

<p>1 Wednesday, 25 July 2018</p> <p>2 (9.30 am)</p> <p>3 SIR MARTIN MOORE-BICK: Good morning, everyone. Welcome to</p> <p>4 today's hearing.</p> <p>5 I'll invite Mr Millett to call the next witness.</p> <p>6 MR MILLETT: Thank you, Mr Chairman, good morning.</p> <p>7 Yes, I now call Watch Manager Paul Sadler to give</p> <p>8 evidence.</p> <p>9 PAUL SADLER (sworn)</p> <p>10 Questions by COUNSEL TO THE INQUIRY</p> <p>11 SIR MARTIN MOORE-BICK: Thank you very much, Mr Sadler.</p> <p>12 Now, I take it you want to stand up to give your</p> <p>13 evidence.</p> <p>14 THE WITNESS: Please, sir.</p> <p>15 SIR MARTIN MOORE-BICK: That's fine.</p> <p>16 Yes, Mr Millett.</p> <p>17 MR MILLETT: Good morning, Mr Sadler.</p> <p>18 <b>A. Good morning.</b></p> <p>19 Q. Thank you very much for coming to the inquiry.</p> <p>20 First of all, could you please give us your full</p> <p>21 name?</p> <p>22 <b>A. Paul Anthony Sadler.</b></p> <p>23 Q. Thank you.</p> <p>24 Can I please ask you to go first to your two</p> <p>25 statements, the first of which you made on</p> <p style="text-align: center;">Page 1</p>	<p>1 <b>SIR MARTIN MOORE-BICK: It's all yours?</b></p> <p>2 <b>A. Yes.</b></p> <p>3 <b>SIR MARTIN MOORE-BICK: Thank you.</b></p> <p>4 MR MILLETT: You also have two exhibits, PAS/2 and PAS/3.</p> <p>5 PAS/2 is a map, which is MET00015641, and PAS/3 is the</p> <p>6 photograph of an envelope which contains flat and floor</p> <p>7 numbers, which is MET00016967. I don't propose to show</p> <p>8 you those at this stage, but they are formally part of</p> <p>9 your evidence.</p> <p>10 Now, before I go further, can I just say, first of</p> <p>11 all, thank you very much for coming today to give</p> <p>12 evidence to the inquiry. We very much appreciate it.</p> <p>13 My questions are supposed to be short and simple,</p> <p>14 but if they're not or you don't understand them then</p> <p>15 I'll happily rephrase the question or put it again or</p> <p>16 not ask it at all.</p> <p>17 Also, if you need any breaks at any stage, just let</p> <p>18 us know.</p> <p>19 <b>A. Sure.</b></p> <p>20 Q. Okay.</p> <p>21 <b>A. Thank you.</b></p> <p>22 Q. Just in terms of your career, you joined the London Fire</p> <p>23 Brigade, I think, in August 2008; is that right?</p> <p>24 <b>A. August 2007.</b></p> <p>25 Q. 2007, right, my mistake.</p> <p style="text-align: center;">Page 3</p>
<p>1 15 February 2018, and that is MET00012481, and the</p> <p>2 second you made on 12 March 2018, and that is</p> <p>3 MET00012684.</p> <p>4 Have you read each of these statements recently?</p> <p>5 <b>A. Yes, I have, sir.</b></p> <p>6 Q. Can you confirm that the contents are both true?</p> <p>7 <b>A. Yes, they are.</b></p> <p>8 Q. Have you discussed your statements or your evidence with</p> <p>9 anybody before coming here today?</p> <p>10 <b>A. No, I haven't.</b></p> <p>11 Q. Now, I think you also have a contemporaneous note which</p> <p>12 is MET00005565, if we can just have that on the screen,</p> <p>13 which is a manuscript note that you made after the</p> <p>14 incident.</p> <p>15 Do you recognise that note as yours?</p> <p>16 <b>A. Yes, I do.</b></p> <p>17 Q. It's dated 14 June 2017. Is that when you wrote that</p> <p>18 note?</p> <p>19 <b>A. Yes, it is.</b></p> <p>20 Q. Okay.</p> <p>21 SIR MARTIN MOORE-BICK: Sorry, Mr Millett, forgive me,</p> <p>22 I can't help noticing that the first page appears to be</p> <p>23 written in two slightly different hands. Is it all</p> <p>24 yours or did somebody --</p> <p>25 <b>A. It is mine, yes.</b></p> <p style="text-align: center;">Page 2</p>	<p>1 Can you explain your career to date, give us</p> <p>2 a summary of it.</p> <p>3 <b>A. So of May 1998 I joined a retain station, Fownhope fire</b></p> <p>4 <b>station in Hereford and Worcester Fire Brigade, which is</b></p> <p>5 <b>now Hereford and Worcester Fire and Rescue Service,</b></p> <p>6 <b>where I served for 18 months. I then passed a selection</b></p> <p>7 <b>process to become a whole-time firefighter in November</b></p> <p>8 <b>1999, where I was based on the White Watch at Hereford</b></p> <p>9 <b>fire station. I served there until August 2007 on the</b></p> <p>10 <b>White Watch at Hereford.</b></p> <p>11 <b>I then transferred to London Fire Brigade, where</b></p> <p>12 <b>I served at Heathrow fire station, Euston fire station,</b></p> <p>13 <b>Dowgate fire station, Soho fire station and now my base</b></p> <p>14 <b>posting on a Red Watch at Lambeth fire station as</b></p> <p>15 <b>a watch manager.</b></p> <p>16 Q. Right.</p> <p>17 Just to go back to the date you joined the London</p> <p>18 Fire Brigade, I put to you August 2008 because that's</p> <p>19 what your statement says at the bottom of page 1, but is</p> <p>20 that wrong? Is it August 2007?</p> <p>21 <b>A. Yes, that's my error, it's August 2007.</b></p> <p>22 Q. It is 2007. Okay.</p> <p>23 And you're a watch manager still, are you, at</p> <p>24 Lambeth?</p> <p>25 <b>A. That's correct.</b></p> <p style="text-align: center;">Page 4</p>

<p>1 Q. As at the night of the fire, you were based where?</p> <p>2 <b>A. Lambeth.</b></p> <p>3 Q. Still at Lambeth?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. Were you a watch manager on that night?</p> <p>6 <b>A. I was, yes.</b></p> <p>7 Q. Now, at page 2 of your statement, if we can just look at</p> <p>8 it, you say in relation to your training that you focus</p> <p>9 a lot on high-rise buildings. You say four lines or</p> <p>10 five lines down from the top:</p> <p>11 "The training with LFB tends to be borough specific,</p> <p>12 for instance here we have a lot of high rise buildings,</p> <p>13 so we tend to focus a lot of energy on high rises and</p> <p>14 sub surface."</p> <p>15 In terms of high-rise training, what kind of</p> <p>16 training do you do, can you give us an idea of that?</p> <p>17 <b>A. So station-based we've got a drill tower, as you're</b></p> <p>18 <b>aware of, and we do some role play exercises, for want</b></p> <p>19 <b>of a better word, where we simulate a fire on an upper</b></p> <p>20 <b>floor and our on-arrival tactics. So we do that at</b></p> <p>21 <b>station. We also have lectures.</b></p> <p>22 <b>And then we have a borough-specific risk, so here at</b></p> <p>23 <b>Lambeth we've got basements, we've got a lot of</b></p> <p>24 <b>high-rise, so I focus more on those aspects of</b></p> <p>25 <b>firefighting than, say, one of the suburb stations does</b></p> <p style="text-align: center;">Page 5</p>	<p>1 Q. Right.</p> <p>2 Have you had training on how to carry out a full or</p> <p>3 partial evacuation of a high-rise --</p> <p>4 <b>A. No.</b></p> <p>5 Q. -- domestic dwelling?</p> <p>6 <b>A. No.</b></p> <p>7 Q. Have you had any training on how to handle fire survival</p> <p>8 guidance calls?</p> <p>9 <b>A. I have had training. I have delivered training. Part</b></p> <p>10 <b>of the six-pump or eight-pump exercise we take part in,</b></p> <p>11 <b>or the four-pump exercise we take part in, we have</b></p> <p>12 <b>simulated a role play of FSG and we have carried that</b></p> <p>13 <b>out recently, yes.</b></p> <p>14 Q. When you simulated your role play of FSG, was that as</p> <p>15 an operational officer on the incident ground?</p> <p>16 <b>A. I developed the training on that day, so I had four fire</b></p> <p>17 <b>engines at Lambeth fire station and I simulated</b></p> <p>18 <b>a high-rise fire on the upper floors above the building.</b></p> <p>19 <b>The upper floors of our hold headquarters are empty at</b></p> <p>20 <b>the moment, so we simulated FSGs, a fire on the 4th or</b></p> <p>21 <b>6th floor, and from that I developed fire survival</b></p> <p>22 <b>guidance coming through, and one of the fire engines</b></p> <p>23 <b>with us took those calls and went through the policy and</b></p> <p>24 <b>the procedure that evolved with FSG.</b></p> <p>25 Q. Can I follow this up: you developed this training</p> <p style="text-align: center;">Page 7</p>
<p>1 where they have more aspects of rural firefighting.</p> <p>2 We have set dates where we have a set of fire</p> <p>3 engines that get together, four, six, eight, ten, and we</p> <p>4 develop a training programme and we'll have</p> <p>5 a large-scale exercise, say at the Shard, where we'll</p> <p>6 simulate a fire on one of the upper floors and all the</p> <p>7 appliances attend. It's usually a dry drill because we</p> <p>8 don't want to destroy the building. We simulate how it</p> <p>9 would evolve in real time.</p> <p>10 Q. Right.</p> <p>11 Being a bit more specific, have you had training in</p> <p>12 the year or two years before the Grenfell Tower fire on</p> <p>13 fire spread in high-rise buildings?</p> <p>14 <b>A. In terms of specifically fire spread in high-rise</b></p> <p>15 <b>buildings, no, but I would add fire spread is fire</b></p> <p>16 <b>spread with compartmentation, so we understand the</b></p> <p>17 <b>principles of compartmentation and how fire does develop</b></p> <p>18 <b>through a building, be it a high-rise or a flat.</b></p> <p>19 <b>So we do train in fire spread. Obviously it is</b></p> <p>20 <b>slightly different in high-rises, different aspects.</b></p> <p>21 <b>But within the last year, no, but I understand some</b></p> <p>22 <b>principles around that, yes.</b></p> <p>23 Q. Have you had specific training on what happens in</p> <p>24 a high-rise building when compartmentation is breached?</p> <p>25 <b>A. No.</b></p> <p style="text-align: center;">Page 6</p>	<p>1 yourself on FSG, did you?</p> <p>2 <b>A. When I say developed, that's a bit strong;</b></p> <p>3 <b>I orchestrated, I put together. You know, the four fire</b></p> <p>4 <b>engines come and I chose to concentrate on FSG as the</b></p> <p>5 <b>risk to my station ground dictates, and we did the</b></p> <p>6 <b>high-rise firefighting, so the firefighters are gaining</b></p> <p>7 <b>an understanding of high-rise firefighting, and</b></p> <p>8 <b>I evolved that to the officers, where there would be</b></p> <p>9 <b>some FSG involved, so that aspect would come into it.</b></p> <p>10 Q. Now, the involvement of the FSG in the training package</p> <p>11 that you helped orchestrate -- your word, I think --</p> <p>12 what was the pattern of communication or the chain of</p> <p>13 communication that you trained?</p> <p>14 <b>A. In terms of the actual drill itself?</b></p> <p>15 Q. So, yes, just talk me through what the chain of</p> <p>16 communication of a fire survival guidance call was in</p> <p>17 the training that you orchestrated.</p> <p>18 <b>A. So as the policy states, we had firefighters on the</b></p> <p>19 <b>upper floors. Control -- we simulated -- one of the</b></p> <p>20 <b>firefighters pretended to be control on the handheld</b></p> <p>21 <b>radios. We'd radio up the incident pump, the ICP, and</b></p> <p>22 <b>say we have got fire survival guidance. They would then</b></p> <p>23 <b>get the control information form out, collate that</b></p> <p>24 <b>information, pass that information to the bridgehead and</b></p> <p>25 <b>that information would then be acted on.</b></p> <p style="text-align: center;">Page 8</p>

<p>1 Q. Right.</p> <p>2 In the training that you've just described and those</p> <p>3 links in the chain, what was the chain of communication</p> <p>4 from the control room to the ICP? Was it radio or --</p> <p>5 <b>A. So obviously I'm simulating this, so it's station-based,</b></p> <p>6 <b>so it was a handheld radio. Obviously operationally it</b></p> <p>7 <b>would be a fire ground radio that would be transmitting</b></p> <p>8 <b>that information.</b></p> <p>9 Q. Okay.</p> <p>10 When you were simulating the chain of communication</p> <p>11 in this training programme from the ICP to the</p> <p>12 bridgehead, what was the chain of communication?</p> <p>13 <b>A. That would be a handheld radio.</b></p> <p>14 Q. Directly.</p> <p>15 <b>A. So handheld radio would communicate and a physical paper</b></p> <p>16 <b>would follow up so there's no lost information.</b></p> <p>17 Q. The physical paper, would that be the four-part</p> <p>18 multicoloured control information form?</p> <p>19 <b>A. That's correct.</b></p> <p>20 Q. Right. We'll be looking at those later on. Okay.</p> <p>21 So what in your training programme would the</p> <p>22 bridgehead receive by way of FSG?</p> <p>23 <b>A. So for this incident, because it's a small-scale</b></p> <p>24 <b>incident, they would receive information by handheld</b></p> <p>25 <b>radio, but then they'd also receive the physical paper,</b></p> <p style="text-align: right;">Page 9</p>	<p>1 <b>search and rescue on a specific flat. So they would</b></p> <p>2 <b>change their remarks column, what their brief is.</b></p> <p>3 Q. Did the training involve a forward information board?</p> <p>4 <b>A. The forward information board would be there because</b></p> <p>5 <b>it's part of the equipment to go to the bridgehead on</b></p> <p>6 <b>our on-arrival tactics.</b></p> <p>7 Q. On your training, would it be used to record the FSG</p> <p>8 call information?</p> <p>9 <b>A. It can be. It depends on the limits of the actual FSG.</b></p> <p>10 <b>If it's quite a straightforward FSG, there's no need for</b></p> <p>11 <b>that, you've got the information on your control</b></p> <p>12 <b>information form and its quite straightforward that</b></p> <p>13 <b>they've got to go to that flat, carry out that rescue.</b></p> <p>14 Q. Right.</p> <p>15 Have you ever had any training or given any training</p> <p>16 about the risk of cladding igniting on a high-rise</p> <p>17 building?</p> <p>18 <b>A. No.</b></p> <p>19 Q. Have you ever had any training or given any training</p> <p>20 about the risks of ignition of the exterior structures</p> <p>21 which wrap around a high-rise building?</p> <p>22 <b>A. No specific training, but, as I mentioned earlier,</b></p> <p>23 <b>firefighting tactics, when you arrive, a covering jet --</b></p> <p>24 <b>say when a fire's left the compartment, you would put</b></p> <p>25 <b>a covering jet above or below an opening to cool that</b></p> <p style="text-align: right;">Page 11</p>
<p>1 <b>the control information form, which would be one piece</b></p> <p>2 <b>of paper from that four-ply form.</b></p> <p>3 Q. In that training programme, how would the bridgehead</p> <p>4 instruct the BA wearers to proceed?</p> <p>5 <b>A. Okay, so it's just one person trapped in this scenario,</b></p> <p>6 <b>so the information -- obviously they're calling our fire</b></p> <p>7 <b>control, we're simulating them calling our fire control.</b></p> <p>8 <b>They would give that information to the incident command</b></p> <p>9 <b>pump. That goes up to the bridgehead. Either the</b></p> <p>10 <b>bridgehead commander or if we have a search</b></p> <p>11 <b>co-ordinator -- we didn't then because it was</b></p> <p>12 <b>a small-scale incident -- or the entry control officer</b></p> <p>13 <b>would then instruct the BA crews if they're already</b></p> <p>14 <b>committed to redirect, carry out that rescue and another</b></p> <p>15 <b>crew would carry on the firefighting. That's how it was</b></p> <p>16 <b>carried out.</b></p> <p>17 Q. Final question on this training: in that training</p> <p>18 programme, was the information about the FSG call that</p> <p>19 went to the bridgehead recorded by anybody at the</p> <p>20 bridgehead?</p> <p>21 <b>A. So they would have the physical form, the second piece</b></p> <p>22 <b>of paper from the four-ply FSG form, control information</b></p> <p>23 <b>form, so that information would be on there. Obviously</b></p> <p>24 <b>the entry control board, they would change the brief of</b></p> <p>25 <b>what the BA crew are doing; they are now carrying out a</b></p> <p style="text-align: right;">Page 10</p>	<p>1 <b>radiant heat from the ventilated fire from that</b></p> <p>2 <b>compartment. So that is part of on-arrival tactics and</b></p> <p>3 <b>just good principles of firefighting. In terms of that</b></p> <p>4 <b>specific training, that is just what we do day in, day</b></p> <p>5 <b>out.</b></p> <p>6 Q. Did you receive specific Lakanal House training,</p> <p>7 training after the Lakanal House event?</p> <p>8 <b>A. I have received training on the case study of Lakanal</b></p> <p>9 <b>House through my promotion.</b></p> <p>10 Q. What was the take-away message from that training that</p> <p>11 you recall?</p> <p>12 <b>A. Fundamentally, for me the take-away message -- and this</b></p> <p>13 <b>is personally -- was FSG and some of the</b></p> <p>14 <b>miscommunication that might have taken place during that</b></p> <p>15 <b>incident. That's my personal opinion.</b></p> <p>16 Q. That was your personal learning, is it?</p> <p>17 <b>A. Yes.</b></p> <p>18 Q. What specifically did you learn should be done by way of</p> <p>19 FSG management, or by way of FSG, as you just said in</p> <p>20 your last answer, that you now would do which you</p> <p>21 wouldn't do before Lakanal?</p> <p>22 <b>A. If possible, collate that information in a way that it's</b></p> <p>23 <b>secure, so we have the control information form.</b></p> <p>24 <b>Obviously, that isn't always possible if you're getting</b></p> <p>25 <b>the information away from a fire engine. So a station</b></p> <p style="text-align: right;">Page 12</p>

<p>1 officer carries the Airwave radio; they could get that</p> <p>2 FSG there, they might not have the FSG pad, control</p> <p>3 information form near them. But where possible, collate</p> <p>4 that information in a system that is safe and that</p> <p>5 information is secure, that information gets to the</p> <p>6 bridgehead as a priority and, when resources permit, you</p> <p>7 get that information onto a recognised form.</p> <p>8 Q. Thank you. Okay.</p> <p>9 Have you ever heard of the fire at Shepherds Court</p> <p>10 in August 2016?</p> <p>11 A. At Shepherd's Bush, yes.</p> <p>12 Q. Yes. Were you present?</p> <p>13 A. No, I was on duty that day but I think we were training.</p> <p>14 Q. Right, okay.</p> <p>15 Did you ever receive any training or intelligence or</p> <p>16 even gossip around the mess table about the lessons</p> <p>17 learnt from Shepherds Court?</p> <p>18 A. Not that I can remember, no.</p> <p>19 Q. Can I now turn to the night of the fire.</p> <p>20 On the night of the fire at Grenfell Tower,</p> <p>21 14 June 2017, you mobilised, I think, once the incident</p> <p>22 had been made up to 25 pumps?</p> <p>23 A. That's correct, sir, yes.</p> <p>24 Q. That's what you say in your statement.</p> <p>25 Now, we have on record the fact that the fire was</p> <p style="text-align: center;">Page 13</p>	<p>1 Q. Certainly. So H221, which is halfway down the screen</p> <p>2 there, we have --</p> <p>3 A. And at the top, can I see what reference is -- is that</p> <p>4 mobilised and then status 2?</p> <p>5 Q. You'll have to go back to the page before.</p> <p>6 A. Sorry.</p> <p>7 Q. No, the first time there is the time assigned.</p> <p>8 A. Okay, yes.</p> <p>9 Q. So that's 01.33.50.</p> <p>10 Then the second for H221 is 01.35.55, you see that</p> <p>11 there, mobile to incident or status 2.</p> <p>12 I'll ask you about the arrival time.</p> <p>13 But those are the times on the short incident log.</p> <p>14 A. Those times will be correct, yes. So my statement</p> <p>15 should read 01.33 we're mobilised and 01.35 we were</p> <p>16 status 2.</p> <p>17 Q. Now, H222 was mobilised at the same time; do you</p> <p>18 remember that?</p> <p>19 A. That's correct, yes.</p> <p>20 Q. And was riding with you?</p> <p>21 A. Yes, it was in front of us en route, yes.</p> <p>22 Q. Now, we need to try to get a fix on the time you</p> <p>23 actually arrived on the incident ground.</p> <p>24 Now, we know from the short incident log that pumps</p> <p>25 were made 25 at around 01.31.48, and I'll just show you</p> <p style="text-align: center;">Page 15</p>
<p>1 made up to 25 pumps at 01.31.</p> <p>2 In your witness statement, you say in the third</p> <p>3 paragraph, page 2, second line, that the bells went</p> <p>4 down, you say -- I said it's the third paragraph,</p> <p>5 I suppose it is, it's halfway down the page, which</p> <p>6 starts "The 13th June 2017 was our first night shift".</p> <p>7 Then the second line it says:</p> <p>8 "The bells went down at 12.55 am."</p> <p>9 Is that the bells at Lambeth fire station?</p> <p>10 A. Yes, that's correct.</p> <p>11 Q. I just wonder whether that's a correct time.</p> <p>12 A. That might be a wrong time. Obviously my statement's</p> <p>13 given to the best of my knowledge, I haven't really</p> <p>14 revisited the reports and such like because obviously</p> <p>15 post-incident I was still finding it quite tough. That</p> <p>16 might be inaccurate. The short incident report will</p> <p>17 give you a definitive time and I'll take that as being</p> <p>18 the true reflection of time.</p> <p>19 Q. So I can put to you -- because you were riding H221,</p> <p>20 weren't you?</p> <p>21 A. Yes.</p> <p>22 Q. In the short incident log at page 9, H221 is available</p> <p>23 at 01.33.50. So I think you wouldn't quarrel with that;</p> <p>24 is that right?</p> <p>25 A. Can I see that on the page, please, sir?</p> <p style="text-align: center;">Page 14</p>	<p>1 that. That's page 18 of the short incident log.</p> <p>2 So you can see 01.31.48 service request created,</p> <p>3 make pumps 25, then 01.31.55, make-up, make pumps 25.</p> <p>4 So we have that in the short incident log.</p> <p>5 That being so, and looking at your mobilisation, we</p> <p>6 know that, as I've just shown you, you were assigned at</p> <p>7 01.33.50 and H222, if you go back to it, at page 9,</p> <p>8 arrived just a couple of minutes after you, as I think</p> <p>9 you say.</p> <p>10 Does that help you with the time that you arrived,</p> <p>11 do you think?</p> <p>12 A. Yes, I believe -- I remember not booking status 3</p> <p>13 because there was a lot going on the radio and I was</p> <p>14 briefing my crews in the back on arrival. I remember</p> <p>15 leaving the fire engine, I remember I hadn't booked</p> <p>16 status 3. I believe Ben McAlonen, my crew manager, he</p> <p>17 hadn't booked status 3 either. We're busy briefing the</p> <p>18 crews of what to get as we approach the incident.</p> <p>19 Q. Just sticking with the page of that short incident log,</p> <p>20 we have your status 2, H222's status 2, as 01.37.23, and</p> <p>21 you say in your statement on page 2 that you think your</p> <p>22 travel time was about 7 minutes.</p> <p>23 A. I think that's a bit short. I believe maybe 13,</p> <p>24 14 minutes. Obviously it's hard to put a time on it,</p> <p>25 but it was quite a long travel distance for London.</p> <p style="text-align: center;">Page 16</p>

<p>1 Q. So if it's 13 or 14 minutes, and you were mobile to 2 incident at 01.37, that would put you on the fire ground 3 at about 01.52, I suppose; is that right?</p> <p>4 <b>A. Just in reference to status 2, sometimes there is 5 a delay, there's a lag on the MDT. It might take 6 a little while to take your status, depending on the 7 signal. So us booking status 2 at 01.36 and 01.37 seems 8 quite a long time. We're usually out the doors within 9 90 seconds.</b></p> <p>10 Q. Were you on that night, do you thank?</p> <p>11 <b>A. Yes, we were.</b></p> <p>12 <b>There was -- I remember looking in the watch room 13 because it was a way off our ground, but I remember just 14 shouting that I'd use my phone, Google Maps, or the MDT 15 to get us there.</b></p> <p>16 Q. On the basis that we're working from the short incident 17 log as accurate --</p> <p>18 <b>A. That is accurate as data's being inputted; however, it 19 might not be accurate when we press that button, or 20 we're already en route, giving that information to the 21 crews in the back, then we press status 2, if that makes 22 sense.</b></p> <p>23 Q. Now, on the same page in your witness statement -- 24 I keep calling it the third paragraph down, it's just 25 below halfway down or two-thirds of the way down -- you</p> <p style="text-align: center;">Page 17</p>	<p>1 <b>reflect inaccurately. I do believe I did hear -- and 2 maybe the time frames might tie this up, I don't know -- 3 I might have heard control trying to communicate to 4 either a CU or an ICP and they weren't getting 5 a response. I don't know if I've thought that over the 6 period of time since the fire. That's not gospel, but 7 I do believe that's what I heard to start off with. 8 Then that FSG did get transmitted.</b></p> <p>9 Q. In terms of what you were using to hear that message on, 10 was it a radio in the cab?</p> <p>11 <b>A. That's the main scheme radio. There's two types of 12 radio I carry: a handheld personal radio, the fire 13 ground radio, and there's a main scheme radio which is 14 fixed to the cab, and obviously senior officers, station 15 officers and above, have a mobile version of that same 16 radio.</b></p> <p>17 Q. How long into the journey, which you say was 12 to 18 15 minutes or so, did you start hearing FSG messages 19 coming over your radio?</p> <p>20 <b>A. So I've referenced Earls Court at that time, so to get 21 to Earls Court, we'll just go along the embankment, 22 Millbank, along the embankment. So I'd say 5 minutes, 23 6 minutes.</b></p> <p>24 Q. Okay.</p> <p>25 So trying to get a fix on that, if you look at the</p> <p style="text-align: center;">Page 19</p>
<p>1 say:</p> <p>2 "We headed towards Grenfell Tower from the South." 3 Then you say: 4 "I could tell from the chatter on the radio that 5 this fire was serious and from Earls Court onwards my 6 driver really put his foot down." 7 Now, just in terms of the chatter on the radio, what 8 chatter in particular made you think the fire was 9 serious, do you remember?</p> <p>10 <b>A. The FSG.</b></p> <p>11 Q. The FSG.</p> <p>12 <b>A. Yeah -- sorry.</b></p> <p>13 Q. Sorry, go ahead.</p> <p>14 <b>A. So heading along Millbank and going around up to Earls 15 Court, I believe that's when I started hearing some FSG. 16 Obviously I've changed on to channel 4 -- we're 17 a southern call sign, but I'll go straight to 18 channel 4 -- and I've picked up and intercepted 19 obviously this radio chatter, these communications, and 20 I could hear FSG taking place.</b></p> <p>21 <b>So I knew -- I mean, this is a make pumps 25 22 incident, it's very large, and there is FSG evolving 23 en route.</b></p> <p>24 Q. First of all, what did you hear the FSG on?</p> <p>25 <b>A. So obviously this was a year ago and I don't want to</b></p> <p style="text-align: center;">Page 18</p>	<p>1 short incident log, page 19, for example, you can see -- 2 let's take 01.40.47 -- and it is only an example, 3 I stress -- a quarter of the way down page 19, you can 4 see it there on the screen: 5 "RT4 TO G271 [the incident pump at that stage] FYI 6 SEVEN PEOPLE IN FLAT 205 ON 23RD FLOOR PERSONS UNABLE TO 7 LEAVE PROPERTY." 8 First of all, do you remember that message 9 specifically?</p> <p>10 <b>A. No, it would be wrong of me to say that.</b></p> <p>11 Q. Was that the kind of message that you began to hear?</p> <p>12 <b>A. Definitely, yes.</b></p> <p>13 Q. Right.</p> <p>14 We have a recording of a radio transmission from 15 control to a specific en route appliance where there's 16 a radio transmission saying that there are lots -- and 17 I am quoting -- of fire survival guidance, or fire 18 survival guidance calls, and people asking lots of 19 questions. Caller on the 18th floor, thick smoke 20 outside and then a list of flats. 21 Do you remember hearing that sort of thing?</p> <p>22 <b>A. I remember hearing specific FSGs. If it was a long 23 transcript as you just mentioned, I wouldn't like to say 24 that, no. I just remember hearing specific FSGs.</b></p> <p>25 Q. You do?</p> <p style="text-align: center;">Page 20</p>

<p>1 <b>A. Yes.</b></p> <p>2 <b>Q. Okay.</b></p> <p>3 Were you continuing to hear them when you arrived at</p> <p>4 the incident?</p> <p>5 <b>A. On arrival, I can't recall that, but during the journey</b></p> <p>6 <b>there, yes. So leading up to 2 or 3 minutes before our</b></p> <p>7 <b>arrival, there were FSGs being processed, yes.</b></p> <p>8 <b>Q. Would you say when you were hearing these en route that</b></p> <p>9 <b>there was -- well, let me try and put it in a way that</b></p> <p>10 <b>doesn't suggest an answer.</b></p> <p>11 What was the volume or frequency of fire survival</p> <p>12 guidance calls messages that you were hearing en route?</p> <p>13 <b>A. It's more than I've ever heard before, obviously.</b></p> <p>14 <b>Usually it's just one or two FSGs that you'll receive</b></p> <p>15 <b>en route, and I've experienced that once before in my</b></p> <p>16 <b>career. This was more than one or two FSGs, maybe --</b></p> <p>17 <b>I wouldn't like to put a number on it, but there was</b></p> <p>18 <b>more than one or two en route. Obviously that's why my</b></p> <p>19 <b>driver, as I said, put his foot down. I remember that</b></p> <p>20 <b>because we nearly had an accident, such was the desire</b></p> <p>21 <b>to get there.</b></p> <p>22 <b>Q. Sticking on page 19, then, and looking at all the</b></p> <p>23 <b>messages we see from 01.40 down to the bottom of the</b></p> <p>24 <b>page -- and, again, these are just a snapshot, just an</b></p> <p>25 <b>example -- would that represent the frequency and volume</b></p> <p style="text-align: right;">Page 21</p>	<p>1 <b>you, it's halfway down that road.</b></p> <p>2 <b>Q. So south of the three walkway blocks that we see on the</b></p> <p>3 <b>map there?</b></p> <p>4 <b>A. If you could just pop the cursor, I'll tell you.</b></p> <p>5 <b>So where I've written 20 metres, that's 20 metres</b></p> <p>6 <b>down, there will be a junction there, and it's 20 metres</b></p> <p>7 <b>down that road.</b></p> <p>8 <b>Q. Right, okay.</b></p> <p>9 <b>A. There is a high volume of fire appliances and emergency</b></p> <p>10 <b>vehicles parked there, so that's as close as we could</b></p> <p>11 <b>get.</b></p> <p>12 <b>Q. Now, you then say in your witness statement, bottom of</b></p> <p>13 <b>page 2 and top of page 3:</b></p> <p>14 "I then instructed my crew to put on their BA gear</p> <p>15 and I also put one on myself which in normal</p> <p>16 circumstances is pretty much unheard of."</p> <p>17 Why did you instruct your crew to put on their BA</p> <p>18 straight away?</p> <p>19 <b>A. So approaching the fire from the south, we really</b></p> <p>20 <b>couldn't see the tower until literally we were status 3</b></p> <p>21 <b>and maybe 20 seconds before. I caught a glimpse of it</b></p> <p>22 <b>between the trees.</b></p> <p>23 <b>Obviously knowing the amount of FSGs, I'd rather my</b></p> <p>24 <b>crews go -- and it was a long travel distance to the</b></p> <p>25 <b>tower -- with some equipment rather than having to</b></p> <p style="text-align: right;">Page 23</p>
<p>1 of the fire survival guidance calls you were hearing</p> <p>2 over the main scheme radio in the cab en route?</p> <p>3 <b>A. I was on RT4 and I was status 2 at this time so, yes,</b></p> <p>4 <b>I would've been hearing that.</b></p> <p>5 <b>Q. Right. Okay.</b></p> <p>6 Now, on page 2 in your statement, at the very bottom</p> <p>7 of the paragraph we're just looking at, you say:</p> <p>8 "We parked in Sirdar Road as it was the closest we</p> <p>9 could get."</p> <p>10 Could you just show us on your map which you have</p> <p>11 exhibited, which is PAS/2, where exactly that is?</p> <p>12 I'll just give the reference again: that's</p> <p>13 MET00015641.</p> <p>14 If we can just enlarge the tower area.</p> <p>15 Can you just show us where you parked?</p> <p>16 <b>A. Where Hotel 221 and 222 parked?</b></p> <p>17 <b>Q. Yes.</b></p> <p>18 <b>A. You'll have to zoom out, please. Can you go back to the</b></p> <p>19 <b>first -- so it's not even on there. So where B, Bravo,</b></p> <p>20 <b>is circled, if you head south down Grenfell Road --</b></p> <p>21 <b>sorry, at the bottom of the --</b></p> <p>22 <b>Q. It's actually not on the map, I think.</b></p> <p>23 <b>A. No, so you get the junction at the bottom of</b></p> <p>24 <b>Grenfell Road, the southern tip. As you come down that</b></p> <p>25 <b>road, turn right and there will be a junction ahead of</b></p> <p style="text-align: right;">Page 22</p>	<p>1 <b>return to the fire engine and back.</b></p> <p>2 <b>I mean, running or walking in fire gear is quite</b></p> <p>3 <b>a strenuous task as it is. You can run 100 metres in</b></p> <p>4 <b>15 seconds but you can't run 100 metres in even 20 or</b></p> <p>5 <b>30 seconds in fire gear, so it is hard.</b></p> <p>6 <b>So I didn't want them coming back to the fire engine</b></p> <p>7 <b>for anything, so I got them to take as much equipment as</b></p> <p>8 <b>they could. They know their on-arrival tactics to</b></p> <p>9 <b>a high-rise incident, so they were getting IEC packs</b></p> <p>10 <b>off. I think at that time we were trialing the new</b></p> <p>11 <b>high-rise bag; that was taken. Every firefighter took</b></p> <p>12 <b>a breathing apparatus set, long lines, breaking-in gear.</b></p> <p>13 <b>Anything we could carry, we took.</b></p> <p>14 <b>Q. You say you were trialing a new bag; is that the FIRE</b></p> <p>15 <b>bag?</b></p> <p>16 <b>A. That's correct.</b></p> <p>17 <b>Q. When you instructed them to put on BA, that was your</b></p> <p>18 <b>idea, was it, or were you responding to an instruction</b></p> <p>19 <b>or an order?</b></p> <p>20 <b>A. That was my idea.</b></p> <p>21 <b>Q. Why is it unheard of for you to put a BA --</b></p> <p>22 <b>A. Unheard of maybe isn't the right word; it's very rare.</b></p> <p>23 <b>Watch managers usually carry out a functional role or</b></p> <p>24 <b>a role on the incident, so sector commander, bridgehead</b></p> <p>25 <b>commander, safety officer. So there's specific roles</b></p> <p style="text-align: right;">Page 24</p>

6 (Pages 21 to 24)

<p>1 an officer will carry out, so we're usually utilised for  2 those roles which implement some kind of command and  3 control, so the senior officer can get rid of some of  4 his lines of communication to take that weight off him  5 or her.</p> <p>6 So I was -- yeah, I just made the assumption that  7 I'll take breathing apparatus with me because the fire  8 was something I'd never seen before, you could see it  9 rapidly developing up the side of the building. I'd  10 rather take it with me so someone else could use it or  11 I'm needed.</p> <p>12 Sometimes in situations where its something quite  13 drastic, they will send a crew manager in or watch  14 manager in to assess the situation, to look at what  15 strategies we could implement, because we know maybe  16 a little bit more than a firefighter. It's not  17 necessarily always the case, but sometimes it's assumed  18 that we might have an understanding of something  19 different.</p> <p>20 Q. Right.</p> <p>21 Now, when you first saw the fire, were you walking  22 up Grenfell Road or had you seen it before you parked?</p> <p>23 A. Saw it maybe between the trees as we headed east across  24 the junction before heading north up the road we parked  25 on. I think I caught a glimpse of it between the trees</p> <p style="text-align: right;">Page 25</p>	<p>1 Where were you physically when you were approached  2 by that watch or station manager, do you remember?</p> <p>3 A. Yes, I do. I think it was captured on one of the  4 Panorama documentaries, the actual officer speaking to  5 me. I was underneath the covered area at the base of  6 the tower, just behind Paddington's aerial, which at  7 this time was catching fire. All the firefighters were  8 forming up there in an orderly fashion. The bridgehead  9 you could see or the lobby area was saturated with  10 firefighters going in, and this officer -- I was there  11 with my breathing apparatus on with my crew behind me,  12 and this officer approached me and said that we're  13 receiving a high volume of FSGs on upper floors, we  14 needed to set up an FSG point at this location to help  15 deal with those calls.</p> <p>16 Q. Right.</p> <p>17 Now, before that, as you say in the first paragraph  18 of your statement in the third line on page 3, you say  19 you saw a command unit:</p> <p>20 "... this wanting[sic] the unit for booking in,  21 however I found a[sic] officer from the CU and gave him  22 our nominal roll boards."</p> <p>23 The command unit, which number was that, do you  24 remember?</p> <p>25 A. I didn't know what unit it was at the time; I now know</p> <p style="text-align: right;">Page 27</p>
<p>1 there. When then we got to status 3 and put the  2 handbrake on, I could just see the tower behind another  3 block of flats. I could see the fire developing up  4 the -- well, the eastern side I really saw fundamentally  5 then.</p> <p>6 Q. Okay.</p> <p>7 At what point did you get a good look at the fire  8 from the ground?</p> <p>9 A. As I entered Grenfell Road.</p> <p>10 Q. I see, okay.</p> <p>11 How much of it was alight, do you remember, at that  12 stage?</p> <p>13 A. I think I reference it in my statement. The south-east  14 corner or the eastern corner of the tower was alight,  15 maybe from floors 4 up to 14, 15. Again, it's hard to  16 reference floors when you're approaching without  17 stopping and counting, but it was developing up that  18 south-east corner.</p> <p>19 Q. Okay.</p> <p>20 Now, on page 3 of your statement in the second  21 paragraph, you say:</p> <p>22 "At this time I was approached by an Officer (watch  23 or station Manager level) who told me that lots of FSGs  24 were coming in and that we needed to set up an FSG point  25 where we were. "</p> <p style="text-align: right;">Page 26</p>	<p>1 that is CU7.</p> <p>2 Q. CU7?</p> <p>3 A. Yes.</p> <p>4 Q. Right. You say you now know that it's CU7.</p> <p>5 A. Yes.</p> <p>6 Q. What have you learnt since the time of the fire?</p> <p>7 A. Hearing your conversations here.</p> <p>8 Q. Right, okay.</p> <p>9 Again, looking at the words "I found an officer from  10 the CU", was that from that same CU?</p> <p>11 A. I don't know. So as I briefed my crews to get the  12 breathing apparatus, we walked -- it was quite a journey  13 up, we jogged up towards the tower. Obviously I had my  14 pumps and my nominal roll boards to book in with the CU.</p> <p>15 CU7 kind of looked in darkness on my right-hand  16 side. When I say looked in darkness, there wasn't much  17 activity around it. I saw someone from the CU jogging  18 down. I asked him where the command unit was for  19 booking in. He said it's around the other side.</p> <p>20 I said, "Well, I've got the boards". He said, "I'll  21 take those off you".</p> <p>22 Q. As a matter of practice, do command units, as pump  23 ladders tend to, have a number on the outside you can  24 see?</p> <p>25 A. Yes, they do.</p> <p style="text-align: right;">Page 28</p>

7 (Pages 25 to 28)

<p>1 Q. It would say CU7 or CU8 or CU2, would it?</p> <p>2 <b>A. I believe so. Yes, it would.</b></p> <p>3 Q. So the first one you saw that was in darkness, do you</p> <p>4 remember what CU number that was?</p> <p>5 <b>A. I didn't see a number, but it's at the location that</b></p> <p>6 <b>I went back to later on as I go through my statement and</b></p> <p>7 <b>that vehicle was in the same position. So I would</b></p> <p>8 <b>assume that is the same vehicle, it's not been moved.</b></p> <p>9 Q. Okay.</p> <p>10 Did you see a second CU on your route to the tower?</p> <p>11 <b>A. No, I didn't. Again, hearing some of your conversations</b></p> <p>12 <b>here, I understand that I might have walked right past</b></p> <p>13 <b>one on my right-hand side, but I didn't, no.</b></p> <p>14 Q. Okay. All right.</p> <p>15 Now, coming back to the paragraph on page 3 in your</p> <p>16 statement that I was on a minute ago, you say:</p> <p>17 "... Officer (watch or station Manager level) who</p> <p>18 told me that lots of FSGs were coming in ..."</p> <p>19 Do you know who that was?</p> <p>20 <b>A. No, I don't, no.</b></p> <p>21 Q. Right.</p> <p>22 Did you know or do you know a Watch Manager</p> <p>23 Kentfield?</p> <p>24 <b>A. I might have had interactions with him, if it is a him.</b></p> <p>25 <b>It was a him that I spoke to on the fire ground. But,</b></p> <p style="text-align: center;">Page 29</p>	<p>1 <b>behind us. It was quite an orderly queue of three</b></p> <p>2 <b>abreast just forming up, waiting for I think Watch</b></p> <p>3 <b>Manager Brown from Battersea, Stuart, who was a safety</b></p> <p>4 <b>officer and there was quite a lot of falling debris.</b></p> <p>5 <b>Like I said, the turntable ladder was now catching fire.</b></p> <p>6 <b>There were covering jets trying to put that out. He was</b></p> <p>7 <b>holding people back until people filtered into the</b></p> <p>8 <b>tower, and then more people would then make a dash</b></p> <p>9 <b>across into the tower.</b></p> <p>10 Q. Oh, I see. So just to see if we can get a mental</p> <p>11 picture of this, there's a queue of BA wearers in the</p> <p>12 tower --</p> <p>13 <b>A. I looked up and there was, like, a mezzanine level and</b></p> <p>14 <b>I could see firefighters in there.</b></p> <p>15 Q. Okay. And the queue stretched internally how far down?</p> <p>16 <b>A. I wouldn't like to say. I know there's a stairwell</b></p> <p>17 <b>because I went in there later on, but I just remember</b></p> <p>18 <b>seeing firefighters in there. Someone could've been</b></p> <p>19 <b>regulating the flow of people in from the base of the</b></p> <p>20 <b>tower, or it was literally just a safety issue that</b></p> <p>21 <b>Stuart, Watch Manager Brown, was just regulating the</b></p> <p>22 <b>flow of people crossing that area.</b></p> <p>23 Q. When you arrived at the covered area, how big was the</p> <p>24 queue of BA wearers waiting to be called down?</p> <p>25 <b>A. Substantial. There was over a dozen, maybe 20 of us.</b></p> <p style="text-align: center;">Page 31</p>
<p>1 <b>again, when I see -- we get a great deal of CUs meeting</b></p> <p>2 <b>us on different fires around London, so I can't say I've</b></p> <p>3 <b>seen the watch manager before.</b></p> <p>4 Q. All right. What about -- let me suggest another name to</p> <p>5 you -- Station Manager Loft?</p> <p>6 <b>A. No.</b></p> <p>7 Q. Now, do you know whether the watch or station manager</p> <p>8 had come from a command unit?</p> <p>9 <b>A. Again, there was a lot of information going on, so it's</b></p> <p>10 <b>quite a sensory overload. I don't think he had a tabard</b></p> <p>11 <b>on but, again, I don't want to say either way, to be</b></p> <p>12 <b>fair.</b></p> <p>13 Q. Do you know why that watch manager or station manager</p> <p>14 approached you in particular for this task?</p> <p>15 <b>A. No. I think where we were, we were in that covered area</b></p> <p>16 <b>just on the southern side of the -- behind Paddington's</b></p> <p>17 <b>aerial. We're forming up there because it affords some</b></p> <p>18 <b>kind of protection from the falling debris. I guess</b></p> <p>19 <b>I was the only white helmet. I'm quite tall, maybe</b></p> <p>20 <b>I stood out, and he wanted a watch manager or crew</b></p> <p>21 <b>manager to assist in what was going on.</b></p> <p>22 Q. At the point he approached you, it sounds from what</p> <p>23 you've just said that you had joined the back of the BA</p> <p>24 wearers queue?</p> <p>25 <b>A. Yes, kind of in the middle of it, people forming up</b></p> <p style="text-align: center;">Page 30</p>	<p>1 Q. Was anybody marshalling you?</p> <p>2 <b>A. Not that I'm aware of. I was mid-queue, I was forming</b></p> <p>3 <b>up, trying to take in what was happening.</b></p> <p>4 Q. When you were approached by this officer who told you</p> <p>5 that there were lots of FSGs coming in, did he tell you</p> <p>6 anything about those calls other than that there were</p> <p>7 a lot of them?</p> <p>8 <b>A. No. On reflection, maybe I could've asked a little bit</b></p> <p>9 <b>more information, but I think he was quite overwhelmed</b></p> <p>10 <b>and he had more of a situational awareness about the</b></p> <p>11 <b>incident. I've just literally turned up. I've just</b></p> <p>12 <b>literally turned up and walked to that location. I was</b></p> <p>13 <b>maybe there for one minute, and he's come up to me with</b></p> <p>14 <b>this information. He's far more aware of the dynamics</b></p> <p>15 <b>of this incident and what information is being</b></p> <p>16 <b>communicated on the fire ground. So he's asked me</b></p> <p>17 <b>an instruction and I've gone with that.</b></p> <p>18 Q. Do you know how he knew that there were lots of fire</p> <p>19 survival guidance calls coming in?</p> <p>20 <b>A. I assumed that he's from the command unit. I don't know</b></p> <p>21 <b>how I've assumed that. I think he might have said he's</b></p> <p>22 <b>from the command unit. Again, I can't remember so</b></p> <p>23 <b>I don't want to say that as true.</b></p> <p>24 <b>But, yes, he said there was a lot of FSGs. But</b></p> <p>25 <b>I was aware of that anyway because en route I'd heard</b></p> <p style="text-align: center;">Page 32</p>



<p>1     <b>these FSGs.</b></p> <p>2     Q. Now, you say in your statement that he told you that you</p> <p>3     needed to set up an FSG point.</p> <p>4     What did you understand the officer to mean by an</p> <p>5     FSG point?</p> <p>6     <b>A. A way of communicating and controlling at the base of</b></p> <p>7     <b>the tower that information into the actual building.</b></p> <p>8     <b>Again, I didn't have much situational awareness. I knew</b></p> <p>9     <b>that any CU would be overwhelmed at this time from what</b></p> <p>10    <b>I'd heard. Even just half a dozen FSGs might be quite</b></p> <p>11    <b>an overwhelming flow of information coming in for</b></p> <p>12    <b>a command unit to deal with.</b></p> <p>13    Q. Have you ever set up an FSG point before?</p> <p>14    <b>A. I've dealt with an FSG before, yes.</b></p> <p>15    Q. That's not quite the same thing.</p> <p>16    Have you ever set up an FSG point before that you</p> <p>17    were being asked to set up now?</p> <p>18    <b>A. So I've dealt with FSG in terms of en route to</b></p> <p>19    <b>an incident I've taken FSG information, I've got to the</b></p> <p>20    <b>fire, I've informed the incident commander of FSG taking</b></p> <p>21    <b>place and asked if he or she wants me -- it's he in this</b></p> <p>22    <b>case -- to deal with that FSG, that I was given that</b></p> <p>23    <b>information. Wrote that information on the control</b></p> <p>24    <b>information form, briefed the breathing apparatus to go</b></p> <p>25    <b>carry out that rescue. The firefighter did a 360, saw a</b></p> <p style="text-align: right;">Page 33</p>	<p>1     <b>issues.</b></p> <p>2     Q. Right.</p> <p>3     At the point when you were asked to set up the FSG</p> <p>4     point, did you know what the system was for</p> <p>5     communicating FSG calls that were already coming in that</p> <p>6     you've told us about to the bridgehead?</p> <p>7     <b>A. No. So when I was told by this watch manager or station</b></p> <p>8     <b>manager -- I do believe it to be a watch manager -- of</b></p> <p>9     <b>this, I asked two of the firefighters from my station,</b></p> <p>10    <b>Firefighter Worman and Firefighter Page, to firm up</b></p> <p>11    <b>contact. I believe this watch manager told me that CU7</b></p> <p>12    <b>was my point of contact and channel 3 was my</b></p> <p>13    <b>communications channel. I got those two firefighters,</b></p> <p>14    <b>Steve Page and Mike Worman, to run back and firm up that</b></p> <p>15    <b>information that that was the correct communication for</b></p> <p>16    <b>this information.</b></p> <p>17    Q. Okay.</p> <p>18    Now, I'm just going to explore that a little bit</p> <p>19    further in a moment. Before I do, just to go back, the</p> <p>20    answer to my question I think was no, you didn't know --</p> <p>21    is this right? -- what the system was in place for</p> <p>22    communicating FSG calls that were already coming into</p> <p>23    the bridgehead?</p> <p>24    <b>A. No, I didn't.</b></p> <p>25    Q. Do you know whether anybody else had been taking FSG</p> <p style="text-align: right;">Page 35</p>
<p>1     <b>gentleman hanging out the back bathroom window. The</b></p> <p>2     <b>crews were redirected from firefighting to carry out</b></p> <p>3     <b>that rescue and we rescued the individual.</b></p> <p>4     <b>So in terms of setting up a point, it's very fluid,</b></p> <p>5     <b>it evolves very quickly, a smaller fire, so to set up</b></p> <p>6     <b>a point is -- hopefully the rescue is dealt with and</b></p> <p>7     <b>over before you've really set up a point. Yes, that</b></p> <p>8     <b>evolves because that's part of the policy, but actually</b></p> <p>9     <b>the rescue was carried out before things were set up.</b></p> <p>10    <b>That was communicated back to control that the FSG was</b></p> <p>11    <b>carried out.</b></p> <p>12    Q. Let me see if I can explore that a little bit further.</p> <p>13    What did you understand when he gave you the</p> <p>14    instruction that he wanted you to do?</p> <p>15    <b>A. So I think there's a piece of paper that will come up,</b></p> <p>16    <b>and I don't know if he had that piece of paper then or</b></p> <p>17    <b>he gave me it a couple of minutes later, and he had</b></p> <p>18    <b>a lot of information. Obviously it wasn't put on</b></p> <p>19    <b>a control information form, but we will have a look at</b></p> <p>20    <b>the FSG policy soon. It was written down in a way that</b></p> <p>21    <b>they could control it and deal with it, and I assumed</b></p> <p>22    <b>that at that point I needed to capture that information</b></p> <p>23    <b>in the correct manner and get some kind of order to the</b></p> <p>24    <b>information going to the bridgehead. Because this one</b></p> <p>25    <b>piece of paper could easily get lost and then we've got</b></p> <p style="text-align: right;">Page 34</p>	<p>1     calls and handling them at the incident ground before</p> <p>2     you were given this instruction by the watch manager or</p> <p>3     station manager?</p> <p>4     <b>A. I'd assume so because en route I've heard FSGs being</b></p> <p>5     <b>transmitted and being received.</b></p> <p>6     Q. Did you take any kind of handover from that officer?</p> <p>7     <b>A. No, apart from my line of communication with CU7,</b></p> <p>8     <b>channel 3.</b></p> <p>9     Q. Who told you to liaise with CU7 and channel 3?</p> <p>10    <b>A. That watch manager.</b></p> <p>11    Q. Did you have any indication as to who the incident</p> <p>12    commander was at that time?</p> <p>13    <b>A. No.</b></p> <p>14    Q. Did you ever speak to the incident commander, whoever it</p> <p>15    was?</p> <p>16    <b>A. No. But this fire was unprecedented, and sometimes in</b></p> <p>17    <b>heavily involved fires you're not always going to speak</b></p> <p>18    <b>to the incident commander because they're quite</b></p> <p>19    <b>overwhelmed. He's devolved spans of control and I would</b></p> <p>20    <b>be speaking to those people, not speaking to the</b></p> <p>21    <b>incident commander, who is maybe overwhelmed with other</b></p> <p>22    <b>things.</b></p> <p>23    Q. Now, coming back to your answer a minute ago about how</p> <p>24    you set this up, on page 3 in the fourth paragraph you</p> <p>25    say:</p> <p style="text-align: right;">Page 36</p>

<p>1 "I set myself up on a car bonnet near the foot of 2 the South East corner of the Tower. I was given an 3 envelope by the Officer that had floors and flat numbers 4 written on it ..."</p> <p>5 Now, we'll come to the envelope in a minute, but 6 just looking at setting the system up, where exactly was 7 the car bonnet in relation to the entrance to the tower?</p> <p>8 <b>A. The south-east corner of the tower, there was 9 Paddington's turntable ladder, which was housing at this 10 time. Just along from that there were some bollards and 11 there was a car just parked along those bollards. If 12 you get me a map, I can show you exactly.</b></p> <p>13 Q. Let's do that. Let's go back to your map at 14 MET00015641.</p> <p>15 Now, if you enlarge the tower area, you can see the 16 word "posts" there which we've seen before is where 17 there are some rising bollards or unlockable bollards.</p> <p>18 <b>A. Sure.</b></p> <p>19 Q. Can you show us by reference to this map where the 20 bonnet of the car was?</p> <p>21 <b>A. So where "posts" is written, if you go to the left, you 22 see a little rectangle. It was either there or ever so 23 slightly to the left underneath the covered area. 24 I believe if I've drawn it there, and that was quite 25 soon after the incident, that's where it was. It was on</b></p> <p style="text-align: right;">Page 37</p>	<p>1 <b>A. Retracting.</b></p> <p>2 Q. Okay.</p> <p>3 <b>A. So there was a lot of debris coming down. Not as much 4 as came down later on. So I saw that was kind of 5 a focal point on the corner, people would see me on that 6 corner as well. And underneath where the little circle 7 with the line going off it, that's kind of where the 8 firefighters were forming up, if that makes sense, so 9 that area was congested with firefighters and breathing 10 apparatus waiting to go into the building.</b></p> <p>11 Q. By reference to this map, can you tell us where the 12 turntable ladder was?</p> <p>13 <b>A. See the end of the line?</b></p> <p>14 Q. Yes.</p> <p>15 <b>A. There.</b></p> <p>16 Q. Right. Absolutely opposite the south-east corner?</p> <p>17 <b>A. I believe so, if my memory serves me right, yes.</b></p> <p>18 Q. Now, you mentioned an envelope, and in your statement 19 you mention an envelope in the second line of the fourth 20 paragraph on page 3. You say you were given it by the 21 officer.</p> <p>22 Was that the same officer who had given you the 23 instruction to set up the FSG point?</p> <p>24 <b>A. I'm not entirely sure. I want to say yes. But, again, 25 there was so much information coming in at that time</b></p> <p style="text-align: right;">Page 39</p>
<p>1 <b>that corner, there.</b></p> <p>2 Q. Right. So was it actually under the covered area or in 3 the open?</p> <p>4 <b>A. I want to say it is maybe half and a half, because 5 I was -- which we'll get to later -- moved from there 6 for safety.</b></p> <p>7 Q. Okay. And why there exactly?</p> <p>8 <b>A. Sorry?</b></p> <p>9 Q. Why there exactly?</p> <p>10 <b>A. What, set up the FSG point?</b></p> <p>11 Q. Yes.</p> <p>12 <b>A. So I was told by this watch manager that we need to set 13 it up there. He's got more of an situational oversight 14 than me. I felt that the CU was overwhelmed. I need 15 somewhere that I could have some kind of place to place 16 papers and control information boards. It was right 17 next to me. That's kind of what I looked for and that's 18 what I went for.</b></p> <p>19 Q. Okay.</p> <p>20 Why didn't you set up closer to the lobby of the 21 tower?</p> <p>22 <b>A. There was a lot of falling debris. Paddington's TL now 23 I believe was housing. The firefighter in the cage or 24 crew manager in the cage was dodging a lot of debris.</b></p> <p>25 Q. When you say it was housing, what do you mean by that?</p> <p style="text-align: right;">Page 38</p>	<p>1 <b>that I can't hand on heart say that is the case. But 2 I believe so, yes.</b></p> <p>3 Q. Okay.</p> <p>4 In the paragraph before you've referred to a watch 5 manager from the command unit giving you a jacket with 6 "FSG co-ordinator" on the back. It's the second 7 sentence of that paragraph.</p> <p>8 Was that the same watch manager who had originally 9 instructed you to set up an FSG point?</p> <p>10 <b>A. I'll be honest, I didn't even look at the watch manager. 11 I was writing. So first of all I was given a jacket, 12 a functional jacket, with no inserts, so there was no 13 name in it and they literally put it on me as I was 14 writing FSGs. Such was the rate of FSGs coming in, 15 I didn't even look up; I was literally writing and they 16 dressed me.</b></p> <p>17 <b>Later on, when I was laid down on the floor because 18 of things we'll talk about later happening, I was laying 19 on the floor and that's when they put the insert on my 20 back.</b></p> <p>21 Q. What colour is the FSG co-ordinator --</p> <p>22 <b>A. A yellow jacket, a yellow high vis jacket with "FSG 23 co-ordinator" written on the back.</b></p> <p>24 Q. We'll come back to the envelope in a moment.</p> <p>25 You say that you had two of your firefighters</p> <p style="text-align: right;">Page 40</p>

<p>1 helping you, Steve Page and Mike Worman, which you</p> <p>2 mentioned earlier this morning and indeed in your</p> <p>3 statement in the same paragraph we're looking at there.</p> <p>4 What did you instruct them to do first?</p> <p>5 <b>A. So when I got this information, I turned to them and</b></p> <p>6 <b>obviously it was just some faces that I knew, and I knew</b></p> <p>7 <b>every firefighter can carry out a task, but you usually</b></p> <p>8 <b>go for a face that you know, and I asked them to firm up</b></p> <p>9 <b>this information that I've been given.</b></p> <p>10 <b>I don't know why I doubted it, but I just wanted to</b></p> <p>11 <b>make sure, because this is such an important event, that</b></p> <p>12 <b>everybody is singing from the same hymn sheet here.</b></p> <p>13 <b>I wanted to dot the Is and cross the Ts.</b></p> <p>14 Q. When you say you wanted them to firm up the information,</p> <p>15 what did you actually ask them to do?</p> <p>16 <b>A. I asked them to go back to CU7.</b></p> <p>17 Q. Yes.</p> <p>18 <b>A. Confirm that CU7 was the CU dealing with the FSGs and</b></p> <p>19 <b>that channel 3 was my communications channel.</b></p> <p>20 Q. Did they do that?</p> <p>21 <b>A. They did, yes, and they reported back to me.</b></p> <p>22 Q. How long did that take them, that trip to CU7 and then</p> <p>23 back to you?</p> <p>24 <b>A. A good few minutes. I do believe that they actually</b></p> <p>25 <b>went to CU8. CU7 wasn't still up and running, but they</b></p> <p style="text-align: right;">Page 41</p>	<p>1 <b>remember writing early 0200 hours times down, I do</b></p> <p>2 <b>remember that. So I think they would've been dealing</b></p> <p>3 <b>with FSGs and that would have been transmitted at</b></p> <p>4 <b>a slightly later date than it become an FSG CU.</b></p> <p>5 Q. Now, Steve Page and Mike Worman were your firefighters</p> <p>6 helping you.</p> <p>7 Look at the fourth paragraph of your statement on</p> <p>8 page 3, you say in the fourth line:</p> <p>9 "I took a photo of the envelope and then got one of</p> <p>10 my runners to take the envelope to the Bridgehead so</p> <p>11 that they could start formulating the rescues."</p> <p>12 I'm going to come to the details of that in</p> <p>13 a minute, but I just want to identify the runners.</p> <p>14 Were one of these runners Steve Page or Mike Worman</p> <p>15 or both?</p> <p>16 <b>A. Answer: no, they were committed to fight the fire.</b></p> <p>17 Q. After they had come back to you from CU8?</p> <p>18 <b>A. That correct.</b></p> <p>19 Q. I see. Okay.</p> <p>20 Do you remember who the runners were that you had</p> <p>21 available for this exercise?</p> <p>22 <b>A. No, I recognise faces but -- I know Charlie Batterbee</b></p> <p>23 <b>was instrumental and a senior hand. Billy from</b></p> <p>24 <b>Hammersmith was instrumental in helping. There was</b></p> <p>25 <b>other people and, forgive me, I do forget their names,</b></p> <p style="text-align: right;">Page 43</p>
<p>1 <b>were told CU7 was the point of contact and channel 3 and</b></p> <p>2 <b>they came back to me and told me that information.</b></p> <p>3 Q. You think they went to CU8 first and then were told to</p> <p>4 go to CU7?</p> <p>5 <b>A. No, I think they went to CU8 and spoke to CU8 and were</b></p> <p>6 <b>told that CU7 was going to be dealing with FSG and</b></p> <p>7 <b>channel 3. I think they went back past CU7.</b></p> <p>8 Q. Could you pick up RT4 messages on your fire ground</p> <p>9 radio?</p> <p>10 <b>A. Answer: no, that would be a station officer and above</b></p> <p>11 <b>who has a main scheme radio.</b></p> <p>12 Q. Just in terms of timing, and following up that last</p> <p>13 answer, if I can, can I just ask you to see if we can</p> <p>14 get a time check on this by reference to the short</p> <p>15 incident log, page 22, please.</p> <p>16 You can see a time mark there 02.23.33:</p> <p>17 "Key</p> <p>18 "CU7 RUN ALL FSG CALLS VIA CU7."</p> <p>19 Now, that's the time when the control room keyed</p> <p>20 that information in there as an ordering.</p> <p>21 Does that help you fix in your own mind a time when</p> <p>22 CU7 took over control of the FSG information?</p> <p>23 <b>A. That would be the time that it is broadcast. I do</b></p> <p>24 <b>feel -- because I do feel I was speaking to CU7 before</b></p> <p>25 <b>that with FSGs, because I've seen some documented. I do</b></p> <p style="text-align: right;">Page 42</p>	<p>1 <b>but there was a few of us.</b></p> <p>2 Q. Okay.</p> <p>3 You say at the end of the third paragraph of your</p> <p>4 statement channel 3 and CU7 were the points of contact,</p> <p>5 and you told us that this morning as well.</p> <p>6 Do you know the names of the people on CU7 who you</p> <p>7 were supposed to talk to?</p> <p>8 <b>A. I can't remember their names and I don't think I was</b></p> <p>9 <b>given their names, just CU7, and that would suffice for</b></p> <p>10 <b>transmitting radio traffic.</b></p> <p>11 Q. At the start when you set up the FSG point, what was the</p> <p>12 method or medium of communication with CU7 that you were</p> <p>13 supposed to use?</p> <p>14 <b>A. Say again, sorry, sir?</b></p> <p>15 Q. At the point when you first set up the FSG point on the</p> <p>16 bonnet of the car --</p> <p>17 <b>A. Yes.</b></p> <p>18 Q. -- what was the medium of communication? What tools did</p> <p>19 you use to communicate with CU7?</p> <p>20 <b>A. My handheld radio.</b></p> <p>21 Q. Right.</p> <p>22 <b>A. And runners.</b></p> <p>23 Q. Did you have any difficulties at that stage in</p> <p>24 communicating effectively by radio with CU7?</p> <p>25 <b>A. No, it was very effective.</b></p> <p style="text-align: right;">Page 44</p>

<p>1 Q. Right.</p> <p>2 Do you know who you were speaking to on CU7?</p> <p>3 <b>A. I want to say Dan Meyrick, because he's got quite</b></p> <p>4 <b>a distinctive voice, but, again, this is over a year</b></p> <p>5 <b>ago, so I wouldn't like to say that is gospel because</b></p> <p>6 <b>that would be wrong of me.</b></p> <p>7 Q. Do you know whether you did actually speak to</p> <p>8 Dan Meyrick, whether it was on CU8 or CU7?</p> <p>9 <b>A. No, I spoke to CU7.</b></p> <p>10 Q. But you say you'd like to say Dan Meyrick; did you have</p> <p>11 a specific recollection?</p> <p>12 <b>A. Again, looking back, things change and I wouldn't like</b></p> <p>13 <b>to say hand on heart that's the case.</b></p> <p>14 Q. Right.</p> <p>15 Did you use another method of communicating with CU7</p> <p>16 other than your radio?</p> <p>17 <b>A. And runners, no. And physical paper, which we'll get to</b></p> <p>18 <b>later on, as in the control information forms. So</b></p> <p>19 <b>methods of communication with CU7: via handheld radio,</b></p> <p>20 <b>channel 3, firefighter runners communicating messages</b></p> <p>21 <b>and taking them a physical piece of paper from the</b></p> <p>22 <b>control information form.</b></p> <p>23 Q. At any point, did you take messages from a pump ladder?</p> <p>24 <b>A. No, not at all.</b></p> <p>25 Q. Right.</p> <p style="text-align: center;">Page 45</p>	<p>1 Q. So whether it's casualty report forms or control</p> <p>2 information forms, just to summarise your evidence</p> <p>3 you've just given, you don't recall receiving those</p> <p>4 pieces of paper from a driver of a pump ladder?</p> <p>5 <b>A. No. There was -- I think it might have been North</b></p> <p>6 <b>Kensington's pump ladder parked behind me, I believe,</b></p> <p>7 <b>and one of the runner firefighters got me a control</b></p> <p>8 <b>information pad from that appliance, so Station Manager</b></p> <p>9 <b>Egan might have seen that happening and, as things were</b></p> <p>10 <b>evolving, just thought that some communication was</b></p> <p>11 <b>coming from there.</b></p> <p>12 I never received any information from any other</p> <p>13 appliance apart from CU7 referencing FSG on channel 3.</p> <p>14 Q. Just exploring that last answer a little bit more, do</p> <p>15 you remember seeing somebody from North Ken's pump</p> <p>16 ladder bringing you a pad of control information forms</p> <p>17 from that pump ladder?</p> <p>18 <b>A. Yes, I asked them to go get me them.</b></p> <p>19 Q. Do you remember who that was?</p> <p>20 <b>A. No, I don't, and also I ran out of control information</b></p> <p>21 <b>forms. It's a pad, quite a substantial pad, and I quite</b></p> <p>22 <b>quickly ran out of forms because they're in</b></p> <p>23 <b>quadruplicate, and I asked somebody to get me another</b></p> <p>24 <b>pad. I don't know if they went back to that appliance</b></p> <p>25 <b>and got a second control information pad. Usually we</b></p> <p style="text-align: center;">Page 47</p>
<p>1 I just want to put to you the gist of what Station</p> <p>2 Manager Daniel Egan said in his evidence when he came</p> <p>3 here on 3 July. I'll just put the gist of it to you.</p> <p>4 For our own purposes, it's page 112, lines 8 to 16</p> <p>5 and 118, lines 20 to 25. That's so that we can pick it</p> <p>6 up later.</p> <p>7 He said he saw that there was an appliance taking</p> <p>8 FSG calls and the driver of that vehicle was getting off</p> <p>9 that machine, out of the driver's seat, walking round to</p> <p>10 you on the car bonnet with two or three casualty report</p> <p>11 forms and giving them to you -- but he couldn't identify</p> <p>12 you -- who was writing it down.</p> <p>13 Do you remember that happening?</p> <p>14 <b>A. No. So he's saying that we had control information</b></p> <p>15 <b>forms? Is that what you said? Because you said</b></p> <p>16 <b>casualty report forms.</b></p> <p>17 Q. Yes. Well, yes, casualty report forms.</p> <p>18 <b>A. A casualty report form is a form we do when we carry out</b></p> <p>19 <b>IEC or first aid on an individual. There were no</b></p> <p>20 <b>individuals at that time that needed first-aid and</b></p> <p>21 <b>I wouldn't be receiving that information.</b></p> <p>22 I would be receiving control information forms, but</p> <p>23 I didn't receive any control information forms from any</p> <p>24 pumping appliance on that ground. I dealt with all</p> <p>25 control information forms that I'm aware of.</p> <p style="text-align: center;">Page 46</p>	<p>1 <b>only carry one, because you only do one or two FSGs, so</b></p> <p>2 <b>I wouldn't imagine there would be two pads on North</b></p> <p>3 <b>Kensington's pump ladder, but I did run out of forms in</b></p> <p>4 <b>the first 10 minutes, 20 minutes, and I asked for</b></p> <p>5 <b>another pad to be got. So someone else might have gone</b></p> <p>6 <b>there and it might be a coincidence that Station Manager</b></p> <p>7 <b>Egan saw those two occurrences.</b></p> <p>8 Q. Out of interest, how many control information forms do</p> <p>9 you get in a pad? It's quadruplicate, but how many do</p> <p>10 you get?</p> <p>11 <b>A. That's a good question. I'd say in excess of 20.</b></p> <p>12 Q. Right, okay.</p> <p>13 Can I also just put something to you that arose out</p> <p>14 of the evidence given by Dan Meyrick, and this is</p> <p>15 10 July, transcript page 20, line 6 to 10.</p> <p>16 Did you ever see Watch Manager Kentfield on the</p> <p>17 radio taking fire survival guidance information details?</p> <p>18 <b>A. Watch Manager Kentfield being the watch manager that</b></p> <p>19 <b>I allegedly spoke to at the beginning?</b></p> <p>20 Q. I am just asking you whether you ever saw Watch Manager</p> <p>21 Kentfield on the radio on the fire ground taking fire</p> <p>22 survival guidance call information?</p> <p>23 <b>A. I don't know who Watch Manager Kentfield is.</b></p> <p>24 Q. Did you see any watch manager other than yourself taking</p> <p>25 fire survival guidance calls from a command unit over</p> <p style="text-align: center;">Page 48</p>

<p>1 his radio on the fire ground?</p> <p>2 <b>A. No, but I did see a watch manager next to me taking</b></p> <p>3 <b>a phone call on a mobile phone from a resident within</b></p> <p>4 <b>the building who was trapped. They were on that phone</b></p> <p>5 <b>for maybe two hours, actually it might even be longer</b></p> <p>6 <b>than that, and I was at times concerned because the</b></p> <p>7 <b>watch manager was in quite -- distress, and he was off</b></p> <p>8 <b>to my right, crouching down at times, on the phone to</b></p> <p>9 <b>this individual.</b></p> <p>10 Q. Okay.</p> <p>11 SIR MARTIN MOORE-BICK: Mr Millett, I'm going to interrupt</p> <p>12 you for just a second to ask Mr Sadler whether you are</p> <p>13 happy to keep going for a bit. You've been giving</p> <p>14 evidence for an hour. We will be having a break within</p> <p>15 the next quarter of an hour or so. Is that all right?</p> <p>16 Are you content to keep going?</p> <p>17 <b>A. Yes, sir, thank you very much.</b></p> <p>18 <b>SIR MARTIN MOORE-BICK: Yes. I'm sorry.</b></p> <p>19 MR MILLETT: Thank you very much, Mr Sadler, I'm grateful.</p> <p>20 When you started on the FSG point you had these</p> <p>21 control information forms.</p> <p>22 Let me just put it a different way.</p> <p>23 When you started at the fire survival guidance point</p> <p>24 and you set it up, did you have any control information</p> <p>25 forms already with you or did you need to get them from</p> <p style="text-align: center;">Page 49</p>	<p>1 <b>parked. I can't say that for gospel but I believe</b></p> <p>2 <b>that's where the initial pad come from, yes.</b></p> <p>3 Q. Did you also have with you at that stage some FIBs,</p> <p>4 forward information boards?</p> <p>5 <b>A. No. When I briefed one of the firefighters to get me</b></p> <p>6 <b>control information forms, I asked them to get a forward</b></p> <p>7 <b>information board as well.</b></p> <p>8 Q. What were you going to use them for?</p> <p>9 <b>A. Fundamentally a forward information board was a board to</b></p> <p>10 <b>rest on, to start off with, but as the situation</b></p> <p>11 <b>evolves, you can utilise it for many different</b></p> <p>12 <b>functions. So to have it there, it's additional</b></p> <p>13 <b>stationery.</b></p> <p>14 Q. Okay.</p> <p>15 Now, what was the source of the first fire survival</p> <p>16 guidance information that you were given?</p> <p>17 <b>A. I believe -- and you might be able to help me with</b></p> <p>18 <b>this -- I took FSG first of all from channel 3, and then</b></p> <p>19 <b>the rate they were coming through was phenomenal.</b></p> <p>20 <b>I couldn't pull off four pieces of paper and write the</b></p> <p>21 <b>flat numbers down quick enough before the next one come.</b></p> <p>22 Q. Did that information always include the flat and floor</p> <p>23 number and persons trapped?</p> <p>24 <b>A. Not always. There was a variation of them. So</b></p> <p>25 <b>fundamentally I'd say 80 per cent of the FSGs that come</b></p> <p style="text-align: center;">Page 51</p>
<p>1 somewhere?</p> <p>2 <b>A. No, when I was told about this, I had a breathing</b></p> <p>3 <b>apparatus set on my back. I turned round and dropped it</b></p> <p>4 <b>on the floor next to the car, and then I started to get</b></p> <p>5 <b>a team together to facilitate this.</b></p> <p>6 Q. Was one of those first actions asking the driver of the</p> <p>7 North Ken pump ladder to bring you the pad of control</p> <p>8 information forms?</p> <p>9 <b>A. It wasn't a driver. I think I saw a lot of firefighters</b></p> <p>10 <b>around me and I got Firefighter Page and</b></p> <p>11 <b>Firefighter Worman to go off and do that task we</b></p> <p>12 <b>mentioned earlier, reference CU7 and channel 3. They're</b></p> <p>13 <b>all fresh wearers and I could see that there were some</b></p> <p>14 <b>wearers that had already worn, and I was conscious this</b></p> <p>15 <b>was going to be quite a punishing incident for the</b></p> <p>16 <b>firefighters. I wanted all fresh firefighters to get in</b></p> <p>17 <b>there. I could see some individuals that were exhausted</b></p> <p>18 <b>and they were resting. I think they were the initial</b></p> <p>19 <b>crews that went in to fight the fire. I shouted at them</b></p> <p>20 <b>to come over and assist me.</b></p> <p>21 Q. Right.</p> <p>22 As you started the exercise, where did the control</p> <p>23 information forms come from?</p> <p>24 <b>A. Control information forms would've been got from</b></p> <p>25 <b>I believe North Kensington's pump ladder that was</b></p> <p style="text-align: center;">Page 50</p>	<p>1 <b>through was flat and floor only. Some come in as just</b></p> <p>2 <b>floor only, some come in as people on the roof, some</b></p> <p>3 <b>come in as a flat, a floor and the conditions, or the</b></p> <p>4 <b>number of people within that compartment.</b></p> <p>5 Q. Did you always write down all the details you were given</p> <p>6 over channel 3?</p> <p>7 <b>A. Yes. As far as I'm aware, I did, yes. When I got</b></p> <p>8 <b>an update -- and I think my updates were very limited, I</b></p> <p>9 <b>think I had one or two updates -- because the</b></p> <p>10 <b>information was just one way, because of how it was</b></p> <p>11 <b>evolving, I did do one update about fire coming in</b></p> <p>12 <b>through a window or smoke coming in through a window,</b></p> <p>13 <b>and that was updated on the control information form and</b></p> <p>14 <b>sent to the bridgehead.</b></p> <p>15 Q. Right.</p> <p>16 When you started writing down the information you</p> <p>17 were getting over channel 3 at the very beginning of</p> <p>18 this process, what were you writing that information</p> <p>19 down on?</p> <p>20 <b>A. On the control information forms.</b></p> <p>21 Q. If you turn to page 4 of your statement, second</p> <p>22 substantive paragraph, you say:</p> <p>23 "When completing the forms I arranged for the white</p> <p>24 copies to be taken to the Bridgehead, the yellow copy to</p> <p>25 the Command Unit C7 and I kept the other 2 forms. The</p> <p style="text-align: center;">Page 52</p>

<p>1 forms actually tell you that it should be the other way</p> <p>2 around with yellow to the Bridgehead and the white one</p> <p>3 to the Command Unit. The reason I changed it was that</p> <p>4 the white one was the more legible one and the one of</p> <p>5 the most importance at the time."</p> <p>6 When you say "I arranged for the white copies to be</p> <p>7 taken to the bridgehead", did you ask somebody to do</p> <p>8 that?</p> <p>9 <b>A. In terms of physically do it, yes. So I was taking the</b></p> <p>10 <b>FSG information from channel 3. I was writing it down.</b></p> <p>11 <b>If the incident wasn't as resource-intensive, I would've</b></p> <p>12 <b>stood back and facilitated crew managers doing this and</b></p> <p>13 <b>supervised, but we didn't have enough people and</b></p> <p>14 <b>I wanted to get ownership of this process. So I wrote</b></p> <p>15 <b>down on the forms and I'd pull off the white one and</b></p> <p>16 <b>I would have some firefighters to my left and</b></p> <p>17 <b>firefighters to my right. Firefighters to my left were</b></p> <p>18 <b>to the tower, firefighters to my right, which are the</b></p> <p>19 <b>CU. That way I can prioritise how many firefighters</b></p> <p>20 <b>I had at any one time, priority being information to the</b></p> <p>21 <b>tower.</b></p> <p>22 Q. You say in your statement, at the end of the paragraph</p> <p>23 I've just read to you, the white one was the more</p> <p>24 legible one and of most importance at the time.</p> <p>25 What do you mean when you say the one of the most</p> <p style="text-align: center;">Page 53</p>	<p>1 <b>A. Yes.</b></p> <p>2 Q. This is a yellow sheet which says premise number 161,</p> <p>3 19th floor, 10 people. If we turn the pages, we will</p> <p>4 get to some different colours as we go.</p> <p>5 If there's anything as we turn the pages in this</p> <p>6 rather large -- there are 43 pages --</p> <p>7 <b>A. I appreciate that. Is there a white copy?</b></p> <p>8 Q. Yes, there.</p> <p>9 <b>A. There's my point. The first one should go to ICP as</b></p> <p>10 <b>dictated in the top-left corner and you can see how</b></p> <p>11 <b>legible that is. If you go back to a yellow copy, it's</b></p> <p>12 <b>very much less legible.</b></p> <p>13 The conditions on the bridgehead were deteriorating.</p> <p>14 I knew that the priority was to get that information</p> <p>15 there and make sure that information was correct.</p> <p>16 Throughout the whole of the incident, correct</p> <p>17 information going to the bridgehead was paramount, and</p> <p>18 that's why I cross-reference everything I possibly could</p> <p>19 in my power. That's why I made that decision there to</p> <p>20 change the -- the two forms beneath that were even less</p> <p>21 legible. Because this is a carbon copy, you can see</p> <p>22 where it says from CU list there, that's been put on on</p> <p>23 top. So you can see the difference in the legibility.</p> <p>24 Q. So your point in your statement about the white one</p> <p>25 being the most important is a legibility point; it's</p> <p style="text-align: center;">Page 55</p>
<p>1 importance at the time? Why was the white one</p> <p>2 particularly important?</p> <p>3 <b>A. Have you got any evidence of my control information</b></p> <p>4 <b>forms, sir?</b></p> <p>5 Q. I have, indeed. I'm going to show you those in</p> <p>6 a moment.</p> <p>7 <b>A. I think it would speak a thousand words if you show</b></p> <p>8 <b>a control information form, a white and a yellow copy.</b></p> <p>9 Q. Okay.</p> <p>10 <b>A. If you don't mind, sir.</b></p> <p>11 Q. No, I don't at all. I am just thinking how long this is</p> <p>12 going to take.</p> <p>13 <b>A. I'm sorry.</b></p> <p>14 Q. Well, before I do that, let me just ask you some</p> <p>15 questions about the envelope.</p> <p>16 <b>A. I would like to show you those forms, sir.</b></p> <p>17 Q. Then I won't.</p> <p>18 SIR MARTIN MOORE-BICK: I think we should look at them.</p> <p>19 MR MILLETT: That's absolutely fine.</p> <p>20 Can the witness be shown LFB00001922.</p> <p>21 What I am showing you is a set of documents which</p> <p>22 have been disclosed by the LFB to the inquiry. We're</p> <p>23 not entirely sure where they come from, and I hope this</p> <p>24 will help you explain your evidence, but if it doesn't</p> <p>25 then tell me and we'll see what we can do about it.</p> <p style="text-align: center;">Page 54</p>	<p>1 just the most legible?</p> <p>2 <b>A. 100 per cent.</b></p> <p>3 Q. Do they get less legible as you go down the pad?</p> <p>4 <b>A. Answer: yes.</b></p> <p>5 Q. In terms of the order in which they appear, you have the</p> <p>6 white one on top, do you?</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. The yellow one is second?</p> <p>9 <b>A. Yes, sir.</b></p> <p>10 Q. The blue one third?</p> <p>11 <b>A. I believe so.</b></p> <p>12 Q. The green one fourth, is it?</p> <p>13 <b>A. I believe so, blue or green. Yes.</b></p> <p>14 Q. When you were filling these out, you say the white one</p> <p>15 went to the bridgehead, and the yellow one I think you</p> <p>16 say went to the command unit. You kept the other two</p> <p>17 forms. So you kept the blue and the green, did you?</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. Why did you keep them?</p> <p>20 <b>A. Because they're there to update if any further</b></p> <p>21 <b>information comes through I can put that information on</b></p> <p>22 <b>to that form, that form can go back to the CU, the</b></p> <p>23 <b>bridgehead, we can update that, so we can</b></p> <p>24 <b>cross-reference it with flat 164, 19th floor, and that</b></p> <p>25 <b>update can be amended. And you'll know from that colour</b></p> <p style="text-align: center;">Page 56</p>

<p>1 <b>that that is an updated information.</b></p> <p>2 Q. Jumping ahead a little bit to something I'm going to ask</p> <p>3 you later, when you did an update, did you send the</p> <p>4 physically updated blue or green form up to the</p> <p>5 bridgehead?</p> <p>6 A. I can only recall one physical update and it was</p> <p>7 a caller recontacting control and told that smoke or</p> <p>8 fire -- I believe smoke -- was entering their window via</p> <p>9 I believe the kitchen. I transmitted that to the</p> <p>10 bridgehead and I updated a form, and that was taken by</p> <p>11 one of the runners to the bridgehead.</p> <p>12 So it definitely happened once. It might have</p> <p>13 happened a couple more times, but it would not be more</p> <p>14 than two or three times, I believe, that process.</p> <p>15 Q. Right.</p> <p>16 A. Does that answer your question?</p> <p>17 Q. Okay.</p> <p>18 Where did you keep the blue and green forms while</p> <p>19 you were working on the car bonnet?</p> <p>20 A. So I speak later on of trying to get some kind of</p> <p>21 organisation and Billy from Hammersmith was fundamental</p> <p>22 in that.</p> <p>23 When we realised -- I think if we just go back one</p> <p>24 of my original -- one of other the FSG forms, I've</p> <p>25 written a number at the top. I might be able to help</p> <p style="text-align: right;">Page 57</p>	<p>1 Q. I see.</p> <p>2 A. So -- sorry, sir. So I abandoned that numbering and</p> <p>3 circling around 13, 14, I believe.</p> <p>4 Q. Can I ask you to turn to page 4 internally of this same</p> <p>5 document where we have a yellow version, and page 5</p> <p>6 where there's a blue version.</p> <p>7 Looking at the yellow version, they both have 14 at</p> <p>8 the top in a ring. Just flip between one and the other.</p> <p>9 If you look at the yellow one, you can see 14 in a ring,</p> <p>10 and next page the same.</p> <p>11 Let's have them both up there at the same time.</p> <p>12 They both relate to 175, 20th floor.</p> <p>13 A. That's correct.</p> <p>14 Q. If you look at the bottom part of each of the documents,</p> <p>15 somebody's added on the blue version: "5 persons 3</p> <p>16 adults 2 kids".</p> <p>17 Do you know how that further information came to be</p> <p>18 there?</p> <p>19 A. So I don't know how that information would've come</p> <p>20 there. The white copy has gone to the bridgehead, you</p> <p>21 can see by the dirt on it. It's been up on that floor.</p> <p>22 The white copy would've gone to the CU and obviously</p> <p>23 I would be holding the two other copies.</p> <p>24 Where that information come from, I'm not too sure.</p> <p>25 I could've transmitted that by radio and not sent</p> <p style="text-align: right;">Page 59</p>
<p>1 you with that. I think the very first one that come up.</p> <p>2 Q. Let's go to the first one.</p> <p>3 A. There you go. So you can see a number at the top, maybe</p> <p>4 11?</p> <p>5 Q. Yes.</p> <p>6 A. And this is the second copy of -- so that's the 11th FSG</p> <p>7 that I carried out. This is still on the car bonnet,</p> <p>8 because I abandoned that process as I went to the floor.</p> <p>9 So I knew there was a lot of FSGs coming in and</p> <p>10 I wanted a quick process to be able to cross-reference</p> <p>11 my FSGs and I thought a numbering system would help.</p> <p>12 I remember I think I got to 13 and Billy took another</p> <p>13 FSG, because I was that overwhelmed, and he put 12 and</p> <p>14 I put 14 -- it started to break down around 13, 14. So</p> <p>15 that's when I abandoned that process.</p> <p>16 So that was me trying to get some control over the</p> <p>17 flow of FSGs coming in so I could cross-reference them,</p> <p>18 so it would be easier for me to say, rather than 161, at</p> <p>19 the bridgehead they could put them in numerical order</p> <p>20 and we could reference it that way.</p> <p>21 I realised that's not going to work for updating of</p> <p>22 calls, so I asked Billy to start putting them into</p> <p>23 piles, floors 1 to 10, 10 to 20, and 20 and above,</p> <p>24 because we always had a floor number. We did not always</p> <p>25 have a flat number.</p> <p style="text-align: right;">Page 58</p>	<p>1 another form up, if Louisa De Silvo or whoever was at</p> <p>2 the bridgehead confirmed that, because I might have been</p> <p>3 overwhelmed. As you can see, I've taken 14. I believe</p> <p>4 I abandoned the numbering system on the car bonnet, so</p> <p>5 I've taken 14 FSGs on the car bonnet, and I think I was</p> <p>6 only there for less than 10 minutes, 20 minutes maybe,</p> <p>7 I don't know, but it was very limited.</p> <p>8 Q. So schematically, can we use the number that you put on</p> <p>9 the top in a ring to guide us as to the order in which</p> <p>10 you dealt with these forms?</p> <p>11 A. 100 per cent, for the early stages of the incident when</p> <p>12 I was on the car bonnet, yes. I believe I abandoned it</p> <p>13 at the car bonnet. That might not have been the case, I</p> <p>14 might have abandoned it on the floor, but I'm pretty</p> <p>15 sure I remember it going wrong -- not wrong, I remember</p> <p>16 this number sequencing going out and I couldn't trust it</p> <p>17 anymore on the car bonnet. I made that decision to</p> <p>18 abandon it.</p> <p>19 Q. Okay.</p> <p>20 Last question before we break. Can I just show you</p> <p>21 page 33 of this bunch of documents. This is a white</p> <p>22 version which has got a 1 on it and your name.</p> <p>23 Is that your writing?</p> <p>24 A. It's pretty bad so it's a good chance it will be, yes,</p> <p>25 sir.</p> <p style="text-align: right;">Page 60</p>

<p>1 Q. Do you remember writing that?</p> <p>2 <b>A. I don't remember writing that, but that is -- yeah</b></p> <p>3 <b>because I tried -- because I understand the concept of</b></p> <p>4 <b>FSG and the CU and ICP, and I was trying to get this</b></p> <p>5 <b>link across that I was FSG at the base of the tower. So</b></p> <p>6 <b>when I refer to radio traffic between Louisa at the</b></p> <p>7 <b>bridgehead and CU7, I would always say, "FSG at the base</b></p> <p>8 <b>of the tower" so they knew which part of this process of</b></p> <p>9 <b>trying to capture this information we're overwhelmed</b></p> <p>10 <b>with I was.</b></p> <p>11 <b>So I would say that is my writing. The "fire at the</b></p> <p>12 <b>door" isn't my writing. "Fire through window" isn't my</b></p> <p>13 <b>writing either. So that might have been -- that</b></p> <p>14 <b>would've gone up to the bridgehead straight away, so</b></p> <p>15 <b>that writing "fire at the door" and the scribbled out</b></p> <p>16 <b>bit I think would've been -- and that's the very first</b></p> <p>17 <b>FSG I did at 02.13.</b></p> <p>18 Q. That was my next question: that was your first one?</p> <p>19 <b>A. By my numbering system, yes.</b></p> <p>20 MR MILLETT: That may be a convenient moment for a break.</p> <p>21 SIR MARTIN MOORE-BICK: We will have a break at this point,</p> <p>22 Mr Sadler. Please don't talk to anyone about your</p> <p>23 evidence during the break. We'll come back at</p> <p>24 11 o'clock and hopefully you'll be able to carry on</p> <p>25 then.</p> <p style="text-align: center;">Page 61</p>	<p>1 <b>A. I don't know why he gave me the envelope or where it</b></p> <p>2 <b>come from. All I interpreted with this was FSGs had</b></p> <p>3 <b>come through and that they had captured in the most</b></p> <p>4 <b>practical manner, because of the -- as you can see,</b></p> <p>5 <b>there's in excess of a dozen FSGs there -- they've</b></p> <p>6 <b>captured in the most practical manner and they've</b></p> <p>7 <b>hopefully transmitted those to the bridgehead, or</b></p> <p>8 <b>they've given them to me to document and process to the</b></p> <p>9 <b>bridgehead.</b></p> <p>10 Q. Right.</p> <p>11 When you were given this envelope, did you add</p> <p>12 anything to it in writing or is all the writing that we</p> <p>13 can see on it what you were handed?</p> <p>14 <b>A. I didn't write on there at all. I was given that</b></p> <p>15 <b>envelope. It's an envelope and it's written on the</b></p> <p>16 <b>front of it.</b></p> <p>17 <b>You can see in the background the chequered -- the</b></p> <p>18 <b>control -- the FIB, forward information board, on the</b></p> <p>19 <b>back. So this is on the car bonnet. The chequer on the</b></p> <p>20 <b>top there is the top of the forward information board.</b></p> <p>21 <b>You can see the shadow of my mobile phone, so I was</b></p> <p>22 <b>conscious that this information is absolutely important</b></p> <p>23 <b>to get to the bridgehead. Hopefully it's been</b></p> <p>24 <b>transmitted by fire ground radio there. So I took</b></p> <p>25 <b>a photo and I said to one of the firefighters by me or</b></p> <p style="text-align: center;">Page 63</p>
<p>1 THE WITNESS: Thank you, sir.</p> <p>2 SIR MARTIN MOORE-BICK: Would you like to go with the usher.</p> <p>3 (The witness withdrew)</p> <p>4 SIR MARTIN MOORE-BICK: Right, 11 o'clock, then, please.</p> <p>5 (10.45 am)</p> <p>6 (A short break)</p> <p>7 (11.00 am)</p> <p>8 SIR MARTIN MOORE-BICK: All right, Mr Sadler?</p> <p>9 THE WITNESS: Yes, thank you, sir.</p> <p>10 SIR MARTIN MOORE-BICK: Ready to carry on?</p> <p>11 THE WITNESS: Yes.</p> <p>12 MR MILLETT: Mr Sadler, thank you for coming back.</p> <p>13 We are going to go back into that bunch of forms in</p> <p>14 a moment but, before I do, I think I do need to explore</p> <p>15 with you the envelope that you say you received.</p> <p>16 Let's just go back to your statement, please, first</p> <p>17 of all, page 3 in the fourth paragraph down on that</p> <p>18 page. You say:</p> <p>19 "I was given an envelope by the Officer that had</p> <p>20 floors and flat numbers written on it ..."</p> <p>21 That was when you set up on a car bonnet, that was</p> <p>22 at that time.</p> <p>23 Can I just show you that. That's MET00016967.</p> <p>24 Now, first of all, do you know why the officer gave</p> <p>25 you this envelope?</p> <p style="text-align: center;">Page 62</p>	<p>1 <b>actually the officer who gave me, "Get up to the</b></p> <p>2 <b>bridgehead now and I'll process that information from</b></p> <p>3 <b>the photograph on my mobile phone", which I did process.</b></p> <p>4 Q. Yes, I see.</p> <p>5 Do you know where that information had come from or</p> <p>6 that envelope had come from?</p> <p>7 <b>A. I believed, and he might have told me, that it had come</b></p> <p>8 <b>from the CU. I can't tell you for sure, but I was under</b></p> <p>9 <b>the assumption that's information that the CU has</b></p> <p>10 <b>received.</b></p> <p>11 Q. What did the letters "CU7" at the top of that envelope</p> <p>12 mean to you at the time?</p> <p>13 <b>A. That was my point of contact. And "Da Silva" to the</b></p> <p>14 <b>right is Watch Manager De Silvo, and she was at the</b></p> <p>15 <b>bridgehead and I could communicate with her on</b></p> <p>16 <b>channel 3.</b></p> <p>17 Q. Did you know that before you received the envelope or</p> <p>18 did you get that information from this envelope?</p> <p>19 <b>A. So, no, I knew CU7 was my point of contact at the very</b></p> <p>20 <b>beginning, and that was firmed up by my two firefighters</b></p> <p>21 <b>who went and did the walk.</b></p> <p>22 <b>One thing that I will say might help you with the</b></p> <p>23 <b>timeline, I've got a time stamp on my iPhone for this</b></p> <p>24 <b>photo of 02.19.</b></p> <p>25 Q. Ah. Right. Thank you.</p> <p style="text-align: center;">Page 64</p>



<p>1 Is that time stamp something you're able to create</p> <p>2 into a document and hand to the inquiry?</p> <p>3 <b>A. I have printed that out for you, sir, yes.</b></p> <p>4 Q. Very good. If you could give that to us, that would be</p> <p>5 good. So 02.19?</p> <p>6 <b>A. I apologise, I did send this in as evidence, but later</b></p> <p>7 <b>on I thought that might be of benefit.</b></p> <p>8 Q. That's very helpful, thank you very much.</p> <p>9 Before you received this envelope, did you start</p> <p>10 writing fire survival guidance calls down on the white</p> <p>11 slips of control information forms?</p> <p>12 <b>A. So my memory tells me that I didn't. I thought I was</b></p> <p>13 <b>given this piece of information at the car bonnet by the</b></p> <p>14 <b>officer from the CU. However, looking at the evidence,</b></p> <p>15 <b>there is time that I use my phone, I put my phone on the</b></p> <p>16 <b>car bonnet as a reference to my iPhone, I kept having to</b></p> <p>17 <b>press it to light it up to tell me the time, so</b></p> <p>18 <b>I referenced the time from my iPhone and the screenshot</b></p> <p>19 <b>from this, they're both the same time. So I have done</b></p> <p>20 <b>FSG forms prior to receiving this.</b></p> <p>21 Q. You think you have?</p> <p>22 <b>A. The evidence would suggest, sir, yes.</b></p> <p>23 Q. We'll explore that just a little bit in a moment.</p> <p>24 Focusing on this document on the screen, underneath</p> <p>25 "CU7" and "Da Silva", it says, "Brett Loft IC". Did</p> <p style="text-align: right;">Page 65</p>	<p>1 <b>it was -- it just brings back --</b></p> <p>2 Q. No, I understand.</p> <p>3 SIR MARTIN MOORE-BICK: You do understand that if you need</p> <p>4 a break at any stage --</p> <p>5 <b>A. No, I'm fine, sir. Thank you. I'm just saying why</b></p> <p>6 <b>that's inaccurate. It's something I didn't want to look</b></p> <p>7 <b>at again.</b></p> <p>8 MR MILLETT: Yes.</p> <p>9 Now, can I just ask you to confirm, the envelope</p> <p>10 that we've got -- I'm sorry, I do have to put it up on</p> <p>11 the screen --</p> <p>12 <b>A. That's fine, sir.</b></p> <p>13 Q. Did you add anything to it at all?</p> <p>14 <b>A. The brown envelope?</b></p> <p>15 Q. Yes, before you sent it to the bridgehead?</p> <p>16 <b>A. I took a photo -- it was maybe in my possession for</b></p> <p>17 <b>10 seconds. I took that photo and I wanted it gone.</b></p> <p>18 Q. Can I put a different version of it to you: LFB00001968.</p> <p>19 I'd like you to be shown page 27 of that document.</p> <p>20 This is a photocopy, I think, of the envelope, which</p> <p>21 you've seen. It has "18 - 6", at the bottom.</p> <p>22 Do you remember whether the version you sent to the</p> <p>23 bridgehead had those numbers on it?</p> <p>24 <b>A. No, I think the copy we had up just previous has</b></p> <p>25 <b>a shadow of my iPhone over it, but I believe there's</b></p> <p style="text-align: right;">Page 67</p>
<p>1 that mean anything to you when you received it?</p> <p>2 <b>A. Not at all, sir, no.</b></p> <p>3 Q. Did you ask the officer who gave you this envelope what</p> <p>4 it meant?</p> <p>5 <b>A. No, sir. It was an unprecedented number of FSGs.</b></p> <p>6 <b>I wanted to process them and get them up there as</b></p> <p>7 <b>quickly as possible.</b></p> <p>8 Q. Did you know anything about Brett Loft's role at the</p> <p>9 fire ground?</p> <p>10 <b>A. No, all I knew was CU7 was my point of contact and my</b></p> <p>11 <b>point of contact at the bridgehead was Louisa De Silvo.</b></p> <p>12 Q. Now, in your witness statement you say, in the same</p> <p>13 paragraph, second line:</p> <p>14 "... I think there were 8 addresses on it."</p> <p>15 When you did this statement, did you have the</p> <p>16 envelope in front of you?</p> <p>17 <b>A. The physical envelope went to the bridgehead and I never</b></p> <p>18 <b>saw that again. I had the photo of the envelope.</b></p> <p>19 <b>However, it's troubling to re-visit this at times, so</b></p> <p>20 <b>I didn't -- only when the police were interviewing me at</b></p> <p>21 <b>Lambeth fire station did I have a look afterwards and</b></p> <p>22 <b>notice it was more, I think it's maybe 13 or 14.</b></p> <p>23 Q. 13.</p> <p>24 <b>A. But it's just something that I didn't really want to</b></p> <p>25 <b>look at again. When you showed me those FSG forms then,</b></p> <p style="text-align: right;">Page 66</p>	<p>1 <b>nothing beneath that shadow. I think "152 - 18th</b></p> <p>2 <b>pregnant", is the last piece of information that was on</b></p> <p>3 <b>the envelope when I had it in my possession.</b></p> <p>4 <b>Again, the blue writing at the top-left corner, that</b></p> <p>5 <b>wasn't on there either.</b></p> <p>6 Q. I was going to ask you about that. You say it's blue,</p> <p>7 just about blue. That wasn't there either?</p> <p>8 <b>A. Answer: no.</b></p> <p>9 Q. Okay.</p> <p>10 Now, you got a runner -- well, let me ask you: how</p> <p>11 did you send the note, the envelope, to the bridgehead?</p> <p>12 <b>A. Good question. I believe as I was -- I would've had</b></p> <p>13 <b>runners by then because, as the information shows, I was</b></p> <p>14 <b>sending FSGs at that time, so I would've had runners.</b></p> <p>15 <b>I can't remember if the officer had that bit of</b></p> <p>16 <b>information that I made him do it or I got one of the</b></p> <p>17 <b>runners to take that up. But, like I say, it was with</b></p> <p>18 <b>me -- I took that photo and I wanted it up there</b></p> <p>19 <b>straight away.</b></p> <p>20 Q. Okay.</p> <p>21 Did your runner relay back to you what he or she had</p> <p>22 done with the envelope?</p> <p>23 <b>A. No, they just said to me it's gone up there.</b></p> <p>24 Q. When you were handed the envelope, you say in your</p> <p>25 statement, third line in the same paragraph:</p> <p style="text-align: right;">Page 68</p>

<p>1 "They were so overwhelmed at this stage that 2 information was being written on scraps of paper, so 3 some sort of structure was needed." 4 Who told you that? 5 <b>A. Where are we, sir, sorry?</b> 6 Q. I'm sorry, I'm rushing you too much. 7 <b>A. No, you're fine.</b> 8 Q. If you go to the third line of this paragraph we have on 9 the screen, you say: 10 "They were so overwhelmed at this stage that 11 information was being written on scraps of paper, so 12 some sort of structure was needed." 13 <b>A. When I refer to "they", to contextualise it, am 14 I talking about the CU there?</b> 15 Q. My question was, first of all: who told you the 16 information that you've recorded there in your 17 statement? 18 <b>A. Well, I knew because I had a piece of paper given me.</b> 19 Q. Oh, I see. So when you say "They were so overwhelmed at 20 this stage", is that an assumption you're making from 21 the fact that you've been given the envelope? 22 <b>A. Well, yeah, because guidance states that, if possible, 23 you should write that information down on the control 24 information form, but no rescue should be jeopardised in 25 the actual documentation of that information. So</b></p> <p style="text-align: center;">Page 69</p>	<p>1 <b>right, sir? If my time stamp is 02.19 and one of the</b> 2 <b>last FSGs numbered 14 is whatever time that is, they</b> 3 <b>were overwhelmed.</b> 4 Q. Yes. 5 Were you asked by anybody to keep tabs on what was 6 happening within the tower on search and rescue into 7 each of these addresses? 8 <b>A. No, but as an officer, myself and Charlie were conscious</b> 9 <b>we wanted to try and create that flow of information.</b> 10 <b>And when Charlie went in, Crew Manager Batterbee, went</b> 11 <b>in once with some FSG information, he did come back to</b> 12 <b>me and said there's a lot of information being put up on</b> 13 <b>the wall and I was conscious I wanted the CU to be aware</b> 14 <b>of this, and I tasked Charlie to let the CU know of this</b> 15 <b>information. I left it at that, Charlie is a capable</b> 16 <b>officer, and that was carried out, and it's for the CU</b> 17 <b>to capture that information however they want.</b> 18 <b>Every single post and position within this chain of</b> 19 <b>FSG was overwhelmed.</b> 20 Q. Okay. 21 You mentioned a moment ago, I think, that the 22 information was being put up on the wall. Did 23 Charlie Batterbee tell you that was what was happening? 24 <b>A. He said in the lobby that it had been put on the wall.</b> 25 <b>So originally it was going up to the bridgehead,</b></p> <p style="text-align: center;">Page 71</p>
<p>1 they've done their best to write it on a piece of paper, 2 which anybody would do, and then I've come in and tried 3 to get a little bit more control over that information 4 with the control information form. 5 So the piece of information that I had on the 6 envelope just proved how overwhelmed they were. Not 7 through lack of resources maybe -- well, lack of 8 resources, but also the actual volume of FSGs coming in. 9 It was just unprecedented. 10 Q. So just to summarise your evidence so that I understand 11 it properly, when you say "They were so overwhelmed at 12 this stage", et cetera, that's your thinking because you 13 were given the envelope with all these addresses on it? 14 <b>A. Yes, because why would you not put it on the control 15 information form?</b> 16 <b>I think policy does state that that is a process you 17 can do whilst -- you've got to get that information to 18 the bridgehead however. So long as you capture that 19 information later, that's fine.</b> 20 Q. Having sent the runner off to the bridgehead with this 21 envelope, did you expect to receive any information back 22 from the bridgehead about the results of any search and 23 rescues deployed to the flats listed on the envelope? 24 <b>A. Later on, you would hope so, but I'd already processed, 25 if this evidence is right, 14 FSGs to them. Is that</b></p> <p style="text-align: center;">Page 70</p>	<p>1 these forms. And when Charlie told me of this, I was 2 like we're starting to get some layers of control within 3 this now, or is the situation deteriorating at the 4 bridgehead? I was still processing FSG, I didn't have 5 time to interrogate that, but my assumption is either 6 the bridgehead is deteriorating and they're having to 7 relocate to the ground floor, or they've put a search 8 co-ordinator into this phase of rescues. 9 Q. Did there come a time that you learnt that whoever was 10 running your forms into the building was giving those 11 forms to somebody standing in the lobby, who was writing 12 that information on the wall? 13 <b>A. I do remember some firefighters coming back to me and</b> 14 <b>I kept saying, "Are they getting to the bridgehead, are</b> 15 <b>you giving them to a white helmet?"</b> 16 <b>The Fire Brigade is so big. I know Louisa and some</b> 17 <b>various people, but within Lambeth, I know the local</b> 18 <b>stations, Soho and such like, but North Ken, I don't</b> 19 <b>really know those officers and those firefighters. So</b> 20 <b>I couldn't ask specifically who they were giving them</b> 21 <b>to, so I was asking, "Are you giving these forms to a</b> 22 <b>white helmet or an officer?"</b> 23 <b>I knew there would be ownership there, because</b> 24 <b>a firefighter would be competent to take it, but they</b> 25 <b>might have other tasks that they might think are more</b></p> <p style="text-align: center;">Page 72</p>

<p>1 pressing, they might not understand -- so I wanted to</p> <p>2 make sure a white helmet who had a functional role up</p> <p>3 there was getting this information.</p> <p>4 So, yeah, when they started saying it was going to</p> <p>5 the lobby, it was still going to a white helmet, it</p> <p>6 didn't trouble me too much because I made the assumption</p> <p>7 they were getting some kind of control on these</p> <p>8 searches.</p> <p>9 Q. So at what point after you'd started writing out the</p> <p>10 control information forms and then sending the white</p> <p>11 copies into the building did you learn somebody was</p> <p>12 recording that information on a wall in the lobby,</p> <p>13 a white helmet, as you say?</p> <p>14 A. That was when I was over by the bins. Poor analogy,</p> <p>15 I know, but that's maybe half an hour.</p> <p>16 I think, sir, me sending 14 control information</p> <p>17 forms up to the bridgehead -- Louisa might be able to</p> <p>18 shed more light on this -- they would've been</p> <p>19 overwhelmed then and they would've had to start</p> <p>20 a process to have a search co-ordinator put in place.</p> <p>21 I think that's when that was implemented. That's just</p> <p>22 my assumption.</p> <p>23 Q. Do you recall being shown a photograph of a whiteboard</p> <p>24 that was being used in CU7 showing what was happening</p> <p>25 with fire survival guidance calls?</p> <p style="text-align: right;">Page 73</p>	<p>1 Does that mean that that was the first one you</p> <p>2 processed?</p> <p>3 A. I believe so, yes, sir. So we're saying 02.13, so CU7</p> <p>4 would most probably have transmitted that by handheld</p> <p>5 radio on channel 3 to me, and they might have had that</p> <p>6 information, then that physical brown envelope come to</p> <p>7 me at 02.19 if my time stamp is correct on my iPhone.</p> <p>8 Q. Let me just ask you, looking back at the envelope, we've</p> <p>9 seen that it's the first one on the list, did you adopt</p> <p>10 a systematic approach going down the list and completing</p> <p>11 the forms?</p> <p>12 A. Yes, I would've, sir, yes.</p> <p>13 Q. You did. This is the first one. 02.13. Does that mean</p> <p>14 that you didn't start processing fire survival guidance</p> <p>15 on the car bonnet before 02.13?</p> <p>16 A. If this number sequencing is what I remember, that was</p> <p>17 when the first -- because once I booked status 3, sir,</p> <p>18 I booked status 3 --</p> <p>19 Q. We don't quite know, that's the --</p> <p>20 A. I think it was done by GPS. It is in the evidence.</p> <p>21 I think it's may be 01.53, correct me if I'm wrong.</p> <p>22 I believe that has been done, Hotel 221 and Hotel 222,</p> <p>23 by GPS. I think it's 01.53 -- if you go into the</p> <p>24 documents that the Fire Brigade did, the timeline the</p> <p>25 Fire Brigade did up to 0200 hours.</p> <p style="text-align: right;">Page 75</p>
<p>1 A. During the incident, I don't. I know they came by to</p> <p>2 speak to me. I don't know if I saw that, but I did see</p> <p>3 it later on when I was tasked to go around some of the</p> <p>4 triage areas and find out if anybody had left the</p> <p>5 building that had FSGs so we could cross-reference that</p> <p>6 which was later mentioned in my evidence. I did see</p> <p>7 that whiteboard then when I spoke to CU7.</p> <p>8 Q. Can we go back, having looked at the envelope -- and I'm</p> <p>9 afraid I'm going to have to show you the envelope and</p> <p>10 some of the the pieces of paper.</p> <p>11 A. That's fine, sir.</p> <p>12 Q. If you need a break at any time, we can stop for</p> <p>13 a few minutes, because I know it brings things back.</p> <p>14 Can I ask you to look at the envelope, first of all,</p> <p>15 and just capture in your head the first address:</p> <p>16 flat 205.</p> <p>17 Now, I'd like you to be shown, please, page 33 of</p> <p>18 LFB 1922.</p> <p>19 Now, this is a white version which we looked at just</p> <p>20 before the break.</p> <p>21 A. Yes.</p> <p>22 Q. With the 1 on the top.</p> <p>23 A. Yes.</p> <p>24 Q. And I don't want to lead you through this, but let's see</p> <p>25 how far we get.</p> <p style="text-align: right;">Page 74</p>	<p>1 Q. Okay, right. You think which time?</p> <p>2 A. Maybe 01.46, sir, maybe. My memory is not great on</p> <p>3 this.</p> <p>4 Q. Someone behind me can find that.</p> <p>5 A. As I say, it's documented by GPS.</p> <p>6 Q. We looked at that before at the very start of your</p> <p>7 evidence, and on the basis of your status 2 and your</p> <p>8 telling us 10 to 15 minutes, we worked it out that it</p> <p>9 was about 01.50 that you arrived.</p> <p>10 A. Yes.</p> <p>11 Q. So on the basis it's about 01.50 you arrived, which</p> <p>12 I don't think is far away from what you just said by</p> <p>13 reference to the Fire Brigade document, the ORR, what do</p> <p>14 you want to tell us about this time mark, 02.13?</p> <p>15 A. I would assume with the number sequencing I've got</p> <p>16 there, I put my name, I've said that I'm FSG outside.</p> <p>17 That would be me starting to do FSG. That would be in</p> <p>18 the very -- I would like to say that's the very first</p> <p>19 FSG I carried out.</p> <p>20 Q. You told us that the photograph you took of the envelope</p> <p>21 was time stamped on your phone at 02.19.</p> <p>22 A. That's correct, sir.</p> <p>23 Q. Do you think you started therefore carrying out the</p> <p>24 processing of the information on the envelope before you</p> <p>25 took a photograph of it?</p> <p style="text-align: right;">Page 76</p>

<p>1 <b>A. Yes. But I didn't physically have that envelope then,</b>  2 <b>so the information was coming to me via channel 3,</b>  3 <b>information from the envelope was coming to me via</b>  4 <b>channel 3, prior to me physically getting the envelope</b>  5 <b>and then -- so there might be a duplication within the</b>  6 <b>control information forms I've done. There might be two</b>  7 <b>205s.</b></p> <p>8 Q. So the white piece of paper at page 33 you think came by  9 radio, and then you were handed the envelope and you  10 started --</p> <p>11 <b>A. The only evidence -- the way I remembered it, I was</b>  12 <b>given that at the beginning. This time stamp is what</b>  13 <b>confuses me.</b></p> <p>14 Q. I follow. Okay.</p> <p>15 Can I just ask you, then, about page 33. We can see  16 the writing, "205 12 floor". Number of persons within  17 location not known. Then there's condition within  18 premises, something written there, something "through  19 window", which has been deleted and "fire at the door".</p> <p>20 Do you remember on that first control information  21 form whether you took down information and then revised  22 it before sending it to Louisa at the bridgehead?</p> <p>23 <b>A. No, unless Charlie or Billy wrote that information, but</b>  24 <b>I took ownership of these documents and I pulled them</b>  25 <b>off and put them in the hands of the runners. So it's</b></p> <p style="text-align: right;">Page 77</p>	<p>1 an amendment both to the yellow and to the white.  2 Can you explain that?</p> <p>3 <b>A. So "flames through window" on the yellow copy will be</b>  4 <b>written on the white copy in my possession. So that's</b>  5 <b>gone up to the bridgehead. "Fire at the door" and "fire</b>  6 <b>to door" has been written later on. So "fire at the</b>  7 <b>door" on the white has been written at the bridgehead,</b>  8 <b>and "fire to door" on the yellow has been written on the</b>  9 <b>CU.</b></p> <p>10 Q. Ah, at the CU, not by you?</p> <p>11 <b>A. No, I would have the blue and the green copy.</b></p> <p>12 Q. Right.</p> <p>13 <b>A. So those two, white and yellow, white to bridgehead,</b>  14 <b>yellow to CU. I have no -- I only have the blue copy</b>  15 <b>and the green copy with me at the car bonnet or the bins</b>  16 <b>where I was. So that information -- a lot of</b>  17 <b>information come through from CU7 on channel 3 and</b>  18 <b>I would've radioed that up to Louisa and they would've</b>  19 <b>maybe updated that information. But I would've</b>  20 <b>endeavoured to get a blue copy or green copy up to</b>  21 <b>there. That might not have happened because of the</b>  22 <b>actual operational commitments in reference to the rest</b>  23 <b>of the FSGs.</b></p> <p>24 If I've transmitted that by radio and they've  25 received it, I'll take that as acceptable that they've</p> <p style="text-align: right;">Page 79</p>
<p>1 <b>the very first one. I'd like to say -- is there</b>  2 <b>a duplicate copy of that?</b></p> <p>3 Q. Yes.</p> <p>4 <b>A. That will answer our question.</b></p> <p>5 Q. Let me help you with that. That's page 34, which is the  6 yellow version of this. I just want to explore the  7 differences. Just help me through this.</p> <p>8 Perhaps we can have both up on the screen. Take the  9 envelope away, please, Mr Documents Director, let's have  10 pages 33 and 34 of LFB00001922.</p> <p>11 So can you explain the differences, first of all,  12 within the white piece of paper itself where you have  13 "flames through window" and someone has written "fire at  14 the door"?</p> <p>15 My question was: do you think that went to the  16 bridgehead with that amendment on it?</p> <p>17 <b>A. Definitely, because the carbon copy has to be written</b>  18 <b>where I am.</b></p> <p>19 Q. Yes. Then --</p> <p>20 <b>A. So -- sorry, sir.</b></p> <p>21 Q. Looking at the carbon copy, the carbon copy itself says  22 205, 12th floor, not known, as the white original does.  23 But then if you look at "Condition within premises", you  24 have "Flames through window", which is the copy of  25 what's on the white, it looks like, and there's been</p> <p style="text-align: right;">Page 78</p>	<p>1 <b>got that. Belt and braces, I would send another form</b>  2 <b>up.</b></p> <p>3 Q. Okay. Just taking this in stages to see if I've  4 summarised your evidence accurately.</p> <p>5 <b>A. Sure.</b></p> <p>6 Q. Does this mean that what you sent to the bridgehead,  7 this first FSG, was the version that said "flames  8 through window", which we can see on both the white and  9 the yellow copies; the white went to the bridgehead, the  10 yellow goes back to CU7, or the CU.</p> <p>11 <b>A. Correct.</b></p> <p>12 Q. Then there is an amendment "fire at the door" or "fire  13 to door" which both the bridgehead and CU7 make.</p> <p>14 <b>A. Correct.</b></p> <p>15 Q. Does that show that there was direct communication from  16 the CU to the bridgehead?</p> <p>17 <b>A. No. They communicated to me the whole time because</b>  18 <b>I was capturing this information. So I would've radioed</b>  19 <b>Louisa, and this is what I alluded to earlier in my</b>  20 <b>conversation with you, that I did have an update, and</b>  21 <b>this might be one of -- of only the updates that</b>  22 <b>I received. Maybe I think because this is number 1, we</b>  23 <b>had time for that. As it evolved, it was one-way</b>  24 <b>traffic.</b></p> <p>25 <b>Does that make sense, sir?</b></p> <p style="text-align: right;">Page 80</p>

<p>1 Q. Yes.</p> <p>2 <b>A. I can see on the yellow copy now that "flames through</b></p> <p>3 <b>window" is my writing. I can't see it on the white</b></p> <p>4 <b>because it's been scribbled out, but that is my writing.</b></p> <p>5 Q. So the sequence of events would be that the amendment to</p> <p>6 this would come by radio from the CU to you?</p> <p>7 <b>A. Yes, sir. Control would contact our controller on the</b></p> <p>8 <b>call to the caller. They would contact the CU. They'd</b></p> <p>9 <b>get the information. They'd contact me. I would update</b></p> <p>10 <b>that information on my forms if I've got time, or I'd</b></p> <p>11 <b>make sure that the bridgehead gets that information,</b></p> <p>12 <b>which they have.</b></p> <p>13 Q. And so can you help with who wrote "fire at the door" on</p> <p>14 the white version?</p> <p>15 <b>A. No, that would be someone at the bridgehead.</b></p> <p>16 Q. On the basis of information given to them by you?</p> <p>17 <b>A. Yes.</b></p> <p>18 Q. By radio?</p> <p>19 <b>A. By channel 3 on a handheld radio, sir, yes.</b></p> <p>20 Q. So does that tell us that at this early stage there was</p> <p>21 no difficulty with radio communications from the CU to</p> <p>22 you, and from you to the bridgehead?</p> <p>23 <b>A. That's correct, yes.</b></p> <p>24 Q. Can I just then pursue flat 205 a little bit. If you go</p> <p>25 to page 35, you can see a yellow control information</p> <p style="text-align: center;">Page 81</p>	<p>1 <b>rescue someone else.</b></p> <p>2 <b>So flat 205, floor 23 -- I don't know where floor 23</b></p> <p>3 <b>comes from though because that wasn't written on the</b></p> <p>4 <b>envelope, was it?</b></p> <p>5 Q. No, it wasn't. That's what I was going to draw to your</p> <p>6 attention.</p> <p>7 On pages 33 and 34, the first pair, the white and</p> <p>8 the yellow we looked at, it said floor 12, do you</p> <p>9 remember, I drew your attention to that?</p> <p>10 <b>A. Can you say that again, sorry, sir?</b></p> <p>11 Q. Let's go back, page 33 and 34 of LFB00001922. If we</p> <p>12 just go back to that.</p> <p>13 Yes, now, you see it says "205 12 floor" on both of</p> <p>14 those --</p> <p>15 <b>A. So this would be -- 23 is a long way from 12 in terms of</b></p> <p>16 <b>interpreting that or -- we'd have to look at the short</b></p> <p>17 <b>report what control information we'd been given, if</b></p> <p>18 <b>that's been lost in translation between the CU and</b></p> <p>19 <b>myself or the caller, or interpreted differently, if</b></p> <p>20 <b>that makes sense.</b></p> <p>21 Q. We will have to do that. We know it's a mistake and we</p> <p>22 know that flat 205 is on --</p> <p>23 <b>A. I believe it's the very first FSG I've carried out, so,</b></p> <p>24 <b>yes.</b></p> <p>25 Q. It doesn't matter, that's okay. My point is that we</p> <p style="text-align: center;">Page 83</p>
<p>1 form which says "flat 205 floor 23" and no other</p> <p>2 information on it. Then if you turn to page 36, it has</p> <p>3 the same in blue, which is the blue version, "flat 205</p> <p>4 floor 23", but someone's added, "Additional</p> <p>5 information: 2 person left building".</p> <p>6 First of all, why was a second yellow and therefore</p> <p>7 blue control information form done for flat 205?</p> <p>8 <b>A. So this might firm up our hypothesis on what happened.</b></p> <p>9 <b>I got transmitted by channel 3 FSG in flat 205, which</b></p> <p>10 <b>we've alluded to, and then I've been given this envelope</b></p> <p>11 <b>with flat 205 at the very top. So I can't remember what</b></p> <p>12 <b>I've already transmitted. I've got the information on</b></p> <p>13 <b>the blue and green, but I'm so overwhelmed, I'm just</b></p> <p>14 <b>processing every bit of information I've got.</b></p> <p>15 <b>Later on, Billy got a bit of control over this where</b></p> <p>16 <b>I said we got it into -- to stop duplications, we put it</b></p> <p>17 <b>into sequences of flat 1 to 10, 10 to 20 and 20 and</b></p> <p>18 <b>above so we could see if there was any duplications.</b></p> <p>19 <b>Because we're getting a lot of people, family members</b></p> <p>20 <b>and loved ones, coming up, giving us information over</b></p> <p>21 <b>the phone, which I speak about later on in my statement,</b></p> <p>22 <b>and we didn't want to -- we wanted to update that</b></p> <p>23 <b>information if possible but didn't want to create more</b></p> <p>24 <b>FSGs and waste resources going to the same flat with two</b></p> <p>25 <b>crews when that other crew could be deployed to try and</b></p> <p style="text-align: center;">Page 82</p>	<p>1 know it's wrong and it is on the 23rd floor, not the</p> <p>2 12th floor.</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. All I am trying to explore with you at the moment is if</p> <p>5 you go back to 35 and 36 -- Mr Documents Director, if</p> <p>6 you could do that -- you now see flat 205 this time with</p> <p>7 the correct floor, 23, on it.</p> <p>8 My question is: do you remember how that correction</p> <p>9 or corrected floor came through to you?</p> <p>10 <b>A. No, and that's not numbered, so that's later on. If my</b></p> <p>11 <b>assumption is right with my numbering system, that's</b></p> <p>12 <b>later on in the incident.</b></p> <p>13 Q. My next question is: when you look at page 36, someone</p> <p>14 has written on the blue copy "2 person left building".</p> <p>15 Now, given that you told us earlier you kept the</p> <p>16 blue and green copies, the yellow one went to the CU</p> <p>17 each time, do you know who wrote those words on that</p> <p>18 form?</p> <p>19 <b>A. That's not my writing. Those forms would've been in my</b></p> <p>20 <b>possession. I had Crew Manager Batterbee and Billy --</b></p> <p>21 <b>I forget his surname. Brodrick, maybe? Firefighter</b></p> <p>22 <b>Brodrick? That might be correct, I'm not too sure.</b></p> <p>23 <b>He's the senior hand at Hammersmith.</b></p> <p>24 Q. I think he's called Ben, actually.</p> <p>25 <b>A. Apologies. It might have been him helping me. When he</b></p> <p style="text-align: center;">Page 84</p>

<p>1 kind of got this system together, he might have updated  2 that, but that blue form was with us. I think this  3 would've happened around the area of the bins time now,  4 where we've formed up on the bins.  5 Q. How would that information have come to you or Billy?  6 A. CU7, channel 3.  7 Q. Channel 3, right.  8 Let's see how we go with this. One more document in  9 this particular group, page 37, please, which is also  10 related to flat 205.  11 Do you know what that document is?  12 A. That looks like -- that's the same handwriting as the  13 envelope, is it not?  14 Q. I don't know. But --  15 A. I'd say it is.  16 Q. Right. Have you ever seen this document before?  17 A. Answer: no. But the "I pregnant", that refers to what  18 was on the envelope.  19 Q. Well, yes. So if you haven't seen this before, I don't  20 think you can help --  21 A. No, I haven't, sorry.  22 Q. You can't help me with it.  23 Do you know who Richard Walsh or perhaps Welch was?  24 A. Senior officer in the Fire Brigade.  25 Q. Right. And Andy Walton?</p> <p style="text-align: right;">Page 85</p>	<p>1 information. Number 4 here, the yellow one, 204, 23rd  2 floor, that's early on into the incident.  3 Q. I was going to ask you. Looking at number 4, which  4 looks like the fourth one you would've processed, 204,  5 23rd floor, which is correct, there's also some writing  6 at the top on it. Do you know how that got there or  7 what that is?  8 A. We've seen that before, have we not? That could've been  9 pushed through from another pad or could be -- that  10 would've been written on a white piece of paper, but it  11 could've been written -- pushed through from number 3 if  12 number 3's got it written on or number 2's got it  13 written on or number 1's got it written on.  14 SIR MARTIN MOORE-BICK: Mr Millett, just help me for  15 a moment. We're looking at these two documents on the  16 screen. They're not copies of the same document, are  17 they?  18 MR MILLETT: No, they're not.  19 A. They're two totally different forms. I've written  20 a control information form for 204 twice because I've  21 received that information twice. We were so  22 overwhelmed, we didn't have a system for sequencing  23 until --  24 SIR MARTIN MOORE-BICK: I wasn't for a moment criticising  25 you. I am just trying to understand why we're looking</p> <p style="text-align: right;">Page 87</p>
<p>1 A. Again, senior officer.  2 Q. Do you know what their involvement was at the time --  3 A. Answer: no.  4 Q. -- that would relate to these floors and flats?  5 A. (Indicated dissent).  6 Q. Right.  7 Let me just then pursue this a little bit more on  8 these documents, if I can.  9 We don't have numbers 2 and 3 I think with us at the  10 moment. We looked at 1. Number 4 is at page 32, and  11 this is the yellow version, page 31 is the white  12 version. This is flat 204. Perhaps the best thing is  13 to have both on the screen.  14 Let's start with the yellow version because that's  15 got the 4 at the top, which is where I started, page 32.  16 If this was the fourth version but is only the  17 second one on the envelope -- which it is, take it from  18 me that it's the second one down -- what sort of order  19 were you doing these in?  20 A. So obviously the white copy there is -- the  21 information's come from Watch Manager De Silvo. So I've  22 had that information maybe come back from Louisa and  23 I've captured it on that form. I think we're still  24 overwhelmed at that time, so I couldn't cross-reference  25 if we had any other 204s, so I wanted to capture that</p> <p style="text-align: right;">Page 86</p>	<p>1 at these as if they had some sort of relevance to each  2 other.  3 MR MILLETT: That's a very good question, and I put the  4 question on a false basis, which is that the yellow  5 version at 32 is the copy of the white version at 31.  6 I think the answer is that is not so.  7 A. Answer: no. Because whatever was written on the white  8 copy would be copied on the yellow.  9 MR MILLETT: Right. So can you help me, then, with the  10 relationship between page 32 and 31?  11 A. So I believe -- this time stamp of the envelope is  12 what's confusing me -- that was the fourth -- the one on  13 the left, number 32, is the fourth FSG I carried out,  14 which is transmitted to me by handheld radio, and then  15 this 204 -- does it say flat 204 on the envelope on the  16 21st floor? If so, that's when I might have processed  17 that form at a later date.  18 Q. No, it says 204, 23rd floor. Perhaps you can be shown  19 that. MET00016967. Just to go back to the envelope  20 where it says flat 204, 23rd floor.  21 A. So I believe that information on the white copy, it's my  22 writing, that might have come from Louisa, and I've just  23 captured that on another form to try and capture that  24 information so it wasn't lost. Either Louisa has  25 transmitted 21 or I've heard 21, there's been some</p> <p style="text-align: right;">Page 88</p>

<p>1 <b>miscommunication, which is highly possible. As long as</b>  2 <b>we capture the flat number, that's the most important</b>  3 <b>thing. However, that information could've been</b>  4 <b>interpreted wrong or it could be what we were told at</b>  5 <b>that time.</b>  6 <b>But there was some struggle with the flats and floor</b>  7 <b>numbers and I think the CU managed to get hold of a --</b>  8 Q. Looking at page 31 of 1922, given that it says 21st  9 floor, but given that on the envelope it says 23rd floor  10 for flat 204, do you think that the white version on the  11 right-hand side of the screen was the one you sent to  12 the bridgehead?  13 A. <b>That's definitely gone to the bridgehead, sir,</b>  14 <b>because --</b>  15 <b>SIR MARTIN MOORE-BICK: Well, I'm sorry to interrupt again,</b>  16 <b>but it looks to me at least as if the right-hand version</b>  17 <b>is a photocopy of something. Look at the bottom of the</b>  18 <b>form, you can see it's been damaged.</b>  19 MR MILLETT: Yes.  20 SIR MARTIN MOORE-BICK: Which means that it may not be  21 a white version.  22 MR MILLETT: That may be, sir, I don't know. I'm afraid  23 I can't help with the system.  24 SIR MARTIN MOORE-BICK: No, but it may be that the questions  25 being put to the witness are being put on a basis which</p> <p style="text-align: center;">Page 89</p>	<p>1 MR MILLETT: Very well, Mr Chairman, we can do that.  2 Let's move on to page 22, then, which I think is the  3 fifth version or the fifth exercise you did.  4 Can you help with this? This is flat 195, which we  5 have on the envelope as the third address down. Flat  6 195, 22nd floor.  7 Now, we don't, I think, have the white version of  8 this.  9 <b>A. You see that information, my name and Hotel 22, is now</b>  10 <b>on the fifth document, so I think that's been pushed</b>  11 <b>through from the document above.</b>  12 Q. It's the fifth version or fifth exercise you did, but it  13 appears third in the list on the envelope. What does  14 that tell us about the order in which you were going  15 about filling in these control information forms?  16 <b>A. I think I would've carried these -- I think this form --</b>  17 <b>I don't know if this is the form that Charlie or someone</b>  18 <b>was trying to help me complete the forms, that might</b>  19 <b>be -- that might actually be the case now. So we're</b>  20 <b>going methodically through this and maybe that's when</b>  21 <b>the sequencing fell apart.</b>  22 <b>It's just this time stamp of 02.19 on my phone</b>  23 <b>really messes up how I envisaged it in my head.</b>  24 <b>I envisaged that I got this brown envelope very early on</b>  25 <b>in the incident and started processing it. It's just</b></p> <p style="text-align: center;">Page 91</p>
<p>1 is not actually correct.  2 MR MILLETT: I think, Mr Chairman -- and we can check this  3 over the adjournment -- we're working on the basis of  4 a colour copy. So I have assumed -- and I think  5 everybody's assumed -- that the white versions are  6 white.  7 SIR MARTIN MOORE-BICK: Yes, but my point is that if that's  8 a photocopy, it could, could it not, be a photocopy of  9 a yellow form? Which --  10 MR MILLETT: Not if it's a colour photocopy.  11 SIR MARTIN MOORE-BICK: Well, yes, because if the original  12 is a photocopy, which it looks as though it may be ...  13 MR MILLETT: Let me see how I go, then. Let's move on.  14 SIR MARTIN MOORE-BICK: All right.  15 MR MILLETT: The rest --  16 SIR MARTIN MOORE-BICK: We need to get that pinned down.  17 MR MILLETT: Yes, we can do that. I've assumed -- perhaps  18 wrongly -- wherever we have a white piece of paper in  19 this colour photocopy run that it's the top cover of  20 the --  21 SIR MARTIN MOORE-BICK: You may be right, but --  22 MR MILLETT: But maybe not.  23 SIR MARTIN MOORE-BICK: -- having regard to the bottom of  24 the sheet that we can see, I think possibly we just  25 ought to check that out.</p> <p style="text-align: center;">Page 90</p>	<p>1 <b>that time stamp that really questions that in my head.</b>  2 Q. Can I then try another one on you which is not on the  3 envelope, but is flat 193 at page 20. We have a yellow  4 version for flat 193, 22nd floor, where someone has  5 written: "Condition within premises: 10 people inside,  6 source unknown via CU".  7 If we can also have on the same screen page 21.  8 These are both for flat 193.  9 Can you help us with the differences that we can see  10 between these two yellow forms?  11 <b>A. It's a shame I haven't put a time on this, but that was</b>  12 <b>how overwhelmed I was, because that would help shed</b>  13 <b>a lot of light.</b>  14 <b>Where I put "source unknown via CU", I was getting</b>  15 <b>people coming up to me, loved ones, family members,</b>  16 <b>rightly so, with them on the phone, and I wanted to</b>  17 <b>capture that information, and I had a control</b>  18 <b>information form -- or an FSG by nature is where someone</b>  19 <b>is on the phone to control receiving fire survival</b>  20 <b>guidance and we put it on this form. I wanted to have</b>  21 <b>a way of capturing that information where it didn't get</b>  22 <b>lost, yet we're aware it's not come from control, it's</b>  23 <b>come from the fire ground. I think that's where I've</b>  24 <b>written "source unknown via CU", I think this would be</b>  25 <b>someone coming up to the CU and knocking on the door.</b></p> <p style="text-align: center;">Page 92</p>

<p>1 Now, where it's been updated to 11 persons from 10, they</p> <p>2 might have come back again and updated that.</p> <p>3 Again, we were so overwhelmed, I'm literally just</p> <p>4 capturing that on a new control information form because</p> <p>5 we haven't got together with the amount of paperwork</p> <p>6 we've got.</p> <p>7 Q. Would there be white versions for each of these?</p> <p>8 A. 100 per cent, yes.</p> <p>9 Q. Would that mean the bridgehead was getting two different</p> <p>10 white versions --</p> <p>11 A. Yes.</p> <p>12 Q. -- for the same flat at different times?</p> <p>13 A. In an ideal situation they would've got the blue and</p> <p>14 green versions, but we were so overwhelmed, we couldn't</p> <p>15 get any control over the amount of paperwork we've got</p> <p>16 at that time, so it would be most -- and this wasn't</p> <p>17 an FSG, this was coming from a member of the public,</p> <p>18 I believe.</p> <p>19 Q. Right.</p> <p>20 Can you explain on page 21 who might have written</p> <p>21 the words "source - CU" under "Additional information"?</p> <p>22 A. That would've had to be me, it looks like my scribble,</p> <p>23 because the white copy would have to be on top.</p> <p>24 Q. Right.</p> <p>25 A. Only when it's a different colour ink on the same page,</p> <p style="text-align: right;">Page 93</p>	<p>1 that it's actually six adults, one pregnant. That's not</p> <p>2 my writing, so either Ben or Charlie or one of the other</p> <p>3 firefighters helping me has updated that and sent that</p> <p>4 to the bridgehead or to the CU.</p> <p>5 Q. Right. Can I then show you pages 14 and 15. Now, these</p> <p>6 are also for flat 183. Can you help us with this.</p> <p>7 The white version, as we can see, 183 and 23rd</p> <p>8 floor, which is in bolder type because it looks like</p> <p>9 it's been corrected, look to the untutored eye as if the</p> <p>10 yellow is a copy from the white cover and they are</p> <p>11 identical, premise number, floor, number of persons,</p> <p>12 condition within premises. Then you have some details</p> <p>13 under "Additional information" down to number 22.</p> <p>14 Then somebody has written on the yellow</p> <p>15 version: priorities, underlined. Then somebody has</p> <p>16 written on the white at the bottom 92, 153 and 113.</p> <p>17 Can you help with the differences between these two</p> <p>18 documents? One is a copy of the other. It looks like</p> <p>19 the white one would've gone under your system to the</p> <p>20 bridgehead. Who would've on the white one added 92, 153</p> <p>21 and 113?</p> <p>22 A. That would be -- well, it's definitely not been done</p> <p>23 where we're doing the FSG because it's not on the carbon</p> <p>24 copy. That has gone somewhere and that has been updated</p> <p>25 at a later date.</p> <p style="text-align: right;">Page 95</p>
<p>1 it's been updated outside of my control.</p> <p>2 Q. Okay.</p> <p>3 Similarly, again, seeing how far we get with this,</p> <p>4 if you go to pages 12 and 13 of the same bundle of</p> <p>5 documents, this is for flat 183, which also does not</p> <p>6 appear on the envelope. We have the yellow version on</p> <p>7 the left and the blue version on the right. We also</p> <p>8 have a white version for 183. I'm afraid I can't put</p> <p>9 all three onto the screen -- and, again, Mr Chairman,</p> <p>10 you may be right about this, but it seems to be</p> <p>11 a photocopy -- but let's look at the yellow and the blue</p> <p>12 first of all, because we know you at least kept the</p> <p>13 blue. The yellow goes to the CU.</p> <p>14 They look identical because the blue and the yellow</p> <p>15 look as if they've come from the same pressing on the</p> <p>16 white, but can you explain the addition under</p> <p>17 "Additional information" of "6 adults 1 pregnant" there?</p> <p>18 A. So we'd have got an update via CU7 on channel 3 that's</p> <p>19 originally got this, flat 183, 21st. I believe this</p> <p>20 come from CU7 because I've not made any additional</p> <p>21 information that's come from the fire ground, so we take</p> <p>22 that as a FSG, and you'll be able to document that via</p> <p>23 the short incident log if there is an FSG taking place</p> <p>24 through control.</p> <p>25 Somehow, either via control, we've got an update</p> <p style="text-align: right;">Page 94</p>	<p>1 Q. I see. By whom, do you know?</p> <p>2 A. If I'd updated it, it would be pressed onto the yellow</p> <p>3 copy. So that's gone inside the tower. Someone inside</p> <p>4 the tower.</p> <p>5 Q. Do you know who would have written "PRIORITIES" in</p> <p>6 capitals on the yellow version?</p> <p>7 A. That's a different colour to the carbon copy so that has</p> <p>8 been added at a later date. And that yellow copy has</p> <p>9 gone to CU7.</p> <p>10 Q. Okay. And finally on this flat --</p> <p>11 A. Sir, do we have -- sorry, because I did transmit a lot</p> <p>12 of priorities up to Louisa. If we had 10 persons, I'd</p> <p>13 be, "Louisa, we've got 10 persons stuck in this flat,</p> <p>14 the FSG form is on its way", so they might have</p> <p>15 documented that information somewhere. So they might</p> <p>16 have updated it -- is there an FSG for flat 92</p> <p>17 individual, 153 individual and 113 individual? Because</p> <p>18 I might have transmitted that to her whilst we're trying</p> <p>19 to get information together.</p> <p>20 So especially when there was 10 people trapped in a</p> <p>21 flat, I'd broadcast that to her. So she might have</p> <p>22 written that down or someone with her might have written</p> <p>23 that down.</p> <p>24 Does that make sense? It wasn't just a physical</p> <p>25 form; I would actually transmit on channel 3 that we've</p> <p style="text-align: right;">Page 96</p>



<p>1 got 10 persons and the form's on its way.</p> <p>2 But with the people jumping and the debris falling,</p> <p>3 it was at times a minute or so to get into the tower.</p> <p>4 Q. Yes, I follow. I see.</p> <p>5 Maybe this is an example, I don't know, but if you</p> <p>6 turn to page 10 -- we're still on flat 183 -- perhaps</p> <p>7 you can help with this.</p> <p>8 Again, because it's white, it's not necessarily</p> <p>9 a white document, we can check, but can you help with</p> <p>10 this.</p> <p>11 This is again about 183 on the 21st, "trapped" in</p> <p>12 different writing and then some additional information</p> <p>13 underneath it.</p> <p>14 A. No, that looks very clean as well for it to have gone to</p> <p>15 the bridgehead. "183, 21st". I think I've written</p> <p>16 that. "Trapped", "3 adults" --</p> <p>17 Q. Is that your writing?</p> <p>18 A. My writing changes quite a lot, sir, and I was ... yes,</p> <p>19 I'd say that is my writing. I've not put the -- yes,</p> <p>20 I would say that is my writing, sir.</p> <p>21 Q. Would you have sent that page, page 10, to the</p> <p>22 bridgehead, assuming that it's a white coversheet and</p> <p>23 not a photocopy of a yellow?</p> <p>24 A. Every single piece of paper that was white went to that</p> <p>25 bridgehead, because I tore it off. We had quite</p> <p style="text-align: right;">Page 97</p>	<p>1 on it, so I'd say that might be the later one. It looks</p> <p>2 like it has been amended. It looks like it's been</p> <p>3 amended -- this is the white copy, right? So this --</p> <p>4 well, no, that could've been -- that could've been me</p> <p>5 amending it. If -- have you got the yellow copy of</p> <p>6 evidence 14?</p> <p>7 Q. Yes, at page 15.</p> <p>8 A. If you just check that and see if says 21 or 23 on</p> <p>9 there, please.</p> <p>10 Q. Sure. If we can have page 15 up.</p> <p>11 A. So that's amended. So I've amended that. So they've</p> <p>12 transmitted me 183, 21st floor. Before I've torn it</p> <p>13 off, they've said, no, correction, 23rd floor. So the</p> <p>14 one on the left I would say was the very first,</p> <p>15 evidence 10 is the very first one, and this is</p> <p>16 an update.</p> <p>17 Q. That's very helpful.</p> <p>18 Can I just go back to the white version of the</p> <p>19 yellow version we have there, which is page 14, which is</p> <p>20 all the additional information added there, which is</p> <p>21 about different flats; it's not about 183, it's about</p> <p>22 one -- you can see the list.</p> <p>23 I don't think I did ask you this: is that your</p> <p>24 handwriting --</p> <p>25 A. Again, my handwriting is quite inconsistent. I was</p> <p style="text-align: right;">Page 99</p>
<p>1 a methodical system which worked really well. There was</p> <p>2 times where I had limited runners so there would be</p> <p>3 a delay of maybe 2 minutes where it went back to the CU,</p> <p>4 which was halfway down Grenfell Road. It took about</p> <p>5 a good 30-second run away. But everything went straight</p> <p>6 away and there was never really a time where there was</p> <p>7 nobody to run a white form into the tower.</p> <p>8 Q. Okay. I don't think we've got a yellow version of that</p> <p>9 white control sheet.</p> <p>10 But just comparing that with the earlier 183 we have</p> <p>11 at page 14, do you think that the version at page 14 was</p> <p>12 a later version or an earlier version, do you know, than</p> <p>13 the one at page 10 for flat 183?</p> <p>14 A. You're asking is 14 a later version or an earlier</p> <p>15 version?</p> <p>16 Q. Is 14 a later version or an earlier version?</p> <p>17 A. I'd like to answer that question. I can't. I've got no</p> <p>18 reference on there.</p> <p>19 Q. All right.</p> <p>20 Let me see if I can just try something slightly</p> <p>21 different.</p> <p>22 Flat 183 is not actually on the 23rd floor; it is on</p> <p>23 the 21st floor. Does that help you explain the sequence</p> <p>24 of events in terms of generation of this document?</p> <p>25 A. So maybe that the one on the right has more information</p> <p style="text-align: right;">Page 98</p>	<p>1 overwhelmed at the time. I wasn't even putting the</p> <p>2 time, I know how important that is. But, yes, the</p> <p>3 precedent was just to get it up there and not get my</p> <p>4 phone back out.</p> <p>5 If it's on the yellow form, sir, that's my</p> <p>6 handwriting.</p> <p>7 Q. Some of it is, not all of it.</p> <p>8 A. So what is on that form is my handwriting.</p> <p>9 Q. Let's look at 14 and 15 again. I should've asked you</p> <p>10 this slightly earlier on, I'm sorry, but you gave</p> <p>11 an answer later, so I'm just coming back to pick it up.</p> <p>12 That on both the yellow and the white down to 22 --</p> <p>13 you've got 22, 11, 23, 11, 16, 22, do you see?</p> <p>14 A. Yes.</p> <p>15 Q. And the writing there, just to be very clear, is that</p> <p>16 your writing, do you think?</p> <p>17 A. Yes, it is, sir. On the white, 92, 153, 113, that's</p> <p>18 been added, and "PRIORITIES" on the yellow has been</p> <p>19 added. So white has been added inside the tower,</p> <p>20 "PRIORITIES" has been added inside the CU.</p> <p>21 Q. Is this an example of what you were telling us about</p> <p>22 earlier, which is sending FSG information en bloc in one</p> <p>23 piece of paper to the bridgehead? So not just the</p> <p>24 premises to which the control information is related,</p> <p>25 but more information for different flats?</p> <p style="text-align: right;">Page 100</p>

25 (Pages 97 to 100)

<p>1 <b>A. I think this must have happened -- I set out my</b>  2 <b>structure at the very beginning, numbering at the top.</b>  3 <b>If I can remember rightly, a mass influx come when we're</b>  4 <b>back -- when we moved -- so I moved from the car because</b>  5 <b>people were jumping, and I moved to the floor, and then</b>  6 <b>from the floor I moved to the bins.</b>  7 MR MILLETT: Would you like a break, do you think?  8 SIR MARTIN MOORE-BICK: Well, we're coming up to the time  9 when we would expect to have a short break.  10 MR MILLETT: Mr Chairman, we should have a break.  11 There's one thing I would appreciate being able to  12 check, which is what the originals look like. I have  13 a message through --  14 SIR MARTIN MOORE-BICK: Yes.  15 MR MILLETT: -- that we may be able to do that quickly.  16 SIR MARTIN MOORE-BICK: It did occur to me that we might  17 want to see the originals.  18 MR MILLETT: That's what I'm just exploring.  19 SIR MARTIN MOORE-BICK: We're going to have a break now in  20 any event, so we'll come back at 12.05. Don't talk to  21 anyone about your evidence over the break.  22 (The witness withdrew)  23 SIR MARTIN MOORE-BICK: Right, 12.05, please.  24 (11.55 am)  25 (A short break)</p> <p style="text-align: center;">Page 101</p>	<p>1 Q. So on the yellow version, which would've gone to the CU,  2 there's 182, which has been written over, and then 21st  3 floor, written over.  4 That writing over doesn't appear on the blue  5 version.  6 But also, the words on the yellow version -- 182,  7 21st floor -- appear within the tramlines for the box,  8 "Premise number", but don't appear within the tramlines  9 on the blue version; they go over the line.  10 Can you help us with those differences?  11 <b>A. The only assumption I can make there is the number 10 on</b>  12 <b>the yellow form, I can't see a carbon print beneath it,</b>  13 <b>if that makes sense. So I believe the one on the right</b>  14 <b>is the original 10 and the one on the left is</b>  15 <b>a duplicate 182, 21st floor, but maybe the CU's updated</b>  16 <b>it by overwriting, because you've got my carbon copy</b>  17 <b>beneath it and dark ink on top of it.</b>  18 <b>So the one on the right is the original number 10</b>  19 <b>and 182 is a duplicate. I think the CU's updated or</b>  20 <b>corrected that information as it's come through.</b>  21 Q. How do you account for the difference in placement of  22 the words?  23 <b>A. They're two totally different documents, sir, as in</b>  24 <b>that -- the blue one wasn't with the yellow one in that</b>  25 <b>pack of four. I've done a 182 again in repetition and</b></p> <p style="text-align: center;">Page 103</p>
<p>1 (12.05 pm)  2 SIR MARTIN MOORE-BICK: I think Mr Sadler is on his way now.  3 Yes, there he is.  4 (The witness returned)  5 SIR MARTIN MOORE-BICK: All right, Mr Sadler?  6 THE WITNESS: Thank you. Apologies.  7 SIR MARTIN MOORE-BICK: Not at all.  8 MR MILLETT: Mr Sadler, thank you for coming back to us.  9 I have just one or two more questions on this run of  10 documents and then we will move away from them.  11 <b>A. That's fine, sir.</b>  12 Q. Is that okay?  13 <b>A. Of course it is.</b>  14 Q. Can I ask you to be shown pages 8 and 9, first of all,  15 of the same sheath of documents, that's 1922, and this  16 relates to flat 182 on the 21st floor.  17 Can we please also have page 9, the blue version up  18 at the same time.  19 Can you help us with the differences -- I should say  20 this is number 10 that you did, which appears in fact on  21 your envelope as the fourth or perhaps the seventh entry  22 down, it doesn't matter, but it is on the envelope.  23 You did it as number 10, as we can see, but there  24 appear to be, to the naked eye, differences.  25 <b>A. Mm.</b></p> <p style="text-align: center;">Page 102</p>	<p>1 <b>it's been updated and the 10 has been added, I believe.</b>  2 Q. Okay.  3 Do you have any recollection of doing flat 182 more  4 than once?  5 <b>A. I don't. And there was so much information that my best</b>  6 <b>philosophy was to capture it. It was relentless, every</b>  7 <b>20 seconds. I just didn't want to miss a single thing,</b>  8 <b>so whatever I heard, I captured, and this is the only</b>  9 <b>way I could capture it.</b>  10 Q. Could I just ask you to look at the blue version.  11 There's some writing under "Additional information".  12 I don't know whether you can read it, it's difficult to  13 read, but can you help us with that? It looks like:  14 "crew" something, but I can't help further. Can you?  15 <b>A. No. Maybe at the very bottom "3 person" -- is there</b>  16 <b>a time there? How would that get on there because</b>  17 <b>that's a carbon copy. So what colour sheet prefixes --</b>  18 <b>follows the yellow one? Is it blue or green? I'm</b>  19 <b>sorry, I can't remember. Because that could have been</b>  20 <b>written lightly on the form above and it's pushed</b>  21 <b>through.</b>  22 Q. Well, you help me, the order looks from the top to be --  23 <b>A. Oh, there we go.</b>  24 Q. -- white, yellow, blue and then green underneath.  25 <b>A. So that's green, are we saying, on the right?</b></p> <p style="text-align: center;">Page 104</p>

<p>1 Q. That's blue.</p> <p>2 SIR MARTIN MOORE-BICK: Well, the form looks blue and the</p> <p>3 writing looks greenish, so it's all a bit confusing. It</p> <p>4 may be if we need to pursue this, perhaps we should see</p> <p>5 the original document.</p> <p>6 MR MILLETT: I am told the originals have been asked for but</p> <p>7 will not be here before I am hoping to finish with this</p> <p>8 witness, so we'll have to manage that problem.</p> <p>9 <b>A. Are we saying the one on the right is a blue form?</b></p> <p>10 MR MILLETT: I've assumed that its blue by virtue of its</p> <p>11 colour, but --</p> <p>12 <b>A. I think we disagree.</b></p> <p>13 Q. All right, there's only so far we can pursue that. I'm</p> <p>14 going to leave that I think for the time being.</p> <p>15 <b>A. I'm sorry I can't help you with that.</b></p> <p>16 Q. No, you've been extremely helpful with that and my</p> <p>17 questions have not been that easy to follow, but I'm</p> <p>18 just trying to get to the bottom of the communication</p> <p>19 system.</p> <p>20 Just panning back from the details of these</p> <p>21 documents and looking at the system you were operating</p> <p>22 at this early stage, based largely on the envelope</p> <p>23 information you had, can I summarise your evidence in</p> <p>24 terms of the system you were using, which was that you</p> <p>25 would get information from the envelope, or from the</p> <p style="text-align: center;">Page 105</p>	<p>1 <b>or Charlie.</b></p> <p>2 Q. Then in terms of the system you were using, you would</p> <p>3 then communicate that to the bridgehead directly by</p> <p>4 radio?</p> <p>5 <b>A. That's correct, to Louisa fundamentally and then I think</b></p> <p>6 <b>to some other people. Sometimes it might not be</b></p> <p>7 <b>followed up with a form because a priority FSG might</b></p> <p>8 <b>have come in, and I'll process that, but so long as</b></p> <p>9 <b>I knew that information had gone to the bridgehead, to</b></p> <p>10 <b>Louisa, and she'd acknowledged it, I was happy that that</b></p> <p>11 <b>information could be captured up there, like I say.</b></p> <p>12 <b>Until a couple of hours into the incident, we're</b></p> <p>13 <b>treading water, we're overwhelmed.</b></p> <p>14 Q. Until that time, were you able to have free contact with</p> <p>15 Louisa De Silvo at the bridgehead?</p> <p>16 <b>A. Yes. Sometimes it would take me a couple of times to</b></p> <p>17 <b>raise her, but within 10 seconds.</b></p> <p>18 Q. Which channel were you using to do that?</p> <p>19 <b>A. 3 as well. So Louisa would hear -- there was various</b></p> <p>20 <b>radio channels, channel 1, channel 6 for BA and Louisa</b></p> <p>21 <b>would be on channel 3. So I don't know if she was</b></p> <p>22 <b>hearing the CU directly, but the CU was overwhelmed and</b></p> <p>23 <b>it was clear they could not collate this information on</b></p> <p>24 <b>control information forms, they were so overwhelmed.</b></p> <p>25 <b>And where we were, getting it by handheld radio and me</b></p> <p style="text-align: center;">Page 107</p>
<p>1 radio, write it down on the white version with the</p> <p>2 yellow underneath and the blue and the green, send the</p> <p>3 white to the bridgehead, the yellow to the CU, keep the</p> <p>4 blue and the green, number the blue version that you</p> <p>5 had --</p> <p>6 <b>A. Number all of them on the white version. As I'm writing</b></p> <p>7 <b>it, I number the white version, but that was only when</b></p> <p>8 <b>I was on the car bonnet in the early stages until people</b></p> <p>9 <b>started jumping from the building. We had to relocate</b></p> <p>10 <b>because it was too dangerous.</b></p> <p>11 Q. Numbering the white version at that stage, that's</p> <p>12 helpful.</p> <p>13 <b>A. That only happened at the car bonnet. There might be --</b></p> <p>14 <b>some of the forms, there is a scribble-out of the number</b></p> <p>15 <b>and circle, and that's where it started to fall apart.</b></p> <p>16 <b>And, actually, it wouldn't have worked, that system,</b></p> <p>17 <b>anyway. Flat, floor, was -- I didn't think it would</b></p> <p>18 <b>evolve to that many forms. I thought we're dealing with</b></p> <p>19 <b>a dozen, you know.</b></p> <p>20 Q. That's very helpful.</p> <p>21 In terms of any amendments that were made to the</p> <p>22 versions you retained, the green and blue or blue and</p> <p>23 green, you wrote those down based on information you</p> <p>24 were getting via radio channel 3 from CU7?</p> <p>25 <b>A. Answer: yes. Myself or Ben, as I believe he's called,</b></p> <p style="text-align: center;">Page 106</p>	<p>1 <b>documenting it on that form, we cut down the travel time</b></p> <p>2 <b>from CU by about a minute. It wasn't far down the road,</b></p> <p>3 <b>but it was 30 seconds each way. We cut that minute</b></p> <p>4 <b>down. We're at the base of the tower, we're a focal</b></p> <p>5 <b>point for the people walking up with phone calls of</b></p> <p>6 <b>loved ones inside. I captured that information there as</b></p> <p>7 <b>well until the police tightened up the cordon and people</b></p> <p>8 <b>obviously liaised through the police to let us know of</b></p> <p>9 <b>their loved ones being inside.</b></p> <p>10 Q. Was Louisa able, if she wanted to, to radio you back</p> <p>11 with any information about the results of any deployment</p> <p>12 of BA wearers?</p> <p>13 <b>A. She did, but to contextualise it, it was one-way</b></p> <p>14 <b>traffic. Louisa was overwhelmed -- in my opinion;</b></p> <p>15 <b>I didn't go up there. She was overwhelmed processing</b></p> <p>16 <b>the information I was giving her verbally and physically</b></p> <p>17 <b>via control information forms and processing that to</b></p> <p>18 <b>carry out -- get teams to carry out search and rescues.</b></p> <p>19 <b>So not much, if any, information came back about</b></p> <p>20 <b>subsequent rescues carried out. Obviously that layer</b></p> <p>21 <b>was later added in the lobby as I believe there might</b></p> <p>22 <b>have been a search co-ordinator to try and collate that</b></p> <p>23 <b>information. These layers are added as we start to get</b></p> <p>24 <b>a bit more control. So me coming in doing the control</b></p> <p>25 <b>information forms was an aspect of getting control over</b></p> <p style="text-align: center;">Page 108</p>

<p>1 what was an unprecedented and uncontrollable situation.</p> <p>2 Q. Yes, okay.</p> <p>3 You mentioned prioritisation a moment ago.</p> <p>4 A. Yes, sir.</p> <p>5 Q. Did you yourself carry out any prioritisation of FSG</p> <p>6 information which you then sent to the bridgehead?</p> <p>7 A. I wasn't privy to very much information in terms of the</p> <p>8 compartment conditions, but I did send -- I would always</p> <p>9 say priority to Louisa on the radio when I had a high</p> <p>10 volume of FSG -- so the single FSGs I would try to write</p> <p>11 out, but if I had 10 people or 3 people in</p> <p>12 a compartment, I would get that to her straight away</p> <p>13 just in case they had any crews nearby. But the ones</p> <p>14 that come through single come through quite quickly and</p> <p>15 I could process those and get those ran in.</p> <p>16 When there was a little bit of a delay, I'd</p> <p>17 prioritise that, and the ones with the 10 people in, and</p> <p>18 three people in, I did them as a priority to her and</p> <p>19 said we've got 10 people in a compartment.</p> <p>20 I wasn't privy to where that was in context of where</p> <p>21 the fire was or where the conditions were worse, that</p> <p>22 would be wrong for me to assume that. That's what</p> <p>23 a search co-ordinator would do, because he or she would</p> <p>24 be privy to the information coming back from BA crews up</p> <p>25 there.</p> <p style="text-align: center;">Page 109</p>	<p>1 like 5/10 minutes. Debris was falling quite heavily.</p> <p>2 As I've mentioned, some people jumped from the building,</p> <p>3 and that was the time that we kind of moved back and</p> <p>4 I lay on the floor. So say you were where the car</p> <p>5 bonnet was, I relocated to a location maybe to here, and</p> <p>6 I lay on the floor with all the information in front of</p> <p>7 me.</p> <p>8 Q. So if you had started doing the FSG information at 02.13</p> <p>9 as the first FSG form shows us, or even 02.19 when you</p> <p>10 took the photograph, would that mean that 5 to</p> <p>11 10 minutes after either of those times you moved back</p> <p>12 under the walkway?</p> <p>13 A. In my opinion, that might not be true, but in my --</p> <p>14 Q. To the best of your recollection.</p> <p>15 A. Yes, sir.</p> <p>16 Q. Yes. So that would be about 02.25 or 02.30?</p> <p>17 A. The only reason I feel this is because early on people</p> <p>18 were jumping from the tower, and I remember thinking to</p> <p>19 myself: I've only just arrived here and it's still</p> <p>20 fundamentally early stages of this fire, what are the</p> <p>21 conditions in that compartment that's driven this person</p> <p>22 to do this? And I was quite shocked at this early into</p> <p>23 the fire. It was only developing up the corner of the</p> <p>24 south-east corner of the block at the moment, but</p> <p>25 obviously the conditions were so bad in their</p> <p style="text-align: center;">Page 111</p>
<p>1 Q. When you were doing your own prioritising, what criteria</p> <p>2 were you adopting?</p> <p>3 A. So I would just say priority to her to try to get her</p> <p>4 attention, and then I would say that there was 10</p> <p>5 people. So if I had lots of single FSGs coming through,</p> <p>6 I knew they could get through quite quickly, but I think</p> <p>7 I only sent a priority to her once or twice when there</p> <p>8 was the 10 people, because I was like we've got a lot of</p> <p>9 people in one compartment she needs to be aware of this</p> <p>10 she might need to send a team of 6, two teams of 3.</p> <p>11 Q. Did you ever prioritise when you were doing it at all</p> <p>12 based on smoke density or conditions?</p> <p>13 A. No, I had no information to make that assumption, I only</p> <p>14 really did that one prioritise, and all I did was</p> <p>15 vocalise there was 10 people in that compartment and</p> <p>16 that she would need to send a bigger team there.</p> <p>17 Q. Now, going back to your witness statement, page 4, in</p> <p>18 paragraph 2 on that page, you say that you were</p> <p>19 instructed by Stuart Brown to get back underneath the</p> <p>20 covered walkway.</p> <p>21 How long had you been at the car bonnet processing</p> <p>22 FSG information there when Stuart Brown told you to move</p> <p>23 back under the cupboard walkway?</p> <p>24 A. Time travels quite quickly when you're in a situation</p> <p>25 where there's a lot of information coming in. It felt</p> <p style="text-align: center;">Page 110</p>	<p>1 compartment or the lobbies to escape that either they</p> <p>2 had to jump or they were trying to transfer themselves</p> <p>3 to a different compartment on a lower floor and fell.</p> <p>4 So I was shocked that it was at that stage, this</p> <p>5 early on.</p> <p>6 Q. Yes.</p> <p>7 A. I just remember that -- that stuck in my mind. It was</p> <p>8 very early on into the incident. I was like: this is</p> <p>9 already out of control.</p> <p>10 Q. At around that time, do you remember getting any</p> <p>11 information that crews were struggling to get above the</p> <p>12 11th floor?</p> <p>13 A. All I --</p> <p>14 Q. Sorry, 15th floor.</p> <p>15 A. All I remember hearing -- I can't remember where it was,</p> <p>16 I think it was when I was -- I can't remember if it was</p> <p>17 when I was at the bins or when I took over on entry</p> <p>18 control with my crew manager, Ben McAlonen. We were</p> <p>19 running three boards. I think it might have been later</p> <p>20 on, that the 11th floor, they had two 45s in the lobby</p> <p>21 and they were making no effect on the fire, there was a</p> <p>22 ruptured gas main or something. That was either at the</p> <p>23 bins I heard this or I do believe it was maybe when</p> <p>24 I took over on entry control in the lobby. That's the</p> <p>25 only time I heard of difficulties making entry into fire</p> <p style="text-align: center;">Page 112</p>

<p>1 floors.</p> <p>2 Q. When you moved to go to work under the covered walkway,</p> <p>3 were you nearer or further away from the tower?</p> <p>4 A. Nearer by 5 metres.</p> <p>5 Q. Okay.</p> <p>6 When you were in the new location under cover, you</p> <p>7 say that you started working your way through the</p> <p>8 envelope that you'd taken earlier.</p> <p>9 Let me just anchor that in your statement.</p> <p>10 In the third line, in the second substantive</p> <p>11 paragraph on page 4, you say:</p> <p>12 "At my new location (about 5 meters[sic] further</p> <p>13 back under substantial cover) I laid on the floor and</p> <p>14 started working my way through the envelope that I had</p> <p>15 taken a photo of earlier."</p> <p>16 Having been through the exercise we've been through</p> <p>17 this morning of looking at the forms, looking at the</p> <p>18 envelope and talking about location, do you think that</p> <p>19 it's right that you only started working your way</p> <p>20 through the envelope once you'd moved back under cover?</p> <p>21 A. I would say that's accurate, yeah. If I've said that --</p> <p>22 that's not in my contemporaneous notes though, is it?</p> <p>23 Q. No, that's your statement. We can look at your</p> <p>24 contemporaneous notes.</p> <p>25 A. I did look at those and I didn't see that in there.</p> <p style="text-align: right;">Page 113</p>	<p>1 dangerous. I've carried on getting on top of the</p> <p>2 control information forms for the envelope, and I've</p> <p>3 relocated to the bins where another wave of FSGs come in</p> <p>4 from CU7, channel 3.</p> <p>5 Q. So when you were on the car bonnet, does that mean that</p> <p>6 you weren't yet working through the envelope?</p> <p>7 A. That might be true.</p> <p>8 Q. If that's right --</p> <p>9 A. The envelope might not have come to me then, sir.</p> <p>10 I took a photo -- like I said to you earlier, that</p> <p>11 envelope was in my possession for 10 seconds. I took</p> <p>12 that photo, I said, "Get that up there straight away,</p> <p>13 I've got it captured here". So if that envelope came to</p> <p>14 me at 02.18, it was gone at 02.19. And that was taken</p> <p>15 at the car bonnet. I would've relocated from the car</p> <p>16 bonnet and processed that information.</p> <p>17 Does that make sense, sir?</p> <p>18 Q. That being so, were you, as I think you've told us and</p> <p>19 I've certainly assumed in our discussions this morning,</p> <p>20 working through fire survival guidance control</p> <p>21 information forms on the car bonnet?</p> <p>22 A. Yes, I was. Radio FSGs from CU7, channel 3, number 1</p> <p>23 through to whatever, and then -- then I must have got</p> <p>24 this piece of paper at 02.19, photographed it and</p> <p>25 started processing those, sir. So there might be</p> <p style="text-align: right;">Page 115</p>
<p>1 Q. No.</p> <p>2 A. So that would figure with me starting doing FSG at</p> <p>3 02.13, taking a photo at 02.19. I took a photo on the</p> <p>4 car bonnet because you can see the FIB board beneath the</p> <p>5 photo, so that was taken on the car bonnet. So I might</p> <p>6 have then -- the situation evolved that it was too</p> <p>7 dangerous to be where we were and relocated and then</p> <p>8 worked my way through that. Those time frames seem to</p> <p>9 marry up, sir.</p> <p>10 Q. Right. Only we have the photograph at 02.19 of the</p> <p>11 envelope, and we have you starting work on the FSG forms</p> <p>12 themselves at 02.13, so a little bit earlier than that,</p> <p>13 I just wonder in the light of that whether it's correct</p> <p>14 that you only started working your way through the</p> <p>15 envelope after you'd moved away from the car bonnet to</p> <p>16 the covered walkway.</p> <p>17 A. It would make sense -- you know the FSGs I did where</p> <p>18 I've numbered them 1 through to 14?</p> <p>19 Q. Yes.</p> <p>20 A. We're right in assuming they do not categorise as</p> <p>21 regards with the envelope, do they? They are different.</p> <p>22 Q. Yes.</p> <p>23 A. So those would've been FSGs from CU7 on the car bonnet,</p> <p>24 we've got photographic evidence that I've taken the</p> <p>25 photo and I've relocated to the floor when it was too</p> <p style="text-align: right;">Page 114</p>	<p>1 duplicates of 205, FSG from CU7, channel 3, but then</p> <p>2 it's been documented on the envelope.</p> <p>3 Q. I follow.</p> <p>4 To summarise it, just so I've understood it right,</p> <p>5 when you're on the car bonnet, you're working on control</p> <p>6 information forms in the order you've identified based</p> <p>7 on radio messages. You then get the envelope at 02.19</p> <p>8 and it goes straight up to the bridgehead. Then you</p> <p>9 move under the covered walkway, then you start working</p> <p>10 your way through the envelope.</p> <p>11 A. In between priorities coming through CU7, channel 3,</p> <p>12 yes.</p> <p>13 Q. In between priorities coming through on the radio?</p> <p>14 A. Because that information has gone up to the bridgehead</p> <p>15 already, they've got that, it's captured. I'm going to</p> <p>16 capture it in the correct manner; however, I'm going to</p> <p>17 process whatever comes to me as it comes. And there</p> <p>18 might be duplicates because I didn't have the time and</p> <p>19 ability to cross-reference. I just wanted to</p> <p>20 cross-reference absolutely everything I had.</p> <p>21 Q. Right, okay.</p> <p>22 Therefore, would it be right that when you were</p> <p>23 under the walkway, you started working through the</p> <p>24 envelope, you would've worked out that some of the white</p> <p>25 forms you'd sent to the bridgehead and yellow forms back</p> <p style="text-align: right;">Page 116</p>

<p>1 to the CU, you'd already done?</p> <p>2 <b>A. No, because it was just a mass of paper at the moment.</b></p> <p>3 <b>It's only when we got to the -- Ben, I think, the</b></p> <p>4 <b>firefighter from Hammersmith, as I was writing, the</b></p> <p>5 <b>water was starting to cascade out the tower and it was</b></p> <p>6 <b>moving towards us, and Ben started to relocate me, as</b></p> <p>7 <b>I was still taking FSGs, writing them, and I think at</b></p> <p>8 <b>this time I've got the tabard put into the back of my</b></p> <p>9 <b>jerkin, at this time, FSG co-ordinator, as I was laying</b></p> <p>10 <b>on the floor. I remember them doing it. I was still</b></p> <p>11 <b>writing.</b></p> <p>12 <b>Ben started moving me to the bins where we put</b></p> <p>13 <b>a board up and made a desk there, and I -- when I had</b></p> <p>14 <b>a gap in the FSGs, I relocated to the bins, 5 metres to</b></p> <p>15 <b>my left.</b></p> <p>16 <b>Q. Right.</b></p> <p>17 <b>So given that you weren't at that stage being able</b></p> <p>18 <b>to collate white and yellow forms that you had already</b></p> <p>19 <b>done on the bonnet with what was on the envelope that</b></p> <p>20 <b>you received, is it possible that you then sent</b></p> <p>21 <b>duplicate control information forms?</b></p> <p>22 <b>A. Definitely.</b></p> <p>23 <b>Q. Right.</b></p> <p>24 <b>A. We've seen it.</b></p> <p>25 <b>Q. That explains those --</b></p> <p style="text-align: center;">Page 117</p>	<p>1 couldn't stand in front of me. It was like he was</p> <p>2 drunk. He kept walking to one side. He was one of the</p> <p>3 initial crews that went in and fought the fire. He was</p> <p>4 taking pieces of paper off me and falling backwards. So</p> <p>5 I realised I needed new crews because I couldn't trust</p> <p>6 this information would get there or he wouldn't hurt</p> <p>7 himself en route, because they were so hellbent on</p> <p>8 getting that information to the bridgehead.</p> <p>9 And it was an arduous task running up those four</p> <p>10 floors or to the mezzanine, dodging debris, and it was</p> <p>11 starting to get congested in there. So I think I might</p> <p>12 have asked Watch Manager Brown to find me more wearers</p> <p>13 that had already worn. I didn't want original crews</p> <p>14 because they had work to do; I wanted to try and utilise</p> <p>15 what resources I could without diminishing potential BA</p> <p>16 crews.</p> <p>17 So at that time I did get more runners and they were</p> <p>18 queued up on my left and right. Again, I had the system</p> <p>19 left to the tower, as I was looking at them, right to</p> <p>20 the CU, and they knew where they were going. I didn't</p> <p>21 mix them up. I was always -- sometimes there was</p> <p>22 a little delay in getting the yellow form to the CU</p> <p>23 because priority was to get that information upstairs.</p> <p>24 <b>Q. Just in terms of links after you'd moved to the covered</b></p> <p>25 <b>walkway, links between you and the bridgehead, did you</b></p> <p style="text-align: center;">Page 119</p>
<p>1 <b>A. We've seen evidence of that. Yes. But I was inundated.</b></p> <p>2 <b>I had to capture everything I had, and those were every</b></p> <p>3 <b>20 seconds.</b></p> <p>4 <b>When we got to the bins, we recognised that we were</b></p> <p>5 <b>starting to get some duplicate information or we had no</b></p> <p>6 <b>great ability to update what we're getting, so that's</b></p> <p>7 <b>when Ben did the -- and it worked perfectly. We still</b></p> <p>8 <b>never had the ability or the time to start</b></p> <p>9 <b>cross-referencing what duplicates we did have.</b></p> <p>10 <b>Q. That answers the question I asked you long ago this</b></p> <p>11 <b>morning -- certainly feels long ago -- about the</b></p> <p>12 <b>sequence of control information forms compared with the</b></p> <p>13 <b>sequence of the list in the envelope.</b></p> <p>14 <b>A. I think we've got there, sir. Like I say, the only --</b></p> <p>15 <b>in my heart and how I remembered it was the watch</b></p> <p>16 <b>manager from the CU said we've got various FSGs and gave</b></p> <p>17 <b>me that bit of paper. That's how I remembered it.</b></p> <p>18 <b>However, the evidence suggests, with the time stamp,</b></p> <p>19 <b>that it's different.</b></p> <p>20 <b>Q. Now, in your new location, did you adopt the same system</b></p> <p>21 <b>as you had on the car bonnet with runners sending</b></p> <p>22 <b>messages into the tower and also radio communication</b></p> <p>23 <b>CU7, radio communication Louisa?</b></p> <p>24 <b>A. At this time, yes, we carried on that. I needed new</b></p> <p>25 <b>resources because at this time, one of the firefighters</b></p> <p style="text-align: center;">Page 118</p>	<p>1 know that your forms, your white forms, were going into</p> <p>2 the tower and then -- do you know how the information on</p> <p>3 those forms was being communicated to the bridgehead</p> <p>4 once inside the tower?</p> <p>5 <b>A. So once they were going up to the bridgehead, so Louisa</b></p> <p>6 <b>was up there, she was my point of contact on the form,</b></p> <p>7 <b>on the envelope. Obviously I was told then by Charlie</b></p> <p>8 <b>and various runners that the forms were getting stopped</b></p> <p>9 <b>in the lobby, and that's where I interpreted that we're</b></p> <p>10 <b>getting a search co-ordinator set up to actually get on</b></p> <p>11 <b>top -- because they would've been overwhelmed with these</b></p> <p>12 <b>amount of forms that were going upstairs, and they had</b></p> <p>13 <b>no function or no capability of displaying them or</b></p> <p>14 <b>processing them. They were committing crews.</b></p> <p>15 <b>So the crews need to be briefed downstairs where</b></p> <p>16 <b>they're going. They go up to entry control and entry</b></p> <p>17 <b>control get them under air and up there.</b></p> <p>18 <b>Q. Now, in your statement on page 4 in the fourth</b></p> <p>19 <b>substantive paragraph, you say:</b></p> <p>20 <b>"The pace that the FSGs were coming in at was</b></p> <p>21 <b>ridiculous."</b></p> <p>22 <b>Then you go on to say in the next line:</b></p> <p>23 <b>"At one time I had 4 on the trot waiting to be</b></p> <p>24 <b>processed."</b></p> <p>25 <b>This was when you were on the bins, was it?</b></p> <p style="text-align: center;">Page 120</p>

<p>1 A. So there was a couple of waves. Initially, the first, 2 those 14 that I've numbered, I feel they came in over 3 5 minutes. I might be wrong. Again, the whole incident 4 was surreal. It felt like it was 5 minutes, 10 minutes, 5 those 14. 6 Then there was a little lull when I moved to the 7 floor and I could process the envelope details. I was 8 still receiving FSGs in that time. 9 And then it picked up again at the bins, and I think 10 that was because our control was overwhelmed with FSGs. 11 BT operators, Manchester Fire and Rescue, police, they 12 were taking FSGs and they were getting that information 13 through to our control. So that was coming through in 14 bundles, if that makes sense, because it was coming in 15 from a different Brigade. Everybody was overwhelmed. 16 Q. I was going to ask you: you say "on the trot waiting to 17 be processed". How do they wait with you? 18 A. So when I say -- so CU7 would say, "We've got six FSGs 19 for you". So I know I had a FIB board then, I know some 20 chinagraph was written on there. I can't tell you and 21 I can't remember what that chinagraph was. I don't know 22 if I wrote it or if Charlie or Ben or anybody else wrote 23 it. I know there was a -- because I remember seeing my 24 paper and there was chinagraph between the boards, and 25 I can't remember what that was, but I remember just --</p> <p style="text-align: center;">Page 121</p>	<p>1 I couldn't reference it. 2 Q. So these waiting FSGs which were waiting to be 3 processed, they came to you en masse, and just so I have 4 your evidence right, are you saying they got recorded 5 immediately on the FIB and were then transferred to the 6 control information forms and processed? 7 A. I don't think so because the only delay with writing it 8 on the forward information board and putting it on 9 a control information form would be me just pulling four 10 bits of paper off. And when there was little lulls, 11 I would write -- I would pull four bits of paper off or 12 Ben and Charlie and some of the runners were helping me, 13 so I would have them stacked up, left to right, and 14 I would write: flat, floor, flat, floor, flat, floor. 15 So then all I had to do is write the flat and floor 16 number in and throw that away to bridgehead and CU. 17 Q. So when you say that they were waiting to be processed, 18 they weren't recorded and then rerecorded; you just 19 wrote them down as fast as you could? 20 A. As far as I'm concerned, they were never recorded with 21 us then we processed it. That was only on the envelope. 22 They were transmitted it to me by handheld radio from 23 CU7 on channel 3. 24 Q. Okay. 25 Now, on the top of page 5 of your statement, you say</p> <p style="text-align: center;">Page 123</p>
<p>1 what I'm referring to there is CU7 will say, "Right, 2 we've got six FSGs ready to process", and I'd go, "Go 3 ahead", and they'd go, "Number 1", and I'll confirm it, 4 "Number 2", I'll confirm it, and I'll pull those two off 5 and go, "You go". Number 3, number 4, "You go". 6 There's literally no delay. If I had six runners, every 7 two FSGs, I'd run it up there. 8 Q. Did you receive pieces of paper from CU7 at this point? 9 A. Not that I'm aware of. The only one was the envelope. 10 I might have. Again, it was information overload. Not 11 that I can recall, sir, no. 12 Q. All the information that came from CU7 to you, by now 13 under the safety of the covered walkway, came by radio, 14 did it? 15 A. Yes. I remember CU7 staff coming down and looking and 16 the FSG co-ordinator station manager coming down and 17 looking over my shoulder at what was going on. Again, 18 I don't really think I even looked at them; I was 19 processing and writing. 20 The whole fire, I literally looked at a pad of 21 paper. I remember there was a lull. I looked up and 22 I saw people at the windows and I thought: can I try and 23 reference where they are? I think I tried one, trying 24 to count the floors where they were. It was 25 an impossible task because the fire was just --</p> <p style="text-align: center;">Page 122</p>	<p>1 that you had messages or FSGs that you were writing down 2 that had come in from the public or from people on calls 3 from the tower. Can I just show you that. 4 A. Yes. 5 Q. You say: 6 "... people [were] calling, who were trapped inside 7 the building. These were relatives or friends. 8 I wouldn't speak with the person on the phone directly, 9 I asked for the details and wrote it down on the 10 FSG/Control information Form." 11 Is that a reference to what you told us earlier, 12 that people were coming to you with their telephones? 13 A. Yeah, people were coming, friends and family were coming 14 up and saying, "This is my sister on the phone", or 15 something to that effect. I was conscious not to take 16 the phone off them because, as we mentioned earlier, one 17 of the watch managers is already on the phone giving 18 advice and help to a person trapped in the building. 19 And I was so overwhelmed I couldn't stop what I was 20 doing, we're under-resourced. So I wanted to capture 21 that information, I think I firmed it up by telling them 22 to go to the CU and knock on the door there so they 23 could maybe get more information. But I just needed to 24 capture it where I was. It breaks my heart that I was 25 a bit callous with that, but I had -- I had to or things</p> <p style="text-align: center;">Page 124</p>

<p>1 wouldn't have evolved.</p> <p>2 Q. I understand.</p> <p>3 You then go on to say in your statement, three lines</p> <p>4 up from the bottom of that paragraph:</p> <p>5 "After a while the Police got on top of it and this</p> <p>6 stopped people coming up to me."</p> <p>7 I think you said just a minute ago that the police</p> <p>8 would also help you with recording the details of flats</p> <p>9 and floors; is that right?</p> <p>10 A. I mentioned the police here, sorry?</p> <p>11 Q. Yes.</p> <p>12 A. Where?</p> <p>13 Q. Well, you said a minute ago, I think, some way back, you</p> <p>14 thought the other services were assisting and recording</p> <p>15 information they were getting from people stuck in the</p> <p>16 flats.</p> <p>17 A. No, I haven't said, sir, that correct me if I'm wrong.</p> <p>18 They assisted in throwing up a cordon. The police</p> <p>19 would -- I think Charlie mentioned a police officer came</p> <p>20 over to us and said that we had some information about</p> <p>21 someone trapped. Again, I think he referred them to the</p> <p>22 CU and we captured that information maybe. But all --</p> <p>23 the only interaction I had with the police really was in</p> <p>24 terms of a cordon.</p> <p>25 And, you know, when I say they "got on top of it",</p> <p style="text-align: center;">Page 125</p>	<p>1 were having to take FSGs calls and that's -- that's</p> <p>2 a sign of what was going on.</p> <p>3 Q. Yes. Can I ask you to look at the end of the same</p> <p>4 paragraph in your witness statement now, where you say:</p> <p>5 "I may be wrong with my estimation but I feel that I</p> <p>6 probably did between 60 and 80 of these Control</p> <p>7 information/FSG forms."</p> <p>8 Now, is that in total or is that just those forms</p> <p>9 which recorded information coming from callers direct to</p> <p>10 you?</p> <p>11 A. Again, it was a surreal situation. I did 14 on that car</p> <p>12 bonnet. I don't know how many in total were done. It</p> <p>13 felt like I did 60-odd. You might be able to allude me</p> <p>14 to the fact how many were processed, but it felt like</p> <p>15 that. I understand when I went to the CU that it said</p> <p>16 they had 156 FSG calls. I don't know how accurate that</p> <p>17 is, but that's what it felt like to me. It might be</p> <p>18 inaccurate because it was such a surreal situation.</p> <p>19 We know I took 14 on the car bonnet and that was the</p> <p>20 beginning of the incident. I don't want to give you</p> <p>21 inaccurate facts, that's what it felt like, it might --</p> <p>22 it could even just be 40, 30. But that's just how</p> <p>23 I feel.</p> <p>24 Q. Okay.</p> <p>25 In the next paragraph in your statement you say that</p> <p style="text-align: center;">Page 127</p>
<p>1 that's a bit unfair to the police, they were such</p> <p>2 a massive cordon, and residents were coming out of local</p> <p>3 flats or friends, so they couldn't police that. But</p> <p>4 when the cordon got tight, those -- those type of --</p> <p>5 they were not FSGs, an FSG is where it comes from fire</p> <p>6 control and they're giving them fire advice, this was</p> <p>7 just a walk up, "My sister's in that flat", and I had to</p> <p>8 capture it somehow and I captured it on the control</p> <p>9 information form.</p> <p>10 Q. Can I ask you to be shown LFB00001922 again and page 11</p> <p>11 this time, just to clarify one thing.</p> <p>12 This is part of the sheath of documents which we</p> <p>13 looked at earlier this morning, the white, yellow and</p> <p>14 blue forms.</p> <p>15 Do you remember receiving a document like that from</p> <p>16 the police?</p> <p>17 A. I can't, no. But I know that Charlie had an interaction</p> <p>18 with a police officer. I only know that from hearing</p> <p>19 his evidence. I don't recall that, but again I was</p> <p>20 overwhelmed and it was just a surreal situation. We</p> <p>21 would've dealt with him, we wouldn't have turned him</p> <p>22 away, if he had -- he or she, it was a her -- any</p> <p>23 information. And, like I say, there was an overflow of</p> <p>24 FSGs coming in, that's how overwhelmed our control were</p> <p>25 and what an incredible job they were doing. But police</p> <p style="text-align: center;">Page 126</p>	<p>1 you had to move back because of the run-off of</p> <p>2 firefighting water. You then say:</p> <p>3 "Here we put a board onto some bins and this served</p> <p>4 as our desk. I also arranged for some lighting to be</p> <p>5 set up."</p> <p>6 I've given you that as context, but what I want to</p> <p>7 ask you about is two lines down from that. You say:</p> <p>8 "I tried getting the forms into some sort of order</p> <p>9 by putting them into different piles and numbering them</p> <p>10 floors 10, 10-20 and 20 and above. Billy from</p> <p>11 Hammersmith took this on and made good order of the</p> <p>12 piles of Control Information forms."</p> <p>13 Just pausing there, were those the blue and green</p> <p>14 copies of control information forms that you'd already</p> <p>15 processed?</p> <p>16 A. That's right, sir, yes. So the whites would have gone</p> <p>17 to the bridgehead, yellow would have gone to the CU.</p> <p>18 These were just the two copies I had left, the blue and</p> <p>19 the green copy. And me saying that I actually -- I was</p> <p>20 conscious that we had to get some kind of order because</p> <p>21 we couldn't cross-reference anything, we couldn't</p> <p>22 cross-reference an update from the CU, we couldn't</p> <p>23 cross-reference duplicates coming up from members of the</p> <p>24 public. And I think it was a member of public that come</p> <p>25 to us that we actually -- I'm sorry, I forget his name,</p> <p style="text-align: center;">Page 128</p>



<p>1 it must be Ben from Hammersmith -- and I said we need --</p> <p>2 and we (inaudible), we go right we need to get some</p> <p>3 structure here. And it's Ben that did that for me</p> <p>4 because I was still taking FSG calls.</p> <p>5 Q. So the need to cross-reference -- is this right? -- was</p> <p>6 because of updates or duplicates?</p> <p>7 A. Yes, sir, and it's just where the incident lent itself</p> <p>8 to us being able to get on top of what we were -- I was</p> <p>9 treading water and we just got our heads above the water</p> <p>10 and we needed to get some -- assemble some kind of</p> <p>11 order.</p> <p>12 Q. Did that work?</p> <p>13 A. Massively, yeah, it was highly effective, more effective</p> <p>14 than my numbering of 1 to 14, but it worked really well.</p> <p>15 And later when people come past to get some updates we'd</p> <p>16 find that information quite quickly for them. Although</p> <p>17 the information was very limited, we didn't have very</p> <p>18 much about conditions or such like.</p> <p>19 Q. In the same paragraph at the end you say:</p> <p>20 "I stayed at this location for some 5 or 6 hours,</p> <p>21 with FSG call in the 1st 2 hours being regular, then as</p> <p>22 time went on they diminished, we had time to form some</p> <p>23 order of ourselves and the paperwork."</p> <p>24 What time do you think you were finally relieved of</p> <p>25 this job?</p> <p style="text-align: right;">Page 129</p>	<p>1 around the local area to see who had left the building,</p> <p>2 who had called FSG and if there was -- if they were</p> <p>3 outside safe.</p> <p>4 Q. Starting to day break.</p> <p>5 If you'd started this exercise at, say,</p> <p>6 2.00/2.15 am, do you really think that it's right that</p> <p>7 you were there for 5 or 6 hours under the walkway doing</p> <p>8 FSG?</p> <p>9 A. The process was working. It's irrelevant whether it's</p> <p>10 right or wrong, but the process was working and we're</p> <p>11 capturing what information we could and making sure</p> <p>12 nothing was being missed.</p> <p>13 Q. No, my question was simply a timing question.</p> <p>14 A. Sorry, sir.</p> <p>15 Q. I am asking you whether you think it is actually right</p> <p>16 that you were at this location doing FSG work for 5 or</p> <p>17 6 hours given that you started it at around 2.00 or</p> <p>18 2.15.</p> <p>19 A. It could be less than that, it could be three or</p> <p>20 four hours, but it definitely felt like five or six</p> <p>21 hours. Like I say, it's -- I don't know how I'd</p> <p>22 reference that -- reference that time at all.</p> <p>23 Q. Are you all right to go on for five or ten minutes?</p> <p>24 A. Yes.</p> <p>25 Q. Is that okay? Thank you, that's very good of you.</p> <p style="text-align: right;">Page 131</p>
<p>1 A. As in FSG or actually Grenfell Tower fire?</p> <p>2 Q. You're quite right. The job I am referring to is</p> <p>3 covering FSG forms. Can you remember?</p> <p>4 A. It was -- I made the decision to speak to CU7 -- it was</p> <p>5 getting virtually impossible for firefighters or too</p> <p>6 dangerous for the firefighters to get in from our</p> <p>7 entrance. I think the main entrance had been relocated</p> <p>8 around to the play area side of the tower. I said that</p> <p>9 very little information was coming through us now, can</p> <p>10 we make a direct connection between you and the</p> <p>11 bridgehead. Obviously they were now on top of what they</p> <p>12 needed to do in the CU, it was an ICV CU, there was a CU</p> <p>13 for FSG.</p> <p>14 And you've got to bear in mind of how overwhelmed</p> <p>15 they were. I think when I took over the -- started</p> <p>16 doing the FSG at the base at 02.13 I think make -- CUs</p> <p>17 went four, then it went six, so that showed you how</p> <p>18 overwhelmed they were with trying to collate and process</p> <p>19 information, not only FSG, make-ups, messages and</p> <p>20 deploying resources.</p> <p>21 Q. I just want to get an idea of how long you stayed at</p> <p>22 your location under the walkway doing FSG calls.</p> <p>23 A. It was dusk, it was starting to day break, I think --</p> <p>24 not dusk -- it started to day break. Because then</p> <p>25 I spoke to CU and they tasked me with the job of going</p> <p style="text-align: right;">Page 130</p>	<p>1 Thank you.</p> <p>2 You say in your statement at page 5, as you've just</p> <p>3 told us -- this is the third paragraph down:</p> <p>4 "When it eventually started to get really quiet,</p> <p>5 I left Billy and CM BATTERBEE there to go and speak to</p> <p>6 CU7. I told them that it was getting harder for my</p> <p>7 runners to get in and out of the tower because of the</p> <p>8 falling debris. The radio channel now was quiet ..."</p> <p>9 Do you know who you spoke to there in CU7?</p> <p>10 A. No, I don't. I spoke to -- there was one or two</p> <p>11 operators in CU7. I remember seeing a whiteboard with</p> <p>12 the numbers of people missing, the adults and children,</p> <p>13 the different colours, the charts. And they kind of ran</p> <p>14 me through where we were, and I was just overwhelmed</p> <p>15 about how many people we thought were missing at that</p> <p>16 time. You know, I knew there was dozens of FSGs, but,</p> <p>17 yeah, it was quite overwhelming really what they'd been</p> <p>18 dealing with on that CU and what they were trying to</p> <p>19 evidence and process.</p> <p>20 Q. Who decided at that point that the link could go from</p> <p>21 CU7 to the bridgehead direct?</p> <p>22 A. Myself and chatting to the CU operative, I can't</p> <p>23 remember who it was, it might have been the FSG</p> <p>24 co-ordinator, a station manager, I cannot remember, but</p> <p>25 it was someone in control at that. And I just said it</p> <p style="text-align: right;">Page 132</p>

<p>1 was very little radio traffic now, it's very little for</p> <p>2 me to update in terms of -- it was before 8 am because</p> <p>3 I was doing the entry control board with my crew manager</p> <p>4 where a rescue was carried out, so it was prior to 8 am.</p> <p>5 Q. Do you remember Station Manager Dan Egan, or a station</p> <p>6 manager at the very least, speaking to you when you were</p> <p>7 either at the car bonnet or under the covered walkway</p> <p>8 telling you that everything will now go through the CU?</p> <p>9 A. I remember a station manager coming and tapping me on</p> <p>10 the shoulder and just saying, "This is what we're doing,</p> <p>11 we're getting the forms up to the tower." And then he</p> <p>12 left from there.</p> <p>13 Q. Okay.</p> <p>14 Do you remember being told by a station manager that</p> <p>15 everything could now go through the CU?</p> <p>16 A. No.</p> <p>17 Q. Right.</p> <p>18 A. In what -- could you elaborate? Is that all that would</p> <p>19 be --</p> <p>20 Q. Let me put the evidence to you that's been given by</p> <p>21 Station Manager Egan.</p> <p>22 A. Sure.</p> <p>23 Q. For our own reference, it is day 15 at pages 132 to 133.</p> <p>24 I asked him a question:</p> <p>25 "Question: What did that watch manager do in</p> <p style="text-align: right;">Page 133</p>	<p>1 you had in your hands to anybody?</p> <p>2 A. So I went round to the CU to speak to them about,</p> <p>3 obviously it's -- the radio traffic is getting less and</p> <p>4 it's getting very hard for my individuals to get inside</p> <p>5 the tower because of the structure falling down. I left</p> <p>6 Ben from Hammersmith with the information on the corner</p> <p>7 there, and I went -- then I was tasked to go and do this</p> <p>8 job of finding the -- who had left the building, who had</p> <p>9 called FSG in to find if we -- find if we could find</p> <p>10 anybody in the surrounding area who called FSG so we</p> <p>11 could cross them off. When I come back to my little FSG</p> <p>12 corner by the bins that information had gone. I went to</p> <p>13 CU7 to ask where it was because I wanted to start</p> <p>14 photographing it to try and capture that information</p> <p>15 to -- and it had been gone. I had been assured that it</p> <p>16 had been taken either by the police or by LFB evidence</p> <p>17 collectors.</p> <p>18 MR MILLETT: I see.</p> <p>19 Now, I have two or three short topics left to cover,</p> <p>20 which I may be able to cover in the next 10 minutes, so</p> <p>21 we can finish by 1 o'clock. I'm equally happy for you</p> <p>22 to take a break now, Mr Chairman. I'm in the witness's</p> <p>23 hands and in your hands.</p> <p>24 SIR MARTIN MOORE-BICK: It's really a question of whether</p> <p>25 you would rather carry on for a bit now or have a break?</p> <p style="text-align: right;">Page 135</p>
<p>1 response to your telling him that everything would now</p> <p>2 go through the CU?</p> <p>3 His answer was:</p> <p>4 "Answer: ... They were really pleased. He gave me</p> <p>5 all the information that he had in his hands, we made</p> <p>6 sure nothing was left behind, and they went off to --</p> <p>7 I'm sure they just went off to get sets."</p> <p>8 A. That --</p> <p>9 Q. Does that trigger a recollection?</p> <p>10 A. That's correct, sir, but that is very later on in the</p> <p>11 incident because I put a set back on my back because</p> <p>12 I was, as I've said in my statement, I was motivated to</p> <p>13 get inside that building because there was still rescues</p> <p>14 to be carried out. I went round to the play area side</p> <p>15 of the Grenfell Tower, southwest corner, and I was</p> <p>16 formed up in a queue again to try and get back into the</p> <p>17 tower to go up to the upper floors. And I was again</p> <p>18 picked out to carry out a functional role. And myself</p> <p>19 and my crew manager were to relieve Louisa De Silvo and</p> <p>20 an another watch manager on the entry control boards.</p> <p>21 Q. Okay. And at --</p> <p>22 A. Sorry, sir, that was 7 am. 6.30/7 am.</p> <p>23 Q. Okay.</p> <p>24 At the stage that you were relieved of your role as</p> <p>25 FSG administrator, did you hand all the information that</p> <p style="text-align: right;">Page 134</p>	<p>1 A. I'm happy, sir.</p> <p>2 SIR MARTIN MOORE-BICK: You are okay to carry on?</p> <p>3 A. Yes, sir.</p> <p>4 SIR MARTIN MOORE-BICK: Well, it won't be for more than</p> <p>5 about 10 minutes.</p> <p>6 A. That's fine.</p> <p>7 MR MILLETT: No, indeed, it won't.</p> <p>8 At the bottom of page 5 of your statement you say</p> <p>9 this:</p> <p>10 "I was told by the Command Unit that a number of</p> <p>11 people had self-evacuated from the tower and at that</p> <p>12 time there was no record of them or what locations they</p> <p>13 came from. I was to go looking for them, so my job was</p> <p>14 to find out who was in the building when the fire</p> <p>15 started and who had left before crews got to them."</p> <p>16 Roughly what time was that, do you remember?</p> <p>17 A. I know I was doing entry control around 8 am, 7 am,</p> <p>18 8 am, so it's got to be 6 am. So I did that for about</p> <p>19 45 minutes. Then I went straight to put my breathing</p> <p>20 apparatus on, formed up in a queue and I was then</p> <p>21 detailed to operate the entry control boards.</p> <p>22 Q. Okay. And to your knowledge, had anybody been tasked to</p> <p>23 try to monitor self-evacuation before that?</p> <p>24 A. I know someone had been tasked to go over and try and</p> <p>25 get information over where the leisure centre was, and</p> <p style="text-align: right;">Page 136</p>

<p>1 try and get that information. Myself and</p> <p>2 Charlie Batterbee were detailed to go into the</p> <p>3 Latimer Road area to try and get that information. Is</p> <p>4 that your question?</p> <p>5 Q. No. Let me try it again.</p> <p>6 Do you know whether anybody had been given the job</p> <p>7 earlier in the night of making sure those people who</p> <p>8 were self-evacuating got tallied up with the flats and</p> <p>9 floors they'd come from?</p> <p>10 A. I'm not aware of that. That would've come through</p> <p>11 an operation maybe through the CU.</p> <p>12 Q. Right, okay.</p> <p>13 A. Early into the incident people were coming, casualties</p> <p>14 were coming past me with injuries, but that stopped</p> <p>15 pretty soon after the events I told you of us -- the</p> <p>16 reason why we moved. And the casualties started going</p> <p>17 out towards the play area side, Latimer Road was</p> <p>18 a triage area there. So a lot of people started going</p> <p>19 out -- casualties going out that way.</p> <p>20 Q. Do you know whether there was a system for matching up</p> <p>21 people who had come up out of the building by</p> <p>22 themselves, in other words without the support of the</p> <p>23 LFB, with the flats or floors they'd come from?</p> <p>24 A. No, I think that's what I was tasked, to try and capture</p> <p>25 some of that information later on in the incident.</p> <p style="text-align: center;">Page 137</p>	<p>1 worried about capturing that information, it was people</p> <p>2 that had called FSG and had left by their own means.</p> <p>3 I don't think I captured any of that, I think I captured</p> <p>4 a lot of the information of the people that were in the</p> <p>5 premises at the time that hadn't.</p> <p>6 Q. Do you know whether the information that you captured</p> <p>7 was recorded at CU7?</p> <p>8 A. I took the information back to CU7 and I left that at</p> <p>9 CU7. Then I was tasked to go to the leisure centre</p> <p>10 area, but that task had already been carried out.</p> <p>11 I brought the crew manager back with me to clarify that</p> <p>12 that was right.</p> <p>13 Q. On page 7 of your statement, just going on to</p> <p>14 a different subject, in the middle paragraph you</p> <p>15 describe that you took over at the bridgehead once it</p> <p>16 was on the fourth floor.</p> <p>17 You say:</p> <p>18 "When I took over there were 3 entry control boards</p> <p>19 and crews still being committed."</p> <p>20 Can you just help me roughly what time that was?</p> <p>21 A. 6.30/7.00 am. Louisa might have a better assumption of</p> <p>22 that because I took over from her.</p> <p>23 Q. I was going to ask you, you took over from her?</p> <p>24 A. Yes, I believe it was Louisa that I took over from, yes.</p> <p>25 Q. Who else was at the bridgehead at that stage running it?</p> <p style="text-align: center;">Page 139</p>
<p>1 Q. Were you surprised that that system wasn't in operation</p> <p>2 earlier in the night?</p> <p>3 A. Considering what we dealt with, and in an ideal world</p> <p>4 that would evolve, this was something unprecedented,</p> <p>5 sir, and I wasn't shocked to that, the precedent was to</p> <p>6 get firefighters to casualties on those upper floors and</p> <p>7 lower floors, every floor, and that was fundamental we</p> <p>8 can tally that up at a later date and all resources were</p> <p>9 put in that direction.</p> <p>10 Q. Yes.</p> <p>11 When you went to the triage areas to find people</p> <p>12 were you able to record your findings?</p> <p>13 A. Yes, I had a notepad, the A4 notepad, and I did scribble</p> <p>14 some information down. It was quite hard because the --</p> <p>15 it was quite emotionally charged, the areas I was going</p> <p>16 to, and a lot of people, rightly so, were just asking</p> <p>17 where their loved ones were, and there was a couple of</p> <p>18 situations were quite challenging in terms of people</p> <p>19 asking where individuals were and I might have a bit of</p> <p>20 information about that.</p> <p>21 So I tried to capture it as much as I could, but</p> <p>22 a lot of people were just asking me about where their</p> <p>23 loved ones were, not necessarily telling me that</p> <p>24 they'd -- some people were telling me they'd evacuated</p> <p>25 but they hadn't given an FSG, so for us we weren't so</p> <p style="text-align: center;">Page 138</p>	<p>1 A. Brien O'Keeffe, I believe. I believe he was there, I --</p> <p>2 Brien is like is a station -- a few stations over from</p> <p>3 me so I do recognise him, but I know Louisa more because</p> <p>4 I'm quite -- on a daily basis we attend the same</p> <p>5 incidents together. So I recognise her more.</p> <p>6 Q. I put a bad premise to you. This in fact, I think, if</p> <p>7 you look at the paragraph before, was at the time when</p> <p>8 the bridgehead had moved from the fourth floor down to</p> <p>9 the lobby. In fact, the bridgehead was in the lobby,</p> <p>10 not on the fourth floor, at this stage. So I may have</p> <p>11 confused you with my earlier question, I'm sorry about</p> <p>12 that.</p> <p>13 Was the bridgehead on the ground floor when you took</p> <p>14 over?</p> <p>15 A. Yes. So in the process of stopping my FSG I had</p> <p>16 a little walk around the fire ground. My -- I think my</p> <p>17 BA set had got taken, so I went and stole someone else's</p> <p>18 because I wanted to wear, I found that inside the tower.</p> <p>19 And then I come back outside the tower, and at that</p> <p>20 time -- it was in the lobby -- I was then obviously</p> <p>21 tasked to go back in and do -- do the entry control</p> <p>22 board. So it was in the lobby when I'd finished doing</p> <p>23 my -- and I believe -- I remember the conditions</p> <p>24 deteriorated on the fourth floor and it had to be pushed</p> <p>25 to the lobby.</p> <p style="text-align: center;">Page 140</p>

<p>1       <b>When I went into the lobby you could -- it was hard</b>  2       <b>to breathe and see because the smoke was so bad, and</b>  3       <b>they were in the process of smashing the windows in the</b>  4       <b>lobby to try and get some cross-ventilation.</b>  5       Q. Whereabouts in the lobby were the entry control boards  6       situated at that stage when you took over the job?  7       <b>A. They are at the foot of the stairs that go up to the</b>  8       <b>mezzanine.</b>  9       Q. Did you notice any writing on the green wall at the foot  10      of the stairs when you took over?  11      <b>A. There was extensive writing reference BA crews that had</b>  12      <b>been deployed. So BA crews are going up and we're -- to</b>  13      <b>rescue people we are breaking so many policies and</b>  14      <b>procedures, and rightly so, because we'd never have got</b>  15      <b>to them. Firefighters are taking their masks off and</b>  16      <b>carrying out rescues, and a credit to them for doing</b>  17      <b>that.</b>  18      <b>When they come back down they were literally pulling</b>  19      <b>their tallies out the board, they didn't want to speak</b>  20      <b>to us, they were exhausted, they could barely stand,</b>  21      <b>people were coming down with no air left in their</b>  22      <b>cylinders.</b>  23      <b>So as they pulled the tallies we needed some control</b>  24      <b>to know who they were, so firefighters, we're stopping</b>  25      <b>them, asking their name and cross and then -- so we had</b></p> <p style="text-align: center;">Page 141</p>	<p>1       time starting at 7.00, SDBA, at what looks like  2       Deptford. Then it runs down the column from 7 am at the  3       top to 8.30 at the bottom. I think, on what you've told  4       us, you were then running the entry control on the  5       ground floor in the lobby between those times.  6       Do you remember that information being put up on the  7       wall at that time?  8       <b>A. Definitely the information had been put up on the wall</b>  9       <b>to that effect, and there was a firefighter there</b>  10      <b>crossing that off, yes.</b>  11      Q. Do you know who that was?  12      <b>A. Oh, again, there's 6,000 firefighters in this Brigade</b>  13      <b>and they weren't neighbouring stations that I knew. I</b>  14      <b>mean, we're from all over London, I wouldn't recognise</b>  15      <b>them if I looked at them now.</b>  16      Q. Did you have involvement in either obtaining the  17      information or recording the information that we see in  18      that grid?  19      <b>A. No, that was just an extra span of control that we put</b>  20      <b>in place, because the firefighters were going up, and</b>  21      <b>the firefighters were getting a brief in the lobby from</b>  22      <b>the search co-ordinator about where to go to effect</b>  23      <b>rescues. When they come to myself and Ben, my crew</b>  24      <b>manager, we had three boards between us and maybe 30</b>  25      <b>firefighters on and the two of us were running that,</b></p> <p style="text-align: center;">Page 143</p>
<p>1       their tallies in the board, and I did this later on as  2       well, and we'd had them written on the wall as well and  3       we'd cross their name off the wall. So we  4       double-checked and double-confirmed that the right  5       people were coming out and they had their right tallies.  6       They were in no fit state to have much of a conversation  7       with us, they had a debrief, the search co-ordinator, so  8       we wanted to make it as easy as possible for them.  9       Q. Can I ask you then to look at a photograph, which is  10      MET00015816.  11      Do you recognise that writing on that wall?  12      <b>A. I recognise something very familiar to that because ...</b>  13      <b>is this at the mezzanine at the bottom of the stairs?</b>  14      Q. Well, I was going to ask you. It's a green wall, and  15      there is some evidence so far that it was at the foot of  16      the stairs on the ground floor.  17      <b>A. That looks familiar, because when I was doing entry</b>  18      <b>control at around 8 am, we were still doing the same</b>  19      <b>principle, we were having the firefighters' names</b>  20      <b>written up and then we're crossing them off as they were</b>  21      <b>coming back out. So if there's any entries for 8 am?</b>  22      Q. Yes, I am going to show you those, that is what I wanted  23      to ask you.  24      If you look at the grid on the left-hand side of the  25      picture you can see in the third column from the left a</p> <p style="text-align: center;">Page 142</p>	<p>1       that's under-resourced. And all my brief was we've got  2       no water past the 11th floor, we've got no comms past  3       the 11th floor, the telemetry drops out on the 9th  4       floor. If you have a firefighter emergency you're  5       trapped up there, you're on your own. And all they were  6       doing was looking up the stairs, they just wanted to  7       chat to me, they just wanted to go up and that's a  8       testament to their bravery and their courage.  9       Q. Now, you say, as you just said, and it's in your  10      statement in the same paragraph, three lines up from the  11      bottom:  12      "The comms weren't working past the 11th floor  13      either but we were still committing teams of 3 ..."  14      Do you know why comms weren't working past the 11th  15      floor?  16      <b>A. No. I mean, comms, I was at a fire near the Shard the</b>  17      <b>other day and I heard Battersea at a shutting lift in</b>  18      <b>Battersea on the handheld radio. I can be in a tower</b>  19      <b>block in a lobby and my firefighters can be on the 16th,</b>  20      <b>18th, 20th floor, and I have to get them to speak to my</b>  21      <b>driver who is outside and relay the message to me</b>  22      <b>because it just won't work.</b>  23      A lot of the weather conditions interfere in it, but  24      they're so -- I don't know, I'm not a radio engineer,  25      but it happens.</p> <p style="text-align: center;">Page 144</p>

1 Q. How long during the night were comms not working past  
2 the 11th floor for, do you remember?  
3 **A. Say again, sorry, sir.**  
4 Q. For how long during the night were communications not  
5 working beyond the 11th floor?  
6 **A. Louisa would be the expert in that because she was**  
7 **the -- but for me, when I took over, I was -- I felt --**  
8 **and I think I with have said here in my statement,**  
9 **I felt quite stressed and anxious for their safety,**  
10 **because I had no control over if anything went wrong for**  
11 **them. And I think a senior officer said to me, "We've**  
12 **nearly lost one firefighter, don't lose anybody." And**  
13 **I felt sick for about an hour until I just realised that**  
14 **they're professional firefighters, they're going to go**  
15 **up there and look after each other.**  
16 MR MILLETT: Mr Chairman, it's past 1 o'clock but I do have  
17 one more question to ask.  
18 SIR MARTIN MOORE-BICK: Only one?  
19 MR MILLETT: Well, one, yes.  
20 SIR MARTIN MOORE-BICK: I think you should ask one,  
21 certainly. You can deal with another question, Mr  
22 Sadler?  
23 **A. I'll try my best.**  
24 MR MILLETT: Thank you.  
25 In your second witness statement, if I can just ask

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1 you to look at it, you say on the first page in the  
2 fourth paragraph -- and this is six lines down -- in the  
3 lobby on the fourth floor -- and this is once you've  
4 moved the bridgehead to the fourth floor:  
5 "... there was a lot of wall space so I decided to  
6 write the plan on this area."  
7 Can I just show you that -- that wasn't the question  
8 -- it's MET00015813.  
9 Was this the plan you created?  
10 **A. On the left, sir, yes.**  
11 Q. On the left. Okay, I see.  
12 Can you help us with what's on the right?  
13 **A. No. So I did entry control in the lobby, and then the**  
14 **4th floor cleared and it was decided that we'd stop the**  
15 **BA crews, pull them out, and relocate the bridgehead to**  
16 **the 4th floor. So we relocated to the 4th floor. At**  
17 **this time it was maybe 8.30 in the morning, yes 8.30 in**  
18 **the morning. So we relocated to the bridgehead to the**  
19 **4th floor. And then I was relieved of my entry control**  
20 **duties along with Ben McAlonen, my crew manager at**  
21 **Lambeth. And I was tasked by the station manager to**  
22 **draw up a quick grid, so I went into one of the flats**  
23 **and found a pen and a straight edge and I started**  
24 **drawing this grid system, I was told six flats per floor**  
25 **and 24 floors. So I did that. I wrote the numbers.**

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1 **I might have done those crosses ... no, I don't know who**  
2 **did the crosses, but I did the numbers. And it was**  
3 **a way for us to cross off -- I believe I left before**  
4 **this was then worked through to see what flats were**  
5 **clear, what casualties or victims we had in other flats.**  
6 Q. Right, okay.  
7 **A. The details on the right, they weren't there when**  
8 **I left.**  
9 Q. They weren't there when you left?  
10 **A. No. Not that I'm aware of, sir, no. To be fair, they**  
11 **might have, to be fair, because I found it very hard**  
12 **writing on this fire door, so maybe they might of**  
13 **because the smoke is only at roof level around there.**  
14 **So I could've -- unless that's been cleaned off, maybe**  
15 **I didn't write on the wall because it was dirty and**  
16 **someone's cleaned that. I don't remember that**  
17 **information being on the right-hand side. It looks like**  
18 **the smoke -- the soot has been cleared.**  
19 MR MILLETT: Right, okay. I may have to come back to you  
20 with that.  
21 Mr Chairman, I noticed the time. I haven't -- that  
22 answer actually has created a number of further  
23 questions which I feel I should just ask. I'm sorry  
24 about that.  
25 SIR MARTIN MOORE-BICK: No, no, that is what an inquiry is

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1 all about, an inquiry.  
2 MR MILLETT: I just feel I have to follow that up. So I'm  
3 not able to release the witness, I'm afraid, at the  
4 moment, or to ask you to do so.  
5 SIR MARTIN MOORE-BICK: If we have a break now it will give  
6 you a chance to re-consider any other questions.  
7 I think, Mr Sadler, although I'm sure you would have  
8 liked to have finished this morning, we're going to have  
9 a break now.  
10 THE WITNESS: Yes, sir.  
11 SIR MARTIN MOORE-BICK: So you can get some lunch. There  
12 will be a few questions when you get back, I hope not  
13 too many. We'll come back at 2.10, if that's all right.  
14 THE WITNESS: Thank you, sir.  
15 SIR MARTIN MOORE-BICK: And don't discuss your evidence over  
16 the break.  
17 THE WITNESS: Yes, sir.  
18 SIR MARTIN MOORE-BICK: Thank you very much.  
19 (The witness withdrew)  
20 SIR MARTIN MOORE-BICK: Thank you. 2.10 then, please.  
21 (1.06 pm)  
22 (The short adjournment)  
23 (2.10 pm)  
24 SIR MARTIN MOORE-BICK: All right, Mr Sadler?  
25 THE WITNESS: Yes, thank you, sir.

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37 (Pages 145 to 148)

<p>1 SIR MARTIN MOORE-BICK: Just a few more questions, I think.</p> <p>2 MR MILLETT: Yes.</p> <p>3 Mr Sadler, thank you for coming back to us.</p> <p>4 Can I go back to the photograph we were looking at</p> <p>5 just before we broke for lunch, which is MET00015813,</p> <p>6 the picture that you took.</p> <p>7 Now, in terms of the timing of that, can you see</p> <p>8 that the photograph on the right which we've just begun</p> <p>9 to discuss starts with the time in at 09.44 at the top.</p> <p>10 Can you help us with that? Was that there, that</p> <p>11 grid, at the time you left?</p> <p>12 <b>A. No. So the grid on the left as we look at it with the</b></p> <p>13 <b>squares or rectangles, I drew that. The yellow cross is</b></p> <p>14 <b>a cross -- they weren't there. I do believe I started</b></p> <p>15 <b>crossing off the lower floors that weren't affected by</b></p> <p>16 <b>the fire.</b></p> <p>17 <b>The one on the right with the writing, I was back at</b></p> <p>18 <b>my fire engine by 09.44. I left the bridgehead when</b></p> <p>19 <b>I drew on that. No crews were being committed when</b></p> <p>20 <b>I left the bridgehead. They were setting back up entry</b></p> <p>21 <b>control.</b></p> <p>22 Q. Just so we can be clear about the sequence of events,</p> <p>23 you go up to the 4th floor, first of all. When you get</p> <p>24 to the 4th floor, you're told you have to make a plan,</p> <p>25 so you draw the one on the left.</p> <p style="text-align: center;">Page 149</p>	<p>1 Now, when you say "I was relieved at 11 am", was</p> <p>2 that -- then you go on to say:</p> <p>3 "Around this time it was decided to regroup, pull</p> <p>4 all crews out and move the Bridgehead back up to the 4th</p> <p>5 floor."</p> <p>6 <b>A. So this is -- okay, so this is a miscommunication in my</b></p> <p>7 <b>statement again. It's been hard re-visiting this. When</b></p> <p>8 <b>the police come, after a while of speaking to them, you</b></p> <p>9 <b>just want it over.</b></p> <p>10 <b>That's slightly inaccurate in terms of the</b></p> <p>11 <b>bridgehead was in the lobby, we relocated the bridgehead</b></p> <p>12 <b>to the 4th floor, I drew the plan and I left the</b></p> <p>13 <b>bridgehead as they started recommitting crews to the</b></p> <p>14 <b>upper floors.</b></p> <p>15 Q. Let's see if we can piece this together slightly better,</p> <p>16 then, by using the police statement.</p> <p>17 Can you go to your contemporaneous note and just</p> <p>18 look at page 3 of that. That's MET00005565.</p> <p>19 Just at the very end there, you say:</p> <p>20 "Around 11:00 am I was relieved from ECO at the</p> <p>21 bridge head and left the incident."</p> <p>22 So when you were relieved from the ECO at the</p> <p>23 bridgehead and left the incident, where was the</p> <p>24 bridgehead at that stage?</p> <p>25 <b>A. I think my time frame is wrong there because I would</b></p> <p style="text-align: center;">Page 151</p>
<p>1 <b>A. That's correct.</b></p> <p>2 Q. Yes. Then in your statement -- this is what I wanted to</p> <p>3 pick up with you -- your second statement, you say in</p> <p>4 the third paragraph:</p> <p>5 "I carried on with Entry Control for about 2 hours</p> <p>6 and I believe I was relieved at 11am."</p> <p>7 Now, first of all, is your recollection correct that</p> <p>8 you were relieved at 11 am, do you think? (Pause)</p> <p>9 It's on the screen if you need to look at it.</p> <p>10 <b>A. Thank you.</b></p> <p>11 Q. This is your second --</p> <p>12 <b>A. Because obviously I totally forgot about this event and</b></p> <p>13 <b>I asked the Met Police to come back and take this</b></p> <p>14 <b>statement.</b></p> <p>15 <b>Did I set up entry control ...</b></p> <p>16 Q. Well, let me see if I can just help you a bit more.</p> <p>17 If you go to your second statement, you say in the</p> <p>18 third paragraph:</p> <p>19 "I carried on with Entry Control for about 2 hours</p> <p>20 and I believe I was relieved at 11am."</p> <p>21 Sorry, we're not seeing the right one on the screen;</p> <p>22 it's the third paragraph, not the fourth paragraph.</p> <p>23 There.</p> <p>24 "I carried on with Entry Control for about 2 hours</p> <p>25 and I believe I was relieved at 11am."</p> <p style="text-align: center;">Page 150</p>	<p>1 <b>have left the incident around that time. I can't</b></p> <p>2 <b>remember setting up the bridgehead and committing crews</b></p> <p>3 <b>from the 4th floor. We just relocated. They put fresh</b></p> <p>4 <b>entry control officers in there. Does that make sense,</b></p> <p>5 <b>sir?</b></p> <p>6 <b>So I was in the lobby, we were committing crews.</b></p> <p>7 <b>Smoke alleviated from the 4th floor, we relocated the</b></p> <p>8 <b>bridgehead to the 4th floor. Whilst relocating,</b></p> <p>9 <b>carrying the boards up there, they put fresh entry</b></p> <p>10 <b>control operators on the boards. They asked me to draw</b></p> <p>11 <b>the plan. I drew the plan and I left the 4th floor.</b></p> <p>12 Q. I see, okay.</p> <p>13 When you left the 4th floor, was that the end of</p> <p>14 your involvement at Grenfell?</p> <p>15 <b>A. I left. I went to the command unit to see if -- because</b></p> <p>16 <b>a lot of reliefs had come on from the day watch then who</b></p> <p>17 <b>were getting there by various means because there were</b></p> <p>18 <b>no fire engines to bring them. So, yes, when resources</b></p> <p>19 <b>were in place, I received my board back from the</b></p> <p>20 <b>commissioner at the CU and we left the incident to</b></p> <p>21 <b>Paddington fire station.</b></p> <p>22 Q. I'm just trying to get a time frame -- if I can go back</p> <p>23 to the plan at MET00015813 -- as to when you drew that.</p> <p>24 <b>A. Around 8.45 -- I remember looking at my watch. Around</b></p> <p>25 <b>8.45, we closed down the entry control in the lobby, in</b></p> <p style="text-align: center;">Page 152</p>

1 the lobby at the bottom of the mezzanine, and relocated  
 2 to the 4th floor. So whatever time it took to relocate,  
 3 get back up, get fresh wearers up there, 20/30 minutes,  
 4 and then that kind of started again.

5 Q. Now, that is at 8.45. Were you still there when the  
 6 information on the right-hand side of this picture,  
 7 right next to the grid you drew, started to be filled  
 8 out?

9 A. No, I don't remember that. Crew Manager Ben McAlonen,  
 10 he was with me, so his memory might be a bit better, but  
 11 unless I've totally frozen that out of my memory,  
 12 which -- I totally forgot about this in my original  
 13 statement because of just everything that took part and  
 14 I got the police back, so --

15 Q. So looking at the first time in recorded on the grid on  
 16 the right-hand side of the picture, which looks like  
 17 09.44 -- or perhaps the earliest one is earlier,  
 18 actually, it's 09.21. That may be that there are crews  
 19 returning. It doesn't matter.

20 Do you think you had left the 4th floor by that  
 21 time?

22 A. I'm almost certain I did. You're making me question  
 23 myself now, but I'm almost certain I'd remember crews  
 24 being committed.

25 Q. Okay.

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1 A. Yes.

2 Q. Those times, though, look like they were time in and not  
 3 time out, and we'll obviously have to ask whoever it was  
 4 who drew that, but that looks like that is time back to  
 5 the bridgehead and not time from the bridgehead.

6 A. It served a purpose that you would write time in rather  
 7 than time out, because time in is more important to know  
 8 rather than when they've left. We just cross them off,  
 9 which it looks like they have done, the same system as  
 10 we had downstairs, crossing the names off on the  
 11 left-hand side. Time out -- it doesn't really serve a  
 12 purpose. Time in is the most imperative thing because  
 13 you want to know how long they'd been in there, what the  
 14 duration of their cylinders are.

15 Q. Okay.

16 You mentioned Firefighter McAlonen; is he a crew  
 17 manager at your station?

18 A. Yes.

19 Q. Was he one of the firefighters who accompanied you on  
 20 your pump?

21 A. He was in charge of the pump Hotel 222.

22 Q. Do you remember speaking to any of your watch members,  
 23 either during or after the incident, about any rescues  
 24 on floor 14?

25 A. Around the mess table we might have, but, again, it's

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1 quite an emotional and sensitive situation for them and  
 2 I haven't really gone into specifics of locations. But  
 3 my watch at Lambeth carried out multiple rescues on the  
 4 upper floors in the early stages of the fire.

5 Q. Right.

6 Can I ask you to be shown a section or part of  
 7 a video clip taken by a police body-worn camera at the  
 8 adjusted time stamp of 02.13.03.

9 SIR MARTIN MOORE-BICK: Is this going to require any form of  
 10 warning?

11 MR MILLETT: No.

12 SIR MARTIN MOORE-BICK: All right.

13 MR MILLETT: I hope not, no.

14 Now, can you identify who is in that picture?

15 A. That's Crew Manager Batterbee.

16 Q. Yes.

17 A. There's a watch manager there, I can see by his  
 18 markings. I don't know who that is. His helmet is  
 19 there as well.

20 Sorry, it's hard for me to see that.

21 Obviously you can see a police officer there.

22 This location looks like we might be back at the --

23 I'm not too sure, actually, it's hard to see there,  
 24 I can't reference where we are, if that's the corner of  
 25 Grenfell Tower or not.

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1 Q. Were you wearing your helmet while doing the FSG on the  
 2 car bonnet?

3 A. I'm pretty bad at wearing my helmet, to be fair. It's  
 4 hard to hear. So unless I was forced to wear it,  
 5 I wouldn't be wearing my helmet.

6 Q. Can I show one more to you, which is at adjusted time  
 7 02.13.01.

8 Ah, that's it.

9 Now, if you look at the car and look at the bonnet,  
 10 can you help with who it is that we see there?

11 A. That will be me. I think my helmet is on the car bonnet  
 12 there, and that most probably will be Charlie.

13 Q. Okay. That adjusted by an hour, which we have to for  
 14 this body-worn footage, puts you on the car bonnet at  
 15 02.13, which is the time in fact we saw for the first of  
 16 the white forms we looked at this morning.

17 A. That's correct, sir.

18 Q. That would tally with your recollection, would it?

19 A. Yes, sir, and I think at 02.13, the control information  
 20 form was numbered. If that is numbered, that would  
 21 further support my number sequencing taking place on the  
 22 car bonnet.

23 Q. That's the car, is it, the bonnet of which you were  
 24 working on?

25 A. Answer: yes. It's a little bit further underneath the

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39 (Pages 153 to 156)

<p>1 covered bit than I stated.</p> <p>2 Q. It is. Okay.</p> <p>3 <b>A. You can see Paddington's aerial on the left-hand side.</b></p> <p>4 Q. Oh, that's the turntable ladder?</p> <p>5 <b>A. That's the turntable ladder, which is now housed and</b></p> <p>6 <b>they disconnected that hose and put it back underneath</b></p> <p>7 <b>this part because it was catching fire from debris.</b></p> <p>8 Q. Just one more question: you'll see in the middle by the</p> <p>9 pillar or in front of the pillar an officer with a white</p> <p>10 helmet and what looks like a white tabard. Do you</p> <p>11 remember seeing an officer in a white helmet and white</p> <p>12 tabard?</p> <p>13 <b>A. I mean, there's a lot of officers there with white</b></p> <p>14 <b>helmets. There's one there wearing a BA set, which</b></p> <p>15 <b>could have -- that's not me because when I was there, it</b></p> <p>16 <b>was a lot more crowded, 20/30 firefighters forming up.</b></p> <p>17 <b>As you can see on the left-hand side, you can see them</b></p> <p>18 <b>up on the mezzanine waiting to be committed to carry out</b></p> <p>19 <b>rescues.</b></p> <p>20 <b>So I don't know who that is wearing that tabard.</b></p> <p>21 <b>I will be at that car bonnet.</b></p> <p>22 MR MILLETT: Okay, thank you.</p> <p>23 Mr Sadler, thank you very much indeed and thank you</p> <p>24 for your patience. You've been extremely helpful and</p> <p>25 I want to say how grateful I am to you for coming to the</p> <p style="text-align: center;">Page 157</p>	<p>1 some further questions about them if they are absolutely</p> <p>2 necessary. I just want to make sure that everybody in</p> <p>3 the room understands that. But I hope it won't be</p> <p>4 necessary.</p> <p>5 THE WITNESS: Okay, thank you. Anything I can do to help.</p> <p>6 I wouldn't really like to volunteer myself for this, but</p> <p>7 if I have to, then needs must.</p> <p>8 SIR MARTIN MOORE-BICK: Thank you very much. Go with the</p> <p>9 usher.</p> <p>10 THE WITNESS: Thanks for your time.</p> <p>11 SIR MARTIN MOORE-BICK: Thank you.</p> <p>12 (The witness was released)</p> <p>13 SIR MARTIN MOORE-BICK: Now, Mr Millett the next witness</p> <p>14 is ...?</p> <p>15 MR MILLETT: Watch Manager De Silvo from Chelsea. It may be</p> <p>16 sensible to have a 5-minute break.</p> <p>17 SIR MARTIN MOORE-BICK: Do you know if we need</p> <p>18 reorganisation of the furniture?</p> <p>19 MR MILLETT: We may.</p> <p>20 SIR MARTIN MOORE-BICK: Shall I rise for 5 minutes?</p> <p>21 MR MILLETT: If you would, Mr chairman, that would be very</p> <p>22 helpful.</p> <p>23 (2.23 pm)</p> <p>24 (A short break)</p> <p>25 (2.50 pm)</p> <p style="text-align: center;">Page 159</p>
<p>1 inquiry today and assisting me with my questions.</p> <p>2 I have no further questions for you.</p> <p>3 There may be a question mark which arises from the</p> <p>4 original fire survival guidance documents which we have</p> <p>5 yet to receive, but if there are any further questions</p> <p>6 we will take that up with other people.</p> <p>7 THE WITNESS: Thank you, sir.</p> <p>8 I would just like the inquest to hear that this fire</p> <p>9 was an unprecedented fire and something I've never</p> <p>10 witnessed before. The actions I saw of the firefighters</p> <p>11 on that day far surpassed anything I've ever seen. And</p> <p>12 the bravery and how courageous they were working outside</p> <p>13 of operational procedures to save savable life makes me</p> <p>14 proud to be their colleague.</p> <p>15 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>16 I'd echo what Mr Millett says. We're very grateful</p> <p>17 to you for coming to give your evidence. Dealing with</p> <p>18 FSG calls is obviously a very important aspect of all</p> <p>19 this and one which we haven't entirely found easy to get</p> <p>20 on top of, so we're particularly grateful to you for</p> <p>21 coming to explain it.</p> <p>22 THE WITNESS: Thank you, sir.</p> <p>23 MR MILLETT: Can I just correct one thing? When I talk</p> <p>24 about the originals of the FSG forms we were looking at</p> <p>25 before, it may be necessary to come back and ask you</p> <p style="text-align: center;">Page 158</p>	<p>1 SIR MARTIN MOORE-BICK: I'm sorry about that rather extended</p> <p>2 interlude for reasons which I suspect were all too</p> <p>3 apparent in the room, but we are ready to start again.</p> <p>4 So you are going to call --</p> <p>5 MR MILLETT: Thank you very much, Mr Chairman, yes, I am</p> <p>6 going to call Watch Manager Louisa De Silvo now.</p> <p>7 SIR MARTIN MOORE-BICK: Thank you, yes.</p> <p>8 LOUISA DE SILVO (affirmed)</p> <p>9 Questions by COUNSEL TO THE INQUIRY</p> <p>10 SIR MARTIN MOORE-BICK: Thank you very much.</p> <p>11 Now, you'd like to sit down to give your evidence,</p> <p>12 I think?</p> <p>13 THE WITNESS: Yes, thank you.</p> <p>14 SIR MARTIN MOORE-BICK: Make yourself comfortable. There's</p> <p>15 a glass and some water if you would like it.</p> <p>16 THE WITNESS: Thank you.</p> <p>17 SIR MARTIN MOORE-BICK: All right?</p> <p>18 Yes, Mr Millett.</p> <p>19 MR MILLETT: Thank you, Mr Chairman.</p> <p>20 Ms De Silvo, could you please start by giving us</p> <p>21 your full name?</p> <p>22 <b>A. Yes, it's Louisa Jane De Silvo.</b></p> <p>23 Q. Can I say thank you very much for coming along today and</p> <p>24 helping us with our investigations. We really do</p> <p>25 appreciate it.</p> <p style="text-align: center;">Page 160</p>



<p>1 My questions are supposed to be short and simple;  2 they're not always like that. If you don't understand  3 one or two or however many you want me to, I'm happy to  4 repeat them or ask the question in a different way.  5 If you need a break at any time, just let us know  6 and we can break. Okay?</p> <p>7 <b>A. Thank you.</b></p> <p>8 Q. Can I please start by asking you to look at your two  9 statements you have done for the police. The first is  10 MET00010913, dated 7 February 2018. The second  11 statement is dated 20 April 2018 the reference to that  12 is MET00013233.</p> <p>13 Those two statements are now there. Have you read  14 them recently?</p> <p>15 <b>A. Yes.</b></p> <p>16 Q. Can you confirm for us that the contents are true?</p> <p>17 <b>A. Yes.</b></p> <p>18 Q. Okay.</p> <p>19 Now, I just want to pick up something that you say  20 in your supplemental statement, which is why we have it,  21 which is MET00013233, where you say in the second-last  22 paragraph, you say:</p> <p>23 "It seems that Alan Taylor was not at the fire on  24 that night. I describe the S/M as short and bald and  25 Jason told me that he thought that the S/M that</p> <p style="text-align: center;">Page 161</p>	<p>1 going to look at most if not all of them. I am just  2 going to read the numbers into the record very quickly.  3 They are: MET00015813, MET00015824, MET00015819,  4 MET00015814, MET00015815, MET00015816, MET00015820,  5 MET00015817, MET00015821, MET00015818, and MET00015823.  6 Now, can I now start with your career and training  7 with the LFB.  8 I think you tell us in your statement on page 1 that  9 you joined the LFB in 2010.</p> <p>10 <b>A. Yes, that's correct.</b></p> <p>11 Q. And you're now a watch manager --</p> <p>12 <b>A. Yes.</b></p> <p>13 Q. -- at Chelsea fire station?</p> <p>14 <b>A. Yes, that's correct.</b></p> <p>15 Q. You became a watch manager in 2015; is that right?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. So only after 5 years with the service?</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. You say on page 1 that on the night of the fire it was  20 only your second tour of duty at Chelsea; is that right?</p> <p>21 <b>A. Yes.</b></p> <p>22 Q. So when exactly did you join Chelsea?</p> <p>23 <b>A. I believe I joined Chelsea on 3 June.</b></p> <p>24 Q. 3 June?</p> <p>25 <b>A. Yes.</b></p> <p style="text-align: center;">Page 163</p>
<p>1 I thought was Taylor is in fact Andy WALTON."</p> <p>2 Can you confirm that?</p> <p>3 <b>A. Yes. Apologies for that, that was my confusion. I just</b>  4 <b>associated the wrong name to the person.</b></p> <p>5 Q. Okay.</p> <p>6 Have you discussed your statement or your evidence  7 that you are going to give with anybody before coming  8 here today?</p> <p>9 <b>A. No.</b></p> <p>10 Q. Now, you also have a contemporaneous note which is  11 referenced at MET00005634. Can you just be shown that.</p> <p>12 <b>A. Yes.</b></p> <p>13 Q. Is that it?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. It's dated 16 June, as we can see from the very top,  16 just next to a signature.</p> <p>17 Is that your signature at the top?</p> <p>18 <b>A. Yes, that is my signature. Unfortunately on the day</b>  19 <b>I got the date wrong.</b></p> <p>20 Q. Oh, I see.</p> <p>21 <b>A. So my confusion. It was made on the day of the</b>  22 <b>incident.</b></p> <p>23 Q. Okay. Right. It was.</p> <p>24 <b>A. Sorry about that.</b></p> <p>25 Q. Now, we also have 11 exhibits to your statement. We are</p> <p style="text-align: center;">Page 162</p>	<p>1 Q. Right. Okay.</p> <p>2 Now, if you turn to page 2 of your statement, you  3 say in various places that you've had training on  4 bridgehead procedures. You say that in the second line  5 of the first paragraph, the first line of the I suppose  6 third paragraph, a third of the way down, and again in  7 the middle of the page.</p> <p>8 Just lumping all those together, could you just  9 explain for us what training for bridgehead procedures  10 you're referring to?</p> <p>11 <b>A. Yes. So I'm referring to through firefighter crew</b>  12 <b>manager and watch manager, I have both received and</b>  13 <b>delivered training on bridgehead procedures, and that</b>  14 <b>would be in the format of lectures, station-based</b>  15 <b>lectures, as well as incident command courses that we go</b>  16 <b>on as officers. So that would be when I was promoted to</b>  17 <b>crew manager and to watch manager. And then throughout</b>  18 <b>the year with exercises and station-based lectures.</b></p> <p>19 Q. When was the last time you had bridgehead training  20 before the night of the fire?</p> <p>21 <b>A. I think I had high-rise training via a lecture that</b>  22 <b>I delivered twice the previous year, probably once early</b>  23 <b>on in 2017 as well.</b></p> <p>24 Q. Right.</p> <p>25 The bridgehead training that you're referring to, is</p> <p style="text-align: center;">Page 164</p>

<p>1 that a standard part of high-rise training or is it</p> <p>2 specific to bridgehead management?</p> <p>3 <b>A. No, the bridgehead procedures are incorporated into the</b></p> <p>4 <b>high-rise policy and procedure note that we will go</b></p> <p>5 <b>through as part of a lecture.</b></p> <p>6 Q. Can you briefly summarise the key points of bridgehead</p> <p>7 procedure that you receive or give as part of the</p> <p>8 high-rise training?</p> <p>9 <b>A. Sure. So we would go through what equipment needs to go</b></p> <p>10 <b>to the bridgehead, and then where the firefighters would</b></p> <p>11 <b>set into the dry riser, where the backup crew would set</b></p> <p>12 <b>into the dry riser. The procedures around the</b></p> <p>13 <b>communications between the bridgehead commander and the</b></p> <p>14 <b>incident commander, and letting the incident commander</b></p> <p>15 <b>know when you're committing crews into a high-rise</b></p> <p>16 <b>situation from a bridgehead.</b></p> <p>17 Q. Right.</p> <p>18 On those last two features that you just referred</p> <p>19 to, communications between the bridgehead commander and</p> <p>20 the incident commander, and letting, as you have just</p> <p>21 said, the incident commander know about committing crews</p> <p>22 into a high-rise from the bridgehead, those</p> <p>23 communications, what's the standard system or method of</p> <p>24 communication that you get trained on?</p> <p>25 <b>A. So you would be using your handheld personal radio, and</b></p> <p style="text-align: center;">Page 165</p>	<p>1 <b>A. Yes. Yes, in theory. Yes information would flow along</b></p> <p>2 <b>those lines, yes.</b></p> <p>3 Q. Is that because normally, in a normal case on which you</p> <p>4 would get trained, the incident command pump is the</p> <p>5 focal point of fire ground communication?</p> <p>6 <b>A. Yes.</b></p> <p>7 Q. In your training, did you ever have any training on fire</p> <p>8 survival guidance calls and procedures?</p> <p>9 <b>A. Yes. So, again, there is a policy and procedure note</b></p> <p>10 <b>that will be given as part of a lecture, theory-based,</b></p> <p>11 <b>station-based training. I also took part in a borough</b></p> <p>12 <b>exercise with Ealing borough in 2016 that was centred</b></p> <p>13 <b>around high-rise procedures and fire survival guidance.</b></p> <p>14 Q. Right.</p> <p>15 Ealing borough. Which station was that run out of,</p> <p>16 do you remember?</p> <p>17 <b>A. So I was a watch manager at Acton fire station, which is</b></p> <p>18 <b>a part of the borough of Ealing. That day, that</b></p> <p>19 <b>exercise took place at Acton fire station.</b></p> <p>20 Q. Do you remember anything specific about that training</p> <p>21 day?</p> <p>22 <b>A. I remember the format of the day and that the theme was</b></p> <p>23 <b>high-rise procedures and fire survival guidance. Every</b></p> <p>24 <b>borough have their own exercise along similar lines and</b></p> <p>25 <b>that would be --</b></p> <p style="text-align: center;">Page 167</p>
<p>1 <b>that is to inform the incident commander when you're</b></p> <p>2 <b>going to commit crews and that they want you to do that.</b></p> <p>3 Q. So would the norm be, as per the training, that when</p> <p>4 you're about to commit a crew, you would use your</p> <p>5 handheld radio to communicate with the incident</p> <p>6 commander?</p> <p>7 <b>A. Yes, to confirm that you're about to commit the crew.</b></p> <p>8 Q. Over which channel would you normally do that?</p> <p>9 <b>A. Channel 1, which is the incident fire ground channel.</b></p> <p>10 Q. Right, okay.</p> <p>11 Would you use that channel -- again, as part of the</p> <p>12 trained norm, if I can use an expression -- to</p> <p>13 communicate back and forth between bridgehead and</p> <p>14 incident commander?</p> <p>15 <b>A. Yes.</b></p> <p>16 Q. Would that normally involve also communicating back to</p> <p>17 the incident commander the results of any deployment of</p> <p>18 BA wearers into a high-rise?</p> <p>19 <b>A. Yes. So the training would be around the</b></p> <p>20 <b>communications, yes, between bridgehead commander and</b></p> <p>21 <b>the incident commander on channel 1.</b></p> <p>22 Q. Would you normally expect the incident commander to be</p> <p>23 a link in the communication chain between the bridgehead</p> <p>24 and the control room about the results of a deployment</p> <p>25 in the normal case?</p> <p style="text-align: center;">Page 166</p>	<p>1 Q. Did you learn anything from that training day about</p> <p>2 methods of communication of fire survival guidance calls</p> <p>3 from the control room to the fire ground?</p> <p>4 <b>A. Yes, so we tried to simulate a situation whereby you had</b></p> <p>5 <b>the incident commander in one room, the bridgehead</b></p> <p>6 <b>commander in another room with an entry control officer</b></p> <p>7 <b>and then the BA crews would go off to another room, and</b></p> <p>8 <b>then they would be given information to feed back. So</b></p> <p>9 <b>it was very much centred around the communication of</b></p> <p>10 <b>handling that sort of information from fire survival</b></p> <p>11 <b>guidance calls between the three separate areas.</b></p> <p>12 Q. And on that training day, was there any training</p> <p>13 delivered about how you would record fire survival</p> <p>14 guidance information on its route from control room to</p> <p>15 incident ground to bridgehead and back again?</p> <p>16 <b>A. Well, we used the forward information board, so it was</b></p> <p>17 <b>an opportunity to use that piece of equipment in</b></p> <p>18 <b>practice. So I remember using that, yes.</b></p> <p>19 Q. In terms of the standard approach on that training day,</p> <p>20 can you just give us the essential methods of recording</p> <p>21 fire survival guidance information as it moves?</p> <p>22 <b>A. The recording?</b></p> <p>23 Q. Yes.</p> <p>24 <b>A. Yes, so we were informed at the bridgehead of the</b></p> <p>25 <b>information and that had to go on the forward</b></p> <p style="text-align: center;">Page 168</p>

<p>1 <b>information board as well as the entry control board</b></p> <p>2 <b>that was being run by an entry control officer. So it</b></p> <p>3 <b>was centred around briefing those crews and the flow of</b></p> <p>4 <b>information between us.</b></p> <p>5 Q. In terms of the source of the information that you on</p> <p>6 that training day recorded on the FIB, what form did</p> <p>7 that information come to you in?</p> <p>8 <b>A. On that day it came over the handheld radio, over</b></p> <p>9 <b>channel 1.</b></p> <p>10 Q. Did that training exercise look at or train you in the</p> <p>11 use of control information forms?</p> <p>12 <b>A. I believe that was used, yes, the control information</b></p> <p>13 <b>sheet was used.</b></p> <p>14 Q. At what point in the communication chain in that</p> <p>15 training exercise?</p> <p>16 <b>A. So the information would've come to the bridgehead with</b></p> <p>17 <b>that control information sheet. I can't recall if it</b></p> <p>18 <b>was -- it was probably a mix of radio traffic and the</b></p> <p>19 <b>control information sheets.</b></p> <p>20 Q. You say "mix"; is it one or the other or one and the</p> <p>21 other?</p> <p>22 <b>A. Probably one and the other, but I don't recall. It was</b></p> <p>23 <b>a couple of years ago.</b></p> <p>24 Q. Again, just focusing on this Ealing borough Acton</p> <p>25 station-based training day, was there a command unit</p> <p style="text-align: right;">Page 169</p>	<p>1 policy 790 at tab 5 of the policy bundle. This is on</p> <p>2 page 8 internally and it's appendix 2. That's what you</p> <p>3 refer to?</p> <p>4 <b>A. Yes.</b></p> <p>5 Q. Fine. We've been looking at worked examples of those</p> <p>6 this morning and we'll come back to them in due</p> <p>7 course --</p> <p>8 <b>A. Sure.</b></p> <p>9 Q. -- if we need to.</p> <p>10 During your career at London Fire Brigade, did you</p> <p>11 get to hear of a fire at Lakanal House which happened in</p> <p>12 2009?</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. Did you ever get any training on the lessons learnt from</p> <p>15 the fire at Lakanal House?</p> <p>16 <b>A. So I received the case study training in 2014 when I was</b></p> <p>17 <b>a crew manager at Kentish Town. I recall receiving the</b></p> <p>18 <b>case study, yes.</b></p> <p>19 Q. Right. And can you remember what you took away from</p> <p>20 that training in particular?</p> <p>21 <b>A. I remember that somebody had to write the information,</b></p> <p>22 <b>the fire survival guidance information, on the wall,</b></p> <p>23 <b>because I remember thinking about that at the time of</b></p> <p>24 <b>being at the Grenfell incident.</b></p> <p>25 <b>I also remember that they had to move the bridgehead</b></p> <p style="text-align: right;">Page 171</p>
<p>1 involvement?</p> <p>2 <b>A. No, no, the incident commander for the sake of the</b></p> <p>3 <b>exercise was in a separate room, but there was no</b></p> <p>4 <b>command unit on that exercise.</b></p> <p>5 Q. Again, within that training course, who would be</p> <p>6 recording the fire survival guidance information when it</p> <p>7 first came to the fire ground from the control room?</p> <p>8 <b>A. So I believe it was going to the incident commander, who</b></p> <p>9 <b>was then relaying it to us at the bridgehead.</b></p> <p>10 Q. Would the incident commander be using the control</p> <p>11 information form?</p> <p>12 <b>A. Yes.</b></p> <p>13 Q. Okay. Right.</p> <p>14 Did you get training on operations within the</p> <p>15 control room?</p> <p>16 <b>A. No.</b></p> <p>17 Q. Okay.</p> <p>18 Are you familiar with policy note 790, fire survival</p> <p>19 guidance calls?</p> <p>20 <b>A. Yes.</b></p> <p>21 Q. Are you familiar with the form of control information</p> <p>22 form?</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. Okay. Well, let's just make sure we're talking about</p> <p>25 the same thing. If you could just be quickly shown</p> <p style="text-align: right;">Page 170</p>	<p>1 <b>down because, again, that was something we had to do on</b></p> <p>2 <b>the day. But that was all that I remembered around that</b></p> <p>3 <b>case study at the time, yes.</b></p> <p>4 Q. Okay. All right.</p> <p>5 Had you heard as at June 2017 of a fire at Shepherds</p> <p>6 Court in Shepherd's Bush which happened in August 2016?</p> <p>7 <b>A. No.</b></p> <p>8 Q. No. Okay.</p> <p>9 As at June 2017, had you ever had any training on</p> <p>10 the risk of fire spread up the exterior of a high-rise</p> <p>11 building?</p> <p>12 <b>A. No.</b></p> <p>13 Q. Did you know or had you heard of any discussion of risk</p> <p>14 of fire spread up clad buildings, buildings which have</p> <p>15 an envelope around them?</p> <p>16 <b>A. No.</b></p> <p>17 Q. Can we then turn to the night of the fire.</p> <p>18 <b>A. Sure.</b></p> <p>19 Q. On page 3 of your statement, you say that on the night</p> <p>20 of the fire -- this is the top of the page -- you</p> <p>21 started your night shift at 20.00.</p> <p>22 Then a few lines further down you say:</p> <p>23 "When the call came in for Grenfell Tower, we had</p> <p>24 just finished up at the smell of burning at Queensgate</p> <p>25 Gardens and were mobilised to Grenfell Tower at 01:30</p> <p style="text-align: right;">Page 172</p>

<p>1 and arrived 01:39. I was on the Pump Ladder ..."</p> <p>2 Was that G341?</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. Now, you say you were mobilised at 01.30 and arrived at</p> <p>5 01.39.</p> <p>6 <b>A. Yes.</b></p> <p>7 Q. You were, I think, as you say, with Firefighters</p> <p>8 Ferguson, Petty and Butler.</p> <p>9 <b>A. Yes.</b></p> <p>10 Q. There's a fire and rescue unit, FRU, at Chelsea as well,</p> <p>11 isn't there?</p> <p>12 <b>A. That's correct.</b></p> <p>13 Q. Is that G346?</p> <p>14 <b>A. Yes.</b></p> <p>15 Q. Does that hold EDDBA?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. How many cylinders does it normally hold?</p> <p>18 <b>A. So they have a set each and a spare if they're riding</b></p> <p>19 <b>four, so it carries five.</b></p> <p>20 Q. Carries five, right. Was that also mobilised with you</p> <p>21 at the same time?</p> <p>22 <b>A. So the pump ladder was out on a separate incident. So</b></p> <p>23 <b>the pump ladder was out on the station ground. The FRU</b></p> <p>24 <b>was status 1 at the station.</b></p> <p>25 Q. Okay.</p> <p style="text-align: right;">Page 173</p>	<p>1 pager?</p> <p>2 <b>A. So the incident will come through on the watch manager's</b></p> <p>3 <b>pager, but it also comes up on the MDT screen that you</b></p> <p>4 <b>can then acknowledge you've received awareness of that</b></p> <p>5 <b>incident.</b></p> <p>6 Q. Did you do that? Did you acknowledge?</p> <p>7 <b>A. No, so the issue I had was that there was no information</b></p> <p>8 <b>on the MDT screen, but the pager did alert me to</b></p> <p>9 <b>an incident.</b></p> <p>10 Q. I see, okay.</p> <p>11 When you go on to say:</p> <p>12 "At that stage there was nothing on the Mobile Data</p> <p>13 Terminal (MDT), which is a Screen at the front of the</p> <p>14 appliance."</p> <p>15 Do you mean there was nothing showing at all or</p> <p>16 simply no useful information?</p> <p>17 <b>A. No, there was nothing showing at all. It was a blank</b></p> <p>18 <b>white screen.</b></p> <p>19 Q. Is that normal?</p> <p>20 <b>A. No. So normally the incident, the address, who's</b></p> <p>21 <b>attending, who's attending with you, all that</b></p> <p>22 <b>information comes up on the MDT screen en route, so that</b></p> <p>23 <b>was unusual that it was on the pager but not on the MDT.</b></p> <p>24 Q. Was it working when you left Chelsea, left the station?</p> <p>25 <b>A. Yes, because we'd had several shouts before the Grenfell</b></p> <p style="text-align: right;">Page 175</p>
<p>1 Let's just get the time for that right. If you look</p> <p>2 at the short incident log, which is tab 23 of the</p> <p>3 documents bundle at page 9 --</p> <p>4 <b>A. Sure.</b></p> <p>5 Q. -- you'll see that the arrival time of G346, which</p> <p>6 I think is the FRU as you said --</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. -- was 01.47.33. Would that sound about right to you?</p> <p>9 <b>A. If that's what the log says, I assume it's correct, but</b></p> <p>10 <b>I can't comment for the FRU as I wasn't riding the FRU.</b></p> <p>11 Q. Do you remember when you arrived that it was there</p> <p>12 before you or ...?</p> <p>13 <b>A. I didn't see them on my arrival. I don't know.</b></p> <p>14 Q. Now, on page 3 of your statement, further down, in what</p> <p>15 looks like the second paragraph, it's about one-third of</p> <p>16 the way down, you're describing what happens immediately</p> <p>17 after mobilisation and you say:</p> <p>18 "Our initial information was limited. I was told on</p> <p>19 my pager to go to Grenfell Tower but I didn't have the</p> <p>20 full address. At that stage there was nothing on the</p> <p>21 Mobile Data Terminal (MDT), which is a Screen at the</p> <p>22 front of the appliance."</p> <p>23 Just help me with mobilisation while you're out of</p> <p>24 the station.</p> <p>25 Would that normally be done on the watch manager's</p> <p style="text-align: right;">Page 174</p>	<p>1 <b>incident came in.</b></p> <p>2 Q. At what stage did you notice it had stopped working?</p> <p>3 <b>A. Only at that stage. So, like I say, the pager alerted</b></p> <p>4 <b>us of the incident, and the fact that there was nothing</b></p> <p>5 <b>on the MDT screen prompted me to contact control to ask</b></p> <p>6 <b>them if they could send the incident to the MDT as we</b></p> <p>7 <b>hadn't received it.</b></p> <p>8 Q. And did they?</p> <p>9 <b>A. Sorry.</b></p> <p>10 Q. No, continue.</p> <p>11 <b>A. It became apparent that obviously they had a lot going</b></p> <p>12 <b>on and there was a lot of other radio traffic and we did</b></p> <p>13 <b>eventually get the information that we needed.</b></p> <p>14 Q. Right.</p> <p>15 In the same paragraph of the statement, you say:</p> <p>16 "I contacted control on the main radio for more</p> <p>17 information and proceeded to the incident."</p> <p>18 <b>A. Yes.</b></p> <p>19 Q. So the main radio, was that the main scheme?</p> <p>20 <b>A. Yes.</b></p> <p>21 Q. So the radio in the cab?</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. Right.</p> <p>24 You say you proceeded to the incident; did they give</p> <p>25 you information about the incident?</p> <p style="text-align: right;">Page 176</p>

<p>1 <b>A. So they confirmed that the pager incident was correct.</b></p> <p>2 <b>Obviously my query was is this incident for us on the</b></p> <p>3 <b>pager, so that was confirmed to be so, so we proceeded</b></p> <p>4 <b>to that address, and then later on the information did</b></p> <p>5 <b>come up on the MDT.</b></p> <p>6 Q. Later on the information came up on the MDT, while you</p> <p>7 were still en route?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. Okay.</p> <p>10 When it came up while you were still en route, did</p> <p>11 that MDT give you any further information over and above</p> <p>12 what you'd been told by control?</p> <p>13 <b>A. Just that it was a high-rise premises.</b></p> <p>14 Q. Right.</p> <p>15 <b>A. So on the pager you just get the address. I'm not</b></p> <p>16 <b>familiar with Grenfell, so I didn't know what kind of</b></p> <p>17 <b>premises that would be. But when you get it to the MDT,</b></p> <p>18 <b>not only do you get a location on the map, which is very</b></p> <p>19 <b>helpful, but you also get told that it's a high-rise</b></p> <p>20 <b>incident.</b></p> <p>21 Q. Would the MDT tell you what the make-up was at that</p> <p>22 stage?</p> <p>23 <b>A. It would've told me who was in attendance and who had</b></p> <p>24 <b>been mobilised with me as part of an attendance.</b></p> <p>25 Q. So you could work out whether at that stage it was a 20</p> <p style="text-align: right;">Page 177</p>	<p>1 <b>A. So I heard Golf 261 take some FSG information from the</b></p> <p>2 <b>control room staff.</b></p> <p>3 Q. Did any FSG information come to you --</p> <p>4 <b>A. No.</b></p> <p>5 Q. -- G341?</p> <p>6 <b>A. No.</b></p> <p>7 Q. Can I show you one or two examples of fire survival</p> <p>8 guidance being broadcast at that stage.</p> <p>9 <b>A. Sure.</b></p> <p>10 Q. Let me ask you, did you hear specifically about a caller</p> <p>11 on the 18th floor reporting thick smoke in her flat?</p> <p>12 <b>A. I can't remember the nature of the details of that</b></p> <p>13 <b>message that was passed from control to Golf 261, I just</b></p> <p>14 <b>remember that it was an FSG call in progress.</b></p> <p>15 Q. How many calls to G261 do you think you remember while</p> <p>16 en route?</p> <p>17 <b>A. I only heard or intercepted hearing one.</b></p> <p>18 Q. Do you remember one that we've got timed at 01.36.44,</p> <p>19 saying "Lots of fire survival guidance calls and people</p> <p>20 asking lots of questions"?</p> <p>21 <b>A. I can't remember the detail of the message, I'm afraid.</b></p> <p>22 Q. Did you understand why control was sending FSG</p> <p>23 information to G261?</p> <p>24 <b>A. Yes. So the control room staff will try and contact the</b></p> <p>25 <b>ICP, which in this case was Golf 271. If they are</b></p> <p style="text-align: right;">Page 179</p>
<p>1 or a 25-pump fire?</p> <p>2 <b>A. Yes.</b></p> <p>3 Q. Did you?</p> <p>4 <b>A. So I believe we were on the make pumps 10, but also</b></p> <p>5 <b>en route we also heard further make-ups whilst we were</b></p> <p>6 <b>en route.</b></p> <p>7 Q. Did you get that information about the further make-ups</p> <p>8 once the MDT had started working?</p> <p>9 <b>A. Yes, I believe so.</b></p> <p>10 Q. You say in the next paragraph of your statement that</p> <p>11 there was quite a lot of radio traffic, mainly from</p> <p>12 other crews asking for more detailed information about</p> <p>13 the call also.</p> <p>14 Then you say, two lines down from that:</p> <p>15 "On the radio, heard that the incident was being</p> <p>16 made up quickly, that more and more appliances were</p> <p>17 being requested."</p> <p>18 Do you remember what the pump status was when you</p> <p>19 arrived or just shortly before you arrived?</p> <p>20 <b>A. So I think I heard make pumps 20 fairly close to our</b></p> <p>21 <b>arrival.</b></p> <p>22 Q. Then you say:</p> <p>23 "I heard that Fire Survival Guidance (FSG) calls</p> <p>24 were in progress."</p> <p>25 How did you hear that?</p> <p style="text-align: right;">Page 178</p>	<p>1 <b>unable to call them up, if they're not getting any</b></p> <p>2 <b>response, they will pass that information to</b></p> <p>3 <b>an appliance that is en route to then give to that</b></p> <p>4 <b>incident command pump on arrival. So that's what was</b></p> <p>5 <b>going on there.</b></p> <p>6 Q. From your time at Acton, you would recognise, no doubt,</p> <p>7 the call sign G261.</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. It's an Actonian pump ladder.</p> <p>10 <b>A. Yes, and the officer in charge was in fact from Chelsea</b></p> <p>11 <b>Red Watch who was standing by at Acton, so it --</b></p> <p>12 Q. Yes.</p> <p>13 <b>A. -- was of interest.</b></p> <p>14 Q. From that, would you have worked out that G271, being</p> <p>15 the incident command pump at that stage, was otherwise</p> <p>16 occupied?</p> <p>17 <b>A. Yes, which is normal at that stage of an incident, that</b></p> <p>18 <b>the driver of Golf 271 would be trying to undertake many</b></p> <p>19 <b>tasks simultaneously, one of which is to try and man the</b></p> <p>20 <b>radio. But equally he's got many things to do and</b></p> <p>21 <b>that's understandable that that information might need</b></p> <p>22 <b>to be passed to a different appliance en route.</b></p> <p>23 Q. Yes.</p> <p>24 Did you know that by 01.41 or so, just a minute or</p> <p>25 two after you arrive, some 24 fire survival guidance</p> <p style="text-align: right;">Page 180</p>

<p>1 calls had been received by control?</p> <p>2 <b>A. I was unaware of that.</b></p> <p>3 Q. Or at least 24 calls -- whether they were precisely FSG</p> <p>4 calls or not is another matter -- had been received by</p> <p>5 control?</p> <p>6 <b>A. No.</b></p> <p>7 Q. Okay.</p> <p>8 Now, let me ask you some questions about your</p> <p>9 arrival.</p> <p>10 On page 4 of your statement, you say just at the top</p> <p>11 of the page four lines down:</p> <p>12 "We parked basically at the back of the queue of</p> <p>13 appliances, approx 50 meters[sic] from the tower."</p> <p>14 Do you remember whereabouts in relation to the tower</p> <p>15 you did park?</p> <p>16 <b>A. So, like I say, there was already a few appliances in</b></p> <p>17 <b>attendance, so we parked behind those so as to still</b></p> <p>18 <b>leave access for any other appliances going through, or</b></p> <p>19 <b>ambulances, for example.</b></p> <p>20 <b>I think 50 metres from the tower is probably</b></p> <p>21 <b>an underestimation now, with hindsight, but it was</b></p> <p>22 <b>definitely -- we parked on Grenfell Road before the</b></p> <p>23 <b>junction of Bomore.</b></p> <p>24 Q. Okay.</p> <p>25 <b>A. So I passed Bomore on my way to the tower.</b></p> <p style="text-align: center;">Page 181</p>	<p>1 Kensington's Pump Ladder, who have not responded."</p> <p>2 Then you see:</p> <p>3 "The CRO passes FSG call information to Golf 261</p> <p>4 Acton's Pump Ladder saying they have a caller on the</p> <p>5 18th floor with thick smoke in their flat, individuals</p> <p>6 on the 22nd floor with smoke in their flat and a further</p> <p>7 call to fire on the 20th floor. In flat 82 people are</p> <p>8 also trapped."</p> <p>9 Does that trigger a recollection of the detail you</p> <p>10 would've heard over your main scheme radio?</p> <p>11 <b>A. I don't recall that being the detail, but I recall</b></p> <p>12 <b>hearing it come through and then informing the crew on</b></p> <p>13 <b>my appliance of that information --</b></p> <p>14 Q. Right.</p> <p>15 <b>A. -- verbally, just so that they're aware of it.</b></p> <p>16 Q. If you turn the page to 61, can I just ask you to look</p> <p>17 at the last paragraph of this section, just first main</p> <p>18 paragraph on the top of that page:</p> <p>19 "During the phone conversation that OM Norman had at</p> <p>20 01:35:24 with CU 8, the CRO can be heard sending the</p> <p>21 information to Golf 261 Acton's Pump Ladder above."</p> <p>22 Now, that looks like a phone conversation and not</p> <p>23 a radio communication. Do you know anything about</p> <p>24 Golf 261 receiving information other than by radio?</p> <p>25 <b>A. No, they would've only received it by the main scheme</b></p> <p style="text-align: center;">Page 183</p>
<p>1 Q. Right.</p> <p>2 You say:</p> <p>3 "There was a Command Unit (CU) near to the</p> <p>4 tower ..."</p> <p>5 This is just a little bit below that, fifth line</p> <p>6 down:</p> <p>7 "... about halfway between where we parked and the</p> <p>8 tower."</p> <p>9 Do you remember which number the command unit was?</p> <p>10 <b>A. So that was Charlie Uniform 8, I believe.</b></p> <p>11 Q. At the point you arrived, what was the radio traffic</p> <p>12 about FSG, do you remember?</p> <p>13 <b>A. No. So the last information I heard of FSG information</b></p> <p>14 <b>was the Golf 261 message they received. Shortly after</b></p> <p>15 <b>that we arrived and I made my way to the command unit.</b></p> <p>16 Q. Okay.</p> <p>17 Can I just go back, then, to this Acton 261</p> <p>18 messaging. Can I ask you to be shown, please, the ORR,</p> <p>19 the operational response report, at page 61.</p> <p>20 We'll start at page 60, which is at 01.35.54. That</p> <p>21 says:</p> <p>22 "Golf 261 Acton's Pump Ladder interrupt the CRO</p> <p>23 attempting to pass the radio message to Golf 271, North</p> <p>24 Kensington's Pump Ladder, saying they will take the</p> <p>25 'priority' message on behalf of Golf 271, North</p> <p style="text-align: center;">Page 182</p>	<p>1 <b>radio on the appliance.</b></p> <p>2 Q. Now, going back to your statement, on page 4 you say,</p> <p>3 six lines down from the top of the page:</p> <p>4 "I took our Nominal Roll Board (NRB) to them. The</p> <p>5 NRB is carried by each appliance and details who we are</p> <p>6 and how many crew we have and who that crew are."</p> <p>7 Can I just ask, what is an NRB? Is it a board or</p> <p>8 a piece of paper?</p> <p>9 <b>A. It's a metal board that you can then write on with your</b></p> <p>10 <b>chinagraph, and it will detail the officer in charge and</b></p> <p>11 <b>the names of the crew that are riding on that appliance</b></p> <p>12 <b>and where they're from.</b></p> <p>13 Q. Do you remember which command unit number this was?</p> <p>14 <b>A. I took my nominal roll board to Charlie Uniform 8.</b></p> <p>15 Q. It was CU8?</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. Do you remember who you spoke to there when you handed</p> <p>18 your NRBs in?</p> <p>19 <b>A. Yes, I spoke to Watch Manager Daniel Meyrick.</b></p> <p>20 Q. Did he tell you anything about what was happening at</p> <p>21 that stage about fire survival guidance calls?</p> <p>22 <b>A. I believe he told me that there was FSG calls in</b></p> <p>23 <b>progress, which I said I'd heard en route and was aware</b></p> <p>24 <b>of.</b></p> <p>25 Q. Did you discuss with him how FSG information was coming</p> <p style="text-align: center;">Page 184</p>

<p>1 to the bridgehead?</p> <p>2 <b>A. No. I didn't stop at the command unit for too long.</b></p> <p>3 Q. No, okay.</p> <p>4 Did you have a discussion with him about how FSG</p> <p>5 information was coming to the command unit?</p> <p>6 <b>A. No.</b></p> <p>7 Q. Did he tell you anything else?</p> <p>8 <b>A. No. Obviously at the time my priority is to get to the</b></p> <p>9 <b>incident commander of the fire ground to see where I am</b></p> <p>10 <b>best needed at the time, so it was a matter of dropping</b></p> <p>11 <b>off my nominal roll board so I could then go and make</b></p> <p>12 <b>myself of use somewhere else.</b></p> <p>13 Q. Did you know at that stage who the incident commander</p> <p>14 was?</p> <p>15 <b>A. I was on the assumption it was still Mike Dowden, but</b></p> <p>16 <b>I couldn't be sure.</b></p> <p>17 Q. Did you seek to ask who the incident commander was at</p> <p>18 that stage?</p> <p>19 <b>A. No.</b></p> <p>20 Q. You just assumed it was Mike Dowden, did you?</p> <p>21 <b>A. I assumed it was and obviously my intention was to go</b></p> <p>22 <b>and find the incident commander, whoever that may be.</b></p> <p>23 Q. Now, you then say that you walked towards the tower to</p> <p>24 locate the OIC.</p> <p>25 When you got there, did you find the OIC?</p> <p style="text-align: center;">Page 185</p>	<p>1 <b>a conversation around what was required.</b></p> <p>2 Q. What rank do you think he was?</p> <p>3 <b>A. Watch manager.</b></p> <p>4 Q. He was a watch manager?</p> <p>5 <b>A. Yes.</b></p> <p>6 Q. Okay.</p> <p>7 Did he have a radio in his hand he was using?</p> <p>8 <b>A. I don't know if it was in his hand and it's</b></p> <p>9 <b>an assumption more than anything that he would've had</b></p> <p>10 <b>a handheld radio, yes.</b></p> <p>11 Q. Did you know this officer?</p> <p>12 <b>A. No.</b></p> <p>13 Q. Let's see if I can get to it this way.</p> <p>14 Do you know or have you heard of a watch manager</p> <p>15 called Kentfield?</p> <p>16 <b>A. Only since the inquiry has been unfolding.</b></p> <p>17 Q. As a result of that conversation with this watch</p> <p>18 manager, what did you do next?</p> <p>19 <b>A. So I asked him what was needed imminently. He told me</b></p> <p>20 <b>they needed crews with BA sets, entry control boards,</b></p> <p>21 <b>hose and branches and asked me if I could get that</b></p> <p>22 <b>sorted and go to the bridgehead.</b></p> <p>23 Q. Did he tell you who was operating the bridgehead at that</p> <p>24 time?</p> <p>25 <b>A. No. I asked what floor the fire was on and where the</b></p> <p style="text-align: center;">Page 187</p>
<p>1 <b>A. No.</b></p> <p>2 Q. As a result of not finding the OIC, what did you do?</p> <p>3 <b>A. So in my attempt to find the officer in charge, I went</b></p> <p>4 <b>to an officer who was wearing a tabard with similar</b></p> <p>5 <b>colours, who actually turned out to be a team leader</b></p> <p>6 <b>from the command unit. So they also wear a tabard.</b></p> <p>7 Q. Is that a white tabard?</p> <p>8 <b>A. No, it's like a luminous yellow.</b></p> <p>9 Q. Luminous yellow?</p> <p>10 <b>A. Parts of it is a luminous yellow.</b></p> <p>11 Q. But some of it is white, some of it is luminous yellow?</p> <p>12 <b>A. The signs are white, part of it is luminous yellow. The</b></p> <p>13 <b>command unit do have slightly different tabards, but</b></p> <p>14 <b>this was my first officer that I encountered and this</b></p> <p>15 <b>was the first conversation I had with someone on the</b></p> <p>16 <b>fire ground.</b></p> <p>17 Q. Do you remember who that team leader was in the command</p> <p>18 unit?</p> <p>19 <b>A. No, I don't know his name.</b></p> <p>20 Q. Do you remember which command unit he was from?</p> <p>21 <b>A. No.</b></p> <p>22 Q. How did you know he was from a command unit?</p> <p>23 <b>A. We had a conversation. Obviously he wasn't the officer</b></p> <p>24 <b>in charge but he obviously was from a command unit</b></p> <p>25 <b>because their tabard says "Team leader". Then we had</b></p> <p style="text-align: center;">Page 186</p>	<p>1 <b>bridgehead was located. It was quite a short</b></p> <p>2 <b>conversation. The essential basis of it was that they</b></p> <p>3 <b>needed crews and equipment to the bridgehead.</b></p> <p>4 Q. Right.</p> <p>5 Now, you say in your statement, just in the next</p> <p>6 sentence in the paragraph we've been looking at:</p> <p>7 "As I looked, a significant amount of one side was</p> <p>8 alight, with thick black smoke rising from it. A lot was</p> <p>9 running through my mind. I knew that there would be</p> <p>10 people trapped in their flats and knew that I needed to</p> <p>11 get water supplies going and equipment to the</p> <p>12 bridgehead."</p> <p>13 Did you at that stage recognise this as a cladding</p> <p>14 fire?</p> <p>15 <b>A. No.</b></p> <p>16 Q. What did you think was alight?</p> <p>17 <b>A. I didn't have many thoughts as to what was alight.</b></p> <p>18 <b>I was shocked that so much of the east side was alight,</b></p> <p>19 <b>that something external was alight. But I'd never seen</b></p> <p>20 <b>anything like it before, so I couldn't associate it to</b></p> <p>21 <b>anything in my mind that would be alight or cause that</b></p> <p>22 <b>kind of external fire.</b></p> <p>23 Q. Did you have any thoughts at the time about whether</p> <p>24 compartmentation had failed?</p> <p>25 <b>A. No. I had thoughts around that an external fire like</b></p> <p style="text-align: center;">Page 188</p>

<p>1 that may well have spread to inside and to the flats</p> <p>2 obviously immediately on that east side, but I didn't</p> <p>3 have any thoughts that there would be any failed</p> <p>4 compartmentation, no.</p> <p>5 Q. Did you have any thoughts at the time about whether some</p> <p>6 kind of evacuation should be carried out?</p> <p>7 A. Obviously I think seeing an incident like that, your</p> <p>8 initial thoughts are that people are going to need to</p> <p>9 leave the building, that rescues are going to be</p> <p>10 required, and also knowing that there was fire survival</p> <p>11 guidance in operation already, in progress, I knew that</p> <p>12 there were people that were trapped.</p> <p>13 Q. When you got to the entrance of the tower, could you see</p> <p>14 people coming out?</p> <p>15 A. I don't recall seeing any residents leaving; that's not</p> <p>16 to say it wasn't happening, I just don't recall seeing</p> <p>17 any.</p> <p>18 Q. When you say in your statement, as I've just shown it to</p> <p>19 you:</p> <p>20 "I knew that there would be people trapped in their</p> <p>21 flats ..."</p> <p>22 Why did you think that?</p> <p>23 A. Because I'd literally heard the fire survival guidance</p> <p>24 information come over the radio, and I'd been informed</p> <p>25 by Watch Manager Meyrick that there was fire survival</p> <p style="text-align: center;">Page 189</p>	<p>1 Q. Was he wearing a tabard of some kind?</p> <p>2 A. Yes, so this is the officer we just discussed who was</p> <p>3 the team leader of a command unit, wearing that tabard.</p> <p>4 Q. Now, you say team leader; did it say "Team leader" on</p> <p>5 it?</p> <p>6 A. I believe so.</p> <p>7 Q. Or is it "Monitoring officer"?</p> <p>8 A. No, it wasn't "Monitoring officer".</p> <p>9 Q. Not "Monitoring officer"?</p> <p>10 A. No.</p> <p>11 Q. Forgive what looks like pot luck, but can I try</p> <p>12 a photograph on you and see how far we get?</p> <p>13 A. Sure.</p> <p>14 Q. Can I ask you to be shown INQ00000230, which is</p> <p>15 a photograph.</p> <p>16 Now, this is a photograph of the lobby on the ground</p> <p>17 floor taken at 01.36.49, subject to adjustment of</p> <p>18 36 seconds.</p> <p>19 Do you recognise the watch manager with the white</p> <p>20 helmet on the left of the pair of watch managers in the</p> <p>21 foreground of that picture?</p> <p>22 A. I don't recognise him. I couldn't give you a name.</p> <p>23 Q. Was that the tabard or type of tabard that you saw on --</p> <p>24 A. Yes.</p> <p>25 Q. -- the officer who gave you the instructions?</p> <p style="text-align: center;">Page 191</p>
<p>1 guidance calls in progress.</p> <p>2 Q. It's from that.</p> <p>3 A. Yes.</p> <p>4 Q. Did you think at the time that this fire could be</p> <p>5 fought?</p> <p>6 A. It was a very large external fire. I didn't have enough</p> <p>7 information as to what the spread inside was or the</p> <p>8 extent of it or how quickly it would spread, so I didn't</p> <p>9 have any thoughts around whether we could fight that</p> <p>10 fire. I just know what we would do, what we would try</p> <p>11 to do.</p> <p>12 Q. Did you see or could you see any evidence of the fire</p> <p>13 penetrating into flats from the exterior?</p> <p>14 A. I couldn't really see in any great detail whether it had</p> <p>15 penetrated in. There were certainly window-sized gaps,</p> <p>16 so the assumption was that it had, yes.</p> <p>17 Q. You say the assumption; was that your assumption?</p> <p>18 A. Yes.</p> <p>19 Q. You then say -- this is halfway down page 4 -- that you</p> <p>20 saw an officer at the front of the block:</p> <p>21 "He said that he needed crews with hoses, branches,</p> <p>22 an Entry Control Board (ECB) and BA sets to go to the</p> <p>23 bridgehead and asked me to organise them."</p> <p>24 Do you remember who the officer was?</p> <p>25 A. No.</p> <p style="text-align: center;">Page 190</p>	<p>1 A. Yes.</p> <p>2 Q. So it's a red and white chequered tabard?</p> <p>3 A. Yes, which signifies it was someone from the command</p> <p>4 unit.</p> <p>5 Q. Unfortunately we can't see what he has on his back, but</p> <p>6 someone else may be able to do that.</p> <p>7 Now, was it your understanding that the bridgehead</p> <p>8 had already been established?</p> <p>9 A. Yes.</p> <p>10 Q. Did you know where?</p> <p>11 A. Yes. So before I entered the building, I asked that</p> <p>12 officer where the fire was and where the bridgehead had</p> <p>13 been established.</p> <p>14 Q. He told you, did he?</p> <p>15 A. Yes, he said the fire was on the 4th floor and the</p> <p>16 bridgehead had been established on the 2nd.</p> <p>17 Q. Was that not information you had already got over the</p> <p>18 MDT en route?</p> <p>19 A. No, so you wouldn't receive that kind of information on</p> <p>20 the MDT, no.</p> <p>21 Q. Did this officer give you any information about what the</p> <p>22 plan of action was?</p> <p>23 A. No.</p> <p>24 Q. Did you understand at that point whether the task was</p> <p>25 one of firefighting or search and rescue or both?</p> <p style="text-align: center;">Page 192</p>



<p>1 <b>A. I was aware that all those tasks were going to be needed</b>  2 <b>to be actioned, but it's not part of the discussion we</b>  3 <b>had. We had a very quick discussion.</b>  4 Q. Then you say a little bit lower down page 4, that's  5 two-thirds of the way down:  6 "I radioed my crew to meet me at the front of the  7 building ..."  8 Where were they at that stage?  9 <b>A. They were still need the appliance or also on their way</b>  10 <b>down. I'd asked them to listen out for me on my radio</b>  11 <b>so that I could go and see what was required and then</b>  12 <b>I could let them know what it is that we needed to be</b>  13 <b>doing.</b>  14 Q. You then say, four lines down from that:  15 "At this stage whilst still outside the building,  16 I passed an EDBA crew. He told me that there were 8  17 people trapped on the roof and the EDBA crew, who were  18 equipped with lines, were going to try to get to the  19 roof to try to rescue them."  20 At that stage, were you still waiting for your crew  21 to come with the equipment?  22 <b>A. Yes.</b>  23 Q. So were you going somewhere or were you standing still?  24 <b>A. I was walking towards the entrance to the building,</b>  25 <b>which is when I came across this EDBA crew who were</b></p> <p style="text-align: center;">Page 193</p>	<p>1 <b>A. Yes.</b>  2 Q. So let me get this right: when you went into the  3 building, did you know or did you not know where the  4 bridgehead was established?  5 <b>A. I had been informed that the bridgehead was on the</b>  6 <b>2nd floor.</b>  7 Q. So when you say "to find where the bridgehead had been  8 established", you're not looking for it; you knew where  9 it was but you had to go and find it?  10 <b>A. At this stage I don't know the layout of the building or</b>  11 <b>whereabouts on the 2nd floor they might be, so I think</b>  12 <b>I just mean where on the 2nd floor they were.</b>  13 Q. How long do you think -- it is an estimate I am asking  14 for -- after you arrived at the scene you got to the  15 bridgehead?  16 <b>A. Within a minute.</b>  17 Q. Within a minute?  18 <b>A. Yes.</b>  19 Q. Right, okay.  20 <b>A. Sorry, from getting to the scene or from entering the</b>  21 <b>building.</b>  22 Q. Getting to the scene.  23 <b>A. 10 minutes.</b>  24 Q. 10 minutes, okay.  25 To get from the ground floor to the bridgehead, how</p> <p style="text-align: center;">Page 195</p>
<p>1 <b>entering the building.</b>  2 Q. Do you remember who you spoke to?  3 <b>A. Yes, it was Phil Wigley of Paddington.</b>  4 Q. And did you have a discussion about his mission?  5 <b>A. Yes. I know Phil, we've worked together before. We had</b>  6 <b>a conversation around what it was that him and his crew</b>  7 <b>were going to do.</b>  8 Q. And --  9 <b>A. Which was to go to the roof to rescue eight people who</b>  10 <b>were on the roof. That's my recollection of that</b>  11 <b>conversation, that they were attempting to rescue eight</b>  12 <b>people from the roof and that's why they were taking</b>  13 <b>line equipment with them.</b>  14 Q. Did Phil Wigley express an opinion to you about the  15 wisdom of the trip?  16 <b>A. No, we didn't get into that.</b>  17 Q. So you didn't express an opinion to him the other way  18 about the wisdom of that trip?  19 <b>A. No, it was very much an in-passing kind of conversation</b>  20 <b>as to what he was doing.</b>  21 Q. Okay.  22 At the bottom of the page, three lines up, you say:  23 "Once I had the equipment I needed I went into the  24 building to find where the bridgehead had been  25 established."</p> <p style="text-align: center;">Page 194</p>	<p>1 did you do that?  2 <b>A. On foot.</b>  3 Q. On foot.  4 <b>A. Just following the stairwell.</b>  5 Q. At that time, can you give us an impression of how many  6 BA wearers there were on the stairs and in the lobby on  7 the 2nd floor?  8 <b>A. I don't recall an exact number. There were BA crews</b>  9 <b>standing by ready to be committed.</b>  10 Q. Where were they standing when you arrived?  11 <b>A. From the 2nd floor stairwell backwards through the</b>  12 <b>lobby, that 2nd-floor balcony.</b>  13 Q. Right, okay. Were they queueing down the stairs?  14 <b>A. I can't recall how many crews there were standing by at</b>  15 <b>that stage. I'm not sure.</b>  16 Q. Do you remember whether there was a watch manager at  17 that stage, when you arrived on the 2nd floor on the  18 balcony there, who was, as it were, holding or operating  19 a staging post for BA wearers?  20 <b>A. Not that I recall, but I was very focused at getting to</b>  21 <b>the bridgehead.</b>  22 Q. Sure.  23 Now, who was in charge of the bridgehead when you  24 arrived?  25 <b>A. Watch Manager Brien O'Keeffe.</b></p> <p style="text-align: center;">Page 196</p>

<p>1 Q. Was he being assisted by anybody?</p> <p>2 <b>A. Not that I was aware of at that time, no.</b></p> <p>3 Q. Now, on page 5 of your statement, you say, five lines</p> <p>4 down from the start:</p> <p>5 "Watch Manager (WM) O'KEEFE[sic] and Station Manager</p> <p>6 (SM) TAYLOR were at the bridgehead with me along with</p> <p>7 two entry control officers, FF O'BEIRNE and FF DE ST</p> <p>8 AUBIN of North Kensington."</p> <p>9 Now, I just want to ask you about the reference to</p> <p>10 Station Manager Taylor.</p> <p>11 I showed you your second statement earlier which</p> <p>12 said that the reference to Taylor should be a reference</p> <p>13 to Walton.</p> <p>14 Do you remember Station Manager Walton being there</p> <p>15 on the bridgehead when you arrived?</p> <p>16 <b>A. I do remember him being there, but I felt at the time</b></p> <p>17 <b>that Watch Manager O'Keeffe was in charge of the</b></p> <p>18 <b>bridgehead.</b></p> <p>19 Q. Right, okay.</p> <p>20 What was Station Manager Walton doing when you</p> <p>21 arrived, do you remember?</p> <p>22 <b>A. I don't recall.</b></p> <p>23 Q. Do you remember how long he stayed there after you</p> <p>24 arrived?</p> <p>25 <b>A. No, I don't know.</b></p> <p style="text-align: center;">Page 197</p>	<p>1 <b>A. No.</b></p> <p>2 Q. Now, you say that on the bridgehead there was</p> <p>3 Firefighter O'Beirne and Firefighter De St Aubin. What</p> <p>4 were they doing?</p> <p>5 <b>A. They were entry control officers.</b></p> <p>6 Q. They were acting as ECOs, were they?</p> <p>7 <b>A. Yes.</b></p> <p>8 Q. Right.</p> <p>9 At that point, when you arrived, do you remember</p> <p>10 whether anybody at the bridgehead was receiving fire</p> <p>11 survival guidance call information from anywhere?</p> <p>12 <b>A. I don't know specifically. On my arrival to the</b></p> <p>13 <b>bridgehead, I was tasked with collating the FSG</b></p> <p>14 <b>information. I don't know who was doing that prior to</b></p> <p>15 <b>me. I was given a forward information board that had</b></p> <p>16 <b>information already on it.</b></p> <p>17 Q. Did you see any signs at the bridgehead of fire survival</p> <p>18 guidance information having been recorded somewhere?</p> <p>19 <b>A. Just the information that was already on that forward</b></p> <p>20 <b>information board that was handed to me.</b></p> <p>21 Q. So somebody handed you a partly completed FIB, did they?</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. Who was that?</p> <p>24 <b>A. I don't recall. Unfortunately I don't recall who</b></p> <p>25 <b>briefed me to collate the FSG information or handed me</b></p> <p style="text-align: center;">Page 199</p>
<p>1 Q. Do you remember the arrival at the bridgehead of a watch</p> <p>2 manager called Watson?</p> <p>3 <b>A. I don't recall Watch Manager Watson, no. That's not to</b></p> <p>4 <b>say it didn't happen, I just don't have any memory of</b></p> <p>5 <b>Watch Manager Watson.</b></p> <p>6 Q. Okay. Right.</p> <p>7 Do you have a clear recollection of Station Manager</p> <p>8 Walton being there?</p> <p>9 <b>A. Yes.</b></p> <p>10 Q. But you don't know how long he stayed there?</p> <p>11 <b>A. No. I think I say a bit further on I had a discussion</b></p> <p>12 <b>with Station Manager Walton about removing crews from</b></p> <p>13 <b>that initial area that we were trying to work in, so</b></p> <p>14 <b>I remember that exchange with him. After that -- I</b></p> <p>15 <b>don't recall seeing him after that.</b></p> <p>16 Q. Do you know who the incident commander was when you</p> <p>17 arrived at the bridgehead and saw him?</p> <p>18 <b>A. The incident commander?</b></p> <p>19 Q. Yes.</p> <p>20 Let me ask the question this way: when you arrived</p> <p>21 at the bridgehead and saw Station Manager Walton, do you</p> <p>22 remember who the incident commander was?</p> <p>23 <b>A. No, I didn't know.</b></p> <p>24 Q. When you saw Station Manager Walton at the bridgehead,</p> <p>25 was he wearing an IC tabard?</p> <p style="text-align: center;">Page 198</p>	<p>1 <b>the board because I was very focused on getting to grips</b></p> <p>2 <b>with what my role was going to be. So I don't remember</b></p> <p>3 <b>who that was.</b></p> <p>4 Q. Do you remember who had written on the FIB thus far?</p> <p>5 <b>A. I didn't know who had written that on, no.</b></p> <p>6 Q. Do you know how fire survival guidance information had</p> <p>7 been coming to the bridgehead prior to your arrival?</p> <p>8 <b>A. No.</b></p> <p>9 Q. You don't know whether it had come by radio or by pieces</p> <p>10 of paper?</p> <p>11 <b>A. I don't know. Prior to my arrival, I don't know.</b></p> <p>12 Q. Now, on page 5 of your statement, just below halfway</p> <p>13 down, you say:</p> <p>14 "I was asked by an officer (I'm not sure who) to</p> <p>15 collate the FSG information."</p> <p>16 Just highlight that sentence.</p> <p>17 I've partly asked you this before but let me just</p> <p>18 clarify it: do you know who that officer was?</p> <p>19 <b>A. No.</b></p> <p>20 Q. Do you know whether it was someone who was already at</p> <p>21 the bridgehead or somebody from outside?</p> <p>22 <b>A. No, it was somebody at the bridgehead.</b></p> <p>23 Q. Now, Brien O'Keeffe has given evidence to the inquiry</p> <p>24 already, and he said when he gave evidence -- this was</p> <p>25 5 July at page 99, lines 1 to 8, just for our benefit --</p> <p style="text-align: center;">Page 200</p>

50 (Pages 197 to 200)

<p>1 and I give you the gist of it, that you were briefed and</p> <p>2 then accompanied to the bridgehead by Watch Manager</p> <p>3 Watson.</p> <p>4 Can you comment on that? Do you think he's right</p> <p>5 about that?</p> <p>6 <b>A. I don't have any memory to that. That's again not to</b></p> <p>7 <b>say that that wasn't the case, but that's not a memory</b></p> <p>8 <b>that I have.</b></p> <p>9 Q. Okay.</p> <p>10 Were you given any specific instructions as to how</p> <p>11 to go about collating the FSG information?</p> <p>12 <b>A. No.</b></p> <p>13 Q. So in order to carry out the task that you were given,</p> <p>14 what were you drawing on?</p> <p>15 <b>A. The forward information board.</b></p> <p>16 Q. But in terms of a sort of how to do it guide, what were</p> <p>17 you relying on?</p> <p>18 <b>A. So previous knowledge, really. I know that the forward</b></p> <p>19 <b>information board is used for that reason and designed</b></p> <p>20 <b>for that reason. The information that was already on</b></p> <p>21 <b>there, I just followed suit from there. It was very</b></p> <p>22 <b>much a list, so I just followed suit with what was there</b></p> <p>23 <b>already and just continued with that.</b></p> <p>24 Q. Can you remember whether what was there already was</p> <p>25 detailed FSG that you would expect to see?</p> <p style="text-align: center;">Page 201</p>	<p>1 <b>So I didn't have too much time to question too much</b></p> <p>2 <b>about where it had come from; I just had to continue</b></p> <p>3 <b>with the task as best I could.</b></p> <p>4 Q. Yes.</p> <p>5 Now, just taking that a little bit further forward,</p> <p>6 in your statement on page 5, you say towards the</p> <p>7 bottom -- and this is eight lines up I suppose we could</p> <p>8 start:</p> <p>9 "When I was handed the board, some information had</p> <p>10 already been written on it, maybe 3 or 4 flat numbers,</p> <p>11 floors and number of people in each."</p> <p>12 Just looking at that, did you also have any</p> <p>13 information about the conditions such as smoke or fire?</p> <p>14 <b>A. I don't believe so, no.</b></p> <p>15 Q. Okay. You then say, two lines down:</p> <p>16 "I was briefed to take the board and continue to</p> <p>17 collate the FSG information. I used this board to</p> <p>18 collate a list, which already had information on."</p> <p>19 Now, what was the purpose of the collation exercise?</p> <p>20 <b>A. So obviously the information comes in from the caller to</b></p> <p>21 <b>control, and then obviously it's essential that we have</b></p> <p>22 <b>that information at the bridgehead. So my task --</b></p> <p>23 Q. Right, so when you say --</p> <p>24 <b>A. Sorry -- was to just continue making sure the bridgehead</b></p> <p>25 <b>had that information or was receiving that information.</b></p> <p style="text-align: center;">Page 203</p>
<p>1 <b>A. I don't recall what was there exactly. It certainly</b></p> <p>2 <b>wasn't the amount of detail that we get from a control</b></p> <p>3 <b>information sheet. That can take a lot of detail onto</b></p> <p>4 <b>that piece of paper.</b></p> <p>5 <b>So I'd say it wasn't that amount, but it was more</b></p> <p>6 <b>than, say, the floor and flat number, but less than the</b></p> <p>7 <b>amount that you can get from a control information</b></p> <p>8 <b>sheet.</b></p> <p>9 Q. Was the amount of FSG on the FIB voluminous, was there</p> <p>10 a lot of numbers of flats and floors or --</p> <p>11 <b>A. No, there was a few entries, a handful of entries, just</b></p> <p>12 <b>listed in chinagraph.</b></p> <p>13 Q. Right.</p> <p>14 Were you able to form a mental picture, comparing</p> <p>15 what you saw on the FIB with what you'd heard over the</p> <p>16 radio coming to the incident, about whether or not</p> <p>17 sufficient FSG information had made it to the bridgehead</p> <p>18 by that point?</p> <p>19 <b>A. I wasn't in a position to be aware of that at the time.</b></p> <p>20 <b>Even though I had heard the information en route,</b></p> <p>21 <b>I didn't write it down myself, so I wasn't in a position</b></p> <p>22 <b>to be able to sort of cross-reference if that was on</b></p> <p>23 <b>there. And even as soon as I was briefed and put in</b></p> <p>24 <b>position to collate the FSG information, it immediately</b></p> <p>25 <b>started to come to me in various ways.</b></p> <p style="text-align: center;">Page 202</p>	<p>1 Q. Okay.</p> <p>2 It's the word "collate" I'm interested in; do you</p> <p>3 really just mean record?</p> <p>4 <b>A. Yes, yes.</b></p> <p>5 Q. At the stage you took it over and started recording the</p> <p>6 FSG information, how was that information then used to</p> <p>7 brief crews?</p> <p>8 <b>A. So at that stage Watch Manager O'Keeffe was briefing and</b></p> <p>9 <b>committing BA crews and he would liaise with me as to</b></p> <p>10 <b>where we needed to prioritise BA crews to go to in</b></p> <p>11 <b>regard to those FSG calls that we had at that time.</b></p> <p>12 Q. Do you remember, once you'd started working at the</p> <p>13 bridgehead, who the first crew you saw get briefed by</p> <p>14 Brien O'Keeffe was? Do you have a particular</p> <p>15 recollection?</p> <p>16 <b>A. No, I don't recall.</b></p> <p>17 Q. Now, I just want to jump ahead in your statement to</p> <p>18 page 12, if I can, and just ask you something which is</p> <p>19 out of order in your statement but relevant here.</p> <p>20 At the foot of page 12, you say:</p> <p>21 "The stay put policy is in place for certain</p> <p>22 residential high rise buildings. The advice is to stay</p> <p>23 put inside their flats. I don't know whether it was in</p> <p>24 place at Grenfell Tower and I don't know whether that</p> <p>25 advice was being given.</p> <p style="text-align: center;">Page 204</p>

<p>1 "I just knew that FSG calls were being received and 2 people were trapped in their flats. In my role, I didn't 3 need to know whether a stay put policy was in place or 4 not." 5 Can I just ask you why you say you didn't need to 6 know whether a stay-put policy was in place or not? 7 <b>A. Yeah, sure. What I mean is for my role of collating 8 that FSG information, those people in those flats were 9 trapped; they were trapped by smoke, fire or heat. They 10 didn't have an option to leave their flats, they didn't 11 have an evacuation option at that stage. They're 12 telling us that they are trapped and in need of rescue. 13 So I just mean that for them an evacuation plan wasn't 14 a consideration; they were trapped.</b> 15 Q. I see. 16 Does that mean that to you at the time, for anybody 17 who was the subject of what I might call a genuine FSG 18 call because they were trapped, whether or not stay put 19 was in place was irrelevant? 20 <b>A. Not that it was irrelevant, but the information those 21 people are telling us is that they can't get down their 22 escape route or their stairwell, and that if their flat 23 is not compromised, that their escape route is, then in 24 theory and as far as we're aware, they should be safest 25 in their flats. So that's where we would regard them to</b></p> <p style="text-align: right;">Page 205</p>	<p>1 <b>BA wears that we were getting more information as to how 2 much of the stairwell was compromised in terms of 3 smoke-logging, lobbies being smoke-logged.</b> 4 Q. This wasn't a discussion you had with Brien O'Keeffe 5 when you arrived then? 6 <b>A. Not on arrival, but soon after we did discuss conditions 7 and where the BA crews were to go to, which FSG calls to 8 prioritise, that kind of thing.</b> 9 Q. Do you remember the first crew debrief that you 10 experienced after arrival? 11 <b>A. No, I don't recall a debrief with a BA crew because 12 I was solely focused on the information coming in to me 13 and getting it on that forward information board.</b> 14 Q. We'll come back to that in due course. 15 <b>A. Sure.</b> 16 MR MILLETT: Mr Chairman, the witness has been going for an 17 hour, I have noticed. We are not at a particularly 18 natural place to break, but it may be good for the 19 witness and for us generally to have a short break. 20 SIR MARTIN MOORE-BICK: Would you like to take a break now? 21 THE WITNESS: Yeah, sure. 22 SIR MARTIN MOORE-BICK: We have lost quite a lot of time 23 today, you're probably aware of that. We kept you 24 waiting to come into the hearing room. 25 THE WITNESS: That's okay.</p> <p style="text-align: right;">Page 207</p>
<p>1 <b>be and they're in need of rescue because they can't 2 escape down that stairwell because it's compromised.</b> 3 Q. Yes, I see. 4 Now, would it have helped to know if stay-put advice 5 was still in place, in other words hadn't been revoked 6 by control or the incident commander, or indeed anybody 7 else, would that not have helped you organise or 8 prioritise rescues? 9 <b>A. I think by the time I arrived and the amount of FSG 10 calls that we had in progress, like I say, those people 11 were trapped and at that stage we had no way of alarming 12 residents to leave the building. The stairwell was 13 fully in operation of firefighters and firefighting 14 rescues, and in fact having that one stairwell for 15 firefighting and for evacuation was probably going to be 16 more dangerous and a higher risk at that stage of the 17 incident.</b> 18 <b>So the stay-put policy makes sense in that they 19 should be safe in their flats.</b> 20 Q. When you arrived and started the exercise of recording 21 the FSG information, running entry control, and the FIB, 22 did you observe anything about how far up the stairwell 23 was compromised with smoke? 24 <b>A. No, not at that stage. So we were waiting for -- it 25 wasn't until firefighters started to return from their</b></p> <p style="text-align: right;">Page 206</p>	<p>1 SIR MARTIN MOORE-BICK: If we had a 10-minute break now, 2 would you feel able to go on until 4.30? 3 THE WITNESS: Yes. 4 SIR MARTIN MOORE-BICK: So we'll stop now for 10 minutes 5 until 4 o'clock. 6 I have to ask you, please, not to talk about your 7 evidence or anything relating to it -- 8 THE WITNESS: Sure. 9 SIR MARTIN MOORE-BICK: -- while you're out of the room. 10 We'll resume at 4 o'clock and see how we get on after 11 that. Is that all right? 12 THE WITNESS: Yes, thank you. 13 SIR MARTIN MOORE-BICK: Thank very much. Would you like to 14 go with the usher, then, please. 15 (The witness withdrew) 16 SIR MARTIN MOORE-BICK: Just for the benefit of everyone 17 else in the room, having lost quite a lot of time 18 earlier on, I am minded to sit on until 4.30 or possibly 19 a little later, depending on the witness's ability to 20 cope with giving evidence. So I just mention that now 21 for your information. 22 We'll resume at 4 o'clock, please. Thank you. 23 (3.50 pm) 24 (A short break) 25 (4.00 pm)</p> <p style="text-align: right;">Page 208</p>

<p>1 SIR MARTIN MOORE-BICK: All right, Ms De Silvo?</p> <p>2 THE WITNESS: Yes.</p> <p>3 SIR MARTIN MOORE-BICK: Now, can I just mention, Mr Millett</p> <p>4 is very keen and he will go on as long as I let him, but</p> <p>5 you may start to feel a bit tired. So if you reach that</p> <p>6 point, let me know and then we'll find a convenient</p> <p>7 point to stop.</p> <p>8 THE WITNESS: I will, thank you.</p> <p>9 SIR MARTIN MOORE-BICK: Yes, Mr Millett.</p> <p>10 MR MILLETT: Ms De Silvo, thank you for coming back.</p> <p>11 Can I just ask you whether at the early stages of</p> <p>12 your involvement at the bridgehead you heard or</p> <p>13 overheard a debrief given to Watch Manager O'Keeffe by</p> <p>14 some crews who had gone up into the tower before about</p> <p>15 2 am?</p> <p>16 Specifically, can I just ask you, did you hear</p> <p>17 a debrief or overhear one from Crew Manager Secrett or</p> <p>18 Firefighter Badillo or Firefighter Dorgu about a rescue</p> <p>19 on the 20th floor?</p> <p>20 <b>A. No.</b></p> <p>21 Q. You don't.</p> <p>22 Similar question, did you hear or overhear a debrief</p> <p>23 given to Watch Manager O'Keeffe by two firefighters</p> <p>24 called Hippel or Stern about a trip to the 16th floor?</p> <p>25 <b>A. No.</b></p> <p style="text-align: center;">Page 209</p>	<p>1 receiving information by small pieces of paper (2" x</p> <p>2 3"), runners and also by radio with just the floors and</p> <p>3 flat numbers."</p> <p>4 Was that so as soon as you started working at the</p> <p>5 ECB?</p> <p>6 <b>A. Not all three, no. I'd say on the 2nd floor I was</b></p> <p>7 <b>receiving information by radio, certainly. And at that</b></p> <p>8 <b>stage I was receiving some control information sheets,</b></p> <p>9 <b>but the small pieces of paper and runners was more when</b></p> <p>10 <b>the bridgehead had moved on.</b></p> <p>11 Q. So just focusing, then -- trying to keep this</p> <p>12 chronological.</p> <p>13 <b>A. Yes.</b></p> <p>14 Q. At the stage when you are on the 2nd floor, before the</p> <p>15 move of the bridgehead to the 3rd floor, you say radio.</p> <p>16 <b>A. Yes.</b></p> <p>17 Q. Which radio was that?</p> <p>18 <b>A. My handheld radio, my personal radio.</b></p> <p>19 Q. Was that the fire ground radio?</p> <p>20 <b>A. Yes, my personal handheld radio.</b></p> <p>21 Q. Which channel was that on?</p> <p>22 <b>A. Initially it would've been on channel 1. At some point</b></p> <p>23 <b>I changed to channel 3.</b></p> <p>24 Q. Did anybody tell you to change to channel 3?</p> <p>25 <b>A. So I think this was possibly after we'd moved up to the</b></p> <p style="text-align: center;">Page 211</p>
<p>1 Q. No.</p> <p>2 Did you hear or overhear any debriefs by any crews</p> <p>3 coming down --</p> <p>4 <b>A. No. So --</b></p> <p>5 Q. -- at that early stage?</p> <p>6 <b>A. I was very focused on the role that I had been given and</b></p> <p>7 <b>the information that was on that board, and obviously</b></p> <p>8 <b>it's a very dynamic, chaotic situation at those early</b></p> <p>9 <b>stages of the bridgehead. So I don't recall any</b></p> <p>10 <b>debriefs that took place. I was just very much focused</b></p> <p>11 <b>on what I was going to have to do and how I was going to</b></p> <p>12 <b>do that.</b></p> <p>13 Q. At that early stage again, just trying to cast your mind</p> <p>14 back, did you see any firefighters coming down to the</p> <p>15 bridgehead with casualties?</p> <p>16 <b>A. Not at that stage. I didn't see any casualties at that</b></p> <p>17 <b>stage.</b></p> <p>18 Q. Did you see anybody, any residents, self-evacuating past</p> <p>19 the bridgehead at that stage?</p> <p>20 <b>A. Not that I recall.</b></p> <p>21 Q. Can I then take you back to your statement on page 6 and</p> <p>22 ask you to look at the middle of the page. You say --</p> <p>23 in fact, it's in two places. You say actually in the</p> <p>24 first main paragraph, six lines down:</p> <p>25 "The sheer volume of FSG calls coming in meant I was</p> <p style="text-align: center;">Page 210</p>	<p>1 <b>3rd floor, when the bridgehead had moved, that a runner</b></p> <p>2 <b>had asked me to move to channel 3 so that I could speak</b></p> <p>3 <b>to Watch Manager Sadler, who was outside the tower, just</b></p> <p>4 <b>for that channel so we could communicate on that</b></p> <p>5 <b>channel.</b></p> <p>6 Q. Now, at the point you started, were you in radio</p> <p>7 communication with Watch Manager Sadler?</p> <p>8 <b>A. Not straight away, no.</b></p> <p>9 Q. Who were you in radio communication with at that initial</p> <p>10 point?</p> <p>11 <b>A. I'm not entirely sure who it was. It could've been</b></p> <p>12 <b>Watch Manager Sadler. To me, it was just radio traffic</b></p> <p>13 <b>coming in to the bridgehead to whoever was collating the</b></p> <p>14 <b>FSG information. So I would answer it, receive the</b></p> <p>15 <b>information and go from there. But I'm not entirely</b></p> <p>16 <b>sure who that would've been coming from.</b></p> <p>17 Q. Do you remember whether any of that FSG information came</p> <p>18 directly from a command unit?</p> <p>19 <b>A. I don't know.</b></p> <p>20 Q. You don't know. Okay.</p> <p>21 You say also that at that early stage you were</p> <p>22 receiving control information forms.</p> <p>23 <b>A. Yes.</b></p> <p>24 Q. Which colour of piece of paper did you receive?</p> <p>25 <b>A. At a guess, I would say white or yellow.</b></p> <p style="text-align: center;">Page 212</p>

<p>1 Q. Okay. Now, can I just see if -- no, that's misleading.</p> <p>2 Can I just see if you can tell us about when the</p> <p>3 bridgehead moved from the 2nd floor to the 3rd floor.</p> <p>4 We've had some evidence, particularly from Station</p> <p>5 Manager Cook, that it moved to the 3rd floor about 02.15</p> <p>6 or 02.17 or so. That's what he remembers.</p> <p>7 What do you remember about the timing of the move?</p> <p>8 <b>A. So I know that I wasn't at the 2nd-floor bridgehead for</b></p> <p>9 <b>very long. I believe I got walked into the building at</b></p> <p>10 <b>01.50.</b></p> <p>11 Q. Yes.</p> <p>12 <b>A. So that would probably roughly coincide with moving to</b></p> <p>13 <b>the 3rd floor about 02.15.</b></p> <p>14 Q. Now, before the bridgehead moved from the 2nd to the</p> <p>15 3rd floor, you said earlier you remember receiving some</p> <p>16 probably white, possibly yellow, control information</p> <p>17 forms.</p> <p>18 Let me see if I can show you one or two and see if</p> <p>19 we can get the timing right.</p> <p>20 Can I ask you to go to LFB00001922 and look, please,</p> <p>21 at page 33.</p> <p>22 Now, I'm going to ask you to assume that this</p> <p>23 is a white copy. This is of course a photocopy but we</p> <p>24 are going to find the original.</p> <p>25 It has a 1 on it. We heard some evidence this</p> <p style="text-align: center;">Page 213</p>	<p>1 Paul Sadler at 02.19, he told us, of an envelope, which</p> <p>2 he says he sent via a runner to the bridgehead. Not the</p> <p>3 photograph, the actual paper envelope.</p> <p>4 Do you remember receiving this document?</p> <p>5 <b>A. No. Not personally.</b></p> <p>6 Q. Right.</p> <p>7 <b>A. It's possible that somebody else at the bridgehead did,</b></p> <p>8 <b>but personally I don't have any memory of seeing this.</b></p> <p>9 Q. Right. You don't.</p> <p>10 <b>A. (Indicated dissent).</b></p> <p>11 Q. Do you have a memory of being given a bunch of fire</p> <p>12 survival guidance details like that, some 13 addresses?</p> <p>13 <b>A. No.</b></p> <p>14 Q. You don't.</p> <p>15 <b>A. (Indicated dissent).</b></p> <p>16 Q. Right.</p> <p>17 Before the bridgehead move to the 3rd floor, do you</p> <p>18 remember how many control information forms, roughly,</p> <p>19 you got?</p> <p>20 <b>A. No. I know -- like I say, the list on the forward</b></p> <p>21 <b>information board had a few entries on. I perhaps added</b></p> <p>22 <b>a further -- I don't know -- probably less than 10. And</b></p> <p>23 <b>then when we moved the bridgehead, I'd say that's maybe</b></p> <p>24 <b>how many I took up with me.</b></p> <p>25 Q. Did you have cause to write FSG information on a wall</p> <p style="text-align: center;">Page 215</p>
<p>1 morning from Paul Sadler that this was his document</p> <p>2 which he created at 02.13 while he was working on the</p> <p>3 bonnet of a car. He said that he sent these to the</p> <p>4 bridgehead.</p> <p>5 Do you remember seeing this document as one of the</p> <p>6 early documents that you received?</p> <p>7 <b>A. I don't remember specifically --</b></p> <p>8 Q. Right.</p> <p>9 <b>A. -- receiving that document, no.</b></p> <p>10 Q. Do you remember seeing a control information form with</p> <p>11 the words "Paul Sadler FSG outside" on them?</p> <p>12 <b>A. Not specifically. Again, not to say that I didn't, it's</b></p> <p>13 <b>just not bringing any recollection back to me.</b></p> <p>14 Q. When you got to the bridgehead and started working, did</p> <p>15 you discover or come to discover that Paul Sadler was</p> <p>16 working on control information forms outside?</p> <p>17 <b>A. Yes, I believe so, yes.</b></p> <p>18 Q. How did you learn that?</p> <p>19 <b>A. Again, I think a runner asked me to change to channel 3</b></p> <p>20 <b>so that I could speak directly with Paul on channel 3.</b></p> <p>21 Q. Now, can I then show you a different document, which is</p> <p>22 MET00016967.</p> <p>23 Now, again, we heard this morning from Paul Sadler</p> <p>24 about this document, which is a photocopy -- I'll tell</p> <p>25 you what this is -- this is a photograph taken by</p> <p style="text-align: center;">Page 214</p>	<p>1 while the bridgehead was still on the 2nd floor?</p> <p>2 <b>A. Not me personally, no.</b></p> <p>3 Q. Did anybody write FSG information on a wall while the</p> <p>4 bridgehead was still on the 2nd floor?</p> <p>5 <b>A. Possibly. I can't comment on that. I just know that</b></p> <p>6 <b>I didn't at that stage.</b></p> <p>7 Q. You didn't see anybody doing that?</p> <p>8 <b>A. I don't recall seeing anybody, I just know that</b></p> <p>9 <b>I didn't.</b></p> <p>10 Q. Now, we heard evidence yesterday from Watch Manager</p> <p>11 Watson that he acted not only as a staging post person</p> <p>12 but also as the link in the chain between receiving or</p> <p>13 hearing fire survival guidance information being shouted</p> <p>14 up from the lobby to him, and then he was recording it</p> <p>15 on a wall and then on pieces of paper and sending those</p> <p>16 to the bridgehead. That's what he told us.</p> <p>17 Do you have a recollection of a watch manager</p> <p>18 fulfilling that function before the bridgehead moved to</p> <p>19 the 3rd floor?</p> <p>20 <b>A. I recall receiving pieces of paper.</b></p> <p>21 Q. Right. Before the bridgehead moved to the 3rd floor?</p> <p>22 <b>A. Yes.</b></p> <p>23 Q. And were those pieces of paper control information forms</p> <p>24 or were they the smaller ones you described in your</p> <p>25 statement?</p> <p style="text-align: center;">Page 216</p>

<p>1 <b>A. I'd say it was both.</b></p> <p>2 Q. Both, right.</p> <p>3 Can I then show you an example perhaps of that. Can</p> <p>4 you please be shown LFB00001929.</p> <p>5 Now, these are pieces of paper which Watch Manager</p> <p>6 O'Keeffe gave evidence about. Just so you know, the</p> <p>7 gist of his evidence was that he had received these</p> <p>8 during the course of the night and had put them in his</p> <p>9 tunic or his PPE trousers, and at the end of the night</p> <p>10 he had found them and handed them to the LFB.</p> <p>11 The third and fourth from the left are in different</p> <p>12 handwriting, and Watch Manager Watson says that he</p> <p>13 thought that those two were his handwriting, and that</p> <p>14 those were the scraps of paper he had taken to use while</p> <p>15 the bridgehead was on the 2nd floor and had sent them to</p> <p>16 the bridgehead.</p> <p>17 Do you recall seeing these pieces of paper or pieces</p> <p>18 of paper like it?</p> <p>19 <b>A. It's entirely possible. I don't recall seeing those</b></p> <p>20 <b>specific pieces of paper. I probably saw 200 pieces of</b></p> <p>21 <b>paper throughout the time that I was at the bridgehead,</b></p> <p>22 <b>so it's quite possible, even likely. But I won't be</b></p> <p>23 <b>able to specifically remember those two pieces of paper.</b></p> <p>24 Q. No. But do you recall seeing pieces of paper that size</p> <p>25 and of that type --</p> <p style="text-align: center;">Page 217</p>	<p>1 <b>reaching them. It was just a matter of trying to</b></p> <p>2 <b>collate it all at the same time as best I could.</b></p> <p>3 Q. Still on the 2nd floor, when crews were being briefed</p> <p>4 while you were still on the 2nd floor, while they were</p> <p>5 being briefed to go to certain floors and flats to carry</p> <p>6 out search and rescue, were you involved in the process</p> <p>7 of briefing the crews?</p> <p>8 <b>A. Yes.</b></p> <p>9 Q. What information did you personally give the crews?</p> <p>10 <b>A. So I had that FSG information, so between myself and</b></p> <p>11 <b>Watch Manager O'Keeffe, who would give the briefing in</b></p> <p>12 <b>terms of conditions and what he wanted them to do, he</b></p> <p>13 <b>would liaise with me as to which flats needed rescues</b></p> <p>14 <b>made from. So between the two of us, we would establish</b></p> <p>15 <b>where to brief each crew to, and that would be according</b></p> <p>16 <b>to the information that I had.</b></p> <p>17 Q. Did you always get information in terms of conditions;</p> <p>18 in other words, about the conditions in the particular</p> <p>19 flats where FSG calls were coming from?</p> <p>20 <b>A. Information coming to me about the flats?</b></p> <p>21 Q. Yes.</p> <p>22 <b>A. If I did receive any information about that, I would've</b></p> <p>23 <b>added it to the board in order to help me prioritise</b></p> <p>24 <b>which flats need rescues and in what order to prioritise</b></p> <p>25 <b>that. But quite often I wasn't getting that kind of</b></p> <p style="text-align: center;">Page 219</p>
<p>1 <b>A. Yes.</b></p> <p>2 Q. -- before you moved to the 3rd floor?</p> <p>3 <b>A. I couldn't be certain, but I'd say yes.</b></p> <p>4 Q. Okay. All right.</p> <p>5 Do you know why radio and written communications</p> <p>6 were being used to communicate FSG information to the</p> <p>7 bridgehead?</p> <p>8 <b>A. No. I can only imagine that due to the sheer volume of</b></p> <p>9 <b>information that was being received, whoever was</b></p> <p>10 <b>receiving it via different means was trying to get it to</b></p> <p>11 <b>me via different ways.</b></p> <p>12 Q. Right. Now --</p> <p>13 <b>A. As best they could.</b></p> <p>14 Q. Okay.</p> <p>15 Do you know where the information on these pieces of</p> <p>16 paper or the control information forms that you got were</p> <p>17 coming from?</p> <p>18 <b>A. No. The only information I was confident about that was</b></p> <p>19 <b>coming from was the information that I was taking from</b></p> <p>20 <b>Watch Manager Sadler over the radio. So I knew that was</b></p> <p>21 <b>coming from him. I knew he was outside the tower.</b></p> <p>22 <b>I couldn't have been sure of exactly where. But this</b></p> <p>23 <b>information was coming to me so thick and fast through</b></p> <p>24 <b>various means that I didn't have much of an opportunity</b></p> <p>25 <b>to question where it was coming from or how it was</b></p> <p style="text-align: center;">Page 218</p>	<p>1 <b>information because of the sheer volume of numbers that</b></p> <p>2 <b>were coming in. Like I say, if I did get any</b></p> <p>3 <b>information like that, I would add it on and we would</b></p> <p>4 <b>act accordingly.</b></p> <p>5 Q. Did you adopt any form or system of prioritisation?</p> <p>6 <b>A. Only in that if we did have any further information</b></p> <p>7 <b>regarding children or anyone who was vulnerable, we</b></p> <p>8 <b>would act on that.</b></p> <p>9 Q. What would you do to act on that?</p> <p>10 <b>A. So we would try and prioritise the more vulnerable</b></p> <p>11 <b>residents. So we did try to use that as a means of</b></p> <p>12 <b>prioritising. But when we were limited in information</b></p> <p>13 <b>and just had floors and flat numbers often, it would be</b></p> <p>14 <b>a matter of directing the BA crews to those flats as</b></p> <p>15 <b>best we could.</b></p> <p>16 Q. Did you have enough crews at first to go to every flat</p> <p>17 or floor for which you had information?</p> <p>18 <b>A. So it takes time to brief and commit a crew, and</b></p> <p>19 <b>simultaneously you've got crews coming out who need</b></p> <p>20 <b>to debrief as best they can and collect their tallies</b></p> <p>21 <b>from the entry control board. So we were getting crews</b></p> <p>22 <b>in as quickly as we could do, which was a steady stream</b></p> <p>23 <b>of BA crews going in. There obviously came a point</b></p> <p>24 <b>where I had more information than we were able to commit</b></p> <p>25 <b>crews.</b></p> <p style="text-align: center;">Page 220</p>

55 (Pages 217 to 220)

<p>1 Q. Is that right? When was that?</p> <p>2 <b>A. Well, pretty early on. It was just a matter of giving</b></p> <p>3 <b>the next BA crew the next number, the next flat number.</b></p> <p>4 <b>So I'd say early on we had more numbers than we were</b></p> <p>5 <b>able to commit crews.</b></p> <p>6 Q. How long did that deficit of crews last for?</p> <p>7 <b>A. I mean, it was a constant stream of receiving FSG</b></p> <p>8 <b>information, so at no point could we confidently say</b></p> <p>9 <b>that we had a BA crew going to every single number, that</b></p> <p>10 <b>just wouldn't have been possible. We had availability</b></p> <p>11 <b>of BA crews but, like I say, it just takes time to get</b></p> <p>12 <b>them crews briefed and in as well as crews coming out.</b></p> <p>13 Q. Yes, I see. I think my question was really directed to</p> <p>14 whether or not you actually ran out of BA wearers; in</p> <p>15 other words, you had information but you didn't have</p> <p>16 anyone to give them to?</p> <p>17 <b>A. No, we had a steady stream of available BA wearers.</b></p> <p>18 Q. Did anybody ever ask you to prioritise based on the</p> <p>19 information about smoke density within a flat?</p> <p>20 <b>A. No. Again, if I had that information that an occupant</b></p> <p>21 <b>was in a heavily smoke-logged flat and in need of</b></p> <p>22 <b>rescue, we would've prioritised that. But unfortunately</b></p> <p>23 <b>we often didn't have the information because it was</b></p> <p>24 <b>centred around floors and flat numbers due to the number</b></p> <p>25 <b>of occupants that we had coming in.</b></p> <p style="text-align: right;">Page 221</p>	<p>1 example?</p> <p>2 <b>A. No.</b></p> <p>3 Q. You don't.</p> <p>4 Can I just ask you, then, to go back to your</p> <p>5 statement and look at page 5. At the foot of the page,</p> <p>6 you say:</p> <p>7 "Using that information, I assisted with briefing</p> <p>8 crews to go to certain floors and flats to search for</p> <p>9 and rescue trapped residents as per the information</p> <p>10 I had at the time."</p> <p>11 Focusing on the time when the bridgehead was on the</p> <p>12 2nd floor, do you remember crews presenting themselves</p> <p>13 to you with pieces of paper which they'd already been</p> <p>14 given by somebody else with FSG on it?</p> <p>15 <b>A. Not on the 2nd floor, no.</b></p> <p>16 Q. Do you remember that happening on the 3rd floor, when</p> <p>17 you got there?</p> <p>18 <b>A. Possibly, yes.</b></p> <p>19 Q. Okay. Well, we'll come back to that --</p> <p>20 <b>A. Okay.</b></p> <p>21 Q. -- in due course.</p> <p>22 Turning to the next sentence:</p> <p>23 "As crews came in and out, I attempted to update the</p> <p>24 board to know the progress of each FSG. If trapped by</p> <p>25 the effects of fire, a member of the public calls 999</p> <p style="text-align: right;">Page 223</p>
<p>1 Q. How many firefighters would you send to each flat</p> <p>2 generally?</p> <p>3 <b>A. A crew, so a BA crew of at least two. So crews were in</b></p> <p>4 <b>twos or threes and there was at least a BA crew to</b></p> <p>5 <b>an FSG.</b></p> <p>6 Q. Did you ever get evidence of the top floors of the</p> <p>7 building being most severely affected and needing BA</p> <p>8 rescues more urgently?</p> <p>9 <b>A. Not in terms of more urgently or in -- I didn't have any</b></p> <p>10 <b>information regarding their smoke conditions. I had</b></p> <p>11 <b>information that there was FSG calls in progress on the</b></p> <p>12 <b>23rd floor and I actioned that accordingly.</b></p> <p>13 Q. Okay.</p> <p>14 Do you remember any information coming from the</p> <p>15 command unit or via Paul Sadler at about 2 o'clock in</p> <p>16 which there is information that floors 21 to 23 are the</p> <p>17 most severely affected?</p> <p>18 <b>A. No.</b></p> <p>19 Q. Do you recall whether crews essentially decided their</p> <p>20 own briefs for themselves at any stage?</p> <p>21 <b>A. No. Every BA crew was briefed with an FSG location.</b></p> <p>22 <b>What was often the case is that they were unable to get</b></p> <p>23 <b>to that flat for various reasons.</b></p> <p>24 Q. Do you remember a crew choosing for themselves to take</p> <p>25 a BA set up to some occupants in a flat on floor 9, for</p> <p style="text-align: right;">Page 222</p>	<p>1 and speaks to our control room."</p> <p>2 Now, I just want to focus with you on what happened</p> <p>3 when they came out about the progress of each FSG.</p> <p>4 At the start of running this task when you were on</p> <p>5 the 2nd floor, what information were you getting about</p> <p>6 the success or failure of crews getting to the flats and</p> <p>7 floor numbers that you'd committed them to?</p> <p>8 <b>A. I don't recall specifically, but I know that any</b></p> <p>9 <b>information that would've come back from BA crews</b></p> <p>10 <b>I would've used to update the board. So if anyone was</b></p> <p>11 <b>able to tell me where they had come from and what the</b></p> <p>12 <b>conditions were like, then I would add it on.</b></p> <p>13 <b>But a lot of the time, firefighters were coming</b></p> <p>14 <b>across people in need of rescue on the stairwell or even</b></p> <p>15 <b>higher up en route to where they were going to and were</b></p> <p>16 <b>having to take casualties as and when they found them,</b></p> <p>17 <b>and they would often have to take that person straight</b></p> <p>18 <b>out and into safe air.</b></p> <p>19 <b>So we didn't always have the opportunity for</b></p> <p>20 <b>a debrief of that kind.</b></p> <p>21 Q. When you did have the opportunity for a debrief, how did</p> <p>22 you go about doing it?</p> <p>23 <b>A. So that would've been myself and Watch Manager O'Keeffe</b></p> <p>24 <b>trying to gather as much information as we could, in</b></p> <p>25 <b>terms of where they got to, and if they did make</b></p> <p style="text-align: right;">Page 224</p>



<p>1 a rescue, where it came from, so that I could make</p> <p>2 a note of that on the forward information board.</p> <p>3 Q. Now, where you got that information, what did you do</p> <p>4 with it?</p> <p>5 A. I would've added it to the forward information board.</p> <p>6 Q. Yes, sorry, my fault.</p> <p>7 Having added it to the forward information board,</p> <p>8 did you communicate that information from the bridgehead</p> <p>9 to anybody on the incident ground?</p> <p>10 A. No. So given my role, I was focused on the role of the</p> <p>11 FSG information. Any other officers at the</p> <p>12 bridgehead -- so if Watch Manager O'Keeffe was aware of</p> <p>13 information like that, he would've passed on information</p> <p>14 like that as best he could as well.</p> <p>15 Q. Do you remember either yourself or Watch Manager</p> <p>16 O'Keeffe actively communicating with either Paul Sadler</p> <p>17 or the command unit about the results of any particular</p> <p>18 deployments?</p> <p>19 A. I know that I did not. The information was coming to me</p> <p>20 so quickly that if I'd have taken the time to try and</p> <p>21 update anybody -- so the two-way street of information,</p> <p>22 obviously the information was coming to me, if I'd have</p> <p>23 stop to try to relay any of that information going back,</p> <p>24 I would've missed something coming in. So for me, I was</p> <p>25 prioritising gathering information and, unfortunately,</p> <p style="text-align: center;">Page 225</p>	<p>1 like I say, I couldn't stop doing what I was doing or</p> <p>2 we'd have lost information, which I just couldn't risk</p> <p>3 happening.</p> <p>4 In my position, it wasn't part of my role to</p> <p>5 communicate that information back; it was just to try</p> <p>6 and annotate the board that I had as best I could.</p> <p>7 Q. Would it have been possible to designate a firefighter</p> <p>8 who you had on the bridgehead, or indeed to find</p> <p>9 somebody, and task them with positively communicating</p> <p>10 the written results of a deployment you were recording</p> <p>11 back out to Paul Sadler or to anybody outside the</p> <p>12 bridgehead so that they could send that information back</p> <p>13 to control?</p> <p>14 A. With hindsight, possibly, yes. But at the time, and</p> <p>15 especially on the 2nd floor, we didn't have the</p> <p>16 resources to do that and we had to prioritise getting BA</p> <p>17 crews in, the rescues that were happening, and gathering</p> <p>18 that information that I had. So to stop and designate</p> <p>19 that to a firefighter when we needed all hands on deck,</p> <p>20 essentially, just wasn't possible at that time.</p> <p>21 Q. Thinking about the difficulties of debriefing crews that</p> <p>22 you referred to a moment ago, did you have difficulties</p> <p>23 actually extracting reliable information from returning</p> <p>24 deployments?</p> <p>25 A. So across the duration of that night, firefighters were</p> <p style="text-align: center;">Page 227</p>
<p>1 for me personally, was unable to the update anybody for</p> <p>2 information going back.</p> <p>3 Q. Did you have any thoughts at the time about how the</p> <p>4 control room would learn about the conditions within the</p> <p>5 lobbies and stair or individual flats without any</p> <p>6 information coming from the bridgehead?</p> <p>7 A. I appreciate the importance of that information and for</p> <p>8 them to receive the information, but due to the nature</p> <p>9 of that incident and the nature of the bridgehead, and</p> <p>10 the firefighters in being exhausted and the difficulty</p> <p>11 they had in giving us any information, personally I was</p> <p>12 unable to get any information back to control.</p> <p>13 Q. Now, the question of getting accurate information from</p> <p>14 the crews I understand, and that's a separate question</p> <p>15 I'm going to ask you about in a moment, but where you</p> <p>16 did get clear and what you would consider to be reliable</p> <p>17 information about a deployment which you added to the</p> <p>18 FIB --</p> <p>19 A. Yes.</p> <p>20 Q. -- my question is really directed at why it was that</p> <p>21 that information didn't go from the bridgehead, as</p> <p>22 recorded on the FIB, out to the command unit, or back to</p> <p>23 the control room?</p> <p>24 A. It's possible that it was, but it wasn't coming from me.</p> <p>25 So because of my role and gathering the information,</p> <p style="text-align: center;">Page 226</p>	<p>1 certainly returning extremely exhausted, dehydrated, on</p> <p>2 the verge of passing out. I would say they were</p> <p>3 certainly suffering from heat stress, which affects</p> <p>4 their cognitive ability and their decision-making, and</p> <p>5 they were certainly in need of medical attention. The</p> <p>6 best thing I could do for them at that time was to try</p> <p>7 to reassure them, cool them down, get them water, get</p> <p>8 them oxygen. So they were in no way able to inform us</p> <p>9 as to where they'd made rescues or how many. It was</p> <p>10 just a matter of trying to take care of their welfare at</p> <p>11 that time.</p> <p>12 Q. Was that, looking back on it, the invariable experience</p> <p>13 you had or were those just exceptions or --</p> <p>14 A. No, I'd say the --</p> <p>15 Q. -- a minority?</p> <p>16 A. Sorry, the majority of firefighters were suffering with</p> <p>17 heat stress due to the circumstances, the travel</p> <p>18 distance, the adrenaline. The efforts that they put in</p> <p>19 were 110 per cent every time. Their relief to return to</p> <p>20 the bridgehead when they had almost no air or sometimes</p> <p>21 no air left, it was visible relief that they had made it</p> <p>22 back, and the fact that -- if they'd managed to bring</p> <p>23 a casualty with them was an amazing achievement.</p> <p>24 So at that point, to either try and question the</p> <p>25 casualty or the firefighter, it just wasn't an option.</p> <p style="text-align: center;">Page 228</p>

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<p>1     <b>So we just couldn't get information back from them that</b>  2     <b>way. They needed help.</b>  3     Q. Are you trained in how to spot metabolic heat stress in  4     firefighters?  5     <b>A. So at training school as a firefighter you are taught</b>  6     <b>about heat stress, heat exhaustion, heat stroke, so it's</b>  7     <b>something you're aware of. Certainly the elements</b>  8     <b>include confusion, dizziness, passing out. Yeah,</b>  9     <b>definite sort of difficulties in cognitive thinking.</b>  10    <b>Most firefighters needed water, needed to be sat</b>  11    <b>down or were collapsing, effectively.</b>  12    Q. You observed that for yourself, did you?  13    <b>A. Yes.</b>  14    Q. Did you observe the displaying of symptoms of metabolic  15    heat stress in those firefighters?  16    <b>A. Absolutely, yes.</b>  17    MR MILLETT: Can I ask the chairman whether another  18    5 minutes might take us to a suitable spot?  19    SIR MARTIN MOORE-BICK: How do you feel about another  20    5 minutes, or even 10, depending on what 5 means?  21    <b>A. Sure, that's fine.</b>  22    <b>SIR MARTIN MOORE-BICK: Shall we say 4.45 and no later, and</b>  23    <b>if you reach a natural point before then, so much the</b>  24    <b>better.</b>  25    MR MILLETT: Fine, thank you very much.</p> <p style="text-align: center;">Page 229</p>	<p>1     I should just tell you this to be fair to you, where  2     you say "on the wall", it looks from the statement that  3     you are there dealing with the written information when  4     the bridgehead was at the 3rd floor.  5     <b>A. Yes.</b>  6     Q. So I just wanted to get a feel for where the bridgehead  7     was when you experienced what you describe there, which  8     was firefighters returning to the bridgehead in the  9     state of metabolic heat stress or other symptoms.  10    <b>A. I would say it would have happened throughout my time at</b>  11    <b>the bridgehead, from when I initially got there. I'd</b>  12    <b>say most of the crews, regardless of time through the</b>  13    <b>night, experienced that. But my main memories of being</b>  14    <b>at its most significant was when the bridgehead was on</b>  15    <b>the ground floor.</b>  16    Q. Right. Okay.  17     Now, when we go back to page 6 of your statement, if  18     we can, you say a quarter of the way down, just after  19     the first reference to FSG calls coming in by radio and  20     by pieces of paper, you say:  21     "Another problem was the BA crews normally use  22     channel 6 to communicate with entry control. However  23     this channel was proving difficult throughout the  24     incident. There was so much feedback on the channel  25     that it was very difficult to use."</p> <p style="text-align: center;">Page 231</p>
<p>1     SIR MARTIN MOORE-BICK: Thank you very much.  2     MR MILLETT: So continuing on this theme, just in terms of  3     timing, on page 8 of your witness statement, if you just  4     jump ahead a moment, a quarter of the way down, you  5     describe there what you've just been telling us about  6     just now.  7     You say:  8     "One of the problems I had wasn't with the system on  9     the wall, but with debriefing crews when they came  10    down."  11    Then you continue.  12    My question there is: these conditions that you  13    observed, that you describe here in your statement and  14    you've just told us about, identifying metabolic heat  15    stress, was that also your experience while the  16    bridgehead was on the 2nd floor?  17    <b>A. So although I think it probably did take place on the</b>  18    <b>2nd floor, I wasn't aware of it. It was most certainly</b>  19    <b>brought to my attention when the bridgehead was moved to</b>  20    <b>the ground floor.</b>  21    Q. Right.  22    <b>A. Where firefighters would come down that stairwell</b>  23    <b>immediately to us at the bridgehead and that was very</b>  24    <b>apparent at that stage.</b>  25    Q. I see, okay.</p> <p style="text-align: center;">Page 230</p>	<p>1     What were you using that channel or trying to use  2     that channel for?  3     <b>A. So channel 6 is for the entry control officers to</b>  4     <b>communicate with the BA crews, and that is to ensure</b>  5     <b>their safety as well as for information of what the BA</b>  6     <b>crews are experiencing to give back to us.</b>  7     Q. Do you know why there was the amount of feedback that  8     you were experiencing?  9     <b>A. No. Some crews were coming back saying they just</b>  10    <b>weren't hearing anything across the radios on channel 6.</b>  11    <b>Other people did report feedback, which for a BARIE set</b>  12    <b>goes straight in their ear and they can't remove it or</b>  13    <b>get away from that. So we were having a lot of</b>  14    <b>difficulty with communications.</b>  15    Q. Right.  16     Is feedback with a BARIE radio a common experience  17     in your experience?  18    <b>A. It does happen. Generally the BARIE sets are very</b>  19    <b>difficult to use and they're often unreliable.</b>  20    Q. Why are they unreliable? In what way?  21    <b>A. There's problems in that there's several parts to it, so</b>  22    <b>firstly, when you rig, it has to go on correctly for it</b>  23    <b>to work effectively. Bits can get dislodged and moved</b>  24    <b>around and then they can't hear you or it doesn't work.</b>  25    <b>On this particular incident, I don't know if it was the</b></p> <p style="text-align: center;">Page 232</p>

<p>1 <b>sheer volume of crews that we had on channel 6 or what,</b></p> <p>2 <b>but it wasn't working.</b></p> <p>3 Q. Where crews couldn't communicate with the bridgehead</p> <p>4 through channel 6, what would they do?</p> <p>5 <b>A. So for a lot of the time we were unable to get any</b></p> <p>6 <b>communications from them at all, which is worrying in</b></p> <p>7 <b>terms of safety, because we want to monitor their air,</b></p> <p>8 <b>we want to know their location, if they get in trouble,</b></p> <p>9 <b>we need to know where to send an emergency crew, as well</b></p> <p>10 <b>as where they are firefighting, where they think they</b></p> <p>11 <b>are, where they are finding casualties, what rescues are</b></p> <p>12 <b>taking place. We're not able to get any of that</b></p> <p>13 <b>information back either.</b></p> <p>14 Q. You mention in your statement, just a little bit further</p> <p>15 on, you say:</p> <p>16 "That left channel 1 which is used for fireground</p> <p>17 traffic ..."</p> <p>18 Did you use channel 1 to communicate from the</p> <p>19 bridgehead to deployed crews?</p> <p>20 <b>A. For BA crews?</b></p> <p>21 Q. Yes.</p> <p>22 <b>A. No, we use channel 6.</b></p> <p>23 Q. You say "That left channel 1", but you didn't use it?</p> <p>24 <b>A. So as in channel 1 was effective, but it is for the fire</b></p> <p>25 <b>ground. It's for the incident commander to communicate</b></p> <p style="text-align: center;">Page 233</p>	<p>1 <b>A. No.</b></p> <p>2 Q. Is this the first time you've seen anything like that?</p> <p>3 <b>A. Other than in the inquiry, yes, but not prior to that.</b></p> <p>4 Q. You don't recognise it from the night?</p> <p>5 <b>A. No.</b></p> <p>6 Q. Now, while you were on the 2nd floor still, do you have</p> <p>7 a recollection of any discussion between Watch Manager</p> <p>8 O'Keeffe -- let me ask this question in a different way.</p> <p>9 Do you remember, while you were still on the</p> <p>10 2nd floor at the bridgehead, the arrival of a group</p> <p>11 manager called Richard Welch?</p> <p>12 <b>A. I don't recall seeing Group Manager Welch until the</b></p> <p>13 <b>3rd floor.</b></p> <p>14 Q. Until the 3rd floor?</p> <p>15 <b>A. For myself personally.</b></p> <p>16 Q. Right.</p> <p>17 Do you remember hearing or hearing about</p> <p>18 a discussion between Watch Manager O'Keeffe and</p> <p>19 Group Manager Welch at about 2 am where the subject of</p> <p>20 EDDB came up?</p> <p>21 <b>A. No.</b></p> <p>22 Q. Do you recall any discussion about the need to obtain as</p> <p>23 many EDDB kits as possible?</p> <p>24 <b>A. I was certainly in agreement that we were going to need</b></p> <p>25 <b>EDDB. We had a building of 24 floors, and EDDB is</b></p> <p style="text-align: center;">Page 235</p>
<p>1 <b>with his ops commanders and various other information</b></p> <p>2 <b>exchanges. If we'd have tried to use that for BA also,</b></p> <p>3 <b>it just would've been too much traffic on that channel,</b></p> <p>4 <b>which is why we have a separate channel for BA crews so</b></p> <p>5 <b>that the incident commander doesn't have to or the fire</b></p> <p>6 <b>ground don't have to be aware of all that information</b></p> <p>7 <b>that's going on, all that radio traffic.</b></p> <p>8 Q. Did you experience difficulties in communicating with</p> <p>9 crews above a particular floor at any time? Is there</p> <p>10 like a cut-off floor above which you would lose</p> <p>11 channel 6 communication with BA wearers?</p> <p>12 <b>A. Not that I was aware of. I had a general understanding</b></p> <p>13 <b>that we were not receiving any information back because</b></p> <p>14 <b>of the nature of channel 6.</b></p> <p>15 Q. Okay.</p> <p>16 Now, you said earlier on this afternoon that you</p> <p>17 weren't aware of any information being written on the</p> <p>18 wall on the 2nd floor at the bridgehead. Can I just</p> <p>19 show you a photograph to see if you can help us with it.</p> <p>20 <b>A. Sure.</b></p> <p>21 Q. Could you please be shown MET00013074.</p> <p>22 Now, I should just tell you, Justin O'Beirne,</p> <p>23 Firefighter O'Beirne, gave evidence and he said that</p> <p>24 this photograph was taken at 02.17.</p> <p>25 Do you recognise this wall writing?</p> <p style="text-align: center;">Page 234</p>	<p>1 <b>required if there is a travel distance involved. But</b></p> <p>2 <b>I wasn't privy to that conversation or even aware that</b></p> <p>3 <b>that conversation was going on. I just focused with my</b></p> <p>4 <b>role.</b></p> <p>5 Q. Okay.</p> <p>6 When you were deciding on prioritisation of</p> <p>7 deployments, whilst still on the 2nd floor, did the</p> <p>8 question of availability of EDDB enter your</p> <p>9 calculations?</p> <p>10 <b>A. Again, it was a consideration in that if we were going</b></p> <p>11 <b>to need crews to go higher up in the building, then EDDB</b></p> <p>12 <b>was going to be required. That probably was</b></p> <p>13 <b>a discussion myself and Watch Manager O'Keeffe had, and</b></p> <p>14 <b>that would've been a statement like "We're going to need</b></p> <p>15 <b>EDDB". But any further than that, I wasn't privy to</b></p> <p>16 <b>anything further than that.</b></p> <p>17 MR MILLETT: Okay. All right.</p> <p>18 Mr Chairman, I think I've come to a natural break on</p> <p>19 topics.</p> <p>20 SIR MARTIN MOORE-BICK: Perhaps it would be right to stop</p> <p>21 there then, I think.</p> <p>22 MR MILLETT: Yes. Thank you.</p> <p>23 SIR MARTIN MOORE-BICK: Now, you are going to need to --</p> <p>24 MR MILLETT: I'm afraid I am going --</p> <p>25 SIR MARTIN MOORE-BICK: -- ask Ms De Silvo to come back.</p> <p style="text-align: center;">Page 236</p>

1 MR MILLETT: I'm afraid I am going to.  
2 Ms De Silvo, I apologise, we had a timing issue this  
3 afternoon.  
4 THE WITNESS: That's okay.  
5 MR MILLETT: I am afraid I am going to have to ask you to  
6 come back tomorrow.  
7 Just for your benefit and everybody else's, and  
8 especially the chairman's, I probably have about an hour  
9 and a half's further questions, which won't affect the  
10 rest of the timetable for tomorrow because we have  
11 another witness after that who won't be terribly long,  
12 I hope.  
13 SIR MARTIN MOORE-BICK: So for the witness's benefit and,  
14 indeed, for everyone else, we can start at 10 o'clock  
15 tomorrow?  
16 MR MILLETT: It would be prudent, Mr Chairman, to start  
17 earlier. I think prudence is probably better than  
18 convenience. But I am in your hands.  
19 We could say 9.45?  
20 SIR MARTIN MOORE-BICK: Say what?  
21 MR MILLETT: We could say 9.45 as a compromise.  
22 SIR MARTIN MOORE-BICK: How difficult would it be for you to  
23 come at 9.30?  
24 THE WITNESS: That's fine, I can be here at 9.30.  
25 SIR MARTIN MOORE-BICK: The sooner you come, the sooner

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1 you'll get away.  
2 THE WITNESS: That's absolutely fine.  
3 SIR MARTIN MOORE-BICK: Well, I think we're all inclined to  
4 underestimate the time that it takes to give evidence,  
5 so we'll say 9.30. I'm sorry about that.  
6 THE WITNESS: No, that's fine.  
7 SIR MARTIN MOORE-BICK: I think the only other thing to say  
8 is please don't talk about your evidence overnight with  
9 anybody else, and we look forward to seeing you at 9.30  
10 tomorrow.  
11 If you would like to go with the usher, then,  
12 please.  
13 (The witness withdrew)  
14 SIR MARTIN MOORE-BICK: Good. Well, that's it for today and  
15 we'll resume at 9.30 tomorrow, please.  
16 Thank you very much.  
17 (4.45 pm)  
18 (The hearing adjourned until Thursday, 26 July 2018 at  
19 9.30 am)  
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