but the fire took away the possibility
 10 of the family ever being fully reunited.
 11 "Biruk was football crazy. He was a big Chelsea
 12 fan, and his favourite player was Eden Hazard. He
 13 wished to play football like Eden Hazard and he played
 14 as a striker when he played underneath the Westway close
 15 to Grenfell Tower.
 16 "He had many friends around him. He was also close
 17 to his cousins Simon, Michael and Henim, and they spent
 18 most weekends together. As with all 12-year-old boys,
 19 Biruk loved his music and he loved his sport.
 20 "He was very British. He really did not like
 21 traditional Eritrean food and he always rejected it at
 22 family gatherings. We would all laugh because he just
 23 loved chicken and chips.
 24 "A few weeks before the fire at the end
 25 of April 2017, Biruk celebrated his 12th birthday. He

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1 had a big party. His mother had done everything to make
 2 the party a special day for her little boy. It was
 3 a moment of joy and happiness surrounded by friends and
 4 family. Biruk was beaming, and he got so many presents.
 5 It is a cherished memory for our family.
 6 "Biruk told us that when he grew up he wanted to be
 7 a pilot or a scientist or a footballer, and he really
 8 loved studying biology. We have no doubt he would have
 9 achieved any of those careers as he was so bright and he
 10 was so clever.
 11 "Our sister Berkti was a brilliant mum. She gave so
 12 much love to her sons. Biruk loved her, Nahome loved
 13 her and she loved them in return.
 14 "We, the sisters of Berkti Haftom and aunts of Biruk
 15 Haftom, will never be able to fill the void that is left
 16 in our hearts following the tragedy of Grenfell Tower.
 17 Every day we think of our sister and our nephew. The
 18 fire took everything they had and all that they owned.
 19 However, the fire did not take away the happy memories
 20 of our beloved sister and our little nephew. The
 21 Grenfell Tower disaster did not take away our deep love
 22 for them both.
 23 SALAM: I don't know how to start.
 24 When I see Biruk -- Biruk, my son -- I don't know
 25 how to show you my feeling. Biruk is my baby ... my

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1 sister, Berkti ... Biruk told me when London Bridge, the
 2 knife attack, we was in -- we finished from church and
 3 he told me, "Salam, let's go by walk, I'm not going by
 4 bus". I told him, "Why, Biruk, why?" "Salam, it's
 5 safety when we go by walk". I said, "Let's go, Biruk,
 6 I'm so tired, please", and he told me, "No, Salam, let's
 7 go. Salam, make sure next time -- you know, this time
 8 I don't know what happened, 2017. You know, Salam,
 9 I know we are really worried about us, but make sure
 10 anything happen, we have to contact by call and what --
 11 whatever we are, we have to run off away, Salam, to
 12 check for me just call me." Biruk, when I call him, he
 13 told me, "Don't worry, Salam, just call me, we have to
 14 run away". I said, "Biruk, why say this?" "I don't
 15 know, I'm scared."
 16 But in fire time, I call him. Biruk's phone was
 17 off. But he told me don't worry. I was expecting I'm
 18 going to find him because he told me don't worry.
 19 (Pause)
 20 I was everywhere Biruk. I don't believe to say
 21 Biruk -- still I'm dreaming Biruk.
 22 My sister Berkti, she's very helpful. I left my
 23 daughter with her when I go to see my family in Ethiopia
 24 because she's living Latimer Road and I'm living
 25 Ladbroke Grove. My sister Berkti, she's so sweet.

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1 MR RICHMOND: I think it might be quite a good idea to have
 2 a seat. (Pause)
 3 Seriously, I think you should take a seat. I'm
 4 a little bit worried.
 5 (Pause)
 6 David, what I'm going to do is I'm just going to
 7 bring it to a close. If there's something else that
 8 needs to be said a bit later on, we can come back.
 9 I'll just bring this part to a close, all right?
 10 Now, the last thing as part of this presentation is
 11 that there's a video and I think we'll watch that.
 12 Thank you.
 13 (Video played)
 14 NEGESTE: Thank you for everyone and to give this
 15 opportunity for us. Thank you, Joanna. Thank you,
 16 Charlotte. Thank you, Salam. For everyone. And what
 17 I want is we are support as a family. We need justice,
 18 justice. We are here those who live, are left, are
 19 family. So, please, these things, I hope it never be
 20 happen again.
 21 Thank you.
 22 SIR MARTIN MOORE-BICK: And thank you all very much for
 23 coming to give that commemoration. Very moving. Thank
 24 you.
 25 Yes, Mr Richmond.

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16 (Pages 61 to 64)

<p>1 COMMEMORATION FOR SAKINEH AFRASIABI</p> <p>2 MR RICHMOND: The next commemoration will be for</p> <p>3 Sakineh Afrasiabi and it's from her daughter,</p> <p>4 Shiva Aghlani.</p> <p>5 Sir, Shiva has found it too overwhelming to come</p> <p>6 today and has asked her solicitor, Eva Whittall, if</p> <p>7 she'll read her statement.</p> <p>8 SIR MARTIN MOORE-BICK: I can well understand that. Are you</p> <p>9 going to read for us? Thank you very much indeed.</p> <p>10 MS WHITTALL: "My name is Shiva Aghlani. I am the oldest</p> <p>11 daughter of Sakineh Afrasiabi. I have four other</p> <p>12 brothers and sisters. My mother lived on the 18th</p> <p>13 floor, but on the night of the fire she managed to get</p> <p>14 upstairs to the 23rd floor because she believed that</p> <p>15 help was coming from above to rescue her and my aunt,</p> <p>16 Fatima, her sister.</p> <p>17 "My mother and my aunt were always together. They</p> <p>18 were very close. They enjoyed each other's company. My</p> <p>19 mother had bought a special chair that she put in front</p> <p>20 of the big windows at Grenfell Tower where she and her</p> <p>21 sister would sit and talk and watch the amazing views of</p> <p>22 London from up there. They would chat and eat snacks</p> <p>23 and she said it was better than any TV show. I am glad</p> <p>24 that my mother at least did not die alone, but it</p> <p>25 terrifies me every time I think about how scared my</p> <p style="text-align: center;">Page 65</p>	<p>1 protector. I have lost a place to go to be safe. I am</p> <p>2 lost. The thing is, losing a mother is hard enough,</p> <p>3 losing a mother in these circumstances is horrific, but</p> <p>4 losing a mother who was your only shield from the world</p> <p>5 is something else, because that is what she was. With</p> <p>6 my problems and issues, my mother was my anchor, my</p> <p>7 protector, my only true friend.</p> <p>8 "My mother liked to sing. She laughed at my jokes.</p> <p>9 She made excuses for my behaviour and she always stood</p> <p>10 up to anyone who criticised me. She made me feel secure</p> <p>11 and safe and she loved me unconditionally. I knew</p> <p>12 I always had somewhere to go when I was lonely. Now I'm</p> <p>13 always lonely.</p> <p>14 "In the first few days after the fire I used to just</p> <p>15 walk around the tower perimeter and wail and cry. Now</p> <p>16 I go to the cemetery. I put some plastic flowers on her</p> <p>17 grave and a lamp to light her way.</p> <p>18 "We buried a tooth and a small piece of her jawbone.</p> <p>19 That is all they found of my mother. Why did they let</p> <p>20 everyone burn so we did not have bodies to bury? I have</p> <p>21 so many questions. I want to know why they didn't</p> <p>22 rescue them.</p> <p>23 "Everyone thinks I don't understand anything, they</p> <p>24 ignore me, but I understand this much: there was</p> <p>25 a terrible fire and no one came for them. They were</p> <p style="text-align: center;">Page 67</p>
<p>1 mother and her sister must have been.</p> <p>2 "I know that if I had not been in hospital myself,</p> <p>3 I probably would have been with them on that warm June</p> <p>4 night. I spent most of my time with my lovely mother.</p> <p>5 She was kind and softly spoken, more quiet than her</p> <p>6 lively younger sister. She was the only one that ever</p> <p>7 really understood me.</p> <p>8 "I am vulnerable and I don't have many real friends.</p> <p>9 I am not close to my family. My mother knew how to look</p> <p>10 after me, and even though she was disabled herself, we</p> <p>11 between us managed our lives. We were each a piece of</p> <p>12 the missing jigsaw to the other.</p> <p>13 "I would come and visit my mother in the tower and</p> <p>14 it felt good to be part of the community, to say 'Hello'</p> <p>15 and people knowing I was Sakineh's daughter. My mother</p> <p>16 was well liked. She would cook Persian food and share</p> <p>17 it with her neighbours. She loved the children on her</p> <p>18 floor and always gave them sweets. One of her</p> <p>19 neighbours told me at her funeral that she never</p> <p>20 complained when his children would knock on her door as</p> <p>21 a game and run and hide. She would open the door and</p> <p>22 greet the kids, and when the parents apologised she</p> <p>23 would say, 'Don't worry, they're just kids'. She was</p> <p>24 everyone's grandma.</p> <p>25 "I have lost her. I have lost my only friend and</p> <p style="text-align: center;">Page 66</p>	<p>1 left to burn to ashes. Now all I have is my memories.</p> <p>2 My mother's cooking, her warmth and kindly smiles. She</p> <p>3 understood me, the only person in my life that loved me</p> <p>4 unconditionally and the only person that will probably</p> <p>5 ever love me that way. She is gone and I have no one.</p> <p>6 I am very, very lonely and I'm invisible.</p> <p>7 "God rest your soul, my dear mother, may God grant</p> <p>8 you peace. I wish I could have been there that night.</p> <p>9 I would have saved you and your sister, my aunt.</p> <p>10 I would have helped you down the stairs. I would not</p> <p>11 have left your side, just as you never left mine.</p> <p>12 "I miss you. I will always love you</p> <p>13 unconditionally."</p> <p>14 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>15 MR RICHMOND: So I'm still awaiting some news on the next</p> <p>16 one, so can we --</p> <p>17 SIR MARTIN MOORE-BICK: Would you like me to rise for</p> <p>18 a moment?</p> <p>19 MR RICHMOND: No, no. I think if in fact Masoud Shahabeddin</p> <p>20 is ready, we can actually proceed to the commemoration</p> <p>21 for Hamid Kani.</p> <p>22 No, it looks like I would like a break, please. My</p> <p>23 fault, thank you very much.</p> <p>24 SIR MARTIN MOORE-BICK: All right, thank you.</p> <p>25 (3.20 pm)</p> <p style="text-align: center;">Page 68</p>

<p>1 (A short break)</p> <p>2 (3.26 pm)</p> <p>3 COMMEMORATION FOR HAMID KANI</p> <p>4 MR RICHMOND: Sir, this is the commemoration for Hamid Kani</p> <p>5 from flat 154. Marcia is with us again and I think</p> <p>6 Marcia is going to introduce us to everybody who is on</p> <p>7 stage.</p> <p>8 MS WILLIS STEWART: On stage we have Hamid's cousins, Amir,</p> <p>9 Masoud Shahabeddin and his wife Elaine and their</p> <p>10 supporter. Masoud is going to read.</p> <p>11 SIR MARTIN MOORE-BICK: Thank you.</p> <p>12 MR RICHMOND: You're very welcome. Thank you very much.</p> <p>13 MR SHAHABEDDIN: Thank you.</p> <p>14 Sir, ladies and gentlemen, good afternoon.</p> <p>15 Hamid Kani was 61 years old when he lost his life in</p> <p>16 Grenfell Tower. However, he will not be remembered for</p> <p>17 the way he died, though tragic and premature, but for</p> <p>18 the man he was and the way he lived.</p> <p>19 He was born and brought up in Tehran, Iran, the</p> <p>20 youngest of four children. He was the baby of the</p> <p>21 family and the cheekiest. He was adored by his mum and</p> <p>22 his two sisters especially as he was able to twist them</p> <p>23 round his little finger. His dad was a shopkeeper and,</p> <p>24 as cousins growing up, I remember the times when his dad</p> <p>25 would have to go and buy stock for the business, leaving</p> <p style="text-align: right;">Page 69</p>	<p>1 He moved into Grenfell Tower and spent 22 happy</p> <p>2 years as a part of the community. He was a happy and</p> <p>3 very easygoing man. He hated to see people upset. He</p> <p>4 always said everything's going to be all right at the</p> <p>5 end, and if it's not all right yet, it's because it's</p> <p>6 not the end. Another of his favourite sayings was, "Oh,</p> <p>7 it's only hard for the first 100 years, then it's</p> <p>8 easy-peasy".</p> <p>9 Hamid was a beloved son, a brother, uncle, cousin</p> <p>10 and friend. He was adored for his commitment to his</p> <p>11 family, especially his mum and sisters, nieces and</p> <p>12 nephews. He was the best man at my wedding in</p> <p>13 Lancashire where I live, another city he visited</p> <p>14 frequently over the years. However, he mostly looked</p> <p>15 forward to his annual visit to Tehran. In fact, he had</p> <p>16 a ticket and was due to go back on 24 June 2017, a trip</p> <p>17 he never got to make.</p> <p>18 It was there that he spent much special time with</p> <p>19 the people he loved, the ones who so miss him the most.</p> <p>20 He will never be forgotten apart from myself and my</p> <p>21 family and my brother, all of Hamid's family lives in</p> <p>22 Iran.</p> <p>23 The hardest thing of all was to try to explain and</p> <p>24 make sense of what happened to his family, to his</p> <p>25 siblings on 14 June 2017, the days, weeks, months that</p> <p style="text-align: right;">Page 71</p>
<p>1 Hamid and myself to look after the shop. Hamid always</p> <p>2 seemed to trick me into doing all the work whilst he</p> <p>3 played around with his friends.</p> <p>4 He was always so sociable, extrovert and very, very</p> <p>5 funny. Hamid will always be remembered for his enduring</p> <p>6 humour, so sharp, so witty, for his warmth, his smile,</p> <p>7 his love of family and his compassion for others.</p> <p>8 Hamid and I came to England in the late 1970s to</p> <p>9 study. For a brief time we shared a flat in London and</p> <p>10 he helped me get on my feet. He had a love of the arts,</p> <p>11 especially acting and music. He loved to cook and fell</p> <p>12 in love with London and its people.</p> <p>13 He loved to make people laugh. In the early 1980s</p> <p>14 he had a major role in a couple of comedy plays which</p> <p>15 were critical satires of the regime in Iran. The videos</p> <p>16 of these plays became very popular in Iran and, as</p> <p>17 a result, he was blacklisted by the Iranian government</p> <p>18 and could not return to his home country for a number of</p> <p>19 years. When his father passed away and he was unable to</p> <p>20 return to attend his funeral, he was distraught, and he</p> <p>21 ended his acting career.</p> <p>22 Following this, he changed his life path and pursued</p> <p>23 his love of cooking. He became a skilled chef and</p> <p>24 worked for many years in restaurants in London, his</p> <p>25 adopted home.</p> <p style="text-align: right;">Page 70</p>	<p>1 followed have just been incredibly difficult, so we have</p> <p>2 no answers. We have questions but no answers.</p> <p>3 Taking Hamid's remains to Iran to be buried helped</p> <p>4 me get some closure and comfort. However, as a family,</p> <p>5 as a community, we need to understand, we need to have</p> <p>6 explained what happened. As a nation, we need to learn</p> <p>7 from this tragedy and prevent it ever happening again.</p> <p>8 Hamid lived to love and loved to live. He would</p> <p>9 have been especially proud that out of the tragedy of</p> <p>10 Grenfell Tower there has been an outpouring of love,</p> <p>11 togetherness, and support across the nationalities,</p> <p>12 religions, regardless of differences, class or culture.</p> <p>13 I hope and pray that this will be the legacy of all the</p> <p>14 lost souls from Grenfell Tower.</p> <p>15 Thank you. Thank you.</p> <p>16 SIR MARTIN MOORE-BICK: Thank you very much indeed,</p> <p>17 an excellent tribute. Thank you.</p> <p>18 MR RICHMOND: Sir, we have a very large group of people</p> <p>19 about to join us on the stage, so five minutes, if you</p> <p>20 would. Maybe less, actually. Thank you very much.</p> <p>21 SIR MARTIN MOORE-BICK: Take what time you need.</p> <p>22 MR RICHMOND: Thank you.</p> <p>23 (3.33 pm)</p> <p>24 (A short break)</p> <p>25 (3.36 pm)</p> <p style="text-align: right;">Page 72</p>

<p>1 COMMEMORATION FOR MOHAMMAD AL-HAJ ALI</p> <p>2 SIR MARTIN MOORE-BICK: Yes, Mr Richmond.</p> <p>3 MR RICHMOND: Thank you, sir. We are now going to turn to</p> <p>4 commemorations for Mohammad al-Haj Ali from flat 112.</p> <p>5 Before we commence, can I say that at the start of</p> <p>6 the day it was clear that we needed somebody with</p> <p>7 a particular understanding of a particular branch of</p> <p>8 Arabic.</p> <p>9 SIR MARTIN MOORE-BICK: Yes.</p> <p>10 MR RICHMOND: I'm very grateful to Mr Narey from our inquiry</p> <p>11 team for his hard work, and ultimately to Iman, who is</p> <p>12 a counsellor from Hestia, who has agreed to help with</p> <p>13 communication today, and the effect of that has been to</p> <p>14 enable one of our participants to be able to communicate</p> <p>15 and play his part. So I'm very grateful to all of them.</p> <p>16 SIR MARTIN MOORE-BICK: Yes, thank you very much indeed.</p> <p>17 That's important, thank you.</p> <p>18 MR RICHMOND: So I think Hashem is going to start; is that</p> <p>19 right? Good afternoon.</p> <p>20 MR AL-HAJ ALI: Good afternoon.</p> <p>21 MR RICHMOND: Tell us first of all who you are.</p> <p>22 MR AL-HAJ ALI: I'm Hashem al-Haj Ali, the brother of</p> <p>23 Mohammad al-Haj Ali. Here is my father, Nidal; my mum,</p> <p>24 Heam; our lawyer, Jules; Mohammud, Mohammed's best</p> <p>25 friend; my sister, Kenda; Amal, Mohammed's fiancée, my</p> <p style="text-align: center;">Page 73</p>	<p>1 a statement now.</p> <p>2 MR AL-KARAD: Good afternoon, everybody. My name is</p> <p>3 Mahmoud Al-Karad. I'm Omar and Mohammad's friend. We</p> <p>4 used to live together.</p> <p>5 So, first of all, I felt once very sad before the</p> <p>6 fire. It was when I've been first to leave my country.</p> <p>7 Second thing, when Mohammad passed away I'm still, you</p> <p>8 know, very sad and it's not like when I left my country;</p> <p>9 it's like, you know -- it's very sad for me.</p> <p>10 Mohammad was like a brother to me. We grew up</p> <p>11 together in Daraa, which is a city in south-western</p> <p>12 Syria. I first met him when I was in primary school at</p> <p>13 age of 11. Even at that young age, I could see that he</p> <p>14 was special. One of a kind. He was a very</p> <p>15 compassionate person who cared about people. He was</p> <p>16 a perfectionist; everything that he did, he excelled.</p> <p>17 He had only been in the UK for three years and already</p> <p>18 he had his UK driving licence, he was working and he was</p> <p>19 studying engineering at university. He had big hopes</p> <p>20 for the future.</p> <p>21 He wanted to build his life in the UK, to bring his</p> <p>22 family, become an engineer, marry and have children. He</p> <p>23 was a family man. He was dedicated to his parents and</p> <p>24 his brothers and sisters. After he moved to the UK in</p> <p>25 2014, he used to call them every day telling them that</p> <p style="text-align: center;">Page 75</p>
<p>1 brother Omar and my sister, Sham.</p> <p>2 MR RICHMOND: I think we are going to have videos and</p> <p>3 a statement and then I'm going to speak to Nidal, but</p> <p>4 would you just like to introduce the videos to us.</p> <p>5 MR AL-HAJ ALI: So my family and I, we've come here today to</p> <p>6 remember my brother Mohammad, to remember how beautiful</p> <p>7 and amazing he was, and we are showing some videos of</p> <p>8 the family talking about him.</p> <p>9 It's been extremely hard to talk about him so we</p> <p>10 tried our best to remember him, you know, remember the</p> <p>11 good memories we've had with him. So we've made these</p> <p>12 videos for him because it's extremely hard to speak</p> <p>13 about him in front of everyone. We haven't even had the</p> <p>14 time to sit together and speak about him as a family, so</p> <p>15 it's extremely hard for us. So we didn't even talk</p> <p>16 about the night, we just spoke about Mohammad as</p> <p>17 a person, how amazing he was and how the whole world has</p> <p>18 lost an amazing person.</p> <p>19 MR RICHMOND: Thank you for doing them for us and shall we</p> <p>20 watch them now?</p> <p>21 MR AL-HAJ ALI: Yes.</p> <p>22 (Video played)</p> <p>23 SIR MARTIN MOORE-BICK: Thank you very much, that was</p> <p>24 a beautiful film. Thank you.</p> <p>25 MR RICHMOND: Mahmoud Al-Karad I think is going to make</p> <p style="text-align: center;">Page 74</p>	<p>1 he missed them and that he wished to reunite with them</p> <p>2 in the UK. They are all here now, but he is not.</p> <p>3 He was a friendly person who was always smiling. He</p> <p>4 would randomly call me just to check up on me.</p> <p>5 Whenever I visited my family in the Netherlands, he</p> <p>6 would call me and ask me about my well being. He would</p> <p>7 say, "We miss you. When are you coming back? What are</p> <p>8 you bringing us this time? Are you bringing us</p> <p>9 makdous?" This is a Syrian food that he loved. He was</p> <p>10 also a very good cook. The cultural foods that he</p> <p>11 cooked for us reminded me of home.</p> <p>12 He was very good-natured. The day before the fire</p> <p>13 he took a picture of me while I was sleeping. He sent</p> <p>14 me the picture on WhatsApp with the message, "Look how</p> <p>15 you look when you are sleeping". I still have this</p> <p>16 picture with me. It was the last picture he took of me.</p> <p>17 He was a good friend.</p> <p>18 I spoke to him on the phone while he was in flat 113</p> <p>19 of the Grenfell Tower on the night of the fire. He was</p> <p>20 in there with a mother and her child. The fire was</p> <p>21 blazing. I told him to get out, that he should leave.</p> <p>22 His reply shows the kind of man that he was. He said,</p> <p>23 "How can I leave? How can I leave the child?"</p> <p>24 He also told me to tell his family that he loves</p> <p>25 them. He loved them. Even at that very end he was</p> <p style="text-align: center;">Page 76</p>

1 thinking about his family and well being of other
 2 people. This was Mohammad. I know that he would want
 3 what happened on 14 June 2017 to never happen again. He
 4 would not want any other people or any other parents to
 5 have to bury their son or their daughter. He cared
 6 about people so much that he would want this inquiry to
 7 find the truth so it does not happen again.
 8 Rest in peace. Thank you very much for everybody.
 9 MR RICHMOND: Now, I know that Nidal, who is Mohammad's
 10 father -- is that right?
 11 THE INTERPRETER: Peace be upon you. This is the greeting
 12 of Islam, and this is very relevant to Mohammad, which
 13 is the name that I named my son, which is after the
 14 Prophet Muhammad, peace be upon him.
 15 MR RICHMOND: Just pause there for a second. We'd like to
 16 know what you have just said to us.
 17 THE INTERPRETER: Okay, so he's starting off with listing
 18 his children, starting with Omar, which is the oldest,
 19 and he named him after the just caliphate of Islam, and
 20 following that was Mohammad, who he named after the
 21 Prophet Muhammad. After that he named Kenda after
 22 a tribe that has seen a lot of different civilisations.
 23 And Hashem, he named him after Benu Hashim, which is
 24 what the prophet's tribe was called. And finally, Sham,
 25 the youngest, and she was called after Damascus which is

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1 Sham, and he named Kenda and Sham, which is two
 2 different places in Syria to combine the Arab world.
 3 So he said Mohammad, who he named after the prophet,
 4 he actually embodied every trait of the prophet in his
 5 mannerisms and everything and he said that it was such
 6 a blessing that all these traits were actually in
 7 Mohammad himself and that's how he sees him.
 8 So when Mohammad was young, from the age of 5, he
 9 used to give him pocket money and that was in Syria
 10 5 liras, which would only buy four pieces of candy. He
 11 would give all four of those lollipops to each one of
 12 his siblings, and there were four of them, and he
 13 wouldn't have any. He used to do this daily. He was
 14 attached to the family with all its problems, and he
 15 used to always tell him not to worry about all the
 16 family issues because he used to always take it upon
 17 himself, and he used to tell him, "Live your life,
 18 you're a child, enjoy life", but he would always take it
 19 upon himself.
 20 So this is a story of when he was going from
 21 Damascus, where he worked, to Daraa, which is the
 22 village they used to live in, the city they used to live
 23 in, and he was on the phone with his sister, so
 24 Mohammad's aunt, and she would say, "I'm going to come
 25 over", and she doesn't drive so she was going to come

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1 walking, and it was quite a long distance, 3 kilometres,
 2 and he would tell her, "No, I'm going to come get you",
 3 and in this discourse Mohammad had already gone out and
 4 taken the car to pick her up.
 5 So when his aunt would come over, he would sit with
 6 her in the kitchen and chat with her and he wouldn't
 7 want to go anywhere else and, you know, in any other
 8 room or with the family, he'd want to stay with her to
 9 chat with her.
 10 So he has a big family and he has 11 siblings, so
 11 whenever they would come over, all he has to do is look
 12 at Mohammad and he would know what to do. He'd go
 13 outside and get ready food for everyone and without even
 14 anyone having to tell him that, he would just do it upon
 15 himself.
 16 He used to always like to look up to me, and when he
 17 was young he would take his suits and wear them. So he
 18 always looked up to my personality and everything that
 19 I did, and when it came to picking a degree for
 20 university, he asked him what degree should he do and he
 21 didn't want to specify. He said, "You know, you pick
 22 whatever you want, whatever suits you best", and he
 23 said, "No, I want something that you would be proud of",
 24 and they went back and forth and eventually he picked
 25 civil engineering, which was the same as his father.

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1 So when he was in university he would go to his
 2 workplace, and he was a contractor, building contractor,
 3 and he would try to help him out in his workplace.
 4 So when the situation got worse in Syria, he
 5 encouraged his children not to take any side and focus
 6 on their education, but Mohammad's friends, they died
 7 one after the other, and the final one, the close friend
 8 that he had, when he found out that he'd been captured,
 9 Mohammad got really sick and he got a liver infection.
 10 After that he was sick for 15 days and his situation got
 11 really bad, and that's when his father advised him to
 12 leave Syria because of the situation and how bad it got.
 13 After they left Syria, it was a very costly
 14 endeavour for them. It took over three months for them
 15 to get to the UK, and for them the UK was Great Britain,
 16 so they were hoping that once they got here, they didn't
 17 have to worry about anything, just their well being and
 18 their education.
 19 MR RICHMOND: We've heard that when he got here, he made
 20 a very, very successful life for himself.
 21 THE INTERPRETER: So when he came here, he stayed in Leeds
 22 for a while until he got his residency and that's when
 23 they moved to London. He did his English education and
 24 after that he went to university to continue with his
 25 pursuit in civil engineering, even though he had

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20 (Pages 77 to 80)

1 a choice of many different fields, but he insisted on
2 doing civil engineering.

3 He was really proud of being here and he was always
4 keeping in touch with him, and he would speak to him
5 every day at least an hour, two hours, on the phone.

6 He always wanted to know about their news and
7 everything that was going on. He wanted to be kept up
8 to date on everything.

9 So he came here and he learnt to cook and he would
10 host his friends and everyone like he used to in Syria.
11 In Syria they had 25 chairs and he would take out all
12 those chairs and bring people over, and even elder
13 people, and he would be very hospitable with them, which
14 was kind of a very good trait seen in the Arab world,
15 someone being very hospitable and treating the guests.

16 So this trait continued even when he was here, and
17 this was a story of a friend that gave him a call and he
18 told him that he was there and Mohammad said, "Come up"
19 and he said, "I can't, there's 13 other people with me",
20 and in this exchange Mohammad had already gone down to
21 take all of them up and he hosted them.

22 So he joined the same work that Omar was doing and
23 he was a server, and then after a couple of months he
24 was supervisor, so he was very ambitious.

25 MR RICHMOND: I wanted to ask you, actually, because I know

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1 Jules, your solicitor, told me that you'd not had time
2 to prepare a statement and that, therefore, maybe I had
3 some questions I wanted to ask as well.

4 He sounds like a very charismatic young man. How do
5 you think he would like to be remembered?

6 THE INTERPRETER: He would like to be remembered as being
7 very kind and hospitable, and how he used to, you know,
8 cook and host a lot and they used to be really surprised
9 when they would hear that, because he wouldn't even make
10 a cup of tea before, but now, you know, he's very
11 hospitable.

12 MR RICHMOND: When we think about people that we love, very
13 often we think of a particular time or episode or
14 something that they were doing. When you think about
15 Mohammad, what do you think about him doing?

16 THE INTERPRETER: So he said that there was a time when
17 Mohammad listened in on a conversation between him and
18 his wife and they were talking about buying valuable
19 things, quite costly things. He always tried to
20 distance Mohammad from listening to these adult
21 conversations, but he heard it, and because Nidal's work
22 is contractual work, he said, "Okay, we'll get them when
23 I get the payment for a certain job", and Mohammad
24 understood this as, "We don't have money". So he went
25 out and sold his phone and he came back with the cost of

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1 that phone and gave it to his parents thinking that they
2 didn't have money.

3 So he said for his funeral, Mohammad's funeral, they
4 booked the biggest hall there was, and it was still
5 filled, and it was still really full, and now the hall
6 is a sweet shop. And he said that that stuck with him.
7 And also, people came from different parts of the world.
8 There was someone who came from America, someone that
9 came from France, from Germany, and that really sticks
10 with him.

11 MR RICHMOND: I think that it's clear that he was
12 a well-loved and loving young man.

13 THE INTERPRETER: Thank you very much.

14 There was something I didn't translate earlier. He
15 said when Mohammad passed away there was a petition to
16 get the family over to the UK to attend the funeral, and
17 he said that 120,000 people signed that petition, and
18 those were people that knew him and didn't know him, and
19 what he said now was that before he passed away that
20 day, Mohammad wanted to buy a gift for his mum from
21 where he worked, and when they went to his workplace
22 they were really happy to see them and they insisted
23 that they give his mum that thing free, and they wanted
24 to take pictures with them as well because they loved
25 Mohammad.

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1 MR RICHMOND: We could talk about Mohammad, I suspect, for
2 many, many hours. But I just wondered if I could ask
3 you this, finally: how do you want Mohammad to be
4 remembered?

5 THE INTERPRETER: So Mohammad had a really big personality.
6 He could have been the leader of a tribe even though he
7 was a very young age.

8 He used to respect his parents and others as well,
9 and even though on Eid, the celebrations, he could call
10 on WhatsApp, which was available in Syria and it was
11 free, he would refuse to do that and make an official
12 phone call out of respect for his parents and people.

13 He wants to speak about the tower and he speaks on
14 behalf of everyone that has lost a loved one in the
15 tower.

16 The tower had from 120 or 125 flats, so in terms of
17 safety, the safety regulations -- he used to work in
18 Kuwait and we've mentioned earlier that he was a civil
19 engineer --

20 MR RICHMOND: I don't want to interrupt you and I'm not
21 going to stop you saying anything, all right?

22 THE INTERPRETER: Yes.

23 MR RICHMOND: But on Monday, this gentleman here, who is my
24 boss -- that's my real boss and that's my next boss --
25 is going to be starting the part of the inquiry which

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21 (Pages 81 to 84)

1 will look at all of those things.
 2 FROM THE FLOOR: Let him speak, please.
 3 THE INTERPRETER: I will continue that statement, but I'm
 4 just going to translate that to him --
 5 MR RICHMOND: I'm not --
 6 THE INTERPRETER: Oh, no, it was relevant to what the ending
 7 is going to be.
 8 The thing that he wants to focus on is how in Great
 9 Britain it was -- the safety wasn't there, basically.
 10 So how was it that a building existed with that lack of
 11 safety? Guidelines for him, as mentioned earlier, when
 12 he worked in Kuwait, were the British guidelines for
 13 safety of a building.
 14 And another thing he said, which is that the
 15 criminal thing was how people were told to stay for two
 16 hours.
 17 And finally, this is a letter he has written for his
 18 son Mohammad.
 19 (Letter read in Arabic)
 20 THE INTERPRETER: So I'm not going to be able to translate
 21 that all word for word, but I wanted to leave him to
 22 read it because it was a tribute, beginning to end, and
 23 it was about Mohammad, about his character and about his
 24 siblings and about the family and how, at the end of the
 25 day, it is God's will and he created him and he took him

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1 back and he is pleased with God's will, and -- yes.
 2 That's the very brief summary.
 3 SIR MARTIN MOORE-BICK: If we could get a translation.
 4 MR RICHMOND: I was about to say. Thank you, sir, yes.
 5 I think the point that the chair has just made quite
 6 rightly is that if we can get a copy of that letter, we
 7 will make sure it's translated and put onto the website
 8 with all of the other commemorations so that we don't
 9 lose any of the words or any of the nuances.
 10 THE INTERPRETER: Yes, he said that's fine.
 11 So he said that he's thankful to God for Omar, who
 12 survived. He was with Mohammad in the tower and they
 13 were supposed to go down together, but Mohammad got held
 14 back because he wanted to help other people in the
 15 tower, and there was a man that was hanging from outside
 16 with his son on his shoulders and he wanted to help him.
 17 So he was calling his family, saying his goodbyes, and
 18 Omar, by the time he got down, he wasn't allowed to go
 19 back in to help his brother. So he said that this scene
 20 he holds as a kind of something -- holds people in
 21 charge accountable for what had happened.
 22 MR RICHMOND: Forgive me, it's my fault, I was just about to
 23 say, I just wonder whether there is any other particular
 24 thing which this gentleman would like to tell us. It's
 25 very difficult through an interpreter because we're

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1 trying to understand.
 2 THE INTERPRETER: He thanks the judge for listening.
 3 So he said he'd like to thank the judge and he knows
 4 that today is an emotional recount of the stories of the
 5 victims, and he doesn't know if it's going to add
 6 anything or decrease from the actual inquiry that's
 7 going to happen, but he says that he hopes that the
 8 people in charge actually take care of the situation and
 9 get justice I think, yes.
 10 MR RICHMOND: Thank you very much.
 11 SIR MARTIN MOORE-BICK: Can I just say on behalf of myself,
 12 but I think on behalf, I hope, of everyone in the room,
 13 how grateful we are to you for coming here to talk about
 14 Mohammad in such a way and how moving it's been and
 15 helpful as well. Thank you very much indeed.
 16 MR RICHMOND: Sir, I'm aware that any form of interpreting
 17 or communication assistance is absolutely exhausting for
 18 the person doing it and I'm very grateful to Iman for
 19 all of her help.
 20 SIR MARTIN MOORE-BICK: Yes, we should thank the interpreter
 21 very much indeed for standing in perhaps rather at the
 22 last minute. Thank you very much.
 23 MR RICHMOND: Sir, we have one more commemoration which is
 24 added to the list, which is Abu Baker Ibrahim, who has
 25 a commemoration for Abufars Ibrahim, Fathia Ahmed and

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1 Isra Ibrahim from flat 206.
 2 SIR MARTIN MOORE-BICK: Yes.
 3 MR RICHMOND: If we could just have two minutes to organise
 4 all of that.
 5 SIR MARTIN MOORE-BICK: Yes, of course.
 6 (4.30 pm)
 7 (A short break)
 8 (4.40 pm)
 9 COMMEMORATION FOR ABUFARS IBRAHIM, FATHIA ALI AHMED AND
 10 ISRA IBRAHIM
 11 SIR MARTIN MOORE-BICK: Yes, Mr Richmond.
 12 MR RICHMOND: Sir, this is Abu Baker Ibrahim. He has asked
 13 if he can also give a commemoration, which of course
 14 we're delighted to be able to accommodate, for his
 15 brother Abufars Ibrahim, his mother, Fathia Ali Ahmed
 16 and his sister Isra Ibrahim who lived in flat 206.
 17 There is no statement but he and I are, I hope, between
 18 the two of us going to ensure that what he wants to say
 19 is on record. Is that right?
 20 MR IBRAHIM: Thank you. Yes. Yes.
 21 MR RICHMOND: So welcome.
 22 MR IBRAHIM: Thank you.
 23 MR RICHMOND: So tell us first of all who your family
 24 comprised. I've mentioned your mum and your sister and
 25 your brother.

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22 (Pages 85 to 88)

<p>1 MR IBRAHIM: Yes, that's correct.</p> <p>2 MR RICHMOND: Anybody else?</p> <p>3 MR IBRAHIM: I have an older sister in Leicester, married</p> <p>4 and has three children, and I have another brother in</p> <p>5 Holland.</p> <p>6 MR RICHMOND: These hearings are sometimes known I think as</p> <p>7 pen portraits because what they try and do is capture</p> <p>8 something about the people that you're commemorating and</p> <p>9 so I wonder, first of all, if you would just tell us</p> <p>10 a little bit about your mum.</p> <p>11 MR IBRAHIM: Well, my mother was headmistress of a primary</p> <p>12 school back in Sudan. She was married to a military</p> <p>13 officer and we had a very lovely childhood, well looked</p> <p>14 after, well cared for, enjoyed ourselves very much in</p> <p>15 a very loving, secured family.</p> <p>16 My father was killed back in the early 1980s,</p> <p>17 something that I don't wish to get into. Then after, my</p> <p>18 mother decided after a few years to leave the country.</p> <p>19 We came to England. My mother, my brother Abufars</p> <p>20 and my sister Isra, and my eldest brother and sister</p> <p>21 went to Romania to study. We enjoyed our time in</p> <p>22 England. We loved it very much. We ended up living in</p> <p>23 Croydon. We went to school. We were really happy as</p> <p>24 a family, and my mother worked hard in a foreign land to</p> <p>25 keep us together.</p> <p style="text-align: center;">Page 89</p>	<p>1 even comments as you come into the house and a kiss on</p> <p>2 the cheek, and still talks to you about, "It's a bit</p> <p>3 cold, why are you still wearing a light jacket" or, you</p> <p>4 know ...</p> <p>5 MR RICHMOND: What will you miss most about her?</p> <p>6 MR IBRAHIM: Her. Everything about her. You can't pick one</p> <p>7 thing. Her company. We can talk for hours. We were</p> <p>8 very tight. We understood each other. We all did. And</p> <p>9 what amazed me is she done things that I didn't know</p> <p>10 about that were very charitable, and she kept it to</p> <p>11 herself. I've seen that love and compassion towards</p> <p>12 others in my sister, the line of work that she chose,</p> <p>13 shortly before she died.</p> <p>14 My sister was working as a volunteer in</p> <p>15 Notting Hill, when she would come and talk about her</p> <p>16 90-year-old friend who suffers from health problems and</p> <p>17 she has to feed them and she has to -- and her other</p> <p>18 friend who is 80-something and she doesn't like anybody</p> <p>19 apart from her. And I often questioned her, "Why can't</p> <p>20 you find another job that is more, you know -- at least</p> <p>21 you get something out of it?" But she enjoyed giving</p> <p>22 without taking anything back because I think what she</p> <p>23 was taking is the ultimate prize that somebody can get,</p> <p>24 which is seeing the happiness from others and -- and --</p> <p>25 MR RICHMOND: And how old was Isra?</p> <p style="text-align: center;">Page 91</p>
<p>1 MR RICHMOND: What did she do?</p> <p>2 MR IBRAHIM: She wasn't working due to the fact that when</p> <p>3 you come as an adult with children to a foreign country,</p> <p>4 it's a very difficult thing to cope with. So she wasn't</p> <p>5 working, but she tried her best to keep us looked after</p> <p>6 and secured. So ...</p> <p>7 It wasn't very easy as we were growing up. We kept</p> <p>8 moving house. Eventually me and my brother ended up</p> <p>9 living together in Earls Court and my mother was living</p> <p>10 in Kensington in private accommodation and she was given</p> <p>11 flat 206 in Grenfell Tower in 2007, I believe.</p> <p>12 MR RICHMOND: When we're describing people that we love, our</p> <p>13 family, of course we have a view of them, but seeing</p> <p>14 through the eyes of their friends can sometimes give us</p> <p>15 a different picture. What would your mum's friends have</p> <p>16 said about her?</p> <p>17 MR IBRAHIM: She was a very loving person. Very caring.</p> <p>18 Excellent communication skills. Great sense of humour.</p> <p>19 Yes.</p> <p>20 MR RICHMOND: What about through the eyes of her son?</p> <p>21 MR IBRAHIM: Well, she was my mother. Just simple things</p> <p>22 like going into the house as a grown man and you still</p> <p>23 see the Quality Street chocolate box in there.</p> <p>24 MR RICHMOND: And did you resist?</p> <p>25 MR IBRAHIM: No. We still fight over the best ones, and</p> <p style="text-align: center;">Page 90</p>	<p>1 MR IBRAHIM: Isra was 33, I believe, yes.</p> <p>2 MR RICHMOND: So was she bigger than you or littler?</p> <p>3 MR IBRAHIM: I'm 40.</p> <p>4 MR RICHMOND: All right.</p> <p>5 MR IBRAHIM: No, she was younger. She was our little</p> <p>6 sister.</p> <p>7 MR RICHMOND: So you were very protective?</p> <p>8 MR IBRAHIM: Yes, extremely, extremely. And it was a very</p> <p>9 happy environment in the house. We talked to each other</p> <p>10 for hours and hours.</p> <p>11 MR RICHMOND: What sort of things did Isra like?</p> <p>12 MR IBRAHIM: She was very simple in her life. She talks</p> <p>13 about one of her friends, I believe her name is Chenelle</p> <p>14 and another friend Lara. She talks about them. They go</p> <p>15 to a coffee shop where I think Lara's husband owns.</p> <p>16 I couldn't tell you they were into life that much. You</p> <p>17 know, even when I was speaking to her about getting</p> <p>18 a mortgage and start -- she had no interest. Life was</p> <p>19 never that interesting to them.</p> <p>20 MR RICHMOND: Just a good soul.</p> <p>21 MR IBRAHIM: Yes.</p> <p>22 MR RICHMOND: What about Fras?</p> <p>23 MR IBRAHIM: Fras was more of a -- a hard man, more like my</p> <p>24 father. Very -- very tough.</p> <p>25 MR RICHMOND: Soft centre?</p> <p style="text-align: center;">Page 92</p>

1 MR IBRAHIM: Extremely. We spent the last three weeks
2 living together.
3 MR RICHMOND: Was he tidy?
4 MR IBRAHIM: Yes, very tidy. I'm quite the opposite. But
5 things Frás does -- I'll give you an example. Christmas
6 2016, I wasn't living with Frás at the time, I was
7 staying in my shop trying to get it fixed and I was
8 sleeping there, and I spoke to Frás on the phone and he
9 said, "You sound a bit", I said, "Yeah, I've got
10 a cold". He said, "Make sure you come to me now". Frás
11 was living in a studio flat. I came and I wasn't
12 feeling too well, I fell asleep. I woke up maybe
13 3 o'clock or 4 o'clock in the morning. I saw Frás
14 sitting by the window and the minute I lifted my head he
15 turned around he said, "Are you okay?" I said, "Yes,
16 I'm okay", and he said, "Just go back to sleep". So he
17 was just waiting to make sure that I'd fall asleep okay
18 and that nothing happens, and I'm a grown man, I can
19 look after myself.
20 And afterwards, like I said, the last three weeks we
21 lived together, and it was actually fun living with him.
22 He would still cook, and when I come back home and he's
23 around, he will make sure that I eat before I go to
24 sleep.
25 MR RICHMOND: So he cooked for you and tidied up after you?

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1 A very brave man. Because that night he could have
2 walked out. He had his chance, but he closed that door.
3 I've seen a video circulating. A friend of mine showed
4 me on the same night, on the 14th, because I still had
5 hopes and I was running from hospital to hospital trying
6 to find them. And when I saw the video and I've seen
7 him closing that door, I knew he closed life away and he
8 was facing death, imminent death, and he knew that, but
9 he chose to do so. So I couldn't think of anything more
10 to describe him as a --
11 MR RICHMOND: So your mum was full of love, your sister full
12 of goodness, and he was full of courage.
13 MR IBRAHIM: 100 per cent. 100 per cent.
14 MR RICHMOND: And can I say you've honoured them, may I say
15 so, very well --
16 MR IBRAHIM: Thank you.
17 MR RICHMOND: -- this afternoon. Is there anything else
18 you'd like to say?
19 MR IBRAHIM: I miss them.
20 It's like having a clear vision where we're going as
21 a family and now we don't, it's just pure darkness. And
22 I just hope that where their souls are they are resting
23 in peace.
24 MR RICHMOND: Thank you very much.
25 MR IBRAHIM: Thank you.

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1 MR IBRAHIM: I wouldn't go that far! But ... But he enjoyed
2 cooking so he would do that most of the time. And --
3 MR RICHMOND: Was he the father figure after your dad passed
4 on or did you share it?
5 MR IBRAHIM: No, it was my older brother was the father
6 figure, but Frás always, because I was the youngest,
7 thought I must follow his commands.
8 MR RICHMOND: What did you do for a job?
9 MR IBRAHIM: I own a fishmonger in Islington.
10 MR RICHMOND: What did Frás do?
11 MR IBRAHIM: Frás was meant to work with me but it was after
12 Ramadan, because he was fasting, because we just opened
13 the shop. Before that I was doing security and he came
14 in and -- because he was fasting, he would come in at
15 3 o'clock in the afternoon, and he went and bought a new
16 pair of shoes just so he can use for work. And when
17 I go into the shop, the shoes are still there. I have
18 no choice but ... I find myself grabbing his shoes,
19 hugging and kissing it for ages and I close and I go
20 home because you just can't. And the trouble is, you
21 can sit and pretend it's okay, but the minute you close
22 that door and you're by yourself, it's horrible.
23 MR RICHMOND: If he was here now and was describing himself,
24 what would he say was his most attractive feature?
25 MR IBRAHIM: Brave man. And I've seen it on many occasions.

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1 SIR MARTIN MOORE-BICK: I was going to say thank you so much
2 for coming to talk about your family, I found it very
3 moving and we're grateful to have heard about them.
4 Thank you.
5 MR RICHMOND: Sir that concludes our commemorations for
6 today. May I remind a of my request that we start at
7 9.45 tomorrow?
8 SIR MARTIN MOORE-BICK: Yes well we'll stop now then and sit
9 again at 9.45 tomorrow morning. Thank you very much.
10 (5.00 pm)
11 (The commemoration hearing adjourned until Wednesday,
12 30 May 2018 at 9.45 am)
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